Title – Reduction in Street Sweeping Service

Intended Outcome

To reduce the Amenity Services street sweeping budget by £250,000, 5 FTE across Helensburgh and Lomond, Lorn, Mid Argyll and Bute and Cowal, which will contribute to the budget savings process.

Description

Reduce street sweeping establishment by the equivalent of 5 FTE.

The impact of this potential reduction in service would see an increase in litter and detritus across the towns and villages of Argyll and Bute. This would affect the Council's LEAMS performance figures which until now have always exceeded the benchmarking target of 67% and the Council's overall target which is set at 73%, however, our recent performance figures were not favourable within our bench marking group.

Reductions in street sweeping will have a knock-on effect in recovering areas which require attention regarding cleanliness, and it will also see an impact on roads operations cyclic maintenance budgets.

Previous street sweeping savings which have seen a reduction in frequencies have put additional pressure on the maintenance of roadside gullies resulting in an increase of servicing. This is due to additional detritus and litter being washed into the roadside gullies. Further savings from the street sweeping budget will result in further pressure within the roads operations team to maintain the roadside gullies.

This proposed saving will also have a visual affect on the presentation of towns and villages across the Council area at a time when the Council is trying to introduce the visitor levy.

Other service impacts include less resilience for the waste collection service and also the burial service. Street sweeping and park staff are utilised at times of annual leave and sickness absence to ensure that these critical services are delivered. In the financial year 2023/24 17,911 hours were used to support the waste collection services.

How does your proposal align with strategy?

This proposal is linked to the current budget savings requirement ensuring the Council's shortfall in budget is achieved.

Lead and Appropriate Officers

Lead Officer	**Job Title**	**Service**
Andy Summers	Head of Service	RIS
Appropriate Officer	**Job Title**	**Department**
Tom Murphy	Operations Manager	RIS

Who will deliver the proposal

Tom Murphy

Signed Off By	**Date**

Evidence

Data – what data have you used to inform the IIA?

The data used to inform is gathered from current operational evidence for example LEAMS and evidence of hours to support other services, which is having a strain on the existing street sweeping operation.

Other information – This may include reference to reports by other people/organisations relevant to the impacts you identify.

Not applicable in report format the evidence will be a visual impact.

Consultation – What consultation/engagement have you carried out to inform the IIA?

Discussions have taken place with all potentially affected teams to date on two occasions.

Gaps in Evidence – Are there any gaps in evidence?

There has been no consultation with Community Councils, the public or partners.

Knock on Effects

Knock-on effect – will your proposal have knock-on effects?

Yes

Knock on Effects Details

Reduction in service will further reduce the aesthetic appearance of Argyll and Bute for visitors and residents.

This proposal would see a reduction in resilience during severe weather events and the council's assistance in local events.

The resilience provided to the waste collection and burial service will also be affected with this proposed reduction.

Monitoring

How will you monitor the impacts of your proposal as it progresses?

This will require extensive amendments to the current working schedules to reduce existing frequencies and where necessary spread workloads.

The monitoring of the impact will be assessed through future LEAMS scoring and the monitoring of complaints received by the service.

Fairer Scotland Duty

Impact on service users

Mainland Rural Population	Island Population	Low Income	Low Wealth	Material Deprivation
Negative	Don't know	Negative	Negative	No impact
Area Deprivation	**Socio-Economic Background**	**Communities of Place**	**Communities of Interest**	
Negative	No impact	Negative	Negative	

Impacts on service users details

As before, this will have a negative visual impact

Don't knows identified

Impact on service deliverers

Mainland Rural Population	Island Population	Low Income	Low Wealth	Material Deprivation
Negative	Don't know	Negative	No impact	No impact
Area Deprivation	**Socio-Economic Background**	**Communities of Place**	**Communities of Interest**	
Negative	No impact	Negative	Negative	

Impacts on service deliverers details

Reduction in service will further reduce the aesthetic appearance of Argyll and Bute for visitors and residents. Additional pressure will be put on remaining staff with the street sweeping task being more onerous due to a lesser frequency for the affected areas.

This proposal would see a reduction in resilience during severe weather events and the council's assistance in local events.

The resilience provided to the waste collection and burial service will also be affected with this proposed reduction.

Due regard

Not applicable

No Impact Justification (To be completed if the screening has shown you do not have to complete this impact assessment)

Consumer Duty

Does your proposal affect individuals, businesses or both?

Both

On the basis of your assessment, what are the likely impacts of your proposal?

Choice Negative	**Fairness** Negative	**Redress** Negative	**Safety** Negative
Information Negative	**Access** No impact	**Representation** Negative	

Describe the positive impacts you have identified

Not applicable

Describe the negative impacts you have identified

The Choice to remove is negative due to the aesthetic appearance of the area.

Fairness, the proposed saving will not be taken across all areas, therefore only certain areas will have a reduction in service.

Regarding Redress, the service still suffers from previous savings options with towns and villages having a poorer perception, therefore further savings will make the situation worse and put pressure on other services.

The reduction in service will have a health and safety aspect through leaves and wet litter on footways and also potential trip hazards.

If not communicated properly the impact of this proposed saving will be viewed worse than expected by residents and visitors.

This saving will result in further representation regarding standards as street sweeping schedules in certain areas will be reduced.

What alternatives have you considered which can improve outcomes for customers and/or reduce harm?

There are no alternatives for town centre and village street sweeping due to the number of parked vehicles in many areas. Proposals are being worked up to reduce the frequency of outer lying areas such as A819, A816, A866, A814 etc.

How have you reduced harm to consumers through the development of your proposal?

No

If you have not been able to reduce harm to your consumers, why not?

Potential slip harm will come from litter, leaves, detritus and other obstacles on footways. By reducing the service the street sweeping operatives will be attending to many areas less frequently.

No Impact Justification (To be completed if the screening has shown you do not have to complete this impact assessment)

Children's Rights and Wellbeing

Direct and indirect impacts on children and young people

Are there any aspects to your proposal which directly impact on children?

No

Are there any aspects to your proposal which indirectly impact on children?

No

Describe which groups of children and young people are affected by your proposal.

How are these groups you have identified affected by your proposal.

Children's rights

Article 2: (non-discrimination) No impact	**Article 3: (best interest of the child)** No impact
Article 6: (life, survival and development) No impact	**Article 12: (repect for the views of the child)** No impact

Have you identified any other articles as being relevant to your proposal?

No / Yes (The system defaults to 'no' if you don't answer this question. List of articles is available in the guidance.)

What articles are relevant to your proposal? (This, along with the following five questions, appears if you answer 'yes' to having identified other articles as being relevant.)4

If you have identified any positive impacts, describe what these are?

If you have identified any negative impacts, describe what these are?

What options have you considered to reduce negative impacts?

If you cannot implement measures to mitigate impact why not?

If you have identified relevant articles for which you don't know what the likely impact will be, how will you monitor impact as your proposal progresses?

Children's wellbeing

For each wellbeing indicator, review whether your proposal will result in an improvement to children's wellbeing or not. (More information about the indicators is given in the guidance.)

Safe Negative	**Healthy** Negative	**Achieving** No impact	**Nurtured** No impact
Active No impact	**Respected** No impact	**Responsible** No impact	**Included** No impact

For the indicators where you believe your proposal will result in reduced children's wellbeing, explain what these reductions will be.

Reduction in street sweeping service may result in litter, such as hazardous waste, dog fouling and used syringes not being cleared from the roadside and footways timeously, therefore causing possible health risks to children.

For the indicators where you believe your proposal will result in improved children's wellbeing, explain what these improvements will be.

If you have identified any indicators as being relevant to your proposal, but you do not know what the impacts will be, explain how you will monitor impact as your proposal progresses.

No Impact Justification (To be completed if the screening has shown you do not have to complete this impact assessment)

Island Communities

How many islands does your proposal affect?
Some

Which islands are affected by your proposal?

Mull and Bute, however there is potential for this savings proposal to look at the operation on Islay.

Does your proposal impact on island communities…?

Demography	Economy	Society
Negative	Negative	Negative

Describe any positive impacts you have identified.

Describe any negative impacts you have identified.

Reduction in service will further reduce the aesthetic appearance of Argyll and Bute for visitors and residents.

This proposal would see a reduction in resilience during severe weather events and the council's assistance in local events.

The resilience provided to the waste collection and burial service will also be affected with this proposed reduction.

If you do not know what the impacts will be, you should reflect this in your monitoring arrangements for the proposal.

Describe how your proposal affects the islands communities you have identified differently from other communities including other islands communities and mainland areas.

By restricting the savings to certain locations this will create an imbalance in service delivery and appearance.

How will you ensure your proposal delivers equivalent levels of service to the islands communities you have identified compared to other areas, including mainland areas? (In your answer you should include descriptions of:

- **alternatives you have considered to improve or mitigate the impacts identified,**
- **how you have reduced negative impacts on islands communities, and**
- **how your mitigations will vary between communities, if relevant).**

If you have not been able to mitigate impacts, why not?

No Impact Justification (To be completed if the screening has shown you do not have to complete this impact assessment)

Equality impact

Equality impact on service users

Disability	Race	Marriage and civil partnership	Religion or belief	Sex
Negative	No impact	No impact	No impact	No impact
Pregnancy and maternity	**Age**	**Sexual orientation**	**Gender reassignment**	
Negative	Negative	No impact	No impact	

Impact identified

Due to the reduction in street sweeping and possible litter items on footways this may create unnecessary trip hazards for people with disabilities, those who may be pregnant and this will also create a hazard for our elderly community.

Don't knows identified

Equality impact on service deliverers

Disability	Race	Marriage and civil partnership	Religion or belief	Sex
No impact	No impact	No impact	No impact	No impact
Pregnancy and maternity	**Age**	**Sexual orientation**	**Gender reassignment**	
No impact	No impact	No impact	No impact	

Impact on service deliverers

Don't knows identified

Due regard

No Impact Justification (To be completed if the screening has shown you do not have to complete this impact assessment)