


CORONAVIRUS (COVID-19)



VOLUNTEER TIPS:



HOME VISITS - EMERGENCY REPAIRS

 Home visits to carry out **emergency repairs** may be required where people are at risk of harm if something is not repaired. These tips may help protect you and your clients.

Only **EMERGENCY** repairs should be carried out within homes of those self isolating, e.g. essential plumbing, boiler repairs, and leaks likely to cause damage or an additional health risk.



Observe social distancing at all times, between you and any colleagues and between you and house occupants. Ask occupants to stay in a separate room to you at all times.



Only take what you need into the house. **Wash your hands and wipe down everything** with a detergent wipe and **wear a face covering before entering the property.**



Call in advance to inform the recipient of the estimated delivery time, verify details of required access and repair, asking them to ensure the required entrance is clear to minimise contact.



Wash hands **regularly** throughout the repair. Wipe down all surfaces and items you have touched **before leaving**, including the door handle **as you leave.**



Ask occupant to wipe down all surfaces, and door handles again **after you have left**, in case you missed something.

Sanitise equipment used before placing them back in your vehicle.



Place your face covering in a zip-lock bag for disposal /washing, and wash /sanitise your hands again **before getting back into your vehicle.**

