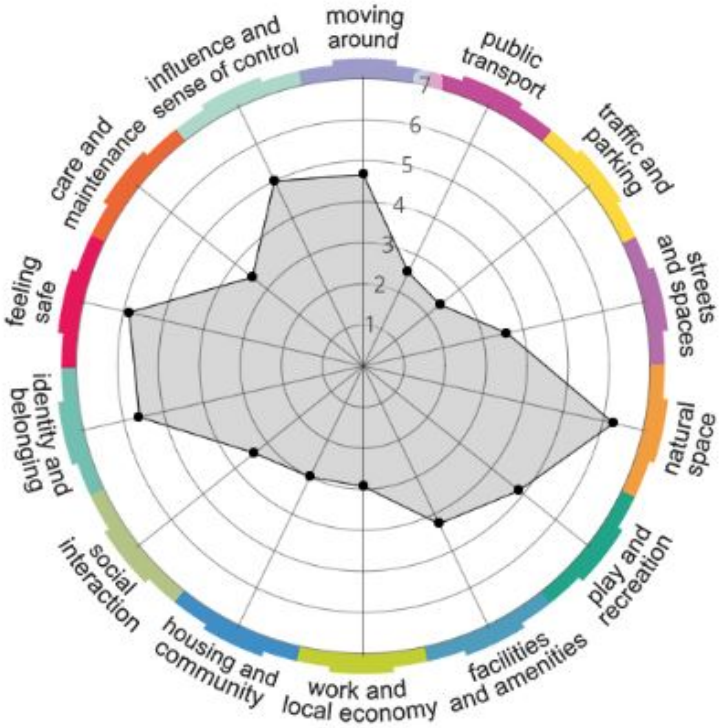
Isle of Lismore Responses 2019



Priority Areas for Improvement:

Traffic and Parking

Public Transport

Work and Local Economy

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How good is your place? Area wide engagement results using the Place Standard Tool

Between May and October 2019, the Community Planning Partnership (CPP) used the Place Standard tool to engage residents in Argyll and Bute on how they feel about the place(s) that they live and work in Argyll and Bute.

We are very grateful to all the responses that we received. We hope you find the information easy to understand and of interest to you and your community.

We are pleased to see that the thematic areas of Natural Space, Feeling Safe, Identity and Sense of Belonging and Social Contact came out with the highest scores, needing the least improvement, when considering Argyll and Bute as a whole.

The engagement has been undertaken at a place-based level and respondents provided their postcode, groupings of postcodes have created the settlement/community level detail.

The results are available for community groups and partner agencies to use, for example, to assist with service planning or for community-led action plans.

Please note: The information is the views of individuals who responded to the engagement. We trust that the information provided will be viewed within the context of which it is provided. We are grateful to all those who have taken part in the consultation and believe in sharing information for openness and transparency.

We appreciate that the documents can be lengthy due to the amount of information and we hope that the format is user-friendly.

If you have any questions, please see our Frequently Asked Questions Guide or contact Community Planning by e-mail: cppadmin@argyll-bute.gov.uk , phone: 01546 604 464.

Next steps

This information is helping to shape plans for the area. Other information such as information from partners' data and statistics is also used to consider priorities for improvement. The CPP will analyse the information to identify priority themes for improvement within each of the four administrative areas and shape actions to address these where this is possible with resources.

We are currently mapping out what activity is already happening, what is planned within the next 3-4 years and where the gaps are. This information will be considered by both the CPP Management Committee and the Area Community Planning Groups to shape the actions.

The final agreed actions will become part of our four Area Community Planning Action Plans, due to be refreshed in 2021. To get involved, contact your local Area Community Planning Group.

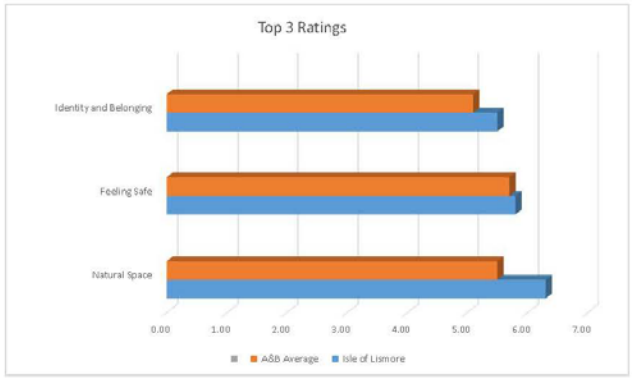
Isle of Lismore Responses

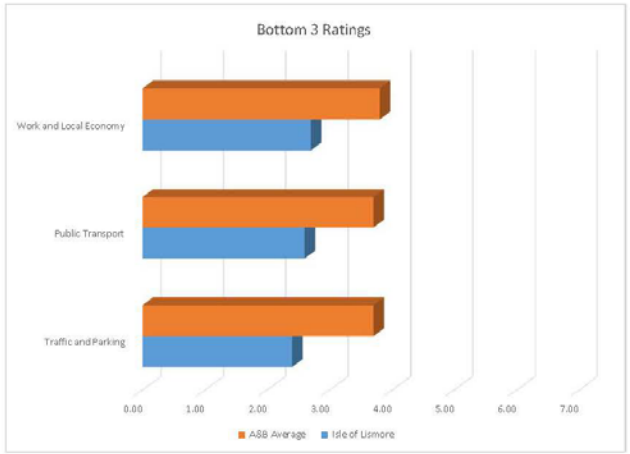
Our Top Rated Areas are:

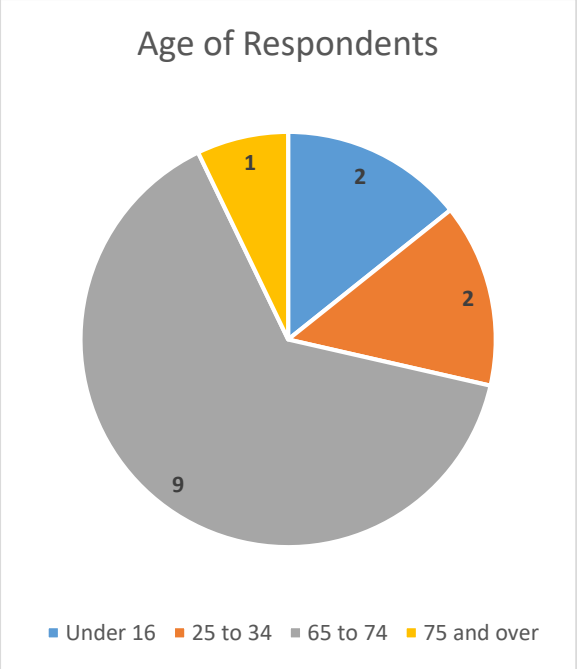
Natural Space	Respondents rated this area 6.3 out of 7 compared to Argyll & Bute Average of 5.5 out of 7.
Feeling Safe	Respondents rated this area 5.8 out of 7 compared to Argyll & Bute Average of 5.7 out of 7.
Identity and Belonging	Respondents rated this area 5.5 out of 7 compared to Argyll & Bute Average of 5.1 out of 7.

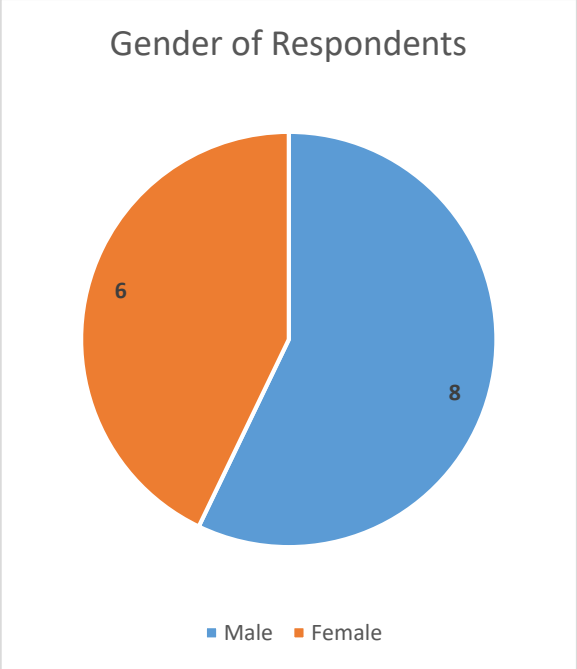
Areas of desired improvement are:

Traffic and Parking	Respondents rated this area 2.4 out of 7 compared to Argyll & Bute Average of 3.7 out of 7.
Public Transport	Respondents rated this area 2.6 out of 7 compared to Argyll & Bute Average of 3.7 out of 7.
Work and Local Economy	Respondents rated this area 2.7 out of 7 compared to Argyll &Bute Average of 3.8 out of 7.









Thematic areas by lowest score to highest score

Thematic Area	Average Score
Q3. Traffic and Parking	2.4
Q2. Public Transport	2.6
Q8. Work and Local Economy	2.7
Q9. Housing and Community	2.9
Q10. Social Contact	3.1
Q13. Care and Maintenance	3.4
Q4. Streets and Spaces	3.7
Q7. Facilities and Amenities	4.3
Q1. Moving Around	4.7
Q6. Play and Recreation	4.9
Q14. Influence and Sense of Control	4.9
Q11. Identity and Belonging	5.5
Q12. Feeling Safe	5.8
Q5. Natural Space	6.3

Q1. Moving Around: Can I easily walk and cycle around using good-quality routes?

14 responses in total – Average Score of 4.7							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	2 responses	1 responses	3 responses	3 responses	3 responses	2 responses	0 responses

Comments

Lismore is a “spur” of the Sustrans cycle network so we get a lot of cyclists as well as folk like myself who are locals and like to cycle. We know to dismount when cars come but quite a few visitors do not appreciate that the island is primarily a working area. There are notices on the ferries, however.
Possible path improvement for walking/cycling to heritage centre. Roads unfit for mix of traffic and bikes.
The Isle of Lismore has undulating single track roads, which are not too busy with vehicular traffic, so CYCLING is enjoyable for the fit! The local Island 'Rules of the Road' are that cyclists pull in to allow vehicles to pass, because they are often large tractors or towing trailers, or needing to get to a ferry etc. - however, this is a rule that not all visitors understand quickly. The roads reach most of the likely destinations fairly directly. A significant improvement could be to make accessible for cycles, the coastal path from Achnacroish to the Mill, and beyond northward to the Broch at Balure. This could make visitor access to the Heritage Centre better, and also take cycles off the B8045 for a substantial distance. There is no public transport, only a charitable Minibus for those over 75, or taxi services. Electric bikes could be suitable for some, to assist on steeper climbs; but the numbers cycling regularly is few - one factor being the long, dark winters, and inclement weather patterns. WALKING is popular with visitors, too - less so for residents. Some paths are marked, but not many. Generally, all routes feel safe, except when vehicles encounter cyclists or walkers who do not step off the road, and all on the same side, as local customs suggest they should.

Q2. Public Transport: Does public transport meet my needs?

14 responses in total – Average Score of 2.6							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
8 responses	1 responses	0 responses	1 responses	1 responses	3 responses	0 responses	0 responses

Comments

There is no Public Transport on Lismore. A Council subsidised minibus service did run for some years; when the funding for that was withdrawn, the community created Lismore Community Transport to provide travel support for those over 75, initially as a CLG, more recently as a SCIO. This charitable service, with volunteer drivers from across the community offers popular and welcome services to elderly and disabled folk, to visit the shop, the Doctor, or social events, and sometimes to Hospital or other destinations off the Island. However, the service, which is well used, is not available for other residents or visitors. A taxi service is available, although it is wise to book ahead, as the business running this service is also delivering visitor tours, and has modest capacity of vehicles and personnel. There is also a School Bus, which can be hired for around £40 per day - but which requires a degree of training etc.; and this facility has not, to my knowledge, been taken up in recent years. There is therefore a problem for visitors in particular, traversing the island, and making the most of their visits if they arrive on foot, and may not anticipate having to walk 3 or 4 miles to reach a destination, or get a refreshment (only available at the Heritage Centre Cafe between 1100 and 1600 over the Summer, or at the shop, all year between 0900 and 1700 Mon Tue Thurs Fri, and 0900 to 1300 Wed and Sat). The general pattern is that anyone needing a lift, to reach a ferry, for example, can readily get a lift, if any islanders' vehicles are passing, and have capacity. Given that travellers can access Lismore via public transport services from Oban and a four ferry / day service by CalMac - as well as by the foot (and cycle) ferry from Port Appin - the want of some form of accessible transport is best known about in advance! Most islanders therefore have at least one vehicle; some keep one at Port Appin, for mainland trips.
What public transport? There isn’t any!!! The ferries are great and the crews are very good. The only non- private transport is a Lismore Community Transport (The Granny Bus). Which provides transport to island locations and also does some mainland runs but only for elderly and infirm. (see Community Transport Association) Waiting room at Port Appin has been improved by volunteers. Waiting room at Achnacroish needs an update (no new building is required!!!)

Q3. Traffic and Parking: Do traffic and parking arrangements allow people to move around safely?

14 responses in total – Average Score of 2.4							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
6 responses	2 responses	3 responses	2 responses	0 responses	1 responses	0 responses	0 responses

Comments

Issues re parking at ferry point - council road stones currently stored at pier - location takes out several parking places, potential new waiting room. Is there the option of creating a proper traffic management plan? No school warning sign for traffic coming from ferry. Ferry traffic clashes with school closing time. Better signage needed to direct visitors round the island. Traffic issues re drop-off and pickups of pre-5s at school. Visiting builders etc. park down the school road and restrict access. Parents can't park near the school and sometimes have other children to juggle. The school pick-up and drop off is not suitable. Potential for community development of old school - parking requirement is to have parking on-site rather than nearby.
Parking arrangements are extremely unsatisfactory at the two arrival points on the Island, at Point from Port Appin at the North end, and at Achnacroish from Oban at the centre of the East side of the Island. These impact upon the visitor and resident alike, and reduce the quality of the welcome. At Achnacroish, the parking is at the top of the slipway, with some of it used for very visible and unattractive recycling facilities, storage of road repair materials, and unattended boats. At Point, those arriving are greeted by a dishevelled parking area, old lamp posts and assorted detritus. In the parking area itself, which stretches away into the distance, there is often congestion with double or treble parking at busy times; and vehicles parked all across grass verges on steep slopes. Various vehicles are left parked for long periods - by second home owners, Utility Companies, or residents on extended absences; and occasionally, vehicles are abandoned and the Council has eventually to be called to remove them, by the Community Council. A thorough reorganisation of this area would be the only long term method of addressing these problems. Parking elsewhere on the Island is generally not so problematic: at the Public Hall, a special car park opposite was created, which is usually sufficient apart from the on the busiest of events (New Year and Sports Day dances). However, there is lack of adequate parking adjacent to the Shop, with no easy solution available. See earlier notes on Cycling and walking, re the 'Rules of the Road' on Lismore.
Point parking can become incredibly congested. That is why we no longer keep a car at Port Appin and rely solely on the Achnacroish- Oban ferry.

Q4. Streets and Spaces: Do the streets and public spaces create an attractive place that is easy to navigate?

14 responses in total – Average Score of 3.7							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
2 responses	5 responses	0 responses	1 responses	2 responses	2 responses	2 responses	0 responses

Comments

Lismore is designated a National Scenic Area; almost all routes along and across the Island are attractive, many with spectacular views to mountains across water. Buildings as space-makers rarely contribute a great deal to this experience; newer buildings - usually new homes, or agricultural barns - have limited aesthetic aspirations; but generally the over-riding beauty of the landscapes mean that their impact is limited. While Achnacroish, the major settlement - and main point of entry for the vehicular ferry from Oban - does not have any significant character, Port Ramsay's terrace of white painted 200-year-old cottages is a pretty site, situated beside a bay dotted with small islands. Poorly maintained post and wire fences, and dry stone dykes, and some derelict buildings do indeed have a detrimental effect on the traveller. The community has expressed the wish on a number of occasions that the latter be brought back into productive use, if possible. Special features such as historic sites, seen up close or in the middle distance, add delight to the slower traveller. However, the undulating topography can catch the unwary out, and more folk that you might imagine, do seem to get lost despite the small scale of the place. A recent map produced by the Community Trust should assist way finding; route marking off the road is not widely encouraged by landowners at present. There is no street lighting, except at the two slipways, so a torch is recommended for all journeys, except in the height of Summer.
The island is lovely and that makes it attractive.

Q5. Natural Space: Can I experience good quality green spaces?

14 responses in total – Average Score of 6.3							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	0 responses	0 responses	2 responses	0 responses	4 responses	8 responses	0 responses

Comments

Lismore as a National Scenic Area certainly lives up to this designation - with magnificent views and sights at almost all parts of the Island. The majority of the land is in agricultural use for grazing - sheep and cattle; the higher ground to the south and the ridge walk south to the Lighthouse, are wilder in nature. In this and many other areas, paths are not formed, nor marked, so these routes are not suitable for all. To the immediate west of the centre of the Island, is the major open cast quarry Glensanda; the impact of which is unattractive; and at night produces a substantial amount of light pollution. [It is unfortunate that when the Company was granted Planning permission by Highland Council, a compensatory scheme to benefit affected local communities - in Ardgour and Lochaline (neither of whom can see the quarry at all) omitted to take Lismore into account, being in a different Local Authority. The Company has, it is acknowledged, made numerous and often generous donations to the Lismore Community over the years for various projects. However, that does not equate to a scheme which provides for significant sums being regularly contributed, and which can be planned for in advance.]
You bet!

Q6. Play and Recreation: Can I access a range of places for play and recreation?

14 responses in total – Average Score of 4.9							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	2 responses	0 responses	3 responses	4 responses	3 responses	2 responses	0 responses

Comments

Access to formal play spaces is limited - however, the natural features of Lismore offer great freedom to youngsters and opportunities to play outdoors, by the sea, on the meadows, and on the hill country. For the very young, and for the elderly, Lismore's green environment provide an ideal setting. Recently, the Parent Council, with support from the Community Trust's development Officer, raised over £30K to fund the installation of a Play Park, open to all, in ground adjacent to the primary School (under a licence from the Council). However, sporting facilities for teenagers and other adults on the Island are limited; there is no Sports Pitch per se, although the School does have such an area behind its buildings, and badminton and bowling have been undertaken in the Public Hall, which is somewhat confining. Swimming Pool access is in Oban
Children's play area at the school. The island hall provides a venue. The church could be a fantastic resource for concerts, conferences, tours as well as a place of worship. Non - religious services (such as funerals) already use it but the building (early Medieval and nationally important) requires to be REMOVED from the ownership of the Presbytery of Argyll and come into the ownership of the island people. Grants could then be obtained to preserve it before its condition deteriorates further!!!

Q7. Facilities and Amenities: Does my place have the things I need to live and enjoy life? This could include shops, schools, libraries, health services or places to eat and drink.

14 responses in total – Average Score of 4.3							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
2 responses	1 responses	1 responses	3 responses	2 responses	4 responses	1 responses	0 responses

Comments

Facilities and amenities are very limited on the Island. The main public building, the Public Hall was originally constructed in the late 1920s and, while commanding great loyalty and affection amongst the community which it has served over so many generations, is limited in scope and flexibility - despite a range of extensions added. It has no adequate food preparation facilities, which is a major problem when being used for social occasions; access to the fairly basic toilets and storage areas is down a rather narrow staircase; the green room doubles as a waiting room for the Doctor's surgery; and also as a meeting room, but with limited capacity in both space and availability. Great efforts have been made to improve the environmental performance of their building, but it remains quite energy-hungry. Other facilities on the Island include the School; the Church - (a historic relic of a medieval cathedral, with a good acoustic, but uncomfortable pews, and difficult access problems; apart from requiring some £300K to be spent on maintenance); and the Heritage Centre, which can use the Museum for events, and has a small Library which can host small meetings. Recently, the Community Trust has been negotiating with the Council for a Licence (on a 6 week Notice Period) to take over the unused School House in Achnacroish, for community purposes - a process lately encumbered by a Planning Condition requiring the community to build two car parking spaces and a turning area in the garden ground, prior to the Licence becoming valid! Most of these facilities are strung out at half mile intervals along the spine road, which makes access dependent upon having a vehicle. Ideas of starting to cluster some of these facilities have gained some favour; but acquiring land for this purpose, and the sheer size of such a task, have so far proved rather daunting.
Heritage Centre Cafe, Island Hall , some use of the Wee Manse (part of the church buildings) - plenty of spaces available
Pier - there are potential for developments but what part is condemned? Pier is needed for stock transfer - lambs etc. Facility issue if boats go off. No facilities for travellers. No disabled access at poor waiting room. Potential for community development of old schoolhouse - would this be a drain on use of the village hall?

Q8. Work and Local Economy: Is there an active local economy with good-quality work opportunities?

14 responses in total – Average Score of 2.7							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
2 responses	6 responses	2 responses	2 responses	2 responses	0 responses	0 responses	0 responses

Comments

Could the bay be improved? Improvement of general environment, development of marine tourism, seasonal pontoons. Summer pontoons - dropped in winter. Boat park? Growth needs to be managed to reduce problems that could arise. Are there activities for visitors to do? Potential for development at the pier but community are unsure what part is condemned. Pier is needed for stack transfer - lambs etc.
Lismore enjoys a mixed economy, and ferry services enable residents to work on the mainland. On-Island employment includes farming and land-based activities (the primary land use), essential services such as care work, post and road maintenance; private enterprises include the shop, a business making accessories for events, a design and fabric business, and a variety of small part time craft and produce-related enterprises. Some self-employed offer services regarding building repairs and small building projects. However, there is a real need for better working places for entrepreneurs, most of whom have to dedicate space in their homes. At present there are no such facilities available, and the Community Trust is endeavouring to locate suitable sites that could be acquired, and to undertake feasibility studies to test the viability of such investment. Work experience for younger people is limited; the Heritage Cafe has provided some of this, but a greater range of opportunities would be welcome.
There is an active local economy with lots of initiatives starting up or established. Always room for more!

Q9. Housing and Community: Do the homes in my area support the needs of the community?

14 responses in total – Average Score of 2.9							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
3	3	4	2	1	1	0	0
responses	responses	responses	responses	responses	responses	responses	responses

Comments

More social housing required. Families are leaving because of the lack of suitable housing - this has an impact on the school. Warmth is an issue for families in private rents. More public housing to get people out of private rents. People currently don't put Lismore down on the housing list because they know there's no housing - this then makes it look like there's not a demand for social housing. The Trist are working on this - looking at mixed use space.
There is a need for affordable and eco- friendly housing. Apart from The Granny Bus, there is little to support the elderly. Amenity houses were let to fit people ... There needs to be a sheltered housing initiative
There is little 'flex' in the housing provision on Lismore. There are 3 social housing units, a number of privately let properties; with over 70% owner-occupied, of varying sizes and condition. One major problem is that houses on the open market attract interest from those seeking holiday homes, who often have access to substantially more funds than local families, even those where both adults are working. The proportion of the total number of houses now only occasionally occupied for holidays is rising by the year, and creeping up from a third to a half. Without some action on the political or planning front, (as in St Ives in Cornwall, with greater delegation of local planning powers to inhibit new second home construction) or some new community house-building, the viability of the School and Shop will be increasingly questionable. So, the answer to most of the questions posed is in the negative. Young people have to leave for a range of reasons - primarily to get an education, then to work - but also, to secure appropriate housing. The Community Trust is attesting through surveys and anecdotal evidence to provide a robust Housing Needs Assessment, to work with Rural Housing Scotland to develop the case for a small cluster of housing for a variety of needs. Again, access to land, will be a key factor in whether such an initiative can proceed in the foreseeable future.

Q10. Social Contact: Is there a range of spaces and opportunities to meet people?

14 responses in total – Average Score of 3.1							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
2	4	3	1	3	1	0	0
responses	responses	responses	responses	responses	responses	responses	responses

Comments

Apart from the Public Hall, and the Heritage Cafe, there are no 'social spaces' on the Island. Many of the younger folk who have left the Island regard the lack of such a place ('pub' / social hub / or similar) to be a significant factor in limiting their desire to return. The Hall provides an excellent space for the more formal occasions - dances or wakes, or events such as Lismore Lumiere when feature films are shown - it does not work as an informal gathering space. The Cafe can offer something of this, but is not open at all times, and rarely in the evenings, unless providing an evening meal. The lack of such a space is seen as inhibiting folk mixing informally, and leading to more isolated groupings of residents. Nonetheless, the island does operate very successfully as a community, pulling together when needed and always ready to support those facing a difficulty. On balance, Lismore does exhibit a tolerant and welcoming place, with a range of types and backgrounds, although not so much in ethnic or racial terms.

Q11. Identity and Belonging: Does this place have a positive identity and do I feel I belong?

14 responses in total – Average Score of 5.5							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	1 responses	0 responses	1 responses	1 responses	5 responses	5 responses	0 responses

Comments

Absolutely. Very welcoming and inclusive community.
There is a genuine sense of community on Lismore - a population currently of around 180, where everybody knows one another. Everyone really appreciates the positive aspects of the Island, and recognise its cultural history and heritage (celebrated at the Gaelic Heritage Centre). There are numerous groups, both formal and informal, most of the community either being involved, or having been involved in one or more groups at some stage. However, the want of those in their middle years - with spare time from working and bringing up families - means that most groups comprise older sections of the population. Most neighbours keep an eye out for each other - whatever their background. There is a tendency towards some closed groupings - some use the word 'cliques' - which a social hub could help reduce; but, overall, Lismore is a very positive place to live.

Q12. Feeling Safe: Do I feel safe here?

14 responses in total – Average Score of 5.8							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	1 responses	0 responses	1 responses	1 responses	1 responses	9 responses	0 responses

Comments

Being on an Island, the degree of passive supervision is high - from the ferry staff who monitor all the comings and goings, to the postman who visits almost every house every few days, to folk watching who is driving up and down the road. The result is that the feeling of safety is very strong. People are looking out for one another's children, or animals (dogs especially, it seems!); and calling by older neighbours from time to time. Children can really feel free here.

Q13. Care and Maintenance: Are buildings and spaces well cared for?

14 responses in total – Average Score of 3.4							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
4 responses	0 responses	3 responses	3 responses	2 responses	2 responses	0 responses	0 responses

Comments

Some individual buildings are well maintained; some aspects of the Public Realm are also attended to regularly (the Island has its own Council employee maintaining the road and verges, for example; and the grave yard is well maintained). However, road signs are not fixed when broken, and it has taken inordinate efforts to get some significant road repairs undertaken. The arrival slipways are generally shabby; and the old pier at Achnacroish is condemned, and becoming an eyesore. In short, the two points of entry to the Island do not do the place justice. Refuse and recycling arrangements are not generally satisfactory; the Community Council and residents have been disappointed in the quality of service provided by the Council; and some efforts to tidy up these areas would be most welcome. There is, however, very little litter or vandalism. Old wire and some wrecks of vehicles still remain visible across the Island; and some fences and walls are a sad sight.
Small congregation - overwhelmed by the task and no money

Q14. Influence and Sense of Control: Do I feel able to take part in decisions and help change things for the better?

14 responses in total – Average Score of x.x							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	1 responses	0 responses	3 responses	5 responses	5 responses	0 responses	0 responses

Comments

The Island lost its Community Council, for want of volunteers, in 2018; after a lapse of a year, it has now been reinstated. The Community Trust directors attempt to coordinate their work with individuals and groups, looking at the long term challenges for the Island community, and membership is around 50% of full time residents, membership is entirely open. Participation in other groups is usually available to all - however, there is a shortage of volunteers to service them all at present. There is quite a good level of community engagement; the two Local Authority Councillors attend meetings of the Community Council regularly, and attempt to assist with problem-solving when they can.
Well this is a start. I have served on various island groups on the past

What are the main issues and priorities for change that you have identified?

Need for amenity housing and a sheltered complex The matter of saving the church (outside agencies need to be involved.) The need for better healthcare particularly for elderly residents.
Work space units - for employment and entrepreneurs - possibly including the shop; Housing, for elderly, families and young single residents; Visitor management (the Community Trust has just received a draft report on this topic); Infrastructure improvements.

What actions could be taken to deal with these?

1 Work space units: land has been identified; HIE are being approached - once again - to assist with funding a feasibility study. 2 Housing: the needs assessments are being revamped; with Rural Housing Scotland is encouraging and supporting. 3 Tourism management: reviewing the Report commissioned by the four Lorn Islands together, (within the Lorn Islands Partnership) with groups and individuals and businesses on the Island, to agree preliminary actions. 4 Infrastructure challenges: assess opportunities for tackling poor car parking, derelict pier etc., as funding rounds allow. Meanwhile continue with the School House project, to see how best the community may wish to use it.
Funding for housing complex A concerted approach to Church of Scotland and other agencies such as Historic Scotland to release the building to the community.

Produced by the Argyll and Bute Community Planning Partnership, January 2020 – based upon the Place Standard Consultation Engagement which took place between May and October 2019.

Please contact cppadmin@argyll-bute.gov.uk for further information.

argyll and bute
communityplanningpartnership

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