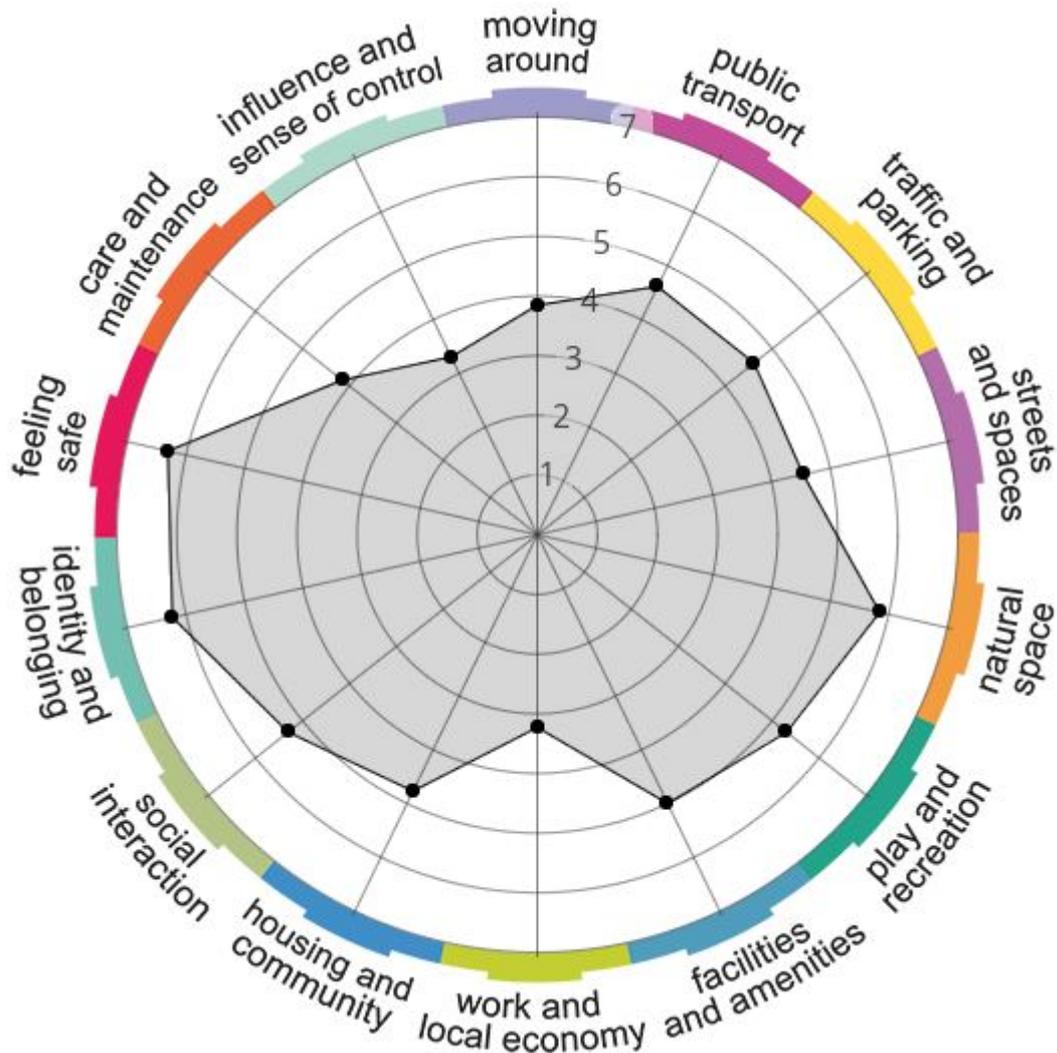


Innellan Responses 2019



Priority Areas for Improvement:



Work and Local Economy



Influence and Sense of Control



Moving Around

argyll and bute

communityplanningpartnership



How good is your place? Area wide engagement results using the Place Standard Tool

Between May and October 2019, the Community Planning Partnership (CPP) used [the Place Standard tool](#) to engage residents in Argyll and Bute on how they feel about the place(s) that they live and work in Argyll and Bute.

We are very grateful to all the responses that we received. We hope you find the information easy to understand and of interest to you and your community.

We are pleased to see that the thematic areas of Natural Space, Feeling Safe, Identity and Sense of Belonging and Social Contact came out with the highest scores, needing the least improvement, when considering Argyll and Bute as a whole.

The engagement has been undertaken at a place-based level and respondents provided their postcode, groupings of postcodes have created the settlement/community level detail.

The results are available for community groups and partner agencies to use, for example, to assist with service planning or for community-led action plans.

Please note: The information is the views of individuals who responded to the engagement. We trust that the information provided will be viewed within the context of which it is provided. We are grateful to all those who have taken part in the consultation and believe in sharing information for openness and transparency.

We appreciate that the documents can be lengthy due to the amount of information and we hope that the format is user-friendly.

If you have any questions, please see our Frequently Asked Questions Guide or contact Community Planning by e-mail: cppadmin@argyll-bute.gov.uk , phone: 01546 604 464.

Next steps

This information is helping to shape plans for the area. Other information such as information from partners' data and statistics is also used to consider priorities for improvement. The CPP will analyse the information to identify priority themes for improvement within each of the four administrative areas and shape actions to address these where this is possible with resources.

We are currently mapping out what activity is already happening, what is planned within the next 3-4 years and where the gaps are. This information will be considered by both the CPP Management Committee and the Area Community Planning Groups to shape the actions.

The final agreed actions will become part of our four Area Community Planning Action Plans, due to be refreshed in 2021. To get involved, contact your local [Area Community Planning Group](#).

Innellan Responses

Our Top Rated Areas are:

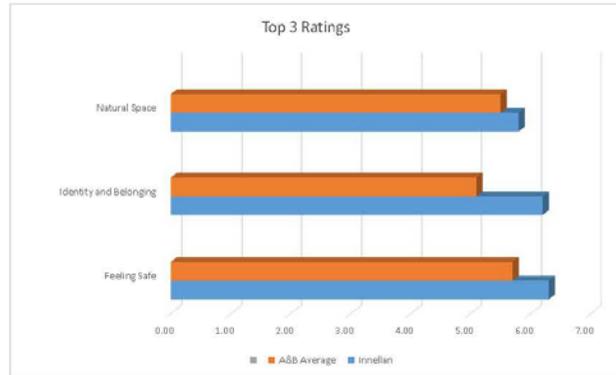
	Feeling Safe	Respondents rated this area 6.3 out of 7 compared to Argyll & Bute Average of 5.7 out of 7.
	Identity and Belonging	Respondents rated this area 6.2 out of 7 compared to Argyll & Bute Average of 5.1 out of 7.
	Natural Space	Respondents rated this area 5.8 out of 7 compared to Argyll & Bute Average of 5.5 out of 7.



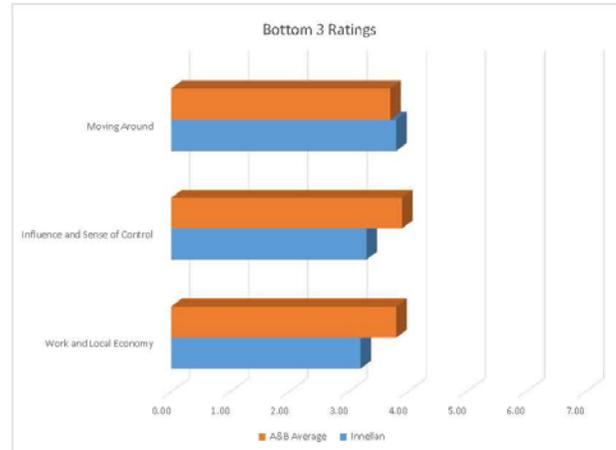
Areas of desired improvement are:

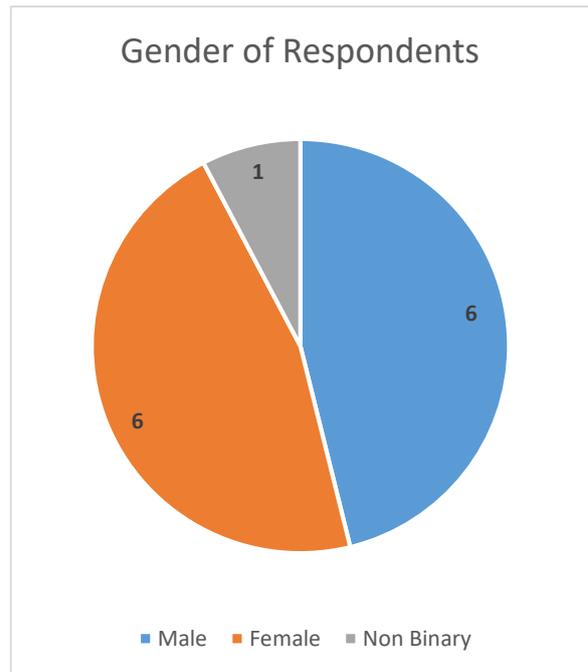
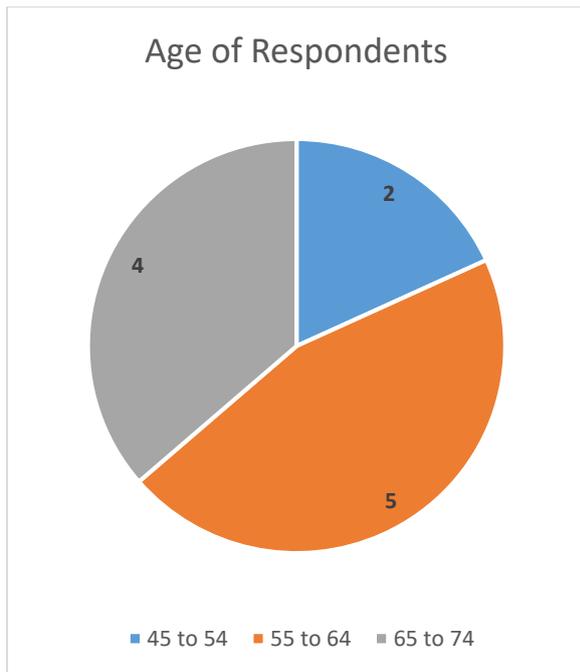
	Work and Local Economy	Respondents rated this area 3.2 out of 7 compared to Argyll & Bute Average of 3.8 out of 7.
	Influence and Sense of Control	Respondents rated this area 3.3 out of 7 compared to Argyll & Bute Average of 3.9 out of 7.
	Moving Around	Respondents rated this area 3.8 out of 7 compared to Argyll & Bute Average of 3.7 out of 7.

Top 3 Ratings



Bottom 3 Ratings





Thematic areas by lowest score to highest score

Thematic Area	Average Score
Q8. Work and Local Economy	3.2
Q14. Influence and Sense of Control	3.3
Q1. Moving Around	3.8
Q13. Care and Maintenance:	4.2
Q4. Streets and Spaces	4.5
Q2. Public Transport	4.6
Q3. Traffic and Parking	4.6.
Q9. Housing and Community:	4.8
Q7. Facilities and Amenities	5.0
Q6. Play and Recreation	5.3
Q10. Social Contact	5.3
Q5. Natural Space	5.8
Q11. Identity and Belonging	6.2
Q12. Feeling Safe	6.3

Q1. Moving Around: Can I easily walk and cycle around using good-quality routes?

12 responses in total – Average Score of 3.8							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
2 responses	1 responses	1 responses	3 responses	5 responses	1 responses	0 responses	xx responses

Comments

Some good parts with some having problems with maintenance
Pavement is primary safe route for cycling. Plenty of walks though.
Not bad
The road is not great for cycling as it is narrow and used by a lot of lorries - forestry, fish farm, sand & gravel etc. The pavement between my postcode and Sandy Beach is uneven and sloping, so not easy to walk on.
There are great walking and cycling routes, although not accessible to everyone. More places to stop and admire the view would be helpful, perhaps with seating, toilet facilities and a drinking well.
The roads and pavements are broken and dangerous, the recent repairs to the road outside Dalriada Grove where a drain was sunken took months to fix and when it was done the road has been left with a dangerous dip as it is uneven. The 5 benches at Sandy Beach Innellan are rotten and dangerous. They've been mentioned to the Community Council several time, but still nothing has been done.
An off road cycle route exists, but it requires resurfacing. Due to previous Utility Services excavating the pavement it is uneven and dangerous to ride on. Cyclists generally cycle on the road which is in better condition rendering them at risk from motorists.

Q2. Public Transport: Does public transport meet my needs?

13 responses in total – Average Score of 4.6							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	2 responses	1 responses	1 responses	2 responses	4 responses	2 responses	xx responses

Comments

Limited bus service
The bus service (once per hour) is adequate and the ferry is OK (When it runs!!) but does need improvement.
Good service except a Sunday
buses are convenient
The bus service is good and reliable. The CalMac passenger ferry service from Dunoon to Gourock is neither good nor reliable. The boats are elderly and frequently taken out of service due to weather or 'technical issues'.
Ferry (passenger) not fit for purpose - need a car and passenger ferry
The bus service is adequate, considering it is not widely used.
The bus service to Dunoon is good, however the cessation of the 907 to Glasgow is a real problem as the Argyll Ferries/ train isn't a reliable option.
Public Transport is excellent.

Q3. Traffic and Parking: Do traffic and parking arrangements allow people to move around safely?

13 responses in total – Average Score of 4.6							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	0 responses	2 responses	3 responses	3 responses	2 responses	2 responses	xx responses

Comments

A great deal of parking on pavements makes it difficult for the bus to pass up Newton Road, Wyndham Road (not so bad) and the worst along North Campbell Road
In the main they are OK but some stricter enforcement of parking is required (Parking on pavements for example)
Parking in Dunoon is horrendous, traffic meters are needed
There is not generally a problem with traffic in Dunoon. I agree with charging for parking close to the shops but I think the large seafront car park should all be free to encourage visitors as well as locals who use it when catching the ferry.
More free parking space would encourage people to use the main shopping street, in our case Argyll street.

Q4. Streets and Spaces: Do the streets and public spaces create an attractive place that is easy to navigate?

13 responses in total – Average Score of 4.5							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	0 responses	1 responses	3 responses	5 responses	3 responses	xx responses	xx responses

Comments

Good improvements have been made (Burgh hall, Queens Hall, Library for example) but there is still much to do (Lower Argyll St. , Provision of Public Toilets etc.)
Getting better
Not much to do at nights
Recently quite a lot of graffiti has appeared in Innellan and Dunoon. I hope the Council will be able to remove it quickly as I am concerned that leaving it will encourage more of it to appear. It would be nice to see the grass verges and public grassy spaces cut more often. Community groups have done a lot to improve local areas and it would be nice if the Council would acknowledge this by doing things such as removing weeds from pavements. Between Innellan and Dunoon there are places where the pavement has almost disappeared due to all the weeds.
Not too bad, empty shops
The centre of town does look a bit careworn, with many closed shop spaces, although an incentive is underway to upgrade some facades on the main street. Town centre feels very abandoned at night.
More needs to be done!
The Dunoon pier building is dilapidated and impacts on visitor first impressions of the town. Dunoon could learn a lot from Largs seafront which is inviting and attractive to walk around.

Q5. Natural Space: Can I experience good quality green spaces?

13 responses in total – Average Score of 5.8							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	0 responses	0 responses	0 responses	2 responses	5 responses	5 responses	0 responses

Comments

The Castle grounds have been improved and the area approaching the pier from The Park hotel to the pier head along the water front.
Fortunate to have Bishop's Glen, Benmore and Ardentinnny
There are nice beaches for walking and forestry roads and paths for accessing natural space.
We benefit from a beautiful coastal road which has good seating and access to everyone.
The grass cutting at Sandy Beach Innellan is sporadic and poor. Because the mower used doesn't pick up the grass kids can't play football as there is grass cutting clumps everywhere. The edges were strimmed once this year!

Q6. Play and Recreation: Can I access a range of places for play and recreation?

13 responses in total – Average Score of 5.3							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	0 responses	1 responses	2 responses	5 responses	2 responses	3 responses	0 responses

Comments

The area opposite the Park hotel is a great space for children to play (if dogs are kept on a lead!!!)
Swing park at West Bay
When I had young children I would regularly take them for walks locally on the shore and on forestry tracks. There is now an Astro-turf football pitch at the back of Innellan Primary School, which is a very good facility. There are football goals at Sandy Beach but it would be nice to have some swings or other play equipment too.
More facilities outdoors and indoors i.e. badminton club, roller skating
We could benefit from more outdoor facilities. Play parks for children, sports grounds for adolescents and gym equipment for the elderly would be very useful.

Q7. Facilities and Amenities: Does my place have the things I need to live and enjoy life? This could include shops, schools, libraries, health services or places to eat and drink.

13 responses in total – Average Score of 5.0							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	1 responses	1 responses	1 responses	1 responses	6 responses	2 responses	0 responses

Comments

Very few amenities in Innellan, yet we pay the same level of Council Tax as those places with more amenities
Dunoon has a great range of shops. The only problem is that they sell the most unlikely goods! (Go to the toy shop for printer ink, for example)
Maybe good to have a McDonald's
Our community is well served for places to meet, eat and drink and the public gym and swimming pool is beneficial for all age groups.
GP availability is a massive problem.

Q8. Work and Local Economy: Is there an active local economy with good-quality work opportunities?

13 responses in total – Average Score of 3.2							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
3 responses	1 responses	3 responses	3 responses	2 responses	1 responses	0 responses	0 responses

Comments

Dunoon does suffer from a lack of opportunities for work in industry thus making it a commuter town to Gourock or Greenock.
Hunter's Quay Holiday Village is a good employer
The local economy has been struggling since the ferry service from Dunoon was downgraded to passenger-only. A good and reliable ferry service would encourage more people to live in this area and contribute to the local economy.
More seasonal jobs
Do not feel qualified to comment on this item.
No

Q9. Housing and Community: Do the homes in my area support the needs of the community?

13 responses in total – Average Score of 4.8							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	1 responses	1 responses	3 responses	4 responses	3 responses	1 responses	0 responses

Comments

There is a lack of affordable property to rent or to buy
Difficult for people starting out to get on the property ladder - although this is a national issue
Long waiting lists
I think there is a wide range of housing available for people of all ages.
Yes

Q10. Social Contact: Is there a range of spaces and opportunities to meet people?

13 responses in total – Average Score of 5.3							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	0 responses	0 responses	3 responses	5 responses	3 responses	2 responses	0 responses

Comments

There are plenty of opportunities to meet people via Village Hall activities or Bowling & Tennis Club. More residents should choose to use what is available to them
Dunoon has a wealth of local societies and clubs for people to join and a surprising number of venues for them to meet
Befrienders, senior citizens and stroke club
I think there are many organisations that use various venues around the community and provide space for all ages to use.
Innellan Village Hall is a brilliant asset to the community!

Q11. Identity and Belonging: Does this place have a positive identity and do I feel I belong?

13 responses in total – Average Score of 6.2							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	0 responses	0 responses	1 responses	0 responses	7 responses	5 responses	0 responses

Comments

I moved to Dunoon just over 2 year ago and feel the friendship and openness of the local people. Yes I belong!
very friendly place
We live in a very close knit community with many societies and activity groups that celebrate our present culture and preserve our heritage. We receive many visitors who are relatives of past community members.

Q12. Feeling Safe: Do I feel safe here?

13 responses in total – Average Score of 6.3							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	0 responses	0 responses	0 responses	2 responses	5 responses	6 responses	0 responses

Comments

This depends on the area of the town and the time of day/night but I do feel that it is safe.
I feel completely safe in the immediate environment, with a great community spirit looking out for neighbours' wellbeing.
Behaviour of a small minority of children in Dunoon town centre who make a nuisance of themselves could be improved.

Q13. Care and Maintenance: Are buildings and spaces well cared for?

13 responses in total – Average Score of 4.2							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	2 responses	3 responses	2 responses	3 responses	2 responses	1 responses	0 responses

Comments

A deal of this is due to the Inspiring Innellan Group
A lot could do with a little TLC especially in the private sector and the side streets.
They do their best
The local community is highly active in maintaining our environment, taking on activities which would normally be a public service. There is virtually no vandalism or litter.
No, the roads, open spaces, recycling spaces in Innellan are not well cared for by the Council. The lack up upkeep for the war memorial is disrespectful. Inspiring Innellan do a lot, but it doesn't absolve the council of their responsibilities.

Q14. Influence and Sense of Control: Do I feel able to take part in decisions and help change things for the better?

13 responses in total – Average Score of 3.3							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
4 responses	0 responses	1 responses	4 responses	4 responses	0 responses	0 responses	0 responses

Comments

Zero opportunity, in my opinion, to influence change. We get cuts to local services and greatly increased Council Tax, I have nil influence beyond by vote for Local Council
May be take part in things but not so sure about change things for the better. Many things are heard but not acted upon.
Some Councillors are active
Carr Gomm - good support
Our local community council is very active and provides a platform for any issues to be heard.
The Council don't seem to act on requests from Innellan Community Council or on behalf of the Community

What are the main issues and priorities for change that you have identified?

Council Tax is far too high for the amount and quality of service we receive. Roads are in a terrible state, bus has difficulty with access due to excessive parking on pavements and refuse collection is far too infrequent.
Ferry service reliability (Passenger ferry that is the vehicle ferry is very good. Parking on pavements by cars and commercial vehicles
No real issues beyond cycle routes and affordable housing
The Pier needs to be fixed
We need: A good and reliable passenger ferry service between Dunoon and Gourock. Safe and well-maintained pavements to walk on. Structures that the Council can't afford to maintain (eg Dunoon Pier) should be transferred to community groups, who might be able to access grant money.
More facilities and equipment to promote the natural resources of our area. More signage to identify the highlights and walks available in the area.
Upkeep of the roads, pavements, green spaces at Sandy Beach Innellan.
Dunoon pier building needs substantial maintenance and repair. Paint the railings along the seafront.

What actions could be taken to deal with these?

Reduce Council Tax or fix the roads, stop cars from parking on pavements and increase frequency of bin collection. I do not believe I receive good value for the very large amount of Council Tax which I am required to pay.
Better enforcement of parking regulations (and report them in the local press) Press for better ferry service and RET fares
Cycle routes could be introduced
The Scottish Government should take over and solve the ferry problem. The Council should maintain the pavements properly or ask a local business to adopt a stretch of pavement and maintain it. People will often respond to an article in the local paper.
More signage, seating, drinking fountains, toilet facilities.
The council need to come out and assess the benches at Sandy beach and repair them before someone gets injured. One picnic bench, instead of being repaired, was just removed. That is not a solution, especially when the rubber base was left and is one a trip hazard for dog walkers.
Community groups take responsibility for the railings.

Produced by the Argyll and Bute Community Planning Partnership, January 2020 – based upon the Place Standard Consultation Engagement which took place between May and October 2019.



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