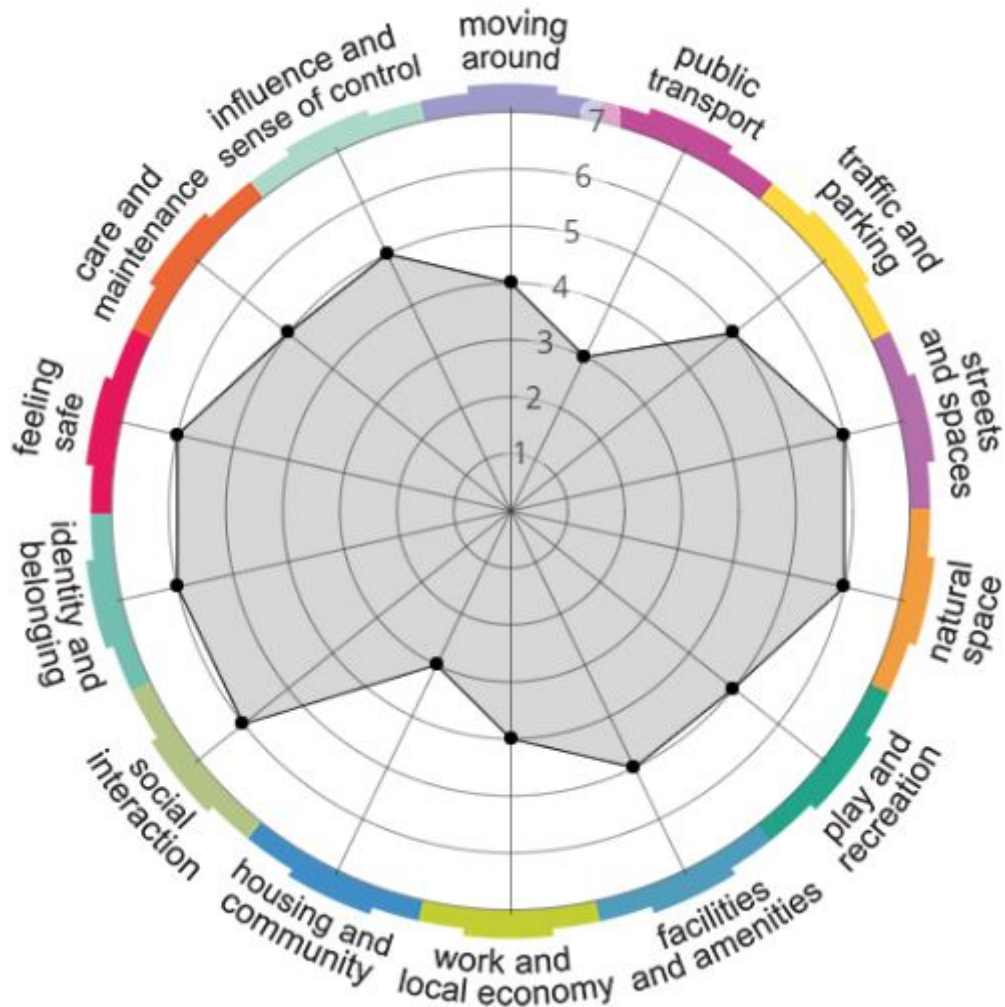


# Isle of Luing Responses 2019



## Priority Areas for Improvement:



Public Transport



Housing and Community



Work and Local Economy

argyll and bute

communityplanningpartnership



## **How good is your place? Area wide engagement results using the Place Standard Tool**

Between May and October 2019, the Community Planning Partnership (CPP) used [the Place Standard tool](#) to engage residents in Argyll and Bute on how they feel about the place(s) that they live and work in Argyll and Bute.

We are very grateful to all the responses that we received. We hope you find the information easy to understand and of interest to you and your community.

We are pleased to see that the thematic areas of Natural Space, Feeling Safe, Identity and Sense of Belonging and Social Contact came out with the highest scores, needing the least improvement, when considering Argyll and Bute as a whole.

The engagement has been undertaken at a place-based level and respondents provided their postcode, groupings of postcodes have created the settlement/community level detail.

The results are available for community groups and partner agencies to use, for example, to assist with service planning or for community-led action plans.

Please note: The information is the views of individuals who responded to the engagement. We trust that the information provided will be viewed within the context of which it is provided. We are grateful to all those who have taken part in the consultation and believe in sharing information for openness and transparency.

We appreciate that the documents can be lengthy due to the amount of information and we hope that the format is user-friendly.

If you have any questions, please see our Frequently Asked Questions Guide or contact Community Planning by e-mail: [cppadmin@argyll-bute.gov.uk](mailto:cppadmin@argyll-bute.gov.uk) , phone: 01546 604 464.

### **Next steps**




This information is helping to shape plans for the area. Other information such as information from partners' data and statistics is also used to consider priorities for improvement. The CPP will analyse the information to identify priority themes for improvement within each of the four administrative areas and shape actions to address these where this is possible with resources.

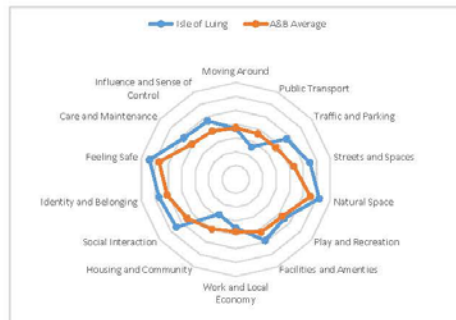
We are currently mapping out what activity is already happening, what is planned within the next 3-4 years and where the gaps are. This information will be considered by both the CPP Management Committee and the Area Community Planning Groups to shape the actions.

The final agreed actions will become part of our four Area Community Planning Action Plans, due to be refreshed in 2021. To get involved, contact your local [Area Community Planning Group](#).




## Isle of Luing Responses

Our Top Rated Areas are:

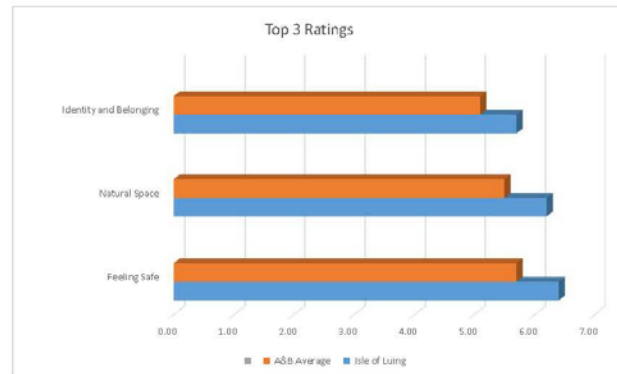
	<b>Feeling Safe</b>	Respondents rated this area 6.4 out of 7 compared to Argyll & Bute Average of 5.7 out of 7.
	<b>Natural Space</b>	Respondents rated this area 6.2 out of 7 compared to Argyll & Bute Average of 5.5 out of 7.
	<b>Identity and Belonging</b>	Respondents rated this area 5.7 out of 7 compared to Argyll & Bute Average of 5.1 out of 7.



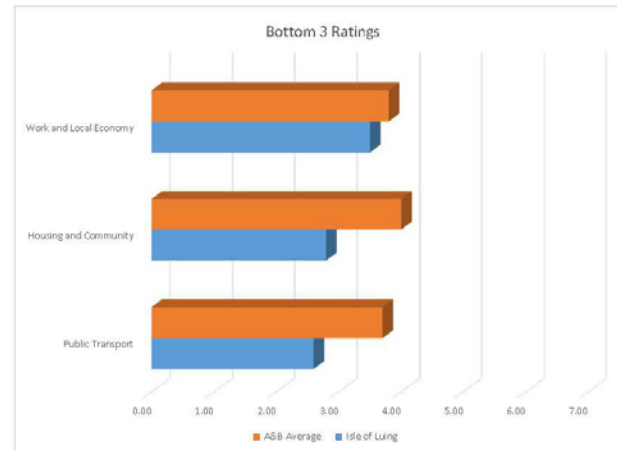
Areas of desired improvement are:

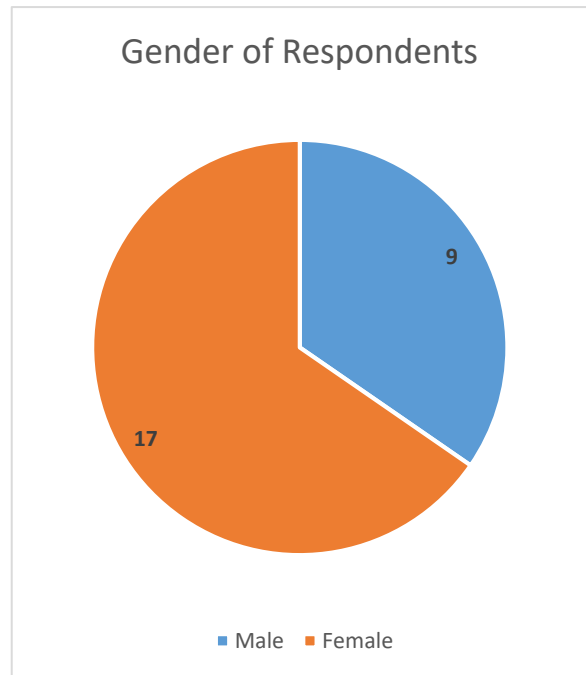
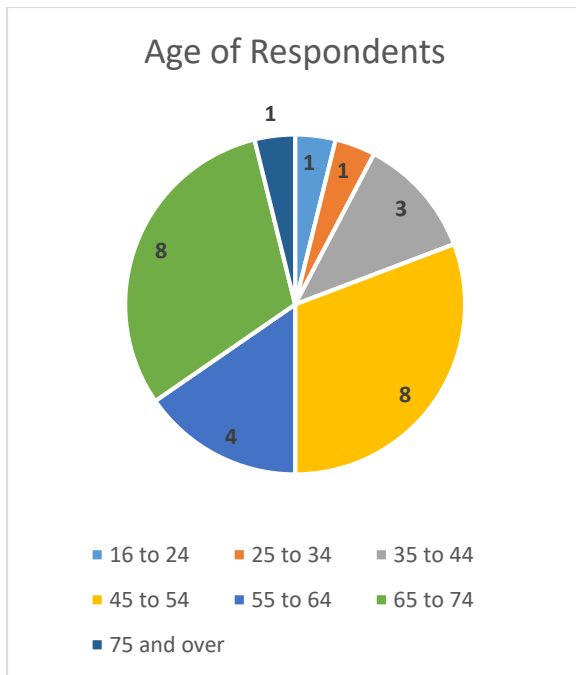
	<b>Public Transport</b>	Respondents rated this area 2.6 out of 7 compared to Argyll & Bute Average of 3.7 out of 7.
	<b>Housing and Community</b>	Respondents rated this area 2.8 out of 7 compared to Argyll & Bute Average of 4 out of 7.
	<b>Work and Local Economy</b>	Respondents rated this area 3.5 out of 7 compared to Argyll & Bute Average of 3.8 out of 7.

Top 3 Ratings



Bottom 3 Ratings





#### Thematic areas by lowest score to highest score

Thematic Area	Average Score
<a href="#">Q2. Public Transport</a>	2.6
<a href="#">Q9. Housing and Community</a>	2.8
<a href="#">Q8. Work and Local Economy</a>	3.5
<a href="#">Q1. Moving Around</a>	3.7
<a href="#">Q6. Play and Recreation</a>	4.5
<a href="#">Q3. Traffic and Parking</a>	4.7
<a href="#">Q14. Influence and Sense of Control</a>	4.7
<a href="#">Q13. Care and Maintenance</a>	4.8
<a href="#">Q7. Facilities and Amenities</a>	4.9
<a href="#">Q4. Streets and Spaces</a>	5.5
<a href="#">Q10. Social Contact</a>	5.5
<a href="#">Q11. Identity and Belonging</a>	5.7
<a href="#">Q5. Natural Space</a>	6.2
<a href="#">Q12. Feeling Safe</a>	6.4

## Q1. Moving Around: Can I easily walk and cycle around using good-quality routes?

26 responses in total – Average Score of 3.7							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
3 responses	1 responses	7 responses	7 responses	6 responses	1 responses	1 responses	0 responses

### Comments

As I am unable to walk or cycle due to limited mobility, this is only an opinion, but there are no identified paths for walkers, and the available farm tracks can be impossibly muddy, unpleasant or even impassable. Coastal path has more or less been rendered impassable on west side due to erosion. Cycling is similarly restricted - no specific cycle tracks, and difficult for cyclists on single track roads especially when confronted with large vehicles
Can walk / cycle over most of the island IF you know the area or have a map. Limitations are:- Limited signposting, very limited accessibility to all. Roads are single track and through farm land and cyclists and walkers have to leave the road for traffic. The roads are hazardous in icy weather and after dark caution required.
I can cycle the length of my glen but after that it's a main road which no one can safely cycle on. I used to cycle commute to work when I lived in a city. It is crazy there is less opportunity to cycle safely to where you need to go here.
Luing has very narrow single track roads, full of pot holes. The whole island needs resurfacing properly. Water causes large puddles in many places and the holes become deeper. A&B have been asked for years now to sort this out properly and they have not done it! Ardfern seems to have had their roads done, and they are great even have white lines painting on them. Here on Luing the passing places are not marked and most are deep holes of mud and not fit for purpose. There are no white lines, so in the dark, if you have to reverse for another vehicle you cannot see where you are going! Definitely not safe for walking or bikes at present.
Luing is the perfect place for walking on lovely quiet roads and tracks with brilliant views. It is also a pleasure to cycle on the roads.
On the island there are lots of safe routes although more could be done to maintain the road surface and pot holes. Off the island it is less safe, i.e. it is riskier to walk along the roads on Seil island as there are less places for walkers to easily step out of the way and there is generally traffic and traffic travels at higher speeds.
Only agricultural tracks
Road condition is appalling with dangerous potholes No marked walking routes
Single track roads will always be difficult for walkers and cyclists
The island is mostly farmland, walking over it is relatively easy & mountain biking the farm roads can be done. Gates have to be opened & closed in both cases making you stop & restart. The public main roads are single track so not a lot of room to pass cars, tractors etc.
The roads are in a bad state of repair making it dangerous on bikes.
The roads on Luing have lots of potholes and the paths are not well maintained by the main landowner.
The verges of roads need redone so it's safe to stand on when vehicles pass

There are many places to walk and cycle on the island of Luing and proves very popular among locals and visitors. I think there could be improved signage on the routes that are off the main road so that people do not get lost. All the roads are narrow single track so that means it can prove difficult for bikes walkers with prams etc. getting off the road for cars and very often the case tractors.

There are many pot holes which are dangerous for cyclists and drivers alike.

There is a single track tarmac road on Luing that needs serious repairs. There is no dedicated cycling or walking paths only unmade farm tracks.

We are on a peaceful island but the roads are very winding with blind spots which can be dangerous for children on bikes.

You can only use the single-track roads or the muddy farm tracks with powerful electric fences to negotiate, or launch out across farmland on grass. Roads are busy in the summer and cyclists are reluctant to move for vehicles but pedestrians usually do move over.

## Q2. Public Transport: Does public transport meet my needs?

26 responses in total – Average Score of 2.6							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
8 responses	7 responses	5 responses	3 responses	1 responses	1 responses	1 responses	0 responses

### Comments

At the moment I can drive to the ferry and catch a bus to Oban, but I worry that time will come when I'm no longer driving. There are two bus club runs a week and NAVDS volunteer drivers, but my access to services in Oban, and to travel further afield will be severely limited. I may need to move away from Luing to be on a bus route. I drive to Oban as rarely as possible owing to the high cost of the ferry.
Bus service is not frequent enough for me to consider using it
Buses are very infrequent and only run to suit school hours and not at all in school holidays. ferry times
I have selected 6 because I feel the bus service to Oban with the islands shopper's bus club is about as good as one can realistically expect given Luing's situation. In an ideal world would be good to have better co-ordination of the various transport systems when travelling on from Oban by public transport.
Public bust to Oban is accessed across the Cuan ferry. On Luing there is no longer the popular and long-standing postbus service. The school bus is used twice a week to offer the members of the Shopping Club a lift to the Post Office Stores on island one day; and the Cuan ferry one day to meet with a specific bus to and from Oban.
Public transport is non-existent on the island but there is a regular bus service from the ferry to Oban. I work shifts in Oban so probably wouldn't use public transport even if it was improved but there are some people cut off as they have no means of getting to the ferry.
The buses don't run for trains/ buses/ or high school activities
The ferry is expensive, and timetables are not good for commuting off the island The only public transport on the island is the school bus, which can be used when not in use by the school
The ferry service is excellent and I can cycle or walk on Luing so I do not need a bus (which could be very expensive to run with such a small population).
The ferry times are very restricting making it difficult for work purposes. For most of the year the last vehicle ferry back on to the island is 6.15pm which makes it difficult and stressful when trying to get back by then.
The public transport on Luing is almost non-existent. Since the cutting of our Royal Mail Bus there is no buses to meet the ferry where they can meet the bus on Seil. Therefore people rely on lifts to the ferry or lifts into Oban. For any visitor to the island they need to pay the costly ferry fare to take their car onto the island or walk.
There are not enough later bus routes to Luing from oban, especially in the evening.
There is a bus club (with an annual subscription) one day a week linking up with the public bus from Cuan ferry to Oban. The availability of this mini bus on Luing depends on the school's use of it which gets priority. Consequently, with these changes, one finds that an appointment in Oban made a few weeks in advance on the weekly 'bus day' can end up on a day when there is no bus.

There is no public transport on Luing, the post bus that was well used by Luing residents was taken away from us by the bureaucrats that run the post office.

There is no public transport on Luing. The bus service from North Cuan is infrequent and there is none on a Sunday.

There is no public transport since post bus removed. There is the Luing shopping club which hires the school mini bus and a service and is only available to members. Will done to those who strive to keep it running and instigated same.

There is none on the island since the ending of the much-valued post-bus, which was ideal for the community. Ferry service is relatively much better, but lacks all-year-round evening vehicle ferry. Bus connections with 418 service OK provided the bus driver waits for the ferry to arrive - that should be a service requirement. This service would be much better used if there was a connecting on-island public bus service.

There should be free or v cheap hop on hop off buses running every 15 mins on the 2 main roads (at least although sub arterial routes to Easdale and Benderloch also welcome) into Oban that stop at satellite towns and work for tourists and locals. There should also be park and ride in on both sides (Dunbeg and Kilmore) too.

Very poor bus service which could be improved.

We do not have any public transport, Royal Mail took away our Post Bus, and we now hire the school bus for a selected group of members and it runs twice a week, once to the Island Shop and once to the Ferry so folks can catch the bus from Cuan Seil to Oban. Visitors cannot use this transport. A&B Council do give a grant towards the cost of this hire of the School Bus, what we really need is the equivalent of the Post Bus, it is sorely missed!

Zero public transport on island



### Q3. Traffic and Parking: Do traffic and parking arrangements allow people to move around safely?

26 responses in total – Average Score of 4.7							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	1 responses	2 responses	8 responses	6 responses	4 responses	4 responses	0 responses

#### Comments

Ferry causes huge restrictions
Generally parking is not a problem apart from when there is a funeral on the island.
Give the situation, little improvement is realistic. However, control of long term parking of cars / boats / trailers on the slipways would be helpful.
Inadequate road maintenance is a serious problem, causing damage to vehicles and difficulties for pedestrians and cyclists as traffic tries to avoid the potholes and frequently flooded areas. Parking at the ferry terminals is not adequate for demand in the high season, with parked boat trailers left for weeks at a time being a serious problem. More frequent passing places on the single track roads need to be created, especially in 'blind spot' stretches.
It was good before when the car ferry was not operating on Sundays, and walkers and cyclists had fewer cars to deal with.
More parking at North Cuan would be advantageous
No there is insufficient parking places on the island. At the ferry people leave boats and trailers as well as vehicles which makes it worse, (this happens on Seil side too). The ferry slipway needs marking out properly with white paint, visitors don't even know how they should queue for the ferry.
Passing places need to be improved along with road condition
People without their own transport must find it difficult.
Single-track roads require laybys and these are sometimes occupied by parked vehicles or are too soft and wet to use safely. Parking in villages is mainly considerate of residents
The current level of traffic is acceptable but there is a lack of designated parking spaces on the island especially in the villages of Cullipool and Toberonochy.
The main hub Atlantic islands centre has very little parking which is ridiculous.
The only public place in Kilninver is the church where there are no facilities for parking so people park on the road by the river not ideal.
The parking areas on both sides of the ferry would benefit from more space.
There are various places to park around the island. None are official car parks & improvements could be made to them.
There is parking at the ferry both on the Luinig side and Seil side although limited and could definitely be extended. A lot of people leave their car at the ferry on Seil so they do not need to pay the very expensive ferry fare but the parking can sometimes be very tight.
We are very lucky to have free parking on and off the island. Without this a lot of the islanders would struggle.
We have no problems on Luinig relating to this subject

Q4. Streets and Spaces: Do the streets and public spaces create an attractive place that is easy to navigate?

<b>26 responses in total – Average Score of 5.5</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	1 responses	0 responses	3 responses	7 responses	11 responses	4 responses	0 responses

**Comments**

Being rural island which is mostly farm land, there is little issue within the villages etc.
Generally good, but a few derelict buildings need dealing with. Limited signage, but also further signage needs to be low key.
Hardly applicable as so rural.
Luig is an island with limited resources however what is there is fairly well maintained and easy to access.
Luig is beautiful
On the whole yes
Our villages are very pretty as they have been maintained in the old style for the majority. It is difficult for larger vehicles to get around the village i.e. delivery lorries. Coaches would never be able to get in and around the villages.
People look after their properties and this makes the villages etc. look pretty, but around the island many fisher folks and work men leave materials, trailers, creels and all sorts of rubbish which makes the island look untidy in those places. Of course they do not have anywhere else to leave them!
The area is easy to navigate round using the signs already in place. Any more signs would detract from the natural beauty of the place.
The ferry produces an unbelievable volume of noise, some of which I believe is avoidable. This noise detracts significantly from my enjoyment of my home and garden, is affecting my mental wellbeing and will be a major factor in my leaving Luig for good.
The views from Luig are unrivalled and there are lots of historic landmarks and old buildings in the two Conservation Village which make it an attractive special place. However, there is currently no access to the old Mill building and water wheel at Achafolla.

## Q5. Natural Space: Can I experience good quality green spaces?

<b>26 responses in total – Average Score of 6.2</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	0 responses	0 responses	2 responses	2 responses	11 responses	11 responses	0 responses

### Comments

Countless places on the island to enjoy the natural space.
Generally very good, but mobility access is poor
Lots of natural space , no dedicated paths
Luing is a beautiful rural area
Plenty of natural space, although not always easily accessible.
The area would benefit from some roadside seating for walkers.
The landscape is superior
There are plenty of areas to enjoy good-quality natural space as most of the island is uninhabited.
There is plenty of natural space if you can climb the hills. However the roads and the quarry area in Cullipool is a mess. The Isle of Aran has beautiful roads and shore lines where people can walk in safety and it is all organised not rough ground with pot holes like Luing. The council do not even look after the road up to the quarry and never have.
This is mostly countryside with few houses so very little could be done to improve the area.
Yes. More outdoor seating should be available.

## Q6. Play and Recreation: Can I access a range of places for play and recreation?

26 responses in total – Average Score of 4.5							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
2 responses	4 responses	2 responses	5 responses	3 responses	5 responses	5 responses	0 responses

### Comments

As an island there is easy access to water as well as small, flat grassy areas, roads & village halls for some indoor activities. I'm not sure what could be added that would improve the area but open to suggestions.
Children on the island need play parks and football pitch and the up keep off all of this
Formal playground space is limited to the school & "football" ground. There is little demand for formal play b/ recreation area as there is an abundance of natural play area.
Opportunities for young people are very limited, other than at primary school. Adventure playground is closed because of cost of insurance.
Playpark for children is now unavailable as out of date with legal and insurance and repair problems. Playing field very wet and midgy!!
Playpark for young children is sadly out of action as the voluntary community playpark group is unable to afford the necessary insurance cover. The playpark equipment in consequence has deteriorated and would need replacement if it were to be brought back into use. Useful playing field if only there were sufficient children in the aging community to use this facility. But overall the island is an ideal place to bring up young children safely.
Suitable for the island. One would not expect a swimming pool and tennis courts or whatever on a small island.
The Cullipool children's play area is closed due to lack of investment and safety repairs needing done. The work of maintaining the playing field falls on a handful of volunteers.
The island has been a great place to bring up children. But as they become older there is really no access to sport or recreational facilities
The playpark is hardly used now, the council should provide facilities and insurance for playparks throughout Argyll
there are limited such resources on Luing and accessing off the island is limited to the operating times of the ferry service
There is no usable playground for children but plenty of outside space.
There is scope for outdoor activities for all ages except perhaps teenagers, who might want to join in team sports
Two village halls and a community centre which often have events on for the islanders.
Unfortunately the play area on Luing is not fit for purpose and closed to the public.
We are at one with nature and go outside to experience it all but there is no recreation facilities which can be hard in a long dark winter.
We do have a sports field behind some houses, no signs to it, and it is not used very regularly. We used to have a children's playground there. This fell into disrepair and no-one had the energy money or time, to get grants to have it rebuilt. It is left to rot in long grass!

Q7. Facilities and Amenities: Does my place have the things I need to live and enjoy life? This could include shops, schools, libraries, health services or places to eat and drink.

26 responses in total – Average Score of 4.9							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	0 responses	3 responses	4 responses	10 responses	5 responses	3 responses	0 responses

### Comments

Access to GP involves a ferry & transport, limited facilities on Luing (mobile library has ceased so nearest is Oban). School and nursery are available, but not readily sustainable as affordable housing is very limited.
access to services of the island is limited to the operating times of the ferry
Community hub at the Atlantic Islands Centre is open 7 days per week during summer but less often in winter; lack of youth facilities. Two village halls are locked except for events so not drop-in facilities.
Considering this is a small island, facilities are good, but depend totally on voluntary/community contributions
I choose to live away from these amenities, although it would be nice to have the village stores that Kilninver once had.
No. we used to have the mobile library and due to cuts this was done away with by A&B Council. We do have a village shop and PO. We do have the Atlantic Islands Centre for eating out. We have two village halls, for clubs to meet. GP surgery is not available on Luing we have to go to Seil Island. Many have to use the Car Scheme (Charity) to get to the Doctors or ask neighbours for lifts. We are trying to attract Families to come and live on this island, but the lack of facilities and cost of ferry plus the timetable and lack of car ferry in the evening (only a bookable passenger open boat) is very poor. My husband is semi disabled and can no longer get in the passenger boat, so he cannot leave the island after 6 pm. Except for the 12 week summer timetable when we can drive on and off. There is no swimming pool, one built on the sports field would be perfect. Also safe access to the shore is not available either.
The cafe hours could be slightly longer.
The shop, post office, primary school, school bus and Atlantic Islands Centre are very good and provide valuable community resources. However, the nearest library is now in Oban and the GP surgery is on Seil which costs ferry tickets to access. Outreach medical services could and should be provided on Luing.
There is a small island store which struggles to be sustainable. The community & visitor hub is excellent, but similarly for a small community it is hard work to make it sustainable; external support for community use is likely to become a necessity as the population ages. Related to this the school is important but needs more children to make the social and learning experience for the children more effective.
They meet all my needs
We have a small shop, 2 village halls and a cafe/history centre on the island. Our GP is just a short drive of the island and there is also a better equipped shop.

We need more houses as there are none to buy for families. The island will die a death unless there are reduced ferry fares for locals, more houses or a fixed link to mainland. There should be a clause in fragile communities like Luing that they have to live on the island if buying. All we're getting is retired people buying small cottages for holiday homes which does not support a community as half the villages are empty. The school has only 7 children in total. Luing is dying and something needs to be done to address this!

## Q8. Work and Local Economy: Is there an active local economy with good-quality work opportunities?

26 responses in total – Average Score of 3.5							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
2 responses	5 responses	6 responses	6 responses	5 responses	2 responses	0 responses	0 responses

### Comments

Better later ferry services
Increasing problems of slow and frequent dropping out broadband - so working from home is frustrating experience. Copper wires from an exchange miles away from villages and lots of homes accessing broadband in multiple ways simultaneously is a rising problem. Cost of transport to Oban about 20 miles from home and a ferry-fare is also prohibitive at attracting young families to an increasingly geriatric island community, with many dear second homes but none/very few affordable new homes options.
Jobs are very limited here along with housing.
Jobs are very limited on the island. Opportunities for people to run their own businesses, work on the farm or on local fishing boats. The majority of the working population are required to travel off the island for work which unfortunately puts a lot of people off due to the ferry cost.
Limited job opportunities without travelling to Oban
Local work opportunities are limited. Improvement would require blue sky thinking and easy home-working.
Many people have work off the island and cross the ferry daily.
More jobs than people
No the local economy is poor. Wages in Oban area are very low in comparison to lots of other places, although hotels charge high rates. Many islanders have part-time jobs, they cannot get decent full-time jobs because of the restrictive timetable of the car ferry (this is ridiculous in this day and age!)
Problem of living on a small island... Not a lot of job opportunities
The Atlantic Islands Centre has provided more good jobs on Luig but there are a lot less farming jobs than before and broadband connectivity should be improved to enable more self-employed work from home.
The Cadzow family employ most of the young families and without them Luig would be in a sorry state. The family are constantly trying to attract more employment and boost the economy. There are a handful that work in oban daily, a couple of fishermen and mostly the rest are retired!
There are small businesses and a farm, but there is an almost total absence of council support for improving the island economy and increasing the quality of work
There is good community spirit here but a lack of any jobs, affordable housing & transport prevents young families staying in or moving to this place & means older people are restricted from visiting nearby friends.
There isn't much work on the island meaning that people must drive to Oban in search of work. Oban isn't too far but again the ferry timetable makes it difficult to find work with hours that are suitable.

There needs to be better broadband and cellular signal. I have brought employment to the area (2 half time positions) but I can't grow as I can't get a mobile signal or a sufficiently reliable broadband to my home which is also where I work. I can't hire office space - too costly and disruptive.

This is a rural area where you wouldn't expect many job opportunities

With half the population over 60, and only a few families with children, this is a serious matter for the economy - effectively the main island income is pensions, leaving out the farm which provides about 5 jobs. The main provider of jobs is the community & visitor hub, but that is seasonal. No spaces available for businesses to start up and grow - a serious issue.

Work is available. Access to mainland in either direction very difficult severely curtailing employment creation.



## Q9. Housing and Community: Do the homes in my area support the needs of the community?

26 responses in total – Average Score of 2.8							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
4 responses	8 responses	5 responses	6 responses	3 responses	0 responses	0 responses	0 responses

### Comments

<p>About 50% of houses are second homes and many lie empty most of the year whilst there is a lack of affordable housing to offer younger families. The Community Council, Community Trust, local authority and Scottish Government should engage with second homeowners to make more of these houses available for longer rental periods when not in use. More affordable 2/3 bedroom houses need to be built and made available to families to rent.</p>
<p>Affordable housing is very limited.</p>
<p>Although housing available on Luing it is not appropriate for young people. The houses are very small and dear for their sizes therefore first time buyers look elsewhere such as Oban. If there were modern, larger housing for people I think that would attract much more young people to the island.</p>
<p>Distinct lack of any housing in the area. Either private or social. This means it is difficult for people to be able to afford to move here &amp; that when finishing education young people cannot find housing &amp; the few there are will be out with anything they can afford.</p>
<p>Half the housing is second home/holiday rental properties, the former being a serious matter given that these properties may not be occupied even once a year in some cases. This also raises house prices beyond the affordable range, and there is in any case limited stock of modern family-size affordable housing. Most young people move off the island to find work, as the combination of few jobs, limited and expensive housing, nowhere for small businesses to start up, and the high cost of commuting to mainland jobs forms a major discouragement.</p>
<p>Like most towns/islands/communities there are difficulties. In our case it is less due to Airbnb rentals taking over (as we find in Edinburgh and elsewhere) and more holiday homes, particularly if not much used. The recent report about the island suggested holiday and second home owners should be encouraged to make their houses available to local people. It is quite hard to imagine how it should be done in practice. The same principle would perhaps apply to encourage those living in bigger houses to move into smaller ones to free up housing for families? I mention this to emphasise the difficulty in working out a fair and feasible approach. Some of the holiday homes belong to locals who have had to move away for work and the houses have been retained. So the issue is a bit chicken and egg and there can be unintended consequences. For example, I think the visitors make quite good use of the shop and the café. Less visitors and more families might mean these things could not survive, making the island less attractive to families. If policies (eg penalising second homes) caused the price of houses to drop but there is no influx of young people because there are few jobs (and maybe no shop in the future), we could have a much less vibrant island (with empty houses) than we have now.</p>
<p>Little movement in housing around the island, little flexibility. Expensive small old cottages, hard to heat, too small for modern families.</p>
<p>No affordable housing for young folk</p>

Not enough decent, appropriately-sized and affordable houses for young people and families. Far too many second homes / holiday lets.

The majority of the houses are listed buildings (previous slate workers' small houses), which are too small for families of today. Family homes with a minimum of 3 bedrooms are desperately needed to enable younger families to live here. Some families would like to live here if there was suitable accommodation. This is now critical as the number of children in the primary school is three. Listed buildings should not be allowed to deteriorate - some cottages have just been left to deteriorate.

There are very few family sized homes and they rarely come on the market. When one does it is usually too much money for local families and they are snapped up as holiday homes.

There is a lack of housing suitable for families

There is a requirement for say half a dozen homes that are economical for people to rent or purchase. There is not a choice of housing for people. 1 Bedroomed cottages get turned into holiday homes as they are not suitable for families. There is one man on the island a pensioner who owns his own cottage. He does not have running water, he does have electricity. He uses the public toilets in the village hall, and accesses buckets of water from a neighbour. He has resisted help from neighbours to try and get a grant. The cottage looks like it will fall down around him one day! He worries every time there is a serious storm, in case his roof falls in!

There is not enough housing on Luing the houses that are here are all holiday houses. I had to wait till someone died to get a house

There just needs to be more houses but not new builds - redevelopment of existing buildings and roads built and other transport options enhanced first to help communities cope with additional populations.

We need more housing!!!! More 3/4 bedroom houses! We need to regenerate the island with young people but there is no accommodations tall and there is huge need for it!!!!!!'

Q10. Social Contact: Is there a range of spaces and opportunities to meet people?

26 responses in total – Average Score of 5.5							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	0 responses	0 responses	5 responses	7 responses	9 responses	5 responses	0 responses

**Comments**

As we have the Atlantic Island Centre and two village halls, this is fine for those who wish to be active in the community. But there is no type of day centre for those who are very old and need carers to look after them. Without public transport they could not get anywhere anyway!
Good. The main lack is of sport and play facilities.
Halls and community centre
If you are prepared to join in groups and activities there are opportunities. Transport especially after dark can be a problem as have to rely on good Samaritans.
If you don't drive accessing some of the meeting places can be difficult. Restricted winter opening times reduces the availability of opportunities to meet. A slightly improved ferry service would make a big difference.
Many community events seek to reduce isolation.
Most people that live on the island all know each other with many opportunities all year round to attend events and clubs in the local halls.
Opportunities are entirely created by the community
The Atlantic island centre is a great building so is a good hub if they manage to get a full time manager!!! Staffing has always been the problem.
The Atlantic Islands Centre has made a big difference as a drop in place for meeting others all year round. The Monday lunch club is also great for this. The shop & post office is also a good community meeting place. Extending the use of the community bus to transport people to these would add to this.
There are opportunities for people to get together in various community groups.
There is a cafe/history centre and two village halls. Due to "politics" surrounding the centre, there are a number of locals that won't go in there. Luckily most people will go to events at the halls.
We have two village halls and a community centre with multiple activities
Yes if one has a car and is prepared to find them. Otherwise no!

Q11. Identity and Belonging: Does this place have a positive identity and do I feel I belong?

<b>26 responses in total – Average Score of 5.7</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	2 responses	1 responses	1 responses	3 responses	10 responses	9 responses	0 responses

**Comments**

A very good sense of community with a lot of committees and events to make people feel involved.
Although island life can be isolating for some, Luing has a great community which locals take pride in.
Being an island contains identity to a small area.
I moved to the island from the south of England 8 months ago and the community have been very welcoming
I think most people feel they belong. It is a good community who try to look after folks as best they can, although we are an elderly community and need more young families.
Luing is a beautiful island which has great freedom for children...wish there was more! We are lucky to work on the farm and I also work an online business as well as being an artist. I am a qualified secondary teacher but can't work as no childcare on island.
My husband and I came to Luing 40 years ago on the first stage of our planned life spent travelling round the world working. We loved Luing so much that we stayed put. Despite its remoteness, Luing is very welcoming to people from all over
No environmental controls,
Opinions vary. Can swing either way.
The Luing positive sense of identity and heritage is very strong.
There is lots of history which is actively sought and publicised. Most people are welcoming and like everyone to get involved, others not so much. Due to my age, there are very few people within my age range to socialising can be more difficult.
Very positive, strong heritage, history, culture.

## Q12. Feeling Safe: Do I feel safe here?

26 responses in total – Average Score of 6.4							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	0 responses	1 responses	0 responses	1 responses	3 responses	20 responses	0 responses

### Comments

Always have felt safe on the island
Because we are a small community with two main villages, most folks know each other and get along well. We do feel safe. But the island needs new water pipes putting in they are always bursting and need replacing. Also the roads as mentioned.
Ferry crossing with no evening vehicular crossing, feeling safe is relatively easy.
Having lived in almost 30 different towns and villages, Luing is the safest place I have ever lived.
I feel safe here. I don't know how it could be improved.
It feels safe on the island but there are too many empty houses for most of the year and the population is declining rapidly. The more this is allowed to continue the less safe people will feel.
The ferry is a key asset in protecting safety
The ferry provides a very high level of "feeling safe" which would drop massively if there was a fixed link
The safest place in the world!!
Very lucky that crime is low and antisocial behaviour rare.
Very safe
Very supportive community - neighbours rally round in any emergency. Great strength.
We don't normally lock cars or houses

## Q13. Care and Maintenance: Are buildings and spaces well cared for?

26 responses in total – Average Score of 4.8							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	3 responses	4 responses	3 responses	4 responses	8 responses	3 responses	0 responses

### Comments

Doesn't really apply here
Dog mess is a problem because some dogs are allowed to roam free. A bottle bank and uplift is needed on Luig. The Council is ineffective in maintaining roads and community facilities and refuse collection is unreliable. We get very little return for the Council Tax we pay. The Community Council and Community Trust do their best in raising these issues but the A&B Council's responses are frequently inadequate.
Most buildings etc. are well cared for and maintenance is to a good standard. There are a few properties which have been allowed to go to ruin due to them not being permanent homes.
Most of the buildings are cared for. The roads are not. Maintaining the roads would make a big difference.
Pretty good. A minor but persistent dog mess problem. Recycling and refuse collections could be much more reliable, though recent signs of improvement. Local authority provision could be much better in terms of roads.
The majority of places are well cared for. More and more privately homed homes, often 2nd homes can be a bit neglected.
The whole island is very well looked after.
There are cottages which have been left to fall into disrepair, even though they are listed buildings. These are not only an eyesight but also a waste of potential accommodation.
There are some buildings over the island which are definitely not cared for. Litter can be a problem during bad weather when waste collection is spasmodic.
toilet at north can in poor condition
We have good hall committees and church committee who look after these buildings raising funds from the community who also care. We do need a decent ferry waiting room, all we have is a cold wooden shed. We also need public toilets at the ferry. Especially as people are waiting to go back over, most use the land behind the wooden shed as a public toilet (I am not joking) this too is a disgrace in this day and age! Dog Mess is also a nuisance visitors don't always clean up after their dogs, it is less a problem in the winter.
Zero care and maintenance

Q14. Influence and Sense of Control: Do I feel able to take part in decisions and help change things for the better?

26 responses in total – Average Score of 4.7							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
2 responses	1 responses	0 responses	6 responses	8 responses	8 responses	1 responses	0 responses

**Comments**

Active working by the local authority with the community could be much improved. The Community Council does try, but not easy for small communities to see their concerns coming high on the list of local authority priorities.
As a member of the community council I would have liked to say yes but to be honest a lot of the time we as a community council try and do what we can to help the community but its like hitting your head against a brick wall.
Community council is good
Community empowerment hasn't happened other than by the Community Trust and Community Council who hold public meetings. A&B Councillors don't hold surgeries on Luig or seek to involve us in decision making. ACHA didn't fully consult its tenants before and during their housing refurbishment this summer leaving many tenants dissatisfied. More powers and budgets should be delegated by Scottish Government and A&B Council to island and rural communities and more community land ownership encouraged through increased funding etc.
I have been on the Community Council and fortunately we always have community minded people who care. This does not mean that A&B Council take any notice of us, unfortunately they don't! I feel a small number of people on an island is not enough for them to care about.
In practise, feel that the public's view is box ticking.
Local organisations could benefit from more community participation/consultation. Public funding schemes for environmental/farming/forestry activities must insist in proper community consultation.
Many opportunities to be part of the island life to help improves things for the islanders.
The Luig Community Council listens to residents
There is access to the local Community Council & many of the local committees. I feel I would be able to access them if I wanted to, how much influence they have? I'm not sure they can change much.
We can have our say at community council meetings

**What are the main issues and priorities for change that you have identified?**

affordable housing for families; jobs on and off the island public transport on the island
Better ferry service.
Better maintained roads. A more useful ferry timetable. More family sized homes.
Better representation of island interests at A&B council level Support for increased community involvement in decision-making
Bridge instead of ferry, better roads and tidy up the environment
Compulsory use of empty second homes for rent throughout the year. More affordable houses built for rent. Greater community empowerment, budgets and community ownership delegated to elected Luig anchor organisations to improve life on Luig. Financial incentives and encouragement to self-employed people working from home and improved broadband.
Evening car ferries Road mending Reduced ferry fares
Fixed link as recommended by stag appraisal would benefit Luig enormously on all fronts and was shown to be cost effective to both council and Scottish government over relatively short period
Housing Better later ferry Road up keep
-Housing, more appropriate housing for residents. -Ferry. An improved, cheaper ferry service. £1000+ a year is an expense that some people, especially young people cannot afford and therefore don't live on the island. -More ways to attract young people to the island and to stop the growing population.
I have no main concerns. We have a good ferry service, an excellent shop, café, good conditions for cycling on the whole, and various activities which can be participated in. I would not like to see a fixed link as I think this would reduce use of the shop etc. on the island and increase traffic on the island. I would like young people, and also less well-off people of all ages, to be able to find housing on the island. However, this is a nationwide problem and probably needs looked at on that basis. If some of the things that were being suggested at the meeting came to pass the island would be less attractive to me, and I imagine many others.
Lack of Housing, and lack of young people!!
Lack of transport on the island. Lack of affordable housing. A need for more social inclusion. Road maintenance.
Later operating of ferry for more of the year and better public transport links to other towns
More affordable housing and more job opportunities.
Roads, Water pipes Ferry - Need Car Ferry all year and better timetable Clean up and re-surfacing of quarry area Children's play park Possible Swimming Pool Housing
Suitable housing for young families is desperately needed.
The area needs more long term thinking and investment in building blocks to allow communities to grow. Increased road connections and bridges to islands - Luig / Shuna / Kerrera / Lismore. Things must be opened up to attract the population that we need. Better transport in and out that alleviates congestion and out of the box thinking in raising money. Bridge Tolls / congestion charges / tourist taxes need to be charged alongside making it convenient and easy for tourists to explore and locals to live and work. No one wants to drive their car in every day but there is no choice if transport options aren't available. Car sharing is always better than one in a car but it's not a scalable solution and doesn't help with tourist traffic.
Transport - on-island and evening vehicle ferries all year Housing - affordable housing for young resident families, with no way for them to become second or holiday homes. Employment - small business spaces. Roads: much better maintenance, improved passing places.



## What actions could be taken to deal with these?

A local bus or car scheme. More housing & jobs on the island. Tar the roads.
Better maintenance regime from the council for the roads. Change the 7.30pm passenger ferry to a vehicle ferry, giving people time to get home from work. Build 3+ bedroom homes so that there are places for families to live, this in turn would boost the population of the school and make the island a more vibrant place to live.
Cash injection from central government, It all comes down to money
Compulsory use of empty second homes for rent throughout the year. More affordable houses built for rent: CONSULTATION WITH SECOND HOME OWNERS FOLLOWED BY COMPULSORY REQUIREMENT TO LET HOUSES FOR AT LEAST 50% OF THE YEAR. COMPULSORY PURCHASE OF LAND TO BUILD HOMES FOR RENT. Greater community empowerment, budgets and community ownership delegated to elected Luig anchor organisations to improve life on Luig: NEW LAWS TO DELEGATE MORE POWERS AND BUDGETS FROM LOCAL AUTHORITIES TO ISLAND AND OTHER COMMUNITIES. LARGER GRANTS TO COMMUNITY TRUSTS TO BUY LAND FOR COMMUNITY PURPOSES. Financial incentives and encouragement to self-employed people working from home and improved broadband: INCREASED BUDGETS FOR THESE PURPOSES AND A UNIVERSAL BASIC INCOME OF E.G. £10K PER ANNUM FOR PILOT GROUPS E.G. WRITERS AND ARTISTS THEN ROLLED OUT MORE GENERALLY.
Don't know
extend ferry times
Fixed link as stated Q 15 would benefit many areas enormously.
Get houses built!!!!!!!
-Housing. Finding what available help there is. Create a demand for housing. -A study to see the amount of cars and commercial vehicles are using the ferry and close discussions with the community as to how to improve a better service.
Many answers well-known and much discussed but they all cost much money!
Much better Councillors who really act in the interests of the island Mechanisms for ongoing consultation/engagement of islanders in local and regional decision-making
Proper small scale electrified transit system connecting arterial villages / train stations / ferry ports to ease congestion, alleviate pollution and enhance the visitor experience.
See previous answer
Transport: ideally, reinstate the postbus, but otherwise make subsidised provision for an on-island public service with a suitable provider. LA action to provide evening vehicle ferries all year round. Plan ahead for either ferry replacement for aging ferry or for a fixed link. Housing: work with housing associations to create at least 4 family-size houses with good amenities for rent or co-ownership with the Community Trust to ensure not used as second homes. Jobs: work with Community Trust to create perhaps 3 subsidised business units
Very difficult to answer this.
We have done all the action we can do, it is over Argyll & Bute Council, and the Water Board.

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Please contact [cppadmin@argyll-bute.gov.uk](mailto:cppadmin@argyll-bute.gov.uk) for further information.

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