

**Application form for  
Housing Benefit  
Local Housing Allowance  
Council Tax Reduction Scheme  
Second Adult Rebate**



Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 Postcode: \_\_\_\_\_  
 Telephone Number: \_\_\_\_\_

Address you are claiming benefit for: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

- **Please read the guidance notes on pages 2 to 4 before you fill in the form.**
- Use black ink to fill in the form. Do not use pencil.
- You must return this form as soon as possible to avoid losing benefit.
- If you don't have everything we ask for, you can send the proof later, as long as you do so within one month of returning this form.
- We usually award benefit from the Monday after we receive this form.
- We may use the information you provide to assess whether you are entitled to other benefits.

**If you are just claiming Second Adult Rebate, only fill in part 1, part 3, part 17 and part 18 of this form.**

**About your home – complete these details**

(Tick every box which applies to you.)

Do you:

Rent from a private landlord?

Own your home?

Live in a hostel?

Rent from a housing association?

Other (please give details)

\_\_\_\_\_

Jointly own or rent your home with anyone apart from your partner? (Please name them.)

Please give the name of the joint owner or tenant.

\_\_\_\_\_

When did you move into this address?

\_\_\_\_ / \_\_\_\_ / \_\_\_\_

If you have not moved in yet, tell us when you expect to move

\_\_\_\_ / \_\_\_\_ / \_\_\_\_

**For office use only – do not complete these details**

Claim Number : \_\_\_\_\_  
 Date Issued: \_\_\_\_\_ Issued By: \_\_\_\_\_  
 Council Tax Account Number: \_\_\_\_\_

DATE  
STAMP

## Notes for filling in the claim form

### About Housing Benefit and Council Tax Reduction Scheme

Housing Benefit can pay all or part of your rent. It may also give you some extra money towards things you have to pay for, like children's play areas and cleaning shared areas (only if this is included in your rent charge). Council Tax Reduction Scheme can pay all or part of your Council Tax liability. It cannot help with charges for water and sewerage set by Scottish Water.

## Second Adult Rebate

Second Adult Rebate is Council Tax Reduction for people who may not have a partner but who share their home with someone who:

- is 18 or over;
- is on a low income, and
- does not pay them rent;

If you are claiming Second Adult Rebate, only fill in part 1, part 3, part 17 and part 18 of this form.

## We need proof

We need to see proof of some of the things you write about on this form.

There is a checklist in part 21 on page 33 of the form to help you. If you are not sure if we need to see proof of something, get in touch with us. We will tell you what we need to see. We cannot pay you benefit until we have seen the proof we have asked for.

## Filling in the form

- **If you have a sight difficulty and want this information in another format, please contact your local service point.**
- If you make a mistake just cross it out and put the right answer next to it. Do not use correction fluid or tape.
- Answer Yes or No questions by putting a tick ✓ in the relevant box. If you are picking an answer from a list of answers, tick ✓ the appropriate box again.
- If someone else fills in the form for you there is a special space for them to sign (see part 18 on page 27). If English is not your first language and you need help filling the form, we may be able to help you. Please contact your local service point.
- **If you need any help, contact your local service point listed on page 4 of this form.**

## What to do next

When you have filled in the form, sign it and send it to us with the proof we need to see. Or you can take the form and proof to your local service point. Do not send valuable items such as benefit books, bank books or passports in the post. Bring them to your local service point and we will get the information we need and give them back to you. If you cannot get the proof we need straight away, do not worry. **Send the form to us (without the proof) and let us know that you will be sending proof later. If you do not send us the form straight away, you may lose money.**

## When we usually pay benefit from

If this is your first claim, we will usually pay your benefit from the Monday after we get your form.

## How to contact us

Please see the list on page 4 of this form.

### Changes you must tell us about

The rules for Housing Benefit and Council Tax Reduction are different from the rules for other benefits and credits. You must tell us straight away (by us we mean the Housing Benefit / Council Tax Reduction Service) if:

- people move into or out of your home, such as a partner, children, relatives or other adults;
- any income goes up or down (this includes your income, your partner's income, or the income of anyone else living with you);
- your tax credit changes;
- the savings or investments of anyone in the household go up or down;
- you or anyone living with you becomes a student, stops being a student, goes on a Youth Training Scheme, goes into hospital or a nursing home, goes into prison or gets or changes or leaves a job;
- you or your partner give birth or any of your children leave school;
- your rent changes (this includes changes to the total amount of rent your landlord asks you to pay, any charges for things like services and fuel, water rates, heating, lighting, hot water, cooking and any meals);
- you move house;
- you, your partner or any non-dependants are going to be away from home for more than 4 weeks;
- you receive any decision from the Home Office;
- you or anyone in your home stops getting benefits from the Jobcentre Plus or the Pension Service or;
- anything else happens that might affect your benefit entitlement.

You must tell us about anything you think might affect your Housing Benefit and Council Tax Reduction. Please write to, phone or visit us at your local Customer Service Point (CSP, as detailed on page 4). Remember you must also provide the evidence of the change (date of change, payslips, written proof of change of address, benefit award letters and so on). We need to know within one month about any change that would increase your benefit. If you tell us later, we will only increase your benefit from the Monday after the date you told us.

We will always take into account changes that reduce your benefit from the date the change happened, not when you tell us about the change. If we pay you too much benefit because you do not tell us about the change on time, we will normally ask you to repay the money or we will take it from future benefit payments.

It is an offence not to tell us about any change of circumstances that affects your benefit. We may take court action against you.

### How we collect and use information

We will use the information you give us in this form, and in any proof you send us, to process your claim for Housing Benefit and Council Tax Reduction.

Full details of who we will share your information with and the legal basis for us to process your information is included on our privacy notice in Part 20 of this form.

Council staff at the local customer service points listed below can give you help and information about your benefit claim and the benefits scheme in general.

<b>Visit us at:</b>		Opening hours: 9am to 12noon
Customer Service Point Burnet Building St John Street <b>CAMPBELTOWN</b> PA28 6BJ	Customer Service Point 37 Victoria Street <b>ROTHESAY</b> PA20 0AN	
Customer Service Point Municipal Buildings Albany Street <b>OBAN</b> PA34 4AW	Customer Service Point Jamieson Street Bowmore <b>ISLAY</b> PA43 7HP	
Customer Service Point The Helensburgh and Lomond Civic Centre 38 East Clyde Street <b>HELENSBURGH</b> G84 7PG	Customer Service Point 1A Manse Brae, <b>LOCHGILPHEAD</b> PA31 8RD	
Customer Service Point Argyll House 91 Alexandra Parade <b>DUNOON</b> PA23 8AJ	Customer Service Point Breadalbane Street Tobermory <b>ISLE OF MULL</b> PA75 6PX	
Customer Service Point The Business Centre Crossapol <b>ISLE OF TIREE</b> PA77 6UP	Customer Service Point Scalasaig <b>ISLE OF COLONSAY</b> PA61 7YP	Opening hours: 1.30pm to 4.15pm
Customer Service Point School House Craighouse <b>ISLE OF JURA</b> PA60 7XG		
<p><b>Phone us on:</b></p> <p><b>Customer Service Centre Telephone Numbers:</b></p> <p><b>For Benefits Enquiries – 01546 605512</b></p> <p><b>For Council Tax Enquires – 01546 605511</b></p> <p><b>To Make a Payment - 01546 605515</b></p>		
<p><b>Email us at:</b></p> <p><b>enquiries@argyll-bute.gov.uk</b></p>		

## Where to go for help and advice (continued)

### Welfare Rights Service

The Welfare Rights Officer's main task is to ensure that members of the public are informed of their correct entitlement to benefit. They can also help challenge or advise on unfavourable decisions made by the Department of Work and Pensions.

**The Welfare Rights Officer gives advice to members of the public on claiming all state benefits, including help to complete application forms. The Welfare Rights Officer can also provide representation at Benefit Appeal Tribunals.**

**All services are free, impartial and confidential.**

They also provide briefing sessions and talks on benefit and benefit changes for community groups.

If you wish to arrange an individual appointment for advice on a private issue, please contact the appropriate Welfare Rights Officer for your area:

<p>Welfare Rights Officer Kintyre and Islay Community Services Burnet Building St John Street Campbeltown PA28 6ED Telephone – 01546 605517</p>	<p>Welfare Rights Officer Helensburgh and Lomond Community Services The Helensburgh and Lomond Civic Centre 38 East Clyde Street HELENSBURGH G84 7PG Telephone – 01546 605517</p>
<p>Welfare Rights Officer Lorn and the Isles Community Services Municipal Buildings Albany Street Oban PA34 4AW Telephone – 01546 605517</p>	<p>Welfare Rights Officer Cowal Community Services Dolphin Hall Dunoon PA23 8DQ Telephone – 01546 605517</p>
<p>Welfare Rights Officer Mid Argyll Community Services Manse Brae Lochgilphead PA31 8RD Telephone – 01546 605517</p>	<p>Senior Welfare Rights Officer Bute Community Services Dolphin Hall Dunoon PA23 8DQ Telephone – 01546 605517</p>

## For help with your reading and writing skills

For local help with your reading and writing skills contact Big Plus and Adult Learning on 01436 658731.

**Part 1**

**About you and your partner**

If you have a partner, you must answer all the questions about them, as well as yourself.

	You	Your partner
<b>Surname</b>	<input type="text"/>	<input type="text"/>
<b>First name</b>	<input type="text"/>	<input type="text"/>
<b>Title (Mr, Mrs, Ms, Other)</b>	<input type="text"/>	<input type="text"/>
<b>Any other names you have used</b>	<input type="text"/>	<input type="text"/>
<b>Date of Birth</b>	<input type="text" value="/"/> <input type="text" value="/"/> <input type="text"/>	<input type="text" value="/"/> <input type="text" value="/"/> <input type="text"/>
<b>National Insurance Number</b>	<input type="text"/>	<input type="text"/>

If you do not have a National Insurance number, or cannot find it, tick this box

If you do not have a National Insurance number, or cannot find it, tick this box

<b>Your daytime phone number</b>	<input type="text"/>	<input type="text"/>
<b>Your mobile phone number</b>	<input type="text"/>	<input type="text"/>
<b>Your e-mail address</b>	<input type="text"/>	<input type="text"/>

We need to see proof of your identity and National Insurance Number. See the checklist at part 21 on page 33.

<b>If you have moved home in the last 12 months, tell us your last address.</b>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>
	Postcode	Postcode

**Did you get Housing Benefit or Council Tax Reduction there?**

No

Yes  When did you claim?

No

Yes  When did you claim?

<b>Were you the home owner, a tenant or a boarder at this address?</b>	<input type="text"/>	<input type="text"/>
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If you were the owner of this address please provide evidence of the proceeds from the sale of this property e.g. a solicitor's letter

<b>Have you or your partner come to live in the United Kingdom in the last two years?</b>	No <input type="checkbox"/>	No <input type="checkbox"/>
	Yes <input type="checkbox"/>	Yes <input type="checkbox"/>
	<input type="text"/>	<input type="text"/>

You

Your partner

If you are not British, on what date did you last enter and apply to stay in the UK?

 /  / 
 /  / 

The UK is England, Northern Ireland, Scotland and Wales

Are you or your partner in hospital at the moment?

No  Yes

Please tell us about it below

No  Yes

Please tell us about it below

When did you or your partner go into hospital?

 /  / 
 /  / 

Does anyone get Carer's Allowance for looking after you or your partner?

No

Yes  We will write to you about this

No

Yes  We will write to you about this

Have you or your partner been told that you are entitled to Carer's Allowance, even if you do not receive it because you are getting another benefit instead?

No

Yes  We need to see proof of this

No

Yes  We need to see proof of this

Do you or your partner have a carer who lives somewhere else, but provides care overnight in your home?

No

Yes  We will write to you about this

No

Yes  We will write to you about this

Do you or your partner have a vehicle from a mobility scheme?

No  Yes

No  Yes

Are you or your partner a student? By student we mean anyone who is on a course of study at an educational establishment?

No

Yes  Tell us if this if full or part time

Full time  Part time

No

Yes  Tell us if this if full or part time

Full time  Part time

If you or your partner get a bursary, grant or student loan we need to see proof of this.

Please tick if you or your partner are:

an apprentice

severely mentally impaired

an apprentice

severely mentally impaired

on youth training

long-term sick or disabled

on youth training

long-term sick or disabled

in legal custody

a carer

in legal custody

a carer

registered blind

registered blind

**We need to know about any children in your household who:**

- are under 16 and you receive Child Benefit for; or
- are 16, 17 or 18 and in education doing a course not higher than SVQ, GCE A-level, SCE Higher level or GNVQ (advanced).

Are there any children in your household as described above?

No  Go to part 3.  
 Yes  If there are more than 3 children, fill in part 17 on page 26 to tell us all the information we ask for on this page.

We must see evidence of everything you have listed in this part before we can decide how much benefit you can get.

	First child	Second child	Third child
<b>Surname</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>First name</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Date of Birth</b>	<input type="text" value="/ /"/>	<input type="text" value="/ /"/>	<input type="text" value="/ /"/>
<b>The child's relationship to you</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>The child's relationship to your partner</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Usual address, if different from yours</b>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
<b>Child Benefit number</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Who gets the Child Benefit for them? We need to see proof of this.</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Is the child registered Blind?</b>	No <input type="checkbox"/> Yes <input type="checkbox"/> We need to see proof of this	No <input type="checkbox"/> Yes <input type="checkbox"/> We need to see proof of this	No <input type="checkbox"/> Yes <input type="checkbox"/> We need to see proof of this
<b>Does the child get Disability Living Allowance or Personal Independence Payment?</b>	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
<b>How much each week?</b>			
Care	£ <input type="text"/>	£ <input type="text"/>	£ <input type="text"/>
Mobility	£ <input type="text"/>	£ <input type="text"/>	£ <input type="text"/>

## Part 3 About other people who live with you

Do any adults usually live with you and your partner?

By adults we mean people over 16 that nobody gets Child Benefit for.

No  Go to **part 4**.

Yes  Give details below.

**Now tell us about all the people who usually live with you and your partner.**

If you want to tell us about more than 3 people, fill in part 17 on page 26.

We must see evidence of everything you have listed in this part before we can decide how much benefit you can get. Read the checklist at part 21 on page 33 to see what you can use as evidence.

Are any of the people who normally live with you married to each other or living together as if they were married?

No

Yes  Tell us their names below.

is the partner of

is the partner of

**First person**

**Second person**

**Third person**

Surname

First name

Date of Birth

/  /

/  /

/  /

National Insurance number

Their relationship to you or your partner

Some examples are

aunt, brother, daughter, father, grandson, grandmother, stepdaughter, joint tenant, joint owner, subtenant, lodger, boarder or friend.

Do they get Income Support, Income-based Jobseekers Allowance, Pension Credit or Income Related Employment & Support Allowance?

No

Yes

No

Yes

No

Yes

Do they get Disability Living Allowance, Personal Independence Payment or Attendance Allowance?

No

Yes  How much?

No

Yes  How much?

No

Yes  How much?

£  a week

£  a week

£  a week

Are they registered blind?

No

Yes

No

Yes

No

Yes

Are they a full-time student, a student nurse, a care worker, an apprentice or on youth training?

No

Yes  Tell us which

No

Yes  Tell us which

No

Yes  Tell us which

Do they pay rent or money for board and lodgings to you or your

No

Yes  How much?

£  a week

No

Yes  How much?

£  a week

No

Yes  How much?

£  a week

Part 3

About other people who live with you (continued)

	First person	Second person	Third person
<b>Are they severely mentally impaired?</b>	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
<b>Are they in legal custody at the moment?</b>	No <input type="checkbox"/> Yes <input type="checkbox"/> When are they expected to come out? <input type="text"/> / <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> When are they expected to come out? <input type="text"/> / <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> When are they expected to come out? <input type="text"/> / <input type="text"/>
<b>Are they in hospital at the moment?</b>	No <input type="checkbox"/> Yes <input type="checkbox"/> Please tell us about it below. <input type="text"/> / <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> Please tell us about it below. <input type="text"/> / <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> Please tell us about it below. <input type="text"/> / <input type="text"/>
<b>When did they go in?</b>	<input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/>
<b>Do they normally work for 16 hours or more a week?</b>	No <input type="checkbox"/> Yes <input type="checkbox"/> Tell us their earnings before any deductions <input type="text"/> £ <input type="text"/> a week	No <input type="checkbox"/> Yes <input type="checkbox"/> Tell us their earnings before any deductions <input type="text"/> £ <input type="text"/> a week	No <input type="checkbox"/> Yes <input type="checkbox"/> Tell us their earnings before any deductions <input type="text"/> £ <input type="text"/> a week
<b>Number of hours worked?</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Do they have any other income at all?</b> Make sure you tell us about all other income they have.	No <input type="checkbox"/> Yes <input type="checkbox"/> Please tell us about it below.	No <input type="checkbox"/> Yes <input type="checkbox"/> Please tell us about it below.	No <input type="checkbox"/> Yes <input type="checkbox"/> Please tell us about it below.

This includes any benefits or allowances you have not told us about on this form and interest from savings and investments.

<b>1. Name of first other income</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>How much is it before deductions?</b>	<input type="text"/> £ <input type="text"/> a week	<input type="text"/> £ <input type="text"/> a week	<input type="text"/> £ <input type="text"/> a week
<b>2. Name of second other income</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>How much is it before deductions?</b>	<input type="text"/> £ <input type="text"/> a week	<input type="text"/> £ <input type="text"/> a week	<input type="text"/> £ <input type="text"/> a week
<b>3. Name of third other income</b>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>How much is it before deductions?</b>	<input type="text"/> £ <input type="text"/> a week	<input type="text"/> £ <input type="text"/> a week	<input type="text"/> £ <input type="text"/> a week

**Part 4**

**About being self employed**

**Are you or your partner self-employed?**

No   
 Yes

Go to **part 5**.

Answer the questions on this page.

You must send us your trading accounts for the last financial year. If you have only recently set up the business and do not have a full year's accounts, we need to see some other evidence of your income. We will write to you about this.

We must see evidence of everything you have listed in this part before we can decide how much benefit **you** can get. Read the checklist at part 21 on page 33 to see what you can use as evidence.

<b>You</b>	<b>Your partner</b>
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**What kind of work do you do?**



**When did the business start?**



**What is the business address?**

Postcode

Postcode

**Do you have any business partners?**

No   
 Yes  Tell us their names and addresses.

Postcode

No   
 Yes  Tell us their names and addresses.

Postcode

**How many hours a week do you usually work?**



**Do you get a Business Start-up Allowance or New Deal payment?**

No   
 Yes  How much and how often?

£	every	
---	-------	--

No   
 Yes  How much and how often?

£	every	
---	-------	--

**Do you pay into a private pension scheme?**

No   
 Yes  How much and how often?

£	every	
---	-------	--

No   
 Yes  How much and how often?

£	every	
---	-------	--



**Part 5**

**About working for an employer (continued)**

**You**

**Your partner**

Are you getting any other sick pay or maternity pay from your employer at the moment?

No   
 Yes  How much and how often?

£  every

No   
 Yes  How much and how often?

£  every

When did this start?

/  /

/  /

Do you pay into a private or company pension scheme?

No   
 Yes  How much and how often?

£  every

No   
 Yes  How much and how often?

£  every

**Part 6**

**About any other work**

Do you or your partner do any other work at all? This could be voluntary work or any other work, even if it is not paid work.

No  Go to **part 7**.  
 Yes  Answer the questions on this page.

We must see evidence of everything you have listed in this part before we can decide how much benefit you can get. Read the checklist at part 21 on page 33 to see what you can use as evidence.

**You**

**Your partner**

What other work do you do?

What is the name and address of the person you do this work for?

Postcode

Postcode

When did you start this work?

/  /

/  /

How many hours a week do you usually work?

Do you get paid?

If you only get expenses or tips, still tick **Yes** and give details.

No   
 Yes  Tell us about it below.

No   
 Yes  Tell us about it below.

How much do you get before any deductions?

£

£

How often are you paid?

Every

Every

Are you or your partner getting or waiting to hear about a claim for Income Support, Income-based Jobseeker's Allowance, Income-related Employment & Support Allowance or Pension Credit?

No  Go to **part 8**.  
 Yes  Answer both the questions in this part.

**You**

**Your partner**

Are you or your partner actually getting Income Support, Income-based Jobseeker's Allowance, Income-related Employment & Support Allowance or Pension Credit?

No   
 Yes  Please name the benefit or pension.

No   
 Yes  Please name the benefit or pension.



When did you start getting it?

 /  / 
 /  / 

Are you or your partner still waiting to hear about a claim for Income Support, Income-based Jobseeker's Allowance, Income-related Employment & Support Allowance or Pension Credit?

No   
 Yes  Please name the benefit or pension.

No   
 Yes  Please name the benefit or pension.



When did you claim?

 /  / 
 /  /

Are you or your partner getting any benefits or waiting to hear about benefits you have claimed?

No  Go to **part 9**.  
Yes  Tell us about the benefits on this page.

We must see evidence of everything you have listed in this part before we can decide how much benefit you can get. Read the checklist at part 21 on page 33 to see what you can use as evidence.

Read the list of benefits below and tell us about any you or your partner are getting now or have claimed.

You

Your partner

	Waiting to hear			Waiting to hear		
	√	How much	How often	√	How much	How often
Attendance Allowance	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Bereavement Allowance	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Carer's Allowance	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Who do you care for?	<input type="text"/>			<input type="text"/>		
Child Benefit	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Child Tax Credit	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Disability Living Allowance – care component	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Disability Living Allowance – mobility component	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Employment and Support Allowance – contribution based	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Fostering Allowance	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Guardian's Allowance	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Incapacity Benefit	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Industrial Injuries Disablement Benefit	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Jobseeker's Allowance – contribution based	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Maternity Allowance	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
New Deal 'top up' payment	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Pension Credit – guarantee part	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Pension Credit – savings part	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Personal Independence Payment – Daily Living Component	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Personal Independence Payment – Mobility Component	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Severe Disablement Allowance	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Skillseeker's Allowance – modern apprentice	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
State Retirement Pension	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
War Disablement Pension	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
War Widow's Pension – awarded before 1973	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
War Widow's Pension – awarded after 1973	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Widow's or Widower's Pension	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Widowed Mother's Allowance	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Widowed Parent's Allowance	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Working Tax Credit	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
Any other benefit	<input type="checkbox"/>	£		<input type="checkbox"/>	£	
The name of the benefit or pension						

## Section A

Do you or your partner have any works pensions, superannuations, service pensions, annuities or home income plans. This includes any pensions received from an employer of a partner. If you have more than 2 pensions fill in part 17 on page 26.

No  Go to section B below.  
 Yes  Answer the questions on this page.

We must see evidence of everything you have listed in this part before we can decide how much benefit you can get. Read the checklist at part 21 on page 33 to see what you can use as evidence.

## Pension 1

## You

## Your partner

What is the name of the company paying the pension?



When did this pension start?

 /  / 
 /  / 

How much do you get?

 £ 

 £ 

How often?

 Every

 Every

## Pension 2

What is the name of the company paying the pension?



When did this pension start?

 /  / 
 /  / 

How much do you get?

 £ 

 £ 

How often?

 Every

 Every

## Section B

Do you or your partner, or any children you are claiming for, have any money coming in that you have not already told us about on this form? This includes maintenance or Child Support, any cash payments from boarders, lodgers or sub tenants, and any other source of income.

No  Go to part 10.

Yes  Answer the questions on this page.

## Other money

What is the money for?

Who gets it?

How much do they get?

 £ 

How often?

 Every

When did this income start?

 /  / 

When is the income likely to go up?

 /  /

This includes cash, current accounts and savings accounts with a bank or building society, post office accounts, Premium Bonds, National Savings Certificates and stocks and shares. You must provide your statements for the last two months.

Do you or your partner have any savings, bank accounts, investments or property in the UK or abroad?

No  Go to part 11.  
 Yes  Answer the questions on this page.

We must see evidence of everything you have listed in this part before we can decide how much benefit you can get. Read the checklist at part 21 on page 33 to see what you can use as evidence.

Do you have any of the following?

Bank accounts No  Yes  If 'Yes', answer the questions below.

Money in a bank account	Name of the bank	Whose name is the account in?
£ <input type="text"/>	<input type="text"/>	<input type="text"/>
£ <input type="text"/>	<input type="text"/>	<input type="text"/>
£ <input type="text"/>	<input type="text"/>	<input type="text"/>

Building society accounts No  Yes  If 'Yes', answer the questions below.

Money in a building society	Name of the building society	Whose name is the account in?
£ <input type="text"/>	<input type="text"/>	<input type="text"/>
£ <input type="text"/>	<input type="text"/>	<input type="text"/>
£ <input type="text"/>	<input type="text"/>	<input type="text"/>

Post Office accounts No  Yes  If 'Yes', answer the questions below.

Money in a post office a/c	Type of post office account	Whose name is the account in?
£ <input type="text"/>	<input type="text"/>	<input type="text"/>
£ <input type="text"/>	<input type="text"/>	<input type="text"/>

Premium Bonds No  Yes  Value

Do you or your partner have any National Savings Certificates? No  Yes  If 'Yes', answer the questions below.

Value	Issue number	How many?
£ <input type="text"/>	<input type="text"/>	<input type="text"/>
£ <input type="text"/>	<input type="text"/>	<input type="text"/>

Do you or your partner have any stocks, shares or unit trusts? No  Yes  If 'Yes', answer the questions below.

Value	Issue number	How many?
£ <input type="text"/>	<input type="text"/>	<input type="text"/>
£ <input type="text"/>	<input type="text"/>	<input type="text"/>

**Part 10**

**About bank accounts, savings, investments and property (continued)**

**Do you or your partner have any other savings or investments?**

For example, cash, PEPs, ISAs, Income Bonds, compensation or any other money you have not told us about on this form.

No  Yes

**Tell us about this.**

**Do you or your partner own or partly own any property, land or timeshare, other than the home you live in either in the UK or abroad?**

No

Yes  Tick **Yes** even if you have a mortgage or loan for the property, land or timeshare. Please write the address in the box below. We will also write to you separately about this property.

Postcode

**How much is it worth?**

£

**If you have a mortgage or loan for this, how much is left to repay?**

£

**Do you sub-let this property?**

No

Yes  If 'Yes' how much income do you receive from this monthly

£

**Do any children you are claiming for: own property or land in this country, or have any money or property held in trust?**

No

Yes  Please tell us about it below

**Tell us about this.**

**Part 11**

**About money you pay out**

**Do you or your partner pay out money from your own income for childminding costs for a child to attend a registered childminder, a nursery or an afterschool club?**

No

Go to **part 11 over the page.**

Yes

Answer the questions below

**First child**

**Second child**

**Third child**

Tell us the name and registration number of the minder.

Tell us the name and registration number of the minder.

Tell us the name and registration number of the minder.

How much to you pay?

£ every

We need to see evidence.

How much do you pay?

£ every

We need to see evidence.

How much do you pay?

£ every

We need to see evidence.



What sort of tenancy do you have?

For example, shorthold, assured, tied rent or something like this.

How long is the tenancy for?  /  /  to  /  /

How much rent do you pay and how often? £  every  For example, every week, two weeks, four weeks or month.

Does anyone else share the rent with you and your partner? No   
 Yes  Tell us their name and their relationship to you and your partner.

How much of the rent does the joint tenant pay? £  every  For example, every week, two weeks, four weeks or month.

Has your rent changed in the last 12 months? No   
 Yes  Send us evidence.

When is the next rent increase due?  /  /

Do you have any weeks when you do not have to pay rent? No   
 Yes  How many in a year?

Are you behind with your rent? No   
 Yes  By how many weeks?

When you moved into your home could you afford the rent? No   
 Yes

Who has to pay the Council Tax bill for your home? You or your partner  Your landlord  Someone else

Tell us who receives the Council Tax Notice?

Does your rent include money for the following?

Meals No   
 Yes  How much? £  every

For which meals? Please tick. Breakfast  Lunch  Evening meal

Heating No   
 Yes  How much? £  every

Lighting No   
 Yes  How much? £  every

Hot water No   
 Yes  How much? £  every

Fuel for cooking No   
 Yes  How much? £  every

## Part 12 About rent (continued)

**Laundry** No  How much? £  every

Yes

How much?

£

every

**Cleaning rooms or windows** No  How much? £  every

Yes

How much?

£

every

**Gardening** No  How much? £  every

Yes

How much?

£

every

**Garage or parking space** No  How much? £  every

Yes

How much?

£

every

Do you have to rent the garage as part of your tenancy agreement? No  Yes

**Personal care and support** No  How much? £  every

Yes

How much?

£

every

**Do you pay any service charges separate from your rent? For example, for cleaning or lighting in shared areas, an alarm system, a warden, general counselling or support, meals, or lift maintenance?**

No

Yes

How much?

£

every

What for?

## Part 13 About where you live

**What sort of building do you live in? Tick one box only.**

Detached house

Flat in a house

Board and lodgings

Semi-detached house

Flat in a block

Hotel

Terraced house

Flat over a shop

Residential nursing home

Maisonette

Bedsit or rooms

Residential care home

Bungalow

Caravan, mobile home or houseboat

Hostel

Other

**Is there more than one floor?**

No

Yes

How many floors are there?

What is your flat position?

**Do you and your household live in only part of the building you have ticked?**

No

Yes

Where in the building do you live?

Front

Middle

Back

How many rooms are there in the building?

In the whole building

Just for you and your household

That you share with other people

Living rooms




Bedsitting rooms




Bedrooms




Bathrooms or shower rooms




Toilets




Kitchens




Other rooms




Do you use your home for business?

No

Yes

Who is responsible for decorating your home?

You

The landlord

Don't know

Please tick to show if the property is let as:

Furnished

Partly furnished

Minimally furnished

Unfurnished

Does your home have central heating?

No

Yes

Does your home have a garden?

No

Yes

Do you have a garage or car parking space?

No

Yes

**Payment of Council Tax Reduction**

Your Council Tax account will be credited with any Council Tax Reduction you are entitled to.

**Payment of Housing Benefit**

Housing Association Tenants – In most cases you can choose where to have your Housing Benefit paid. We can arrange to pay your money:

- straight into a bank account
- by cheque
- direct to your landlord

If your landlord is **not** a Housing Association and you are making this claim for Housing Benefit your Housing Benefit must normally be paid directly to you. If you have difficulty managing your finances, for example you have a learning disability, an illness which means you are unable to manage your affairs on a day to day basis or severe debt problem, please contact your local service point (see page 4) or call us on 01546 605512 and we may be able to consider making payment direct to your landlord.

**Payment Direct into an Account (BACS Credit)**

We recommend that you get your money paid this way because it is the quickest and most convenient way for you to receive your benefit.

Please complete the BACS Credit mandate on page 24 of this form.

**You must tick one of these boxes**

I would like my Housing Benefit to be paid:

- Direct to my Landlord **(Housing Association Tenants only)**
- Directly into a bank account **(please complete details below)**

**Please note that we cannot make payments by cheque or into a Post Office Card Account.**

You must answer all the questions on this page. You can find the account details on your bank statement, cheque book or passbook. If you are not sure about the details, ask the bank or account provider.

Whose name or names is the account in? (please write the name or names as they appear on the bank statement, cheque book or passbook.)

Names

Account Number

       

Sort Code

  -   -  
Roll Number  
(if applicable)
 -         

Name of bank or account provider

Address of bank or account provider




Signature of account holder

Date

 /  /

**Part 15****Anything else you need to tell us about**

Please use this space to tell us anything else you think we should know about.

**Part 16****Backdating**

We usually award benefit from the Monday after the day we receive your claim. Sometimes we can pay benefit from an earlier date if you have a good reason for not claiming earlier. If you want us to consider paying your benefit from an earlier date, tell us when you want benefit from and why you did not claim earlier. We will not backdate your benefit unless you have a good reason for not claiming earlier, and that good reason exists for all of the period. You must provide evidence of the reason, for example, letters from your doctor or social worker.

Please note that we cannot backdate benefit for any period more than 1 month for working age customers and 3 months for pension age customers, from the date of your request.

Date you want to claim benefit from

/ /

For this earlier period, were your circumstances the same as on this form?

No  Yes

Tell us why you have not claimed before.

Please fill in the appropriate boxes below where you have extra information to tell us about.

**Part 2 About children**

Please provide all the information that you have given on page 8 for your other children.

**Part 3 About other people who live with you.**

Please answer all the questions we ask on pages 9 and 10.

**Part 5 About working for an employer**

Please answer all the questions we ask on pages 12 and 13.

**Part 9 About money coming in**

Please answer all the questions we ask on page 16.

**Even if someone else has filled in this form for you, both you, and your partner (if you have one) must sign this declaration if you can. Please read this declaration carefully before you sign and date it.**

- **I declare** that the information I have given on this form is correct and complete and I have declared all of my income and savings.
- **I give** you permission to make any enquiries to check the information on this form with the information I have given to other sections within the council, benefit authorities and the Home Office as allowed by law.
- **I must** let you know immediately of any changes in circumstances which may affect the claim. I have read and understood the list of changes I must tell you about on page 3 of this form.
- **I understand** that if I give any information that is not correct or complete or do not tell you about any changes that might affect my benefit, I may be prosecuted.
- The Council is under an obligation to manage public funds properly. Accordingly, I understand that information I provide will be used to ensure appropriate payment of Housing / Council Tax Reduction.
- The information may also be used to prevent and detect fraud, including checks on undeclared cohabiters. It is also possible that this information may be shared for the same purpose with other public bodies, other organisations which handle public funds or Experian, a credit reference agency.
- This Authority has adopted a Government procedure dictated by best practice which means that at sometime you may be contacted by a Council Officer who will confirm that the details on your application form remain unchanged. The Officer will formally identify him/herself and will fully explain the procedure to you. This process must be carried out in order for your benefit to remain in payment.
- **I agree** that you may contact my employer for details of my employment which could be relevant to my application and I agree to my employer giving you this information.

**Your signature**

**Date**

**Your partner's signature**

**Date**

If this form has been filled in by someone other than the person claiming, please tell us why you are filling in this form for the person claiming. If you have power of attorney or you are an agent of the person claiming, you must provide evidence of this.

**I declare** that, as far as possible, I have confirmed with the person claiming that the answers I have written on this form are correct.

**Name of the person who filled in this form**

**Signature**

**Relationship to the person claiming**

**Date**

Sharing information with your landlord or housing association could help us deal with your claim more quickly and reduce the risk of you falling behind with your rent because of your claim being delayed.

We may need to confirm information with your landlord before we can make a decision on your claim, for example, the start date of your tenancy. In these circumstances, we can contact your landlord without your permission.

Under the Data Protection Act 2018, we would need your permission to discuss anything else with your landlord.

If you give us permission, we will be able to tell your landlord if:

- You have claimed or renewed your claim for Housing Benefit or Local Housing Allowance;
- We have made a decision on your claim; or
- We need more information before we can make a decision on your claim and what that information is.

We will not give your landlord any information about:

- Personal circumstances which relate to you and your family
- Your finances

You can withdraw your permission at any time.

**It will not affect your claim if you do not give us permission to discuss your claim with your landlord.**

If you want to give us permission to discuss your claim with your landlord, please sign below;

**I give you permission to share information about my benefit claim with my landlord or their representative.**

Your Signature

Date

Your full name (in CAPITAL LETTERS)

### **PAYING HOUSING BENEFIT TO YOUR LANDLORD**

If you want us to pay benefit straight to your landlord, you must sign this declaration.

#### **Your declaration**

Please pay my benefit straight to my landlord.

- **I understand** that I must always tell you about any change in my circumstances
- **I understand** that if I do not tell you about any change in my circumstances and you pay me too much benefit because of this, I may have to pay back the extra benefit.
- **I understand** that I may be prosecuted if I do not tell you about any change of circumstances.

Your Signature

Date

### **What information do we need?**

Argyll and Bute Council will act as the 'Data Controller' for the personal data you provide to us. The Data Protection Officer, who is responsible for ensuring personal data is managed in accordance with data protection legislation, can be contacted as follows:

Address: Data Protection Manager Manager, Argyll and Bute Council, Kilmory, Lochgilphead PA31 8RT.

Email: [data.protection@argyll-bute.gov.uk](mailto:data.protection@argyll-bute.gov.uk)

Telephone: 01546 605522

### **Information held about you**

As part of the Housing Benefit (HB) and Council Tax Reduction (CTR) application process, Argyll and Bute Council will collect personal data about you and members of your family.

The information collated includes:

1. Details about you such as your name and address, telephone number, email address, national insurance number, date of birth, household composition and income and savings details
2. Other relevant information to process your claim such as landlord details

We also use more sensitive types of personal information where appropriate including information about your health and/or the health of other members of your household.

We will use this data to process your claim and may check some of the information with other sources, such as the electoral roll or credit reference agencies to ensure this data is accurate.

### **Who will process your information?**

The personal information you give to us through any of our forms relating to HB and CTR, and any other personal information we hold about you in this context will be processed by Argyll and Bute Council staff. There may be times when staff employed by other organisations will process your claim for HB or CTR or any appeal you may make. If this is the case the Council will ensure that the terms of its contract with the other organisation include provision for data security under the terms of the General Data Protection Regulation (GDPR) and that the organisation complies with the law.

### **Do you have to provide your information?**

We process housing benefit and council tax reduction claims as part of our statutory function as your local authority. Processing your personal information is necessary for the performance of this task by the council. If you do not provide us with the information we have requested for this purpose then we will not be able to award you these benefits/reductions.

### **Providing accurate information**

It is important that we hold accurate up to date information about you in order to assess your needs and deliver the appropriate level of service and support. If any of your details have changed, or change in the future, please ensure that you tell us as soon as possible so that we can update your records and reassess your claim for HB and/or CTR as required.

**How will we use the information we hold about you?**

We will collect information about you (where applicable) to:

- Process your claim for HB and/or CTR
- To allow the council to communicate and provide services appropriate to your needs, for example free school meals, school clothing grants
- Where processing is necessary to comply with legal obligations for example, the prevention and detection of crime including fraud
- Protect public funds
- Please note that your data may be used to test system upgrades and patches where applicable.

**What is the legal basis for us to process your information?**

The legal basis for processing data is:

- Under the following legislation:
  - Social Security and Administration Act 1992
  - Housing Benefit Regulations 2006
  - Local Government Finance Act 1992
  - The Council Tax Reduction (Scotland) Regulations 2012
  - The prevention/detection of crime, including false representation in accordance with the Fraud Act 2006.

There are laws that give the council powers via mandatory and permissive gateways to share information such as;

- Welfare Reform Act 2012 which allows local authorities to share data with social landlords
- Section 115 of the Crime and Disorder Act 1998 allowing anyone to pass information to certain authorities if it is necessary or expedient for the purposes of any provision of the act
- Section 17 of the Anti-Terrorism, Crime and Security Act 2001 allowing disclosures under the statutory provisions in Schedule 4 for the purposes connected with the criminal investigation and prosecution, where such disclosures are proportionate
- The National Audit Act 1983 imposing a legal obligation on public bodies to share relevant information with the National Audit Office.
- Part 2A of the Public Finance and Accountability (Scotland) Act 2000 which concerns the sharing of data for the National Fraud Initiative carried out by Audit Scotland.

**Who will we share your information with?**

To process your claim we share information under our legal obligations and with partner organisations, including:

- Other departments of the Council
  - Landlord data may be shared with the landlord registration service

- Housing services where the Council is the landlord or the claimant is designated as homeless.
- Customer Services and Education in respect of applications for other benefits such as Free School Meals and School Clothing Grants
- Other organisations or public bodies
  - The Department of Works and Pensions (DWP)
  - HM Revenues and Customs
  - The Police
  - Our contracted Sheriff Officers for the purpose of performing any of our statutory enforcement duties
  - To make any disclosures required by law such as disclosure to the Office of National Statistics
  - LoCTA, The National Anti-Fraud Network (NAFN) and other bodies responsible for detecting or preventing fraud or auditing or administering public funds
  - Civica and Capita under contract from processing claims and/or appeals.
  - Rent Registration Service to ensure rent levels are reasonable when processing claims.
  - Your landlord

We will not share your information with other organisations unless there is a legal basis to do so. However, there may be certain circumstances where we would share without your consent, such as where we are required to do so by law to safeguard public safety and in risk of harm or emergency situations. Otherwise outside of the conditions stated, we will not share your information as detailed unless you have provided your written consent to do so.

#### **How long will we keep your information?**

We will keep your information for the minimum period necessary. The information outlined in this privacy notice will be kept after all action on your claim has finished and the period required by the Council for legal and audit purposes has passed, which is normally 6 years after your claim has been cancelled. All information will be held securely and destroyed under confidential conditions.

#### **Do we transfer your information outside the UK?**

We do not transfer personal information outside the UK.

#### **Your rights**

When you provide information to the Council, you will have the following rights:

- to withdraw consent at any time, where the lawful basis specified above is consent
- to lodge a complaint with the Information Commissioner's Office – see below for details

- to request access to your personal data – please contact the Data Protection Officer if you wish to submit a request.
- to data portability, where the Legal basis specified above is i) consent or ii) performance of a contract
- to request rectification or erasure of your personal data, as far as the legislation permits – please contact the Data Protection Officer and provide details of what data you wish to be rectified or erased.

You can find out more about your rights in relation to data protection here: [www.argyll-bute.gov.uk/data-protection](http://www.argyll-bute.gov.uk/data-protection) or from the Data Protection Officer by telephone or in writing, as detailed above.

### **Information Commissioner's Office**

The ICO is the UK's independent body set up to uphold information rights.

Information Commissioner's Office  
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
Telephone: 0303 123 1113  
Email: [casework@ico.org.uk](mailto:casework@ico.org.uk)

The Information Commissioner's Office – Scotland  
45 Melville Street, Edinburgh, EH3 7HL  
Telephone: 0303 123 1115  
Email: [Scotland@ico.org.uk](mailto:Scotland@ico.org.uk)

Please tick to say what evidence you are sending with this form. We must see original documents, not copies.

Please do not send valuable items through the post. If you can, bring them into any of our offices listed on page 4. We will take the details we need and give you the documents back straight away. If you cannot get into the office, phone us for more advice.

**If you do not provide all the evidence we need, we might not be able to pay you any benefit. We need the same evidence for your partner, if you have one.**

If you cannot send the evidence we need at the moment, send the form back to us now and send the evidence later. We can start to process your claim, but we will not be able to pay you any benefit until we have all the evidence.

- |   |                          |  |
|---|--------------------------|--|
| <b>BACS mandate</b>                                 | <input type="checkbox"/> | Please see page 24.  |
| <b>Sharing information with landlord</b>            | <input type="checkbox"/> | Please see page 28.  |
| <b>Evidence of identity</b>                         | <input type="checkbox"/> | You must provide one of the following for you and your partner – birth certificate, marriage certificate, passport, medical card, driving licence, UK residence permit or EEC identity card.   |
| <b>Evidence of National Insurance number</b>        | <input type="checkbox"/> | Such as a National Insurance number card, payslips or letter from social security or the tax office. Documents already provided as evidence of identity cannot be used as evidence of your National Insurance number.  |
| <b>Evidence of non-dependant's income</b>           | <input type="checkbox"/> | You must provide proof of the non-dependant's income to receive the lower non-dependant deduction. If you do not, the highest deduction will apply.  |
| <b>Evidence of earnings</b>                         | <input type="checkbox"/> | We also need this for any other adults living in your home. This means your last five payslips if you are paid weekly, your last three payslips if you are paid every two weeks, or your last two payslips if you are paid monthly. If you do not have these payslips, your employer must fill in the earnings certificate.  |
| <b>Evidence of self-employment</b>                  | <input type="checkbox"/> | If you or your partner are self-employed, we need to see your accounts for the last financial year. If you have been trading for less than six months, we need to see a summary of your trading records so far. We need to see your last two monthly business bank accounts.   |
| <b>Evidence of other income</b>                     | <input type="checkbox"/> | We also need this for any other adults living in your home. Such as pension slips from a previous employer or a letter from the court showing how much maintenance you are getting. We need to see evidence of any money people pay you for board and lodgings.  |
| <b>Evidence of benefits, allowances or pensions</b> | <input type="checkbox"/> | We also need this for any other adults living in your home. Such as current award notices or letters from social security confirming how much you get. If you do not have evidence, let us know straight away. Please do not send order books through the post.  |
| <b>Evidence of savings and investments</b>          | <input type="checkbox"/> | Such as all your bank, building society or post office books, full bank statements, or certificates for Premium Bonds, National Savings Certificates, ISA's, stocks, shares and unit trusts. We need to see evidence of any interest or dividends you get on investments and savings. We need to see this evidence for children in your household as well. The evidence you send must show details for at least the last two months. |
| <b>Evidence of other money paid out</b>             | <input type="checkbox"/> | Such as letters about student grants or maintenance, agreements or receipts from registered child carers.  |
| <b>Evidence of private rent and tenancy</b>         | <input type="checkbox"/> | Such as a rent book, rent receipts, lease agreement, tenancy agreement, proof of ownership or a letter from your landlord.   |

**Housing Benefit and Council Tax Reduction are not the only way to reduce your council tax bill, below is a summary of other reductions on offer.**

### **Council Tax discounts and reductions**

A discount of 25% is available for homes where there is only one person over 18 who have to pay council tax.

You might be given a discount on your Council Tax if you fall into a category of people we think need help with paying it.

These following people may be disregarded for the purpose of calculating Council Tax liability:

- students, student nurses and apprentices
- long-term hospital patients
- under 18's
- anyone with a severe learning difficulty

**For example:** A couple both aged over 18 live together and one of them is a full-time student. In this case, the student would not be counted for council tax while they are studying full-time and the bill for the property would be reduced by a 25% discount.

You may be entitled to a discount of 10% if the property is not your sole or main residence.

You may be entitled to a reduction in your council tax bill if someone in your home is disabled, and the property has a feature which is mainly used by the person with the disability. For example: if your house has been specially adapted for a wheelchair to be used indoors.

For some properties, council tax may not need to be paid at all (this is known as an exemption). For example: if the property is not being lived in and is unfurnished or only has students or people under the age of 18 living in it. If you would like to know more about the various discounts and exemptions that are available, please contact us on 01546 605511 or visit our website at [www.argyll-bute.gov.uk](http://www.argyll-bute.gov.uk).

If you would like this document in another language or format, or if you require the services of an interpreter, please contact us.

Ma tha sibh ag iarraidh an sgrìobhainn seo ann an cànan no riochd eile, no ma tha sibh a' feumachdainn seirbheis eadar, feuch gun leig sibh fios thugainn.

Gaelic

**Jezeli chcieliby Państwo otrzymaO ten dokument w innym języku lub w innym formacie albo jeeli potrzebna jest pomoc Uumacza, to prosimy o kontakt z nami.**

Polish

यह दस्तावेज़ यदि आपको किसी अन्य भाषा या अन्य रूप में चाहिये, या आपको आनुवाद-सेवाओं की आवश्यकता हो तो हमसे संपर्क करें

Hindi

یہ دستاویز اگر آپ کو کسی دیگر زبان یا دیگر شکل میں درکار ہو، یا اگر آپ کو ترجمان کی خدمات چاہئیں تو برائے مہربانی ہم سے رابطہ کیجئے۔

Urdu

ਜੇ ਇਹ ਦਸਤਾਵੇਜ਼ ਤੁਹਾਨੂੰ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਜਾਂ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿਚ ਚਾਹੀਦਾ ਹੈ, ਜਾਂ ਜੇ ਤੁਹਾਨੂੰ ਗੱਲਬਾਤ ਸਮਝਾਉਣ ਲਈ ਕਿਸੇ ਟਿੱਟਰਪੈਟਰ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਤੁਸੀਂ ਸਾਨੂੰ ਦੱਸੋ।

Punjabi

本文件可以翻譯為另一語文版本，或製作成另一格式，如有此需要，或需要傳譯員的協助，請與我們聯絡。

Cantonese

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**Information is available in large print, audio tape and Braille formats. Typetalk calls welcome.**

**Argyll and Bute Council - Income Certificate**

**You should only use this form if you cannot send us payslips.**

Please fill in your name and address opposite and get your employer to fill in the details that we ask for. When the certificate has been completed please send it back to us with your application form.	<b>Name:</b>  <b>Address:</b>
<b>Employer's Signature</b>	<b>Employer's Stamp</b>
<b>Print Name:</b>	<b>Date:</b>

To Employer: Please help the persons application by giving us their last five weeks' wages, if they are paid weekly, the last three if they are paid fortnightly or the last two months if they are paid monthly. Please give this form back to the employee when complete.

	Date	Gross Pay (before deductions)	Income Tax	National Insurance Contributions	Pension Contributions
1					
2					
3					
4					
5					

**Normal hours they work each week**

**Is SSP included in any of these payments? Yes**

 **No** 

**If "Yes", how much?**

£

**Please include any overtime or bonuses**