

CUSTOMER SERVICES – LEGAL AND REGULATORY SUPPORT

SCHEDULE OF CONDITIONS

PRIVATE HIRE CAR DRIVER'S LICENCE

Private Hire Drivers Licence, Badge and Change of Circumstances

- 1 The driver of a private hire car shall at all times, while they are in charge of a private hire car, have with them the private hire car driver's licence and badge issued by the Licensing Authority. They shall exhibit these on demand, to any passenger, constable or authorised officer of the Licensing Authority. The identification issued by the Licensing Authority shall include that driver's name, a recent photograph showing his true likeness and the date on which the licence expires, and the licence number.
- 2 The driver of a private hire car shall, within seven working days, notify the Licensing Authority the following change of circumstances: change of address; medical conditions; loss of driving licence/endorsements on licence; criminal convictions and any other change of circumstances relevant to, or affecting their licence as a private hire car driver.
- 3 While driving, or otherwise employed as a driver of a private hire car, the driver shall wear the badge provided by the Licensing Authority displayed in such a way that is visible and legible. The driver may, when engaged at a marriage or funeral or excursion, wear the badge concealed.
- 4 The driver of a private hire car shall be bound to fulfil, or cause to be fulfilled, at the time and location specified, an engagement to hire his private hire car which he has accepted, unless prevented by sufficient cause.

Duties to Passengers

- 5 The driver of a private hire car which has been hired out may not, under any circumstances, pick up or convey another passenger without the consent of the original hirer or passenger(s).
- 6 The driver of a private hire car shall not at any time convey in the private hire car more than the number of passengers the private hire car is licensed to carry. Drivers shall at all times comply with the relevant Road Traffic legislation in this regard.
- 7 The driver of a private hire car which has been hired shall drive to the destination by the shortest practicable route unless otherwise instructed by the hirer.
- 8 The driver of a private hire car shall inform the hirer or passenger before the journey commences, of the cost, or the method of calculating the cost, of the proposed journey.
- 9 The driver of a private hire car need not convey any hirer or passenger who is drunk or otherwise not in a fit and proper state to be carried, or whose condition or clothing is offensive or likely to cause damage to the interior of the private hire car, or who refuses to cease smoking (including the use of e-cigarettes) in the private hire car when requested to do so by the driver, or is accompanied by any animal which is likely to damage or soil the interior of the private hire car, or for any other reasonable excuse. The driver shall not permit alcohol to be consumed in the vehicle.

- 10 The driver of a private hire car, while he is in charge of their private hire car, shall not canvass or importune in any public place or street for employment.

Luggage

- 11 The driver of a private hire car shall not refuse to carry luggage in their private hire car providing that the said luggage can be accommodated safely within the luggage compartment of the private hire car.
- 12 The driver of a private hire car shall give such assistance as they are able to give with loading and unloading luggage when required to do so but they shall not be required to leave the immediate proximity of the private hire car in doing so. They shall also give such assistance as they are able to disabled passengers.
- 13 The driver of a private hire car, at the end of his shift, shall search the private hire car of which they are in charge for any property which may have been left therein. Any property found by the driver shall, within 24 hours, be returned to the owner of the property if known or such property shall be handed in by the driver to any police station.

Dress Code

- 14 The driver of a private hire car, while carrying a passenger, shall be clean and tidy in his person and clothing, shall conduct himself in a proper and civil manner and shall not smoke. For the avoidance of doubt, this includes the use of e-cigarettes.

Mobile Phone

- 15 The driver of a private hire car shall not use a mobile phone while driving.

Illegal Immoral Purposes

- 16 The driver of a private hire car shall not knowingly allow the private hire car in their charge to be used for illegal or immoral purposes, permit to be carried in the private hire car in his charge any article of a dirty, filthy or noxious nature or of an explosive or dangerous nature, or permit to be carried in the private hire car in his charge any person who has vermin on his person.

Condition of Car

- 17 The driver of a private hire car shall ensure that the private hire car including all bodywork, upholstery and fittings, is in a good, safe and serviceable conditions; that the bodywork is of a uniform colour scheme (except where in the manufacturer's specification i.e. coachlines etc) and that subject to prevailing road conditions, is in a clean condition

Seat Belts

- 18 The driver of the private hire car shall ensure that all passengers use seat belts.