


## SERVICE ANNUAL PERFORMANCE REPORT

COMMUNITY PLANNING AND COMMUNITY DEVELOPMENT	PERIOD: FINANCIAL YEAR 2019/20
<b>DELIVERING OUR OUTCOMES – CASE STUDIES ILLUSTRATING THE POSITIVE CONTRIBUTION TO OUR COMMUNITIES</b>	
<b>Corporate Outcome: People Will Live In Safer And Stronger Communities</b>	
<b>Business Outcome 104 Our Communities Are Protected And Supported</b>	
<b>Place Standard Engagement – Argyll and Bute Community Planning Action Plan</b>	
<p>The place standard engagement took place between May-October 2019 and was carried out both online and face to face with 44 direct engagements, resulting in 1,558 individual responses from 76 communities. The collation of the engagement results, identified the strengths of Natural Space, Feeling Safe, Social Contact and Identity and Sense of Belonging. The results identified key themes for improvement by administrative area to allow for analysis by the CPP Management Committee and Area Community Planning Groups. The results will directly inform the revised Area Community Planning Action Plans, required by 2021, through determining priority action.</p>	
<p>Specifically within the consultation, consideration was taken on how to engage with hard to reach groups. Examples of how this was achieved are noted:</p>	
<p>A slimmer version of the Toolkit for large community gathering, nicknamed the “Bingo Wheel”. Over 80 responses were captured on this wheel mainly from groups of elderly and young people.</p>	
<p> Bingo wheel for PS.docx</p>	
<p>A considered approach was taken with engaging adults in receipt of a learning disability service. A partnership approach was developed whereby trusted support staff spent time with individuals going through the place standard questions and recording responses. The results were collated and displayed to a group of service users at a morning drop in. This allowed for lots of discussion and collected more detail about the experience of living in their area as a person with a disability. The participants were engaged and enjoyed contributing.</p>	
<b>Corporate Outcome: People Will Live In Safer And Stronger Communities</b>	
<b>Business Outcome 104 Our Communities Are Protected And Supported</b>	
<p>1. The budget made available to the council for Supporting Communities Fund in 2020/21 was £90,000, split into four equal allocations of £22,500 for each of the area grant budgets. Carry over funding that was returned from previous underspend of awards from previous years totalled £8,199 and was added to the amount available for award in the relevant areas.</p>	

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The Supporting Communities Fund 2020/21 opened for applications on 7<sup>th</sup> Oct 2019. 90 eligible applications were received with a total amount applied for of £184,731, an oversubscription rate of 53%.

51 applicants were put forward for grant award across all four areas. In assessing the applications for grant award, the Community Development Service undertook a total of 279 support sessions with applicants to find out more about their project and ensure a robust assessment process.

### **Corporate Outcome: People Will Live In Safer And Stronger Communities**

#### **Business Outcome 104 Our Communities Are Protected And Supported**

The Welcome In group have gone from strength to strength this year and increased their capacity with ongoing support from the Community Development Service in Helensburgh and Lomond. The group secured a Supporting Communities Fund Award 2019/2020 to deliver the 'Out and About' project. Through this project, the committee were supported to develop a range of skills including evaluation, risk assessment and budget management. The 'Out and About' activities provided health and wellbeing benefits to members as well as opportunities to gain confidence and independence.

In addition to helping members have their voices heard through participation in the Place Standard engagement, the Community Development Service has facilitated a number of workshops to support the group to set aims, extend their offering and become more sustainable. The Welcome In continue to develop their governance, policies and procedures with guidance from the Community Development Service.

### **Corporate Outcome: People Will Live In Safer And Stronger Communities**

#### **Business Outcome 104 Our Communities Are Protected And Supported**

Oban Community Council contacted the Community Development Team to ask for some support to submit a Participation Request to the council through the Community Empowerment Act. The Community Development Service explained what the Act requires, and an outcome improvement process, identified what the community council wished to be involved in, and helped draft wording that formed the basis of their submission. The Community Development Service supported the first couple of meetings with the community council and the relevant Council Service to offer support in developing the outcome improvement process and helped publicise the community council's public consultation.

Alongside this, the Community Development Team hosted a Participation Request workshop with the Scottish Community Development Centre which two members of Oban Community Council attended to share their experience with other organisations from across West Argyll and to help shape support materials on Participation Requests that will provide information for community organisations nationally

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### **Corporate Outcome: Education, Skills And Training Maximise Opportunities For All**

#### **Business Outcome 109 All Our Adults Are Supported To Realise Their Potential**

The Isle of Bute Resilience Team received funding through Supporting Communities Fund 2019/20 for First Aid Training and Manual Handling. Meetings with the Community Development Service supported application to ACHA's Community Action Fund and the Rothesay Common Good Fund.

The Isle of Bute Resilience Team have grown in capacity and confidence as a result of the funding. They now have 21 volunteers and are all fully trained in First Aid, Manual handling, radio control and have PVG's. They have helped out the emergency services on various high profile missing person incidents.

The Community Development Service also provided support on partnership working, newsletters and surveys.

### **Corporate Outcome: Education, Skills And Training Maximise Opportunities For All**

#### **Business Outcome 109 All Our Adults Are Supported To Realise Their Potential**

The 2019/20 training sessions were developed for community councils and third sector organisations based on need.

Training sessions on funding were delivered by the Community Development Team in each of the 4 administrative areas throughout November and December 2019. The training was well attended, with 47 representatives from a range of community groups, third sector organisations and community councils taking part. The target for the percentage of participants who felt more confident following the training, was exceeded for each of the sessions delivered.

The Engaging with Communities training sessions had to be curtailed following the first session held in Helensburgh due to the Coronavirus lockdown. The feedback from the Helensburgh session was positive and all 6 attendees felt their confidence had increased due to the interactive training session they had received.

### **Corporate Outcome: Getting It Right**

#### **Business Outcome 116 We Engage And Work With Our Customers, Staff And Partners**

ACUMEN work across Argyll and Bute to ensure the voice of mental health service users is represented and supported. The Community Development Service was contacted and several organisations were invited to participate in a partnership project to deliver a "See Me" walk to raise awareness of the stigma of mental health in Mid-Argyll. Partners included the community council, Police, Blarbuie Woodlands, PACT, and the Council's Community Learning service. In January 2020 over 50 people took part in an awareness raising procession that opened with a Tai Chi session in the woodlands above the town and progressed to Lochgilphead Community Centre. This created opportunity for kind and supportive conversations where people were able to

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learn about the experience of mental health, the support available and local providers. The legacy of this event is a foundation of a Mental Health Forum for Mid-Argyll, which will enable views to be gathered and empower positive change in mental health delivery and awareness.