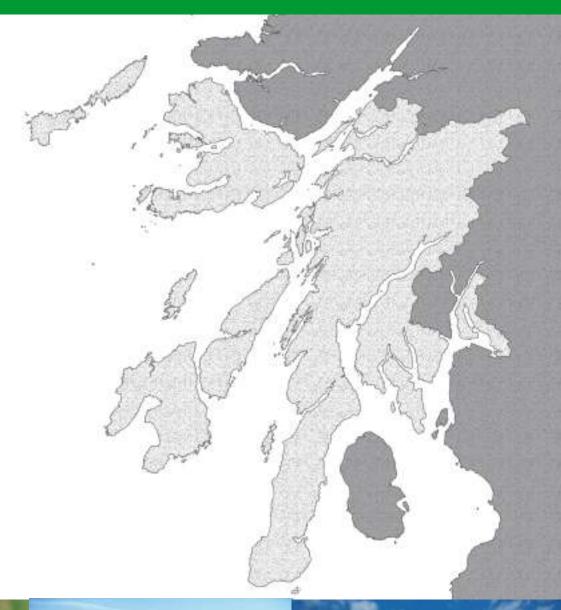


Argyll and Bute Council - Planning, Housing and Regulatory Services

# LDP2 Equalities Impact Assessment Rapid Impact Assessment Draft

Comhairle Earra-Ghàidheal is Bhòid Dealbhadh Taigheadais agus Seirbheisean Riaghlaidh



October 2017







## Introduction

We need to make sure that in developing the next Local Development Plan 2 that the policies and proposals it contains do not have an adverse impact on people from different equality groups.

The Equality Impact Assessment (EqIA) is being used to assess any changed policies within Local Development Plan 2 (LDP2). The Rapid Impact Assessment is being used for the first statutory stage of LDP2 consultation, the Main Issues Report. This is because the Council has only developed a "preferred option" at this point. This is not a detailed policy at this stage and is also open for consultation. We will be engaging widely on the Main Issues Report prior to developing the more detailed "settled view" in terms of the Proposed Local Development Plan.

The EqIA helps assess whether the policies and proposals in LDP2 are likely to have an adverse impact on the diverse groups of people within Argyll and Bute.

This EqIA will be developed as we move through the Local Development Plan 2 process. Equalities issues are being dealt with as an integral part of the policy development process for the emerging plan and will be assessed at each formal stage as follows: Main Issues Report, Proposed Local Development Plan, Adopted Local Development Plan.

An Equality Impact Assessment involves assessing the likely or actual effects of policies or services on people in respect of their age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.

The Rapid Impact Assessment (RIA) is a short exercise that involves considering the overall policies and deciding if it is relevant to equality. The basic rule is that if people may be adversely affected by what we do then we need to carry out a full equality impact assessment.

A full impact assessment may need to be completed if it becomes apparent through completing an RIA and progressing through the LDP2 process that a protected characteristic or groups are likely to be negatively impacted upon.

# DRAFT Rapid Impact Assessment : LDP 2 : Main Issues Report Stage

# Part 1: Description/Consultation

Date of Assessment: August 2017								
	Title of document being assessed: Local Development Plan 2 : Main Issues Report Stage							
1.	This is a new policy, procedure, strategy or practice being assessed	No. 5 yearly review of existing land use policies in the Local Development Plan.						
	(If yes please check box) $\square$	Current stage of EqIA Assessment: DRAFT RIA as we are at the start of a 3 year review process.						
2.	Please give a brief description of the policy, procedure, strategy or practice being assessed.	The Local Development Plan is a statutory land use document prepared by the planning authority. The LDP contains a spatial strategy that directs development within Argyll and Bute excluding Loch Lomond and the Trossachs National Park setting a long term vision for the area. The policies in the LDP relate to development of land, in particular relating to homes, jobs and community uses. The policies also safeguard the natural and built environment where development of land is proposed that may have a significant adverse impact. The plan also contains proposals, including allocations of land for future development.  The first statutory stage in the preparation of Local Development Plan 2 is the Main Issues Report. This poses a series of questions relating to the main areas of change since the Adoption of the current Local Development Plan in March 2015. It expresses preferred options but is very much an engagement document seeking views from communities, individuals, developers, key agencies and other stakeholders. This is followed by the Proposed Local Development Plan which is the point at						

		which the Council takes a "settled view" as to the policies and proposals. This is then followed by an Examination if there are objections to the plan. The Council then takes on board the Reporters recommendations and adopts LDP2.
3.	What is the intended outcome of this policy, procedure, strategy or practice?	The intended outcome is to assist in the delivery of the Argyll and Bute Outcome Improvement Plans overarching objective "Argyll and Bute's economic success is built on a growing population" through a spatial strategy for the future development of the area. This will align with the 6 objectives in the ABOIP. Preparation of the LDP is a statutory requirement on the planning authority.
4.	Please list any existing documents which have been used to inform this Equality Impact Assessment.	A Monitoring Statement has been prepared and sits alongside the Main Issues Report. This references the key documents and evidence base used to inform the development of the LDP2. This includes demographic, housing and employment information as well as results of preMIR engagement such as the use of the Place Standard Tool.
5.	Has any consultation, involvement or research with protected characteristic groups informed this assessment? If yes please give details.	YES Use of the Place Standard Tool was monitored in respect of age, gender, ethnicity and disability. The contacts database for the LDP2 consultation process includes individuals and groups, including Oban and District Disability Forum & Access Panel; Argyll and Bute Local Access Forum; Cowal Community Care Forum; Kintyre Forum on Community Care; Scottish Rights of Way and Access Society; .
6.	Please give details of council officer involvement in this assessment.	Central responsibility for the policy development and EqIA lies with the Development Policy unit. Internal consultation has been managed via the Local Development Plan Project Board. This consists of Pippa Milne, Angus Gilmour, Fergus Murray, Jim Smith, Ann Patterson, Donald McVicar,

	Matt Mulderrig, Mark Lodge and Sybil Johnson.
<ul> <li>7. Is there a need to collect further evidence or to involve or consult protected characteristic groups on the impact of the proposed policy?</li> <li>(Example: if the impact on an individual or group is not known what will you do to gather the information needed and when will you do this?)</li> </ul>	Yes. We are at the Main Issues Report stage (see above 2.) This is about engagement and asking questions about future policy direction. Consideration of equalities is dealt with as an integral element of the LDP process and considered at each stage for the different policies. Further information will be gathered during the MIR consultation and then at the Proposed Local Development Plan stage. Full impacts cannot be assessed at the Main Issues Report stage as only the preferred policy direction is being consulted on not the finalised detailed policy.

# Stage one: DRAFT Rapid Impact Assessment

#### **Part 2: Protected Characteristics**

This section considers which protected characteristics will be positively or negatively affected by the MIR preferred options

A I appears in the box which best describes the "overall" impact. It is possible for an assessment to identify that a positive policy can have some negative impacts and visa versa.

#### MIR PREFERRED OPTIONS

NOTE: THIS IS A DRAFT ASSESSMENT AS WE ARE ASKING QUESTIONS ABOUT PRFERRED OPTIONS RATHER THAN SETTING A POLICY DIRECTION AT THIS STAGE

MIR 1. The vision for Argyll and Bute is one of an economically successful, outward looking and highly adaptable area, which enjoys an outstanding natural and historic environment. This will be achieved through a simple, flexible, deliverable spatial strategy which continues to grow the population of Argyll and Bute through sustainable economic development. Protected Characteristic Positively Negatively Neutral Not Known **Impact** Age Ι I Disability Ethnicity I Sex I Gender reassignment I Marriage and Civil Partnership I Ī Pregnancy & Maternity Religion I Sexual Orientation The preferred Vision has the potential to benefit all the protected characteristic groups. How the vision is delivered is set out in the following options. This may have other impacts Use this box if you wish to make comments on the above assessment

## MIR 2. Preferred objectives

- Support the sustainable growth of Argyll and Bute's economy.
- Develop a spatial strategy that is deliverable and makes Argyll and Bute a low carbon place.
- · Work with Community Planning to ensure the integration of land use and community objectives.
- Identify land for homes that meet the needs of future generations.
- Protect, conserve and enhance the outstanding natural and built environment.
- Create places people want to live, work and play in.

Protected Characteristic	Positively	Negatively	Neutral Impact	Not Known	
Age	I				
Disability	I				
Ethnicity	I				
Sex	I				
Gender reassignment	I				
Marriage and Civil Partnership	I				
Pregnancy & Maternity	I				
Religion	I				
Sexual Orientation	I				
The preferred objectives set out how we hope to deliver the Vision. These have the potential to benefit all the protected characteristic groups.					

Use this box	if you	wish	to make
comments	on	the	above
assessment			

MIR 3. Preferred option is to promote deliverability of new developments by removing allocations that are failing to deliver, and only include sites in the next LDP it considers are deliverable in the next 5-10 years

Protected Characteristic	Positively	Negatively	Neutral Impact	Not Known
Age	I			
Disability	I			
Ethnicity	I			
Sex	I			
Gender reassignment	I			

Marriage and Civil Partnership	I					
Pregnancy & Maternity	I					
Religion	I					
Sexual Orientation	I					
An effective range of sites can support delivery of homes and econo development for all. Accessibility has been considered as part of the site assessm process.						
Use this box if you wish to make comments on the above assessment						
MIR 4 The preferred option is for the plan, in order to encourage a flexible approach to delivery, to make an allowance (25%) for windfall sites within its housing land supply rather than just relying on allocations, and ensure settlements boundaries are large enough to facilitate this						
Protected Characteristic	Positively	Negatively	Neutral Impact	Not Known		
Age	I					
Disability	I					
Ethnicity	I					
Sex	1					
Gender reassignment	I					
Marriage and Civil Partnership	I					
Pregnancy & Maternity	I					
Religion	I					
Sexual Orientation	I					
This flexible approach should promote more organic smaller scale development, in particular in the more remote rural areas, improving delivery. This is balanced by retaining allocations for the larger scale development where appropriate.						
Use this box if you wish to make comments on the above						

MIR 5. The preferred option is to remove the application of scales of development and simply rely on the settlement strategy and settlement boundaries to guide the different scales and quantities of development.

We propose to review settlement boundaries to ensure that the appropriate scale and volume of development can be accommodated within them for at least the life of the plan.

Protected Characteristic	Positively	Negatively	Neutral Impact	Not Known
Age	I			
Disability	I			
Ethnicity	I			
Sex	I			
Gender reassignment	I			
Marriage and Civil Partnership	I			
Pregnancy & Maternity	I			
Religion	I			
Sexual Orientation	I			
This approach aims to support the settlement strategy whilst making it simpler for all to bring forward developments.				
Use this box if you wish to make comments on the above assessment				

MIR 6. The preferred option of the Council is to promote the Tobermory-Oban-Dalmally growth corridor in order to build and deliver on the potential growth of population and employment opportunities in this area. A more, flexible and promotional approach would be taken to development supporting the growth of the corridor.

Positively	Negatively	Neutral Impact	Not Known
1			
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1			
1			
1			
1			
1			

The growth corridor has good transport links, increasing accessibility for all. It includes a number of key settlements including Oban. This option has the potential to increase opportunities for homes and jobs for those within this area.

Use this box if you wish to make

comments on the above assessment				
	4			
MIR 7. The preferred option of implementation of an Oban Strate the rationalisation of existing land and subsequently identify new dev	egic Developruses, aim to	ment Framewo deliver improv	ork, which we red traffic ma	vill consider anagement,
Protected Characteristic	Positively	Negatively	Neutral	Not
	_		Impact	Known
Age				l
Disability				I
Ethnicity				I
Sex				I
Gender reassignment				I
Marriage and Civil Partnership				I
Pregnancy & Maternity				I
Religion				I
Sexual Orientation				I
It will be important to take the purpose when developing the Strategic Devaddressed appropriately.		_	•	
Use this box if you wish to make				

MIR 8 The preferred option of the Council is to remove the Oban Development Road from the LDP as it is a long term aspiration unlikely to be realised during the plan period (2020 – 2030), and does not release suitable development land. Protected Characteristic Positively Negatively Neutral Not Impact Known Age Disability Ι Ethnicity ı Sex I Gender reassignment I I Marriage and Civil Partnership

comments

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on

Pregnancy & Maternity

above

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Religion			I		
Sexual Orientation			I		
Removal from the plan should have groups given the long term aspiration		•		aracteristic	
Use this box if you wish to make comments on the above assessment					
MIR 9 The preferred option of the Council is to promote Helensburgh and Lomond as a growth area in order to build and deliver on the existing and potential growth of population and employment opportunities in this area? A more, flexible and promotional approach would be taken to development supporting the growth of the area, but recognising the green belt setting.					
Protected Characteristic	Positively	Negatively	Neutral Impact	Not Known	
Age	I				
Disability	I				
Ethnicity	I				
Sex	I				
Gender reassignment	I				
Marriage and Civil Partnership	1				
Pregnancy & Maternity	1				
Religion	I				
Sexual Orientation	I				
The growth area has good transport links including 4 train stations, increasing accessibility for all. It includes a number of key settlements including Helensburgh and Cardross. This option has the potential to increase opportunities for homes and jobs for those within this area.					
Use this box if you wish to make comments on the above					

MIR 10. Recognising that in the medium to long term Helensburgh and Lomond is likely to experience economic and population growth, supported by the strategy of the plan, it is proposed that the Green Belt is retained as it is in the next LDP2. However in order to deliver certainty over the longer term (20 to 40 years), a further review of the Green Belt boundaries through a Strategic Masterplan approach will be carried out, setting a framework for infrastructure and future development. This could be then incorporated in a subsequent Local Development Plan review process as necessary.

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Protected Characteristic	Positively	Negatively	Neutral Impact	Not Known
Age			I	
Disability			I	
Ethnicity			I	
Sex			I	
Gender reassignment			I	
Marriage and Civil Partnership			I	
Pregnancy & Maternity			I	
Religion			I	
Sexual Orientation			I	
This retains the current position. I impact of the preferred option considered to be neutral				
Use this box if you wish to make comments on the above assessment				

MIR 11 The preferred approach within identified Growth Areas is to seek appropriate and proportionate developer contributions in order to assist delivery of access and transport improvements, education, affordable housing and green infrastructure.

Protected Characteristic	Positively	Negatively	Neutral	Not
			Impact	Known
Age	I			
Disability	1			
Ethnicity	I			
Sex	I			
Gender reassignment	I			
Marriage and Civil Partnership	I			
Pregnancy & Maternity	I			
Religion	I			
Sexual Orientation	I			

This is proposing to ameliorate certain negative impacts of development on others through developer contributions. For example increasing housing may lead to requirements for additional educational facilities; some areas have been identified as in need of affordable housing; enhancement of green infrastructure can help offset environmental impacts of new development and have health and well being benefits

for all.	
Use this box if you wish to make comments on the above assessment	

MIR 12. The preferred option for the Council is to support the growing Seafood and Marine sector by:-

- Safeguarding an expansion area adjacent the European Marine Science Park, Dunbeg,
- Identifying new sites and expansion areas for marine industries, as shown in the proposed allocation schedules,
- Developing a Marine Industries: Infrastructure Requirements Assessment to identify the onshore requirements of all marine related industries and subsequently seek to facilitate delivery.
- Safeguarding locations that have particular suitability for on shore infrastructure to support marine industries (such as existing piers, jetties or harbour facilities, and deep water marine access sites.

Protected Characteristic	Positively	Negatively	Neutral Impact	Not Known
Age			mipaet	I
Disability				I
Ethnicity				I
Sex				I
Gender reassignment				I
Marriage and Civil Partnership				I
Pregnancy & Maternity				I
Religion				I
Sexual Orientation				I

Some of the above actions should have positive impacts in terms of creating more employment opportunities and growing the economy in general. Some of the impacts are unknown as this option is also about conducting an Infrastructure Requirements Assessment. Proposals resulting from this assessment should take the protected characteristic groups into account.

Use this box	if you	wish t	to make
comments	on	the	above
assessment			

MIR 13 The preferred approach is to create a more positive and simple policy framework for tourism development to come forward flexibly in the countryside whilst safeguarding the valued environmental resources of our area?

Protected Characteristic	Positively	Negatively	Neutral	Not

		Impact	Known
Age	I		
Disability	I		
Ethnicity	l		
Sex	l		
Gender reassignment	I		
Marriage and Civil Partnership	I		
Pregnancy & Maternity	I		
Religion	l		
Sexual Orientation	I		
The impacts of this should be development and support the econ			ote tourism
Use this box if you wish to make comments on the above assessment			

MIR 14 The Council's preferred option is to explore the potential to create a new National Park within Argyll and Bute.

The concept would be a coastal/marine Argyll and Islands National Park which recognised that our heritage includes agriculture, seafood industries, forestry and tourism industries, potentially including the western seaboard of Argyll including Mull, Coll, and Tiree, Islay, Gigha, and the west Kintyre coast, the National Scenic Areas of Knapdale; Lynn of Lorn; as well as Jura, Scarba, Lunga and the Garvellachs If a review of National Parks is to be instigated by the Scottish Government then Argyll and Bute would actively seek to be included in this review in order that the options can be fully appraised at that time.

Protected Characteristic	Positively	Negatively	Neutral Impact	Not Known
Age				I
Disability				I
Ethnicity				I
Sex				1
Gender reassignment				I
Marriage and Civil Partnership				I
Pregnancy & Maternity				I
Religion				I
Sexual Orientation				I

The preferred option is about exploring the potential and therefore the impacts on the protected characteristic groups are unknown at this stage but should be considered as part of any process.							
Use this box if you wish to make comments on the above assessment							
MIR 15							
In terms of investigating the potential for a coastal/marine National Park it is further proposed that:							
<ul> <li>The boundaries of the coastal/marine Argyll and Islands National Park area</li> </ul>							
must be wholly within the Argyll an			ation:				
<ul><li>The Council retains the town</li><li>That substantial resources a</li></ul>				uthority and			
the National Park to ensure the su	•		the Park an	d to ensure			
that the aims and objectives of the That the Park should have			n of securin	g the social			
and economic development of our			أ اموما مييوم	aduatriaa af			
• The Park should not in any way jeopardise our indigenous local industries of fishing, agriculture, aquaculture and tourism;							
That the vast majority of the frame than a living and warding in the frame than a living and warding a living a living a living and warding a living a living a living and warding a living		of the Nation	al Park Boa	rd must be			
from those living and working in the The governance model a		ould not rep	resent a la	arge costly			
bureaucratic organisation	·	·					
Protected Characteristic	Positively	Negatively	Neutral Impact	Not Known			
Age			1				
Disability			I				
Ethnicity			I				
Sex			I				
Gender reassignment			1				
Marriage and Civil Partnership			1				
Pregnancy & Maternity							
Religion							
Sexual Orientation							
The proposals above relate to the regard and considered to be neutral in terms	•		•				
Use this box if you wish to make comments on the above							

assessment

MIR 16 The preferred option is to support the delivery of the nationally identified project at Cruachan Dam and make every effort to maximise the direct and indirect economic benefit for Argyll and Bute through associated accommodation and tourism developments promoted within the Tobermory-Oban–Dalmally growth corridor.

Protected Characteristic	Positively	Negatively	Neutral Impact	Not Known
Age	I			
Disability	I			
Ethnicity	I			
Sex	I			
Gender reassignment	I			
Marriage and Civil Partnership	I			
Pregnancy & Maternity	I			
Religion	I			
Sexual Orientation	I			

The preferred option should improve the economy generally which should have a positive impact across all protected characteristics.

Use this box	if you	wish	to make
comments	on	the	above
assessment			

MIR 17 The preferred approach is to maintain the regeneration focus in Campbeltown, Rothesay and Dunoon, continuing to make these locations more attractive destinations, and to apply a flexible policy approach to development which clearly demonstrates it supports the economic and population growth of these towns?

Protected Characteristic	Positively	Negatively	Neutral Impact	Not Known
Age	I			
Disability	I			
Ethnicity	I			
Sex	I			

Gender reassignment	I			
Marriage and Civil Partnership	I			
Pregnancy & Maternity	I			
Religion	I			
Sexual Orientation	I			
The preferred option should improve which should have a positive impact a	, ,	,	•	
Use this box if you wish to make comments on the above assessment				

MIR 18 The preferred approach is to promote Mid Argyll's identity through a variety of activities including:

- Delivering up to date Conservation Area Appraisals and Management Plans for Lochgilphead and Tarbert
- Working with partners to promote a World Heritage Site for Kilmartin Glen
- Working with partners to deliver outputs from the "Crinan Canal Charrette Rethink the Link" that would benefit from inclusion in the development plan or its associated Action Programme. (See Monitoring Statement)

Protected Characteristic	Positively	Negatively	Neutral Impact	Not Known
Age	I			
Disability	I			
Ethnicity	I			
Sex	I			
Gender reassignment	I			
Marriage and Civil Partnership	I			
Pregnancy & Maternity	I			
Religion	I			
Sexual Orientation	I			

The preferred approach is to improve and promote Mid Argyll through taking into account the results of inclusive engagement within the local area. This included running a Charrette open to all in the area and which positively encouraged participation of young people.

Use this box	if you	ı wish t	to make
comments	on	the	above
assessment			

MIR 19 The preferred approach is to have an expansion of the Rural Opportunities Area type approach to the non-designated countryside, essentially allowing some development in the countryside where it is demonstrated to be of a suitable scale and fit with its environment and landscape, and where there are no other precluding environmental designations

Protected Characteristic	Positively	Negatively	Neutral Impact	Not Known
Age				I
Disability				I
Ethnicity	I			
Sex				I
Gender reassignment	I			
Marriage and Civil Partnership	I			
Pregnancy & Maternity	I			
Religion	I			
Sexual Orientation	I			

This approach should increase the opportunities for countryside development in general. However, more remote rural areas generally have fewer public transport services. The census shows that age, sex and disability may impact on access to a vehicle. This aspect of the policy will need to be considered as it is developed.

Use this box	if you	wish	to make
comments	on	the	above
assessment			

MIR 20 The preferred option is for the planning authority to ask for on-site renewable generation technologies in all new developments in order to facilitate the delivery of carbon savings.

Protected Characteristic	Positively	Negatively	Neutral Impact	Not Known
Age				
Disability			I	
Ethnicity			I	
Sex			I	

	1	1		
Gender reassignment			1	
Marriage and Civil Partnership			1	
Pregnancy & Maternity			I	
Religion			ı	
Sexual Orientation			1	
This proposal is considered to have a A recent study on behalf of the UK Go caused by the wind turbine rotation is health"	vernment note	ed that "the fre	equency of the	e flickering
Use this box if you wish to make comments on the above assessment				
heating schemes where development heat demonstrated on Scottish Geogenerated?  Protected Characteristic				
			Impact	Known
Age	I			
Disability	I			
Ethnicity	I			
Sex	I			
Gender reassignment	I			
Marriage and Civil Partnership	I			
Pregnancy & Maternity	I			
Religion	I			
Sexual Orientation	I			
More efficient energy use is liable to have benefits for the whole of society.				
Use this box if you wish to make comments on the above				

MIR 22 the Special Built Environment Area (SBEA) designation should be removed from the LDP for the reasons set out above

assessment

Protected Characteristic	Positively	Negatively	Neutral Impact	Not Known
Age			I	
Disability			I	
Ethnicity			I	
Sex			I	
Gender reassignment			I	
Marriage and Civil Partnership			I	
Pregnancy & Maternity			I	
Religion			I	
Sexual Orientation			I	
It is considered that there are sufficient controls on the built environment within these areas and that the SBEA control is therefore superfluous. The impact of removing this policy therefore would have a neutral impact on all.				
Use this box if you wish to make comments on the above assessment				

# **Stage one: Rapid Impact Assessment**

Part 3: Impacts/Monitoring

1.	Have any positive impacts been identified?  (We must ensure at this stage that we are not achieving equality for one strand of equality at the expense of another)	YES See above assessment The impacts should be positive for all groups if the preferred objectives set out in the Main Issues Report are met. There should be better opportunities for all characteristics. E.g more job opportunities, improved connectivity, better access to services, delivery of homes. etc.
	Have any negative impacts been identified?  (Based on direct knowledge, published research, community involvement, customer feedback etc.)  What action is proposed to overcome any negative impacts?  (e.g. involving community groups in the development or delivery of the policy or practice, providing information in community languages etc.)	NO This may be due to the stage of the LDP2 process where detail is as yet uncertain. Negative impacts may be noted as the LDP2 process progresses and these will require to be addressed.  NONE required at this stage.
4.	Is there a justification for continuing with this policy even if it cannot be amended or changed to end or reduce inequality without compromising its intended outcome?  (If the policy that shows actual or potential unlawful discrimination you must stop and seek legal advice)	YES. The policy is not yet fully formed and will be further developed following this stage as this is the Main Issues Report consultation. The outcome of the consultation, which asks questions about the proposed policies, including a question re equalities will be taken into account in the development of the final policies. Community Councils, Key Agencies, developers, members of the public and other stakeholders are involved in the consultation. The policy will be kept under review

		every 5 years in line with current planning regulations.
5.	Has a 'Full' Equality Impact	NO
	Assessment been recommended?	Not required at this stage. The Main Issues Report stage is asking questions
	(If the policy is a major one or is likely to have a major impact on protected characteristics communities a Full Equality Impact Assessment may be required.)	about policy direction. These include a question about equality. A preferred option is shown and a fixed view has not been taken. Therefore the actual impacts cannot be fully quantified nor assessed at this stage.  The decision on the need for a Full Equality Impact Assessment requires to be taken during the next stage, the preparation of the Proposed Local Development Plan
6.	How will the policy be monitored?  (How will you know it is doing what it is intended to do? e.g. data collection, customer survey etc.)	Development Plan.  Delivery and impact of the Local Development Plan will be monitored through i) the Planning Performance Framework (National monitoring), ii) Annual local monitoring – Housing Land Audit, Town Centre Health Check, Vacant and Derelict Land Survey, Industrial and business land Take up iii) peer review – Development management forums throughout life of policy. Iv) Customer satisfaction survey.

## **Part 4: Contact Information**

# Name of Department : Development and Infrastructure

Manager I	Manager Responsible				
Name:	Matt Mulderrig				
Designati	on: Development Policy and Housing Manager				
Telephone:01436 658925					
Email:ma	tt.mulderrig@argyll-bute.gov.uk				

Signature Lead Officer:	V.W	<b>Date:</b> 16/10/2017
Signature of Director/Head of Service:	anger. J. Gilmour.	<b>Date:</b> 16/10/2017
Name of Director/Head of Service:	Angus Gilmour	
Date of Next Policy Review:		2 in 2020. To be confirmed f Scottish Government