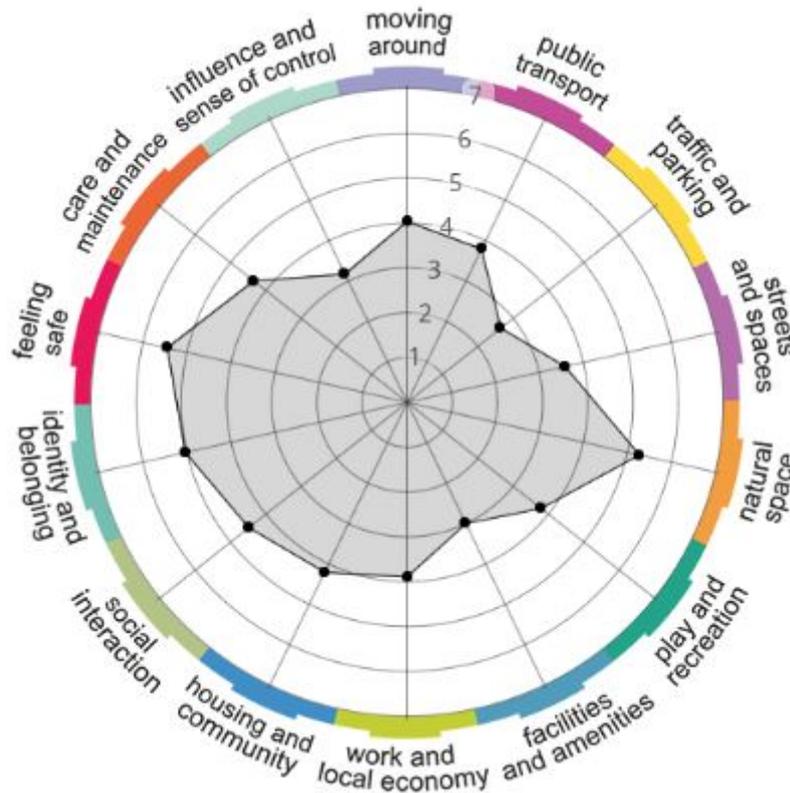


Inveraray Responses 2019



Priority Areas for Improvement:



Traffic and Parking



Facilities and Amenities



Influence and Sense of Control

argyll and bute

communityplanningpartnership



How good is your place? Area wide engagement results using the Place Standard Tool

Between May and October 2019, the Community Planning Partnership (CPP) used [the Place Standard tool](#) to engage residents in Argyll and Bute on how they feel about the place(s) that they live and work in Argyll and Bute.

We are very grateful to all the responses that we received. We hope you find the information easy to understand and of interest to you and your community.

We are pleased to see that the thematic areas of Natural Space, Feeling Safe, Identity and Sense of Belonging and Social Contact came out with the highest scores, needing the least improvement, when considering Argyll and Bute as a whole.

The engagement has been undertaken at a place-based level and respondents provided their postcode, groupings of postcodes have created the settlement/community level detail.

The results are available for community groups and partner agencies to use, for example, to assist with service planning or for community-led action plans.

Please note: The information is the views of individuals who responded to the engagement. We trust that the information provided will be viewed within the context of which it is provided. We are grateful to all those who have taken part in the consultation and believe in sharing information for openness and transparency.

We appreciate that the documents can be lengthy due to the amount of information and we hope that the format is user-friendly.

If you have any questions, please see our Frequently Asked Questions Guide or contact Community Planning by e-mail: cppadmin@argyll-bute.gov.uk , phone: 01546 604 464.

Next steps

This information is helping to shape plans for the area. Other information such as information from partners' data and statistics is also used to consider priorities for improvement. The CPP will analyse the information to identify priority themes for improvement within each of the four administrative areas and shape actions to address these where this is possible with resources.

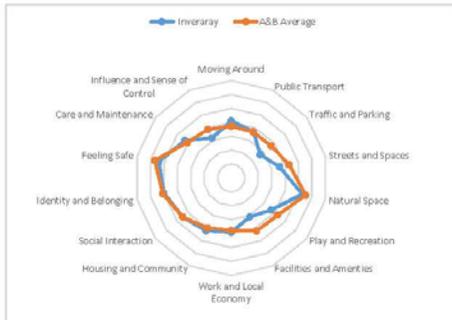
We are currently mapping out what activity is already happening, what is planned within the next 3-4 years and where the gaps are. This information will be considered by both the CPP Management Committee and the Area Community Planning Groups to shape the actions.

The final agreed actions will become part of our four Area Community Planning Action Plans, due to be refreshed in 2021. To get involved, contact your local [Area Community Planning Group](#).

Inveraray Responses

Our Top Rated Areas are:

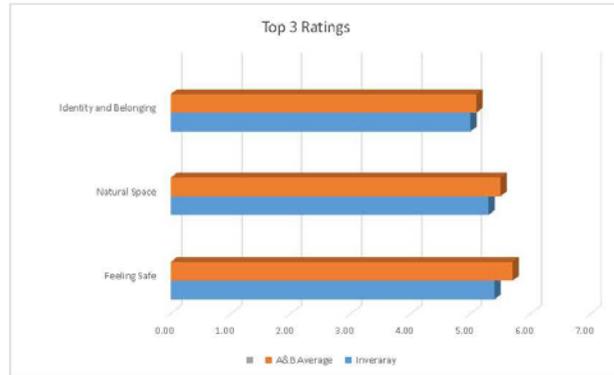
	Feeling Safe	Respondents rated this area 5.4 out of 7 compared to Argyll & Bute Average of 5.7 out of 7.
	Natural Space	Respondents rated this area 5.3 out of 7 compared to Argyll & Bute Average of 5.5 out of 7.
	Identity and Belonging	Respondents rated this area 5 out of 7 compared to Argyll & Bute Average of 5.1 out of 7.



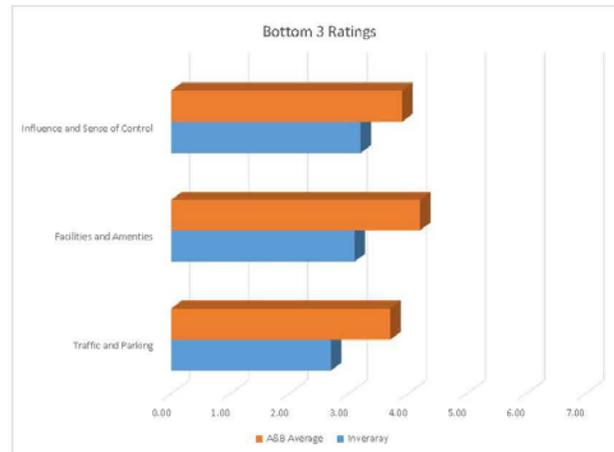
Areas of desired improvement are:

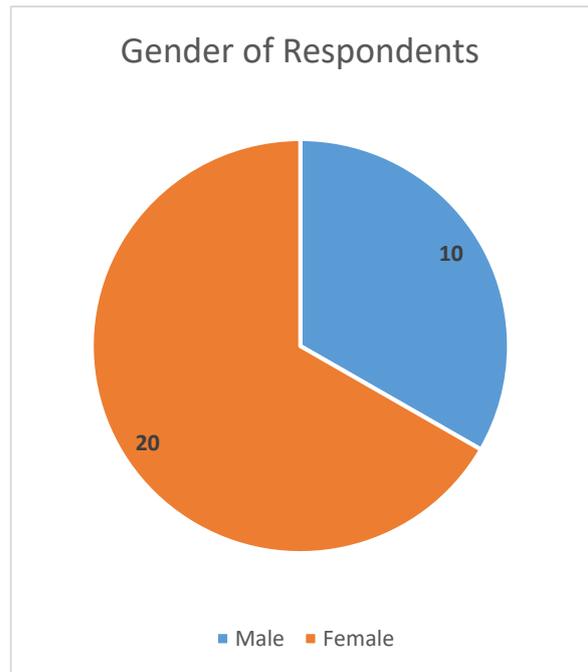
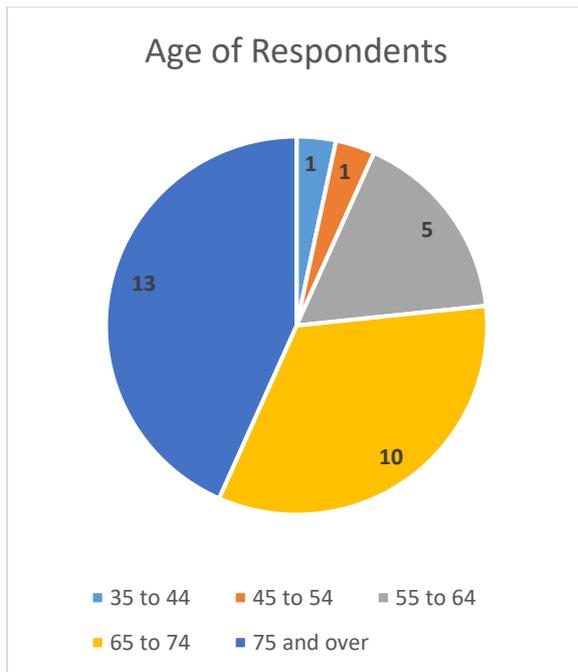
	Traffic and Parking	Respondents rated this area 2.7 out of 7 compared to Argyll & Bute Average of 3.7 out of 7.
	Facilities and Amenities	Respondents rated this area 3.1 out of 7 compared to Argyll & Bute Average of 4.2 out of 7.
	Influence and Sense of Control	Respondents rated this area 3.2 out of 7 compared to Argyll & Bute Average of 3.9 out of 7.

Top 3 Ratings



Bottom 3 Ratings





Thematic areas by lowest score to highest score

Thematic Area	Average Score
Traffic and Parking	2.7
Facilities and Amenities	3.1
Influence and Sense of Control	3.2
Streets and Spaces	3.6
Public Transport	3.7
Play and Recreation	3.7
Work and Local Economy	3.9
Moving Around	4.1
Housing and Community	4.2
Care and Maintenance	4.3
Social Contact	4.5
Identity and Belonging	5.0
Natural Space	5.3
Feeling Safe	5.4

Q1. Moving Around: Can I easily walk and cycle around using good-quality routes?

30 responses in total – Average Score of 4.1							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
3 responses	1 responses	4 responses	11 responses	5 responses	4 responses	2 responses	0 responses

Comments

as much as possible
Cannot ride from Furnace to Inveraray - A83 is too dangerous & the old Military road too rough
Dangerous to cycle
I think we are lucky to have some lovely walks around the area.
ok
Poor paths upkeep not enough information about routes in winter it most can be inaccessible
Street lighting again
There are no safe cycle routes
Walking good, cycling not catered for, i.e. no marked cycle paths
Walking is becoming more and more curtailed due to timber extraction preventing safe access to hill walking and the negative effect of heavy goods vehicles hauling timber on single track unsurfaced roads .

Q2. Public Transport: Does public transport meet my needs?

30 responses in total – Average Score of 3.7							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
3 responses	4 responses	6 responses	6 responses	8 responses	1 responses	2 responses	0 responses

Comments

Buses not frequent enough, last buses from Glasgow too early in the evening
Far too infrequent
Frequency, bad timing poor roads convenience with sheltered stop. Suggest bus comes to Inveraray and then meets busses to Campbeltown and Oban. I did see one double decker out for a try. But with drivers having to stop after 3 hours of driving other methods of improving bus delivery need to be considered. How about a train down to Campbeltown from Glasgow
Good regular services during summer periods , understandably less service during winter months
Not enough of it - last bus from Glasgow 6pm
Poor in winter
Too infrequent
Transport for main routes i.e. to Glasgow are good although could be a little more regular. it would be good to have more localised transport to allow people to get in and out of Inveraray and Lochgilphead more easily

Q3. Traffic and Parking: Do traffic and parking arrangements allow people to move around safely?

30 responses in total – Average Score of 2.7							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
9 responses	5 responses	6 responses	6 responses	4 responses	0 responses	0 responses	0 responses

Comments

Depends on the time of year
I think it's terrible that locals have to pay for parking in Inveraray. If I have doctor's appointment with my child (I live in furnace) I have to drive to Inveraray and pay for parking next to the doctors to save my child walking a distance if they are ill.
Locals should be able to park in Inveraray free
Main street
Parking expensive. We seem to pay more often than other Argyll towns. We citizens would like free parking, if we can have a citizen's permit, for the times when we have to visit Glasgow by bus. It costs a fortune to park from 9ish to 8pm.
Parking on the Main Street of Inveraray is free, this is a wonderful gesture to enable those of us who cannot walk from the paying car park to the shops on the Main Street. Unfortunately clients of local business offering accommodation use this facility and can occupy spaces for days on end.
Poor roads make a trip to Argyll difficult and improvements should be considered. In particular through the rest and be thankful. A decent road would bring so many benefits to the community and business
Some discretion for local resident parking and for local businesses to park for short periods
Speed control on A83 in 40mph areas an issue. Vehicles are travelling too fast! Install speed monitors.

Q4. Streets and Spaces: Do the streets and public spaces create an attractive place that is easy to navigate?

30 responses in total – Average Score of 3.6							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
4 responses	4 responses	6 responses	6 responses	6 responses	3 responses	1 responses	0 responses

Comments

Bad maintenance of roads with potholes everywhere. Roads dept. should get better quality maintenance. It also slows traffic and discourage visitors
Except for the unattractive Community hall, and the pier, Inveraray an attractive town. The hall question and the state of the pier are being resolved, we hope.
Litter and ownership of spaces an issue
No charges.
not enough street lighting
Quite good
The amount of heavy traffic passing through Inveraray in the form of timber vehicles is excessive, this is creating excessive noise within shops when their doors are open and the dust from the roads blows into the shops.
The streets and public places are well maintained I think that Inveraray community centre should be sorted as a useable space as it brings the look down and is a waste.

Q5. Natural Space: Can I experience good quality green spaces?

30 responses in total – Average Score of 5.3							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	1 responses	3 responses	1 responses	8 responses	9 responses	7 responses	0 responses

Comments

"Wild" camping should be now in designated areas - no respect for countryside or people living in the area.
Good walks
The Castle grounds great for walking
The woodland, fields, steams are beautiful. The pier looks terrible and Inveraray park needs to be improved.
We are deprived of good paths and not enough seating.
When there exists a Scottish Government objective to cover Scotland in conifers , The access to walk and view wildlife in areas which were once accessible are drastically diminishing ,take a look at any area where the trees have been harvested and you will see it is an absolute disgrace, totally unable for even the most able bodied to walk over.

Q6. Play and Recreation: Can I access a range of places for play and recreation?

30 responses in total – Average Score of 3.7							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
3 responses	2 responses	10 responses	4 responses	7 responses	3 responses	1 responses	0 responses

Comments

Not enough playgrounds for children, need for all-weather pitch/pitches for football, shinty
ok
This is very poor in this area. I feel that a lot of work needs to be done here. Especially for younger children and opportunities for all. I feel this should be a priority and starting off with a community centre that provide a range of opportunities for all generations would help. Furnace community seem to have a lot on for older generations but little on for the younger groups. But I do know they are working on developing this.
Used clubs: Accordion and fiddle club, sheltered housing tea and coffee, winter lunch (once a month) pretty good actually; active church (mostly elderly people).
We are privileged to be surrounded by open spaces, but as long as our Government give grants to absentee land owners to cover vast areas with conifers walking is becoming more restricted in areas where it was once possible.

Q7. Facilities and Amenities: Does my place have the things I need to live and enjoy life? This could include shops, schools, libraries, health services or places to eat and drink.

30 responses in total – Average Score of 3.1							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
6 responses	5 responses	7 responses	6 responses	4 responses	2 responses	0 responses	0 responses

Comments

I think our range of shops are good. Both schools are good as is the nursery. The GP surgery is difficult to see a doctor and times have been cut which makes this more difficult especially for those in furnace as it has been cut so much and you have to go to Inveraray for appointment which either means trying to work around the lack of public transport or paying for parking. There are no library facilities. if there was a community centre this could be central point to have a small swap shop op books a place people could meet friends etc.
Litter a problem - Furnace: particularly in layby, and on A83 generally. Install litter bin as current one too small.
More activities for kids
no post office - no bank
Reasonable eating out places
Too many facilities closing , libraries doctors and shops are closing fast
Unable to comment fully, except we do not have a library.
We have no Tourist Board, no bank (except for a mobile van), and no mobile library. Lots of cafes, unfortunately a lot of them close at 4pm, even in summer when tourists around. Only one supermarket for groceries - good rapport with the community, very charitable the co-op BUT it is run as a tourist shop, not enough variety of goods. A cheaper supermarket might make us shop more in Inveraray, and not travel to e.g. Clydebanks. School fine. Exercise groups in halls ok. Need more exploitation of the loch for fishing, sailing.

Q8. Work and Local Economy: Is there an active local economy with good-quality work opportunities?

30 responses in total – Average Score of 3.9							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	6 responses	8 responses	3 responses	8 responses	5 responses	0 responses	0 responses

Comments

As previously stated the adverse effect on our community from the present Government tree planting policy is causing farms to lose land necessary to maintain a viable farming business and in some instances the one of financial incentive for farmers to turn land over to tree planting we will have less and less farming activity in the future which is an important part of our ongoing economy. We are replacing this with food grown in other countries which is necessitating transportation and with an industry dependent on heavy goods transportation to harvest timber, this is all done to improve our carbon footprint.
More jobs - homeworkers
Need more enterprise/employment Allowing holiday lets owners to pay no Council tax is ridiculous. You are lining the pockets of those already well off!! That money could be going into the local economy. No wonder ABC have no money
Poor low quality employment
Post Brexit could be alarming
Self -employment opportunities good - not enough employment opportunities or employers here. Jobcentre in Oban - a bit far away???
Very few employment opportunities

Q9. Housing and Community: Do the homes in my area support the needs of the community?

30 responses in total – Average Score of 4.2							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
3 responses	2 responses	6 responses	4 responses	7 responses	5 responses	3 responses	0 responses

Comments

ACHA very good.
Always a need for housing for disabled and the old. A lot of house building proposed though
Great Community spirit
I feel that there is not a great mix of families and people of different ages in furnace. The lack of shops and facilities and transport does not attract people to furnace. Inveraray does better with this area.
Not enough affordable housing or special needs housing
will need more sheltered housing We're all OLD
Yes all adequate.

Q10. Social Contact: Is there a range of spaces and opportunities to meet people?

30 responses in total – Average Score of 4.5							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	3 responses	4 responses	6 responses	9 responses	8 responses	0 responses	0 responses

Comments

Adequate
Furnace have a community centre that people can use and it would be good if the younger generation part is developed more. there is a very real lack of space to meet and spend time with others in Inveraray
Lots of cafes, they close very early in the day. Lots of pubs, but not everyone wants to socialize in a pub. Halls for Guides club meetings. No Scouts, Guides, BB, organisations for young people. Only organisation for youth is the Cadets, and they meet in Lochgilphead. No youth club, though there have been attempts to set one up
V good for those that get involved

Q11. Identity and Belonging: Does this place have a positive identity and do I feel I belong?

30 responses in total – Average Score of 5.0							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	2 responses	2 responses	4 responses	4 responses	14 responses	3 responses	0 responses

Comments

Inveraray has a very positive image - the castle, the history, the scenery, the pipe band. Need to celebrate our history more - Neil Munro, the work done here for the D-day landings. We need a museum, before we forget our history
Little interest except for a few
Lived and worked in area for 60 + years
V Good if you get involved and participate
We are losing so much of Scotland's open countryside due to tree planting, Our history was blighted with absentee landowners moving communities from the land to graze sheep, we are now moving people from the land in many instances involuntarily and others with financial incentives paid by our Government, history is repeating itself the only difference is the land planted with trees can never return to its former use.

Q12. Feeling Safe: Do I feel safe here?

30 responses in total – Average Score of 5.4							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	1 responses	0 responses	4 responses	6 responses	11 responses	7 responses	0 responses

Comments

<p>Feel safe personally. BUT having no police station here causes problems. How do you report a shoplifter in time? Or an assault? Not all crime is cybercrime as Police Scotland seem to think!</p>
<p>Land owners who plant conifer trees with the financial incentives available do not consider anything other than their investment. They will erect a single height fence around the plantation instead of a deer fence and get further financial benefit from offering shooting to cull deer on their land. Because young trees are susceptible to vine weevil they spray the plantation with chemicals which not only kill the intended pest but many other insects and wildlife ,residual chemical travels into water courses and will have a detrimental effect on our rivers and food necessary to feed the fish in these rivers.</p>
<p>OK but greater police presence would be welcomed</p>
<p>There is not a lot of issues with crime and anti-social behaviour that I am aware of. I feel safe and I feel my children are safe.</p>

Q13. Care and Maintenance: Are buildings and spaces well cared for?

30 responses in total – Average Score of 4.3							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	1 responses	5 responses	11 responses	9 responses	4 responses	0 responses	0 responses

Comments

Green spaces fairly well maintained. We need some places swept better, especially round the Parish Church. Bus stop at Barn Brae has broken pane. Recycling centre near Co-op needs to be emptied oftener. And why is there no garden rubbish collection - an inducement to fly tip?
Poor maintenance on buildings and facilities the council seems afraid to see new ways of employing its people effectively
Warden for sheltered housing well looked after
Well maintained.

Q14. Influence and Sense of Control: Do I feel able to take part in decisions and help change things for the better?

30 responses in total – Average Score of 3.2							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
3 responses	9 responses	5 responses	7 responses	4 responses	1 responses	1 responses	0 responses

Comments

How do you suggest we get listened to?
Not much at our age
OK but will the Council really address our concerns? (Councillor rotation not a good idea!)
There is a community council in both Inveraray and furnace. Although I do feel furnace are more proactive in listening to the community and its needs. I feel Inveraray have wanted a community centre for many years and nothing seems to be moving forward and I do think this would improve a lot of the issues in Inveraray
Too many excuses before a crisis occurs and it will
Whenever there exists decision making bodies who police themselves the ordinary persons input to any decision making is completely superfluous.

What are the main issues and priorities for change that you have identified?

A more representative and active Community Council. A Bank would be nice. A shop which isn't a tourist shop or a café. Cafes open later at night. Nobody wants to be a leader.
A place for the community for Inveraray to meet. Help with transport, GP services etc. for furnace to make in more appealing to a range of people to want to live there. More to do leisure and sporting wise especially for younger generations
Bank would be good. Too many "Gift shops" Need some other perhaps baker
Bank. <u>No</u> more gift shops
Banks would be good
Better infrastructure, road better facilities library and access for mobile cinema bad roads and poor maintenance of what we have. Everything needs new ways and a shake up
More disabled parking in the main St. No street lighting in Manse Crescent. No street name displayed until you are 200 yards into the Cres
more housing would be good
More job opportunities. More industries need to invest here
More play space for adults and children, more youth organisations, more clearing up of rubbish and recycling bins, you could use the old Tourist Office for something - a very bad impression of Inveraray is given when the first thing you see when you arrive is a derelict (almost) building, with a cordon round it and pigeons everywhere - please let out this building asap
Parking and parking charges. Garden waste. No Police. No Community Hall. No Pier.
Parking. Areas for children to play. Activities for teens. Activities for Senior Citizens: Exercise!
Parking. Kerbs. Speed of traffic in the town.
Parking. No local police. No Community hall. Garden waste bins!!
Police, Doctor and Nurses in Inveraray. Some more parking area.
post office
Provision of better sports facilities and community hall/hub.
Speeding cars
Speeding through village (A83 40mph zone) Litter issue in lay-by opposite Cumloddan Church. Existing bin is used by most people but quickly becomes overfull and birds pick and spread litter across wide area. <u>Larger bin please</u> !
Stop turning Scotland into a forest, remove financial carrots for landowners to turn historically agricultural land into forests. Increase road haulage taxes to help repair the increase road repairs necessitated by hauling thousands upon thousands of tonnes of timber.
The buses do not stop in rural areas even where parking would be perfectly safe for a bus to stop [out with a bus stop] To collect or discharge passengers trying to signal a bus to stop as suggested by a MSP does not work unless you are willing to risk being run over.

What actions could be taken to deal with these?

Common sense and talk to the residents even when no election is possible to happen.
Encourage more "home" style shops e.g. baker, grocer etc.
Getting the community centre up and running. providing more amenities and transport to furnace help fund and bring the clubs in Lochgilhead out and into the area of furnace
Government policy change or change of Government .
I am too old to take these on
Larger fines for....
Look at the problems in a new way
More people to take an interest in their town. No community here - socially fine, for anything else to be here community feeling would help. A collection of garden rubbish would help.
More play areas
Parking concessions for locals. Upgrade Play park at Upper Riochan. Play park in the town for local and visiting families. Keeping grass maintained at play park to enable field games.
Possibly incentives
Reinstate police station. Old Community Hall needs attention. Facilities for removing garden waste i.e. council collection.
Re-open police station. Do something with community hall and Reuse it!! We have to transport [garden] waste to Lochgilhead (only so much we can compost).
Repeater - speed warning - slow down :(or speed ok :) required. Action: Bear Scotland, A&B Council and Police. Also see comments above re bins - ACTION: County Council.
should look areas for children to play
The council could let the old Tourist office, sort out parking for residents, improve rubbish collections, and add a garden rubbish collection. And set up business park for encouragement of small businesses

Produced by the Argyll and Bute Community Planning Partnership, January 2020 – based upon the Place Standard Consultation Engagement which took place between May and October 2019.

Please contact cppadmin@argyll-bute.gov.uk for further information.

Icon Credits:

Moving Around, Public Transport, Streets and Spaces, Natural Space, Work and Local Economy, Social Contact, Identity and Belonging, Feeling Safe, Care and Maintenance and Influence and Sense of Control: Icons made by *Freepik* from www.flaticon.com

Traffic and Parking, Housing and Community: Icons made by *Smashicons* from www.flaticon.com

Play and Recreation: Icon made by *Monkik* from www.flaticon.com

Facilities and Amenties: Icon made by *Vectors Market* from www.flaticon.com

