CONFIRMATION OF EFFICIENCIES DELIVERED IN 2016-17

| CONTINUATION OF EFFICIENCIES BELIVERED IN 2010-17 | | |
|---|---|---|
| 1 | Local Authority Name | Argyll and Bute Council |
| 2 | Total cash efficiency achieved for 2016-17 | £6,713,453 (4.04%) |
| 3 | Total cash efficiency achieved for 2016-17 Summary of efficiency activity The main initiatives the local authority has taken over the year to ensure a strategic approach to increased efficiency and productivity and the improvements achieved in these areas. The main information that the local authority uses to assess productivity, service quality and performance and how the scope, usefulness or reliability has been improved during the year. Specific steps the local authority has taken during the year to improve collaboration and joint working to deliver efficient and userfocussed services and the improvements achieved. | |
| | | exploring joint working possibilities with the NHS, holding a number of workshops covering procurement, ICT, Fleet management and co-location of staff. |
| | | The Council have a Performance Improvement Framework which is outcome based. Each Council service has their own performance scorecard measuring their service outcomes, |

which link to the Council's corporate outcomes.

In addition to the efficiencies and savings delivered by shared services and joint working, the Council has also delivered Financial Management savings in the following areas.

- Switching Fleet vehicles replacement from Leasing to Capital purchase.
- Managing cashflow effectively to delay external borrowing to obtain beneficial rates.
- Securing a loyalty payment on the refinancing of the NPDO schools projects.

4 Breakdown of efficiency saving by Procurement, Shared Services or Asset Management £'000

(only where relevant – not all efficiencies will fall into these categories, so the figures here do not have to match the overall total.

Procurement = £3,425,353

The Council continues to ensure procurement savings are achieved by utilising contracts appropriately and by carrying out our own procurement exercises to achieve best value for the Council. Heads of Service and Procurement Action Managers are working together to achieve targets and ensure as much spend as possible is put through systems to obtain better spend information in the future.

Shared Services = Noted in Section 3
There are a number of joint working
arrangements which have previously given rise
to efficiency savings and which continue to add
value as noted in Section 3 above.

Asset Management = No new savings during 2016-17

The Council continues to explore opportunities to rationalise its asset base working on its own and with Community Planning Partners. It has set a target of a cumulative reduction in Gross Internal Floor Area occupied of 15% and, to date, has achieved a 17% reduction. This is as a result of office rationalisation in mainly the towns of Campbeltown, Helensburgh, Lochgilphead and Oban and has been achieved through the adoption of the updated space standards associated with the Workforce Deployment Project, the associated termination of leases for leased in offices and the disposal of surplus office accommodation. Through this, the Council has delivered recurring savings of circa £130,000. The latest initiative is being taken forward in collaboration with Community Planning Partners wherein, with the assistance of the Scottish Futures Trust, a Smarter Places Review is being conducted with the

initial focus on Dunoon, Helensburgh, Oban and Lochgilphead to determine further opportunities for rationalisation of assets. The outcome will also be informed by a review of fleet management which has recently been commissioned. This will investigate options for rationalising fleet management arrangements in collaboration with our Community Planning Partners, including a challenge of our current depot strategy. A high level approach to verifying performance **Evidence**: What performance measures has been taken using the service outcomes on and/or quality indicators are used to ensure that efficiencies were achieved without any the service performance scorecards. The detriment to services? service outcomes are measured using the key success measures for ongoing service delivery in important areas of the Councils business. On this basis they can be assumed to represent quality and delivery in key service areas. The service outcomes are classified as red or green where green represents on target and red is off target. There is also an amber classification which indicates that more than half of the actions within the service outcome are on track. If the service outcomes are predominately classed as green or amber then this indicates the standards for service quality and delivery are being achieved.

As at March 2017, out of 60 service outcomes, 55 were either green or amber and 5 were red. This indicates that service quality is at the standards specified in the service plan and on this basis the efficiency savings have not had a negative impact on service delivery.

Signed

Cleland Sneddon, Chief Executive

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Signed

Aileen Morton, Council Leader

Date: 29 June 2017