

## SERVICE ANNUAL PERFORMANCE REPORT

| LEGAL AND REGULATORY SUPPORT  | PERIOD: FINANCIAL YEAR 2019/20 |
|---|--------------------------------|
| <b>DELIVERING OUR OUTCOMES – CASE STUDIES ILLUSTRATING THE POSITIVE CONTRIBUTION TO OUR COMMUNITIES</b>   |                                |
| <p><b>Corporate Outcome: Getting It Right</b></p> <p><b>Business Outcome 115 We Are Efficient And Cost Effective</b></p> <p>1. Local suppliers across Argyll and Bute were offered free training and advice on how they can improve their chances of winning council tenders by our Procurement and Contract Management Team. A number of informative training events and roadshows were held as part of the Supplier Development Programme (SDP), which enables all our local suppliers to register free of charge with the programme and access free advice, assistance and training on public procurement. The first event was an online ‘Talking Tenders’ webinar held on 28 October 2019. This enabled suppliers to discuss internal processes and upcoming tender opportunities from the comfort of their own desk. A number of ‘Meet the Buyer’ roadshows took place in Campbeltown, Dunoon, Helensburgh, Lochgilphead and Oban. These events provided suppliers with the opportunity to meet the team, gain a better understanding of how to bid for Council contracts and where to look for them. Our Business Gateway colleagues were also in attendance with the Procurement Team to offer any business support to the suppliers. These roadshows were made up of convenient, 15-minute appointments, and are a great way for businesses to find out more about providing services and supplies for the public sector in Argyll and Bute.</p>  |                                |
| <p><b>Corporate Outcome: Getting It Right</b></p> <p><b>Business Outcome 116 We Engage And Work With Our Customers, Staff And Partners</b></p> <p>1. Legal and Regulatory Services facilitated a regional Hub for the national Scotland’s Women Stand event. The event focused on increasing political representation of women in collaboration with the Scottish Government, the Scottish Parliament and the Scottish Youth Parliament. The regional Hub involved bringing together women from across Argyll and Bute communities in a local and welcoming environment aimed at encouraging their involvement in politics. This was a unique event, marking the 20th anniversary of a Scottish Parliament and the centenary of women first obtaining a vote and was built on a strong foundation of equal opportunities and partnership working to achieve gender equality. The hosting of a local event also tied into our aim to have an electoral engagement and participation strategy and our Community Partnership commitments to engaging more young people to become involved in policy and political decision making. It also underpins the Scottish Parliament’s endorsement of Scotland’s campaign for 50% representation of women in Parliament and seeks to strengthen communities by offering a choice of candidates which fully represent the differing needs of our communities. The event was supported by a social media campaign which resulted in the Council achieving its highest ever number of views on Twitter – a massive increase of 2000% on the previous day and underpinned our clear intent to reach out and increase participation and representation particularly in a rural setting.</p> |                                |