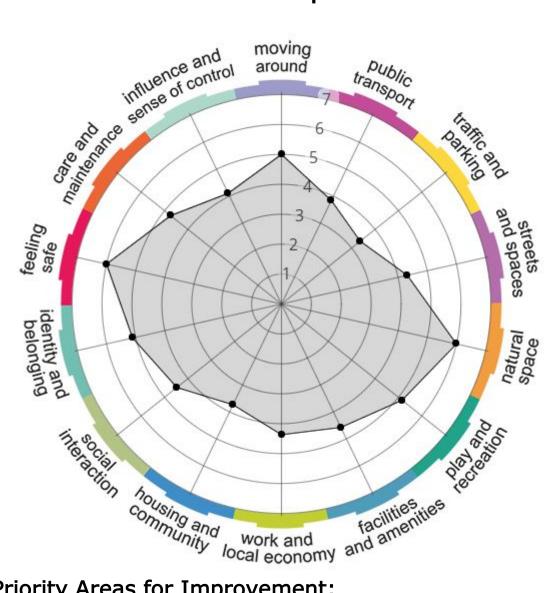
Benderloch Responses 2019



Priority Areas for Improvement:



Traffic and **Parking**





Public Transport



How good is your place? Area wide engagement results using the Place Standard Tool

Between May and October 2019, the Community Planning Partnership (CPP) used <u>the Place</u>

<u>Standard tool</u> to engage residents in Argyll and Bute on how they feel about the place(s) that they live and work in Argyll and Bute.

We are very grateful to all the responses that we received. We hope you find the information easy to understand and of interest to you and your community.

We are pleased to see that the thematic areas of Natural Space, Feeling Safe, Identity and Sense of Belonging and Social Contact came out with the highest scores, needing the least improvement, when considering Argyll and Bute as a whole.

The engagement has been undertaken at a place-based level and respondents provided their postcode, groupings of postcodes have created the settlement/community level detail.

The results are available for community groups and partner agencies to use, for example, to assist with service planning or for community-led action plans.

Please note: The information is the views of individuals who responded to the engagement. We trust that the information provided will be viewed within the context of which it is provided. We are grateful to all those who have taken part in the consultation and believe in sharing information for openness and transparency.

We appreciate that the documents can be lengthy due to the amount of information and we hope that the format is user-friendly.

If you have any questions, please see our Frequently Asked Questions Guide or contact Community Planning by e-mail: cppadmin@argyll-bute.gov.uk, phone: 01546 604 464.

Next steps

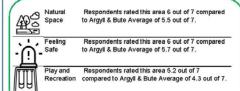
This information is helping to shape plans for the area. Other information such as information from partners' data and statistics is also used to consider priorities for improvement. The CPP will analyse the information to identify priority themes for improvement within each of the four administrative areas and shape actions to address these where this is possible with resources.

We are currently mapping out what activity is already happening, what is planned within the next 3-4 years and where the gaps are. This information will be considered by both the CPP Management Committee and the Area Community Planning Groups to shape the actions.

The final agreed actions will become part of our four Area Community Planning Action Plans, due to be refreshed in 2021. To get involved, contact your local <u>Area Community Planning Group</u>.

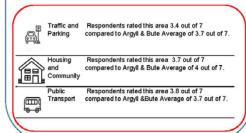
Benderloch Responses

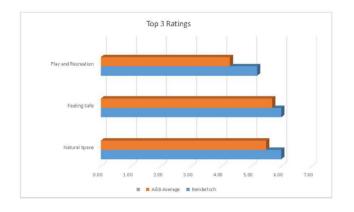
Our Top Rated Areas are:

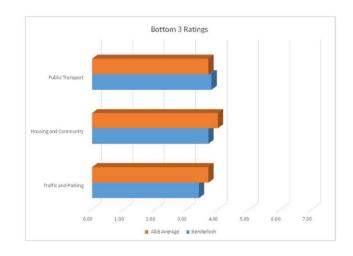


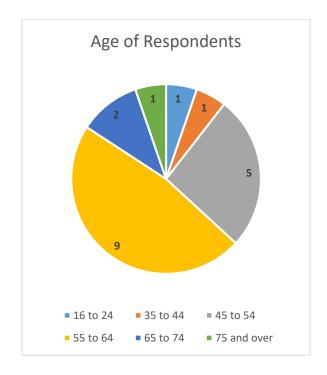


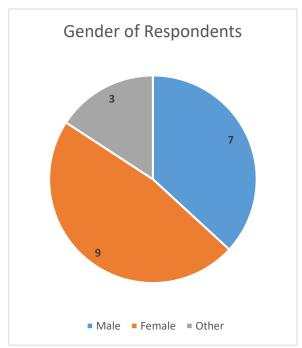
Areas of desired improvement are:











Thematic areas by lowest score to highest score

Thematic Area	Average Score
Traffic and Parking	3.4
Housing and Community	3.7
<u>Public Transport</u>	3.8
<u>Influence and Sense of Control</u>	4.1
Streets and Spaces	4.3
Work and Local Economy	4.4
Social Contact	4.5
Facilities and Amenities	4.6
Care and Maintenance	4.7
Moving Around	5
Identity and Belonging	5.1
Play and Recreation	5.2
Natural Space	6
Feeling Safe	6

Q1. Moving Around: Can I easily walk and cycle around using good-quality routes?

19 responses in total – Average Score of 5								
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No	
							response	
0	2	2	2	5	4	4	0	
responses	responses	responses	responses	responses	responses	responses	responses	

Comments

Cycle track runs through village

Easy access to cycle tracks and quiet, flat roads

Good cycle path by Sustrans once you are on it but poor provision for pedestrians or cyclists on single track road to South Shian which is very busy as a result of Argyll & Bute Council consistently granting consent to allow expansion at Scottish Sea Farms without regard to increased traffic on the unsuitable road.

I can walk or cycle to Connel using safe paths but not to Dunbeg where I work. The back road cycle path to Oban is great but no use for getting to Dunbeg. Cycling from Connel to Dunbeg is taking your life in your hands and must be addressed. I fear that now the side barriers have gone up there will never be a cycle way from Connel to Dunbeg despite the efforts of many to prepare the way. Now that Dunbeg is growing so fast the path to Connel is desperately needed.

I live on a rural road Speed limit is 60mph in what I regard is a built up area. We don't have street lighting or pavements so walking and cycling is at your own risk. Winter months are more dangerous as although beneficial to wear high viz clothing, cars expect the road to be clear.

New cycle track out to Connel is great but we need a full link out to Dunbeg to facilitate cycling to work.

One shared Sustrans route lies very close to a very busy road and there have been several cars leave the road in an accident and run across the cycle path which also lies slightly lower than the road in places. Other nearby routes are f8ne but I'd like to be able to use this part of route 78 just north of Benderloch but it can be frightening.

Thanks to SUSTRANS and European funding, cycle path is almost complete and provides not only excellent cycling route but also very good facility for wheelchair users

The cycle path is a huge asset to the area.

There are some good cycle paths but they do not connect up to Oban all the way from Benderloch, what is there is good but needs to be connected up and finished.

Q2. Public Transport: Does public transport meet my needs?

	19 responses in total – Average Score of 3.8								
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No		
							response		
3	2	2	5	2	5	0	0		
responses	responses	responses	responses	responses	responses	responses	responses		

Comments

Bus service finishes too early would be easy to extend the later busses from north Connel to Benderloch

Buses are hourly and clean, on time and well driven. I can easily access the bus stops but would like the final bus from Oban to North Connel extended to Benderloch at least in order to be able to go the cinema, concerts or other events in town. The last bus to Benderloch leaves Oban at 9pm which means there are many events I can't attend...a taxi costs nearly £30.

Can't get to Oban for 8.30 work at hospital so no flexibility. Last bus home 9 pm have to use taxi if out for meal at least £20

Don't really use it.

Few buses

Great bus service assisted by bus passes for elderly. No secure cycle storage at Connel not public toilets. Oban needs more public toilets.

I don't tend to use public transport as it doesn't fit in with my work hours. However I know it's there if I need it. I would need to walk for over a mile to get to my neatest bus stop though. No pavement for a fair bit of it.

In general bus service is good, but there is a need for a later bus in the evening and an earlier bus on Sunday morning

Later buses out to Benderloch and Barcaldine would really help. 2100 for the last bus is far too early to go to cinema or theatre events at Corran Halls.

More later and earlier buses as well as more buses on Sundays.

No local public transport

There is no bus to BENDERLOCH after 9pm at night making it very difficult for those who do not drive to get home from town. Also if people want to work in town they cannot get in before 9am.

Unreliable buses; Don't run late enough in evening to facilitate going to cinema or other evening activities in Oban. Late bus seems to stop at the airport rather than going on to Benderloch which seems ridiculous.

Q3. Traffic and Parking: Do traffic and parking arrangements allow people to move around safely?

	19 responses in total – Average Score of 3.4								
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No		
							response		
3	4	3	4	3	1	1	0		
responses	responses	responses	responses	responses	responses	responses	responses		

Comments

As a non-driver my needs and others appear to be met.

During the height of the season there is insufficient parking, the roads are often riddled with potholes and there should be more parking spaces for electric cars. Better marked road crossings for tourists

In summer season it is difficult for people to find space to park. School parking is poor

Lack of parking in town generates Huge problems.

Mild to moderate traffic in my opinion. Cars travelling to sea farms usually drive way too fast as if they are late for work. They aren't breaking any laws as per the speed limit however common sense and decency would be nice. Parking to access the beach can be an issue as people tend to abandon cars which can cause issues for everyone in cyclists, walkers and drivers.

Not really a problem

Parking in Oban is a big problem now.

Parking in Oban poor

Parking opposite shops is pot holed despite some resurfacing repairs.

Supply of parking spaces doesn't match demand in the summer. More frequent buses and earlier and later buses would really help.

The village would benefit greatly from traffic calming measures at the primary school where there has been several near misses with parents and children crossing the road

There is insufficient parking for disabled people in Oban. There is a chronic parking problem in Oban, clearly needing a multi-storey car park for workers who live outside the town and have to travel in and for visitors to the town. The congestion makes it difficult for elderly and disabled people. Parking revenue and revenue from fines in Oban should be ring-fenced for Oban's use.

Too much traffic on South Shian road. Inadequate safe verges and inadequate number of passing places.

Q4. Streets and Spaces: Do the streets and public spaces create an attractive place that is easy to navigate?

	19 responses in total – Average Score of 4.3								
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No		
							response		
1	1	2	6	6	2	1	0		
responses	responses	responses	responses	responses	responses	responses	responses		

Comments

Generally reasonable in village itself.

Oban lacks a good sized open space park but there are places around if you can get to them. Top end of George street is very scruffy and a poor introduction to the town. I am disappointed that the new Dunbeg development is visible on the skyline driving from Oban to Connel as it seems unnecessary to blot that view.

Perhaps this is not the right space for this comment - we need waste segregation bins in town. Tourists expect this. Spanish resorts right next to the sea can do this so why can't we

Signposting has been improved although it would be good to remove the signposting on route 78 which tells visitors there is a Sea Life Centre which has been closed for some time.

The access to Dun MacUishneachan in Benderloch is virtually impossible due to neglect and an uncooperative proprietor. There is no information provided on this historic site. The community would benefit commercially and culturally from improved access and information plaques.

There are some really ugly buildings in Oban on the main front that do not contribute to overall appearance of the town. Derelict buildings and empty shops are very unsightly. More money should be put into sea defence as the shops on the shore front are often flooded.

Too many empty shops in the Main Street due to high rates.

Q5. Natural Space: Can I experience good quality green spaces?

	19 responses in total – Average Score of 6								
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No		
							response		
2	0	0	1	0	4	12	0		
responses	responses	responses	responses	responses	responses	responses	responses		

Comments

A footpath/cycle path from Connel to Dunbeg would help me visit friends and get to work Good access to beach and Ben Lora.

It is easy to make it to places that are great quality natural spaces. They just need to be looked after better.

Natural spaces are excellent in this area,

Of course all around us is green and wildlife and ocean. In the central village places the community and visitors populate in the village, there is actually very little green or space to recreate - instead there is fast traffic, exhaust and tarmac.

We are very well placed in this respect, apart from the historic site mentioned in the last question. The walks up Beinn Lora are excellent

Yes, it is everywhere here. Only limited by the rain!

Q6. Play and Recreation: Can I access a range of places for play and recreation?

	19 responses in total – Average Score of 5.2								
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No		
							response		
0	0	2	5	4	4	4	0		
responses	responses	responses	responses	responses	responses	responses	responses		

Comments

Benderloch would benefit greatly from a children's playpark it's the only local village that doesn't have access to a playpark

Children have the local pitch at the primary school but other than that there isn't a space designated for them

Lots of places to walk

My needs are simple and currently met

Needs of teenagers should be taken into consideration and the playpark for my wee ones needs to be reopened.

Play area at the school should be free and available for youngsters. There are facilities in the Victory Hall for recreation and cultural events such as Bookends

Plenty of access to natural spaces but no playground facilities for youngsters other than on private caravan site.

Plenty of informal play areas but no organised play area in the village.

The number of recreational spaces that are not nature based or historical locations are few and far between. Only the cinema and the leisure centre in Oban apart from that there is very little to do which leads to many teenagers roaming around the streets.

Q7. Facilities and Amenities: Does my place have the things I need to live and enjoy life? This could include shops, schools, libraries, health services or places to eat and drink.

19 responses in total – Average Score of 4.6								
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No	
							response	
0	1	5	3	4	4	2	0	
responses	responses	responses	responses	responses	responses	responses	responses	

Comments

A pub would be lovely.....

Connel surgery is close and on bus route. Excellent tearoom and small supermarket in village. Closure of Post Office means having to travel to Connel to post parcels, obtain stamps etc.

Earlier and later bus services would help. I have to drive to early appointments and for evening events as buses are not available and taxis expensive

Events at village hall are great. It would be nice to have a pub in the village to remove need to travel for a drink (which is not ideal). Any planning application for a pub in the village could be supported.

Have to commute to Oban Poor public transport

Schools need more money to hire more teachers, especially STEM teachers. Disabled access is poor in many places and shopping is of increasingly poor quality.

The access to social events and places are, in general, down to local residents making a huge effort.

We only have one cafe that only does seasonal. A garage has now shut down. No post office have to go to Connel. Pink shop quite expensive.

Q8. Work and Local Economy: Is there an active local economy with good-quality work opportunities?

	19 responses in total – Average Score of 4.4								
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No		
							response		
0	1	6	1	7	4	0	0		
responses	responses	responses	responses	responses	responses	responses	responses		

Comments

Good employment facilities in aquaculture, caravan sites, self-catering, catering and Glensanda quarry.

I am blessed to be retired with occasional part time work. I do have many friends who are having issues finding work or who only have part time work when they would like full time.

Local businesses often do not value their staff, many staff struggle off season as hours are not guaranteed after the season ends as there is nothing which keeps the economy up to a similar level in the area. Some businesses are forced to close after the season ends.

Most local work is low paid or contract based. Nearest good-quality work is in Oban or at SAMS lab in Dunbeg. Some of the local aquaculture related developments may also provide good quality work but employment opportunities in Argyll in general are limited.

The jobs advertised dry up in winter but there is work in season. I think things have improved generally in the area.

There are seasonal opportunities, but local full time places seem to be needed. Most full time work will be in Oban, often relying on people having to drive and find parking in town

Q9. Housing and Community: Do the homes in my area support the needs of the community?

	19 responses in total – Average Score of 3.7								
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No		
							response		
1	4	4	3	5	1	1	0		
responses	responses	responses	responses	responses	responses	responses	responses		

Comments

Always strong demand across all sectors	emand across all sector	ors
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Housing is very expensive in my area. Difficult to get on the property ladder

Housing middle range very expensive and very few house

I am not sure about amount of social housing or rental opportunities in the area but this may be a constraint.

In spite of improvement, there is still shortage of social housing.

Lots of large houses, but maybe a shortage smaller homes.

Nowhere available for people to rent despite new Acha housing. The demand to live in Benderloch is huge and any rental property might have 20 applicants.

Not enough affordable and good quality housing for young professionals who need places to live but who are not starting families just yet. Many people cannot afford house prices in the area, and when houses are build. Very little is being done to aid the infrastructure of the area. For example the new complex in Dunbeg, the local primary school has no chance of taking in the expected number of children that will arrive in the next few years.

Rented accommodation for young folks seems to be hard to get

We have been looking for a 4 bedroom affordable detached house in Benderloch/Connel for 4 years and very few that don't need complete renovation come onto the market.

Q10. Social Contact: Is there a range of spaces and opportunities to meet people?

	19 responses in total – Average Score of 4.5								
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No		
							response		
0	1	3	5	7	2	1	0		
responses	responses	responses	responses	responses	responses	responses	responses		

Comments

Activities in the village hall (music events, some theatre, Bookend Festival) are great but these rely on local volunteer organisers in large. Local church provides some additional meeting opportunities but most clubs/societies will require travel to Oban. Lack of a village pub limits opportunities to meet people on a casual basis.

Anyone living here without family could be isolated socially

Benderloch has a village hall and a cafe where people can meet.

Better in summer than winter

Community Hall has good access and a variety of clubs etc.

The main places where people meet are at village halls which is mainly catered towards the elderly and young families. For young people the only places to meet people are drinking establishments, nothing where young people socialise without alcohol.

Very limited Benderloch

Victory Hall is a good meeting space and is under-used

Q11. Identity and Belonging: Does this place have a positive identity and do I feel I belong?

19 responses in total – Average Score of 5.1								
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No	
							response	
0	1	2	2	7	3	4	0	
responses	responses	responses	responses	responses	responses	responses	responses	

Comments

A very positive identity. Since the Independence referendum I have questioned whether I belong despite living here for many years and having family roots going back a lot longer. The anti-English feeling is not divisive and not good.

I feel I belong because I know about the history and heritage and have made an effort to integrate into the community when my kids were young (young kids helps to connect via the school etc.) However I don't think I'd like to grow old here, because of the lack of transport and lack of community cohesion and lack of good shops and amenities. If you have the money, living here is great, because you appreciate the surrounding area, live in a house with a great view and you drive out to access all the necessary aspects of life that offer a quality and fulfilling experience, such as shops, good food, culture, holidays etc. If you don't have much money to afford a car and its maintenance, then life would be very different and not so fulfilling.

I have lived in Oban for 21 years and feel that I belong here. There are things that I miss from City living but I can get round those. As I get older I use public transportation more and would like to give up my car - better public transport would help me do this without losing quality of life. Identity comes largely from the beach location. Village is somewhat split between main village and outlying areas such as Tralee. There is some sense of community but it could be stronger.

It takes a long time for people who move into the area to feel part of the community

Local cultural capital is not celebrated enough, especially history. Community groups again cater for the elderly and young families. Most of the young people who are not young families only live to drink on their days off. As long as they can keep a roof over their head and their stomachs full of vodka-lemonades it is ok.

The historical assets of this community are neglected such as the vitrified fort of Dun MacUishneachan. Its development would provide a focal point for the village and an educational opportunity for visitors and primary pupils to learn about the area.

Q12. Feeling Safe: Do I feel safe here?

19 responses in total – Average Score of 6							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No
							response
1	0	0	0	1	11	6	0
responses	responses	responses	responses	responses	responses	responses	responses

Comments

Apart from problem with speeding cars, especially down the Tralee straight, this area feels very safe.

I feel perfectly safe here. There needs to be a 20mph limit at the school

I feel safe but I am male, not sure how safe women will feel.

I have lived in several cities and now know how lovely it is to feel happy to walk alone at all times. It is a precious thing that can be underestimated if you haven't experienced inner city living where you're looking over your shoulder all the time.

I feel not so safe due to some social housing tenants

Only concern about safety is the speeding vehicles and the volume of very heavy lorries

Yes

Q13. Care and Maintenance: Are buildings and spaces well cared for?

19 responses in total – Average Score of 4.7							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No
							response
0	1	1	5	9	1	2	0
responses	responses	responses	responses	responses	responses	responses	responses

Comments

A bit of TLC wouldn't go amiss. More money to give the cleaners already here a pay rise and hire more cleaners.

Community does grass cutting and clearing up.

Funding to help improve and renovate victory hall would be a great asset to the village

Funds are precious and there are many conflicting priorities- good maintenance of public areas does contribute to a feeling of wellbeing and in my experience is important to quality of life.

Generally area is well kept apart from waste wood and rubbish dumped opposite to North Ledaig Caravan Park on way into the village. This may be on private land belonging to North Ledaig although I am not sure if this is the case. Littering along the verges of the A828 is also a visual eyesore. Local community council does not seem to communicate very effectively with local residents.

Not a lot for you to do as houses are privately owned. However some need maintenance and several are empty for part of the year as they are holiday homes.

The recycling point in the village is an asset but it is frequently not cleared, particularly at New Year when it is left in a disgraceful state. The refuse department clearly has insufficient spare capacity and breakdowns of vehicles lead to unnecessary inconvenience and health hazards.

Unfortunately the recycling area is often used to dump rubbish. The local authority will react when notified

Q14. Influence and Sense of Control: Do I feel able to take part in decisions and help change things for the better?

19 responses in total – Average Score of 4.1							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No
							response
0	2	4	6	5	1	1	0
responses	responses	responses	responses	responses	responses	responses	responses

Comments

I am not sure if it makes a difference but I am happy to fill in these questions.

I feel responsible for my own house and garden and ensure I take responsibility when I'm out in regards to respecting my area and not littering or leaving dog poo

I have attended various public meetings on local issues such as the cycle track. I am not aware of much other communication from the local community council though and there do not seem to be any regular updates on local business.

I have never felt consulted about what is going on in the local community.

I think this feeling comes from within I feel that I am empowered most of the time because I know how to complain and get things done in the area - even if it takes time. Letting people know how to access services and get things done would let them feel empowered and involved which can only be good.

The community council is active and welcome members of the public to comment and be involved in meetings. In general all local associations welcome public input

There is much consultation and communication. Sometimes the challenges and need for change seems overwhelming. The local community development trust seems to find it hard to attract volunteers. When there is proactive engagement with the wider community, it seems few are very engaged. The community council and development trust do make their minutes of meetings accessible, but not creative engagement takes place apart from a few 'drop-ins' in the village hall that very few people attend. Not sure how this can be resolved?

These services are adequate. The telephone answering service at A&B HQ is abysmal and acts as a deterrent to making complaints or enquiries. The recorded system is completely unacceptable with a voice referring to this village as 'Benderlosh', This should be scrapped. We need to speak to people

A decent car parking facility in central Oban has got to be the top priority! Get the empty shops up and trading in George street (not bargain shops!), business rates and subsidized rents for start-up businesses? That will also increase the cruise trade. Look at somewhere like St Peters Port. Oban has a fantastic new facility with the yacht pontoons and we can improve the town centre to meet the expectations of these people with money who are visiting. A main priority is to grow in strength and hold on to the likes of Marks and Spencer who offer a quality product. Grow the economy by allowing more 4/5 bedroom private housing as well as social housing and the tight clusters of 5 in rural locations. It will generate more Council Tax income! A vibrant and pro-active Council is essential. We need business people and entrepreneurs who would rather live here than in the cities. Continue growing the range of theatre/concerts etc. at the Corran Halls.

Affordable housing Improved road transport and road maintenance Maintaining community hubs such as shops, schools, filling stations etc.

Affordable housing More parking More amenities for all children young and old.

Better communication from local community council. Better maintenance of A828 verges from littering aspect. Improvements to bus service especially provision of a later bus in the evenings back from Oban.

Development of historic site. Telephone communication with Kilmory. Parking in Oban.

Extended bus service. Better size mix of housing

Housing

improve quality of environment of the main roads through the villages attract quality business diversity and growth

Main issue is the lack of funding to the local schools. More activities for young people, young families, young professionals. More affordable housing with accompanying infrastructure.

Money to be invested in victory hall Children's play park Calming measure for the primary school crossing the main road this is top priority.

Need for affordable housing

Public transport affordable housing

Safe routes for pedestrians on single track roads and additional passing places.

The road down to my house

We a live in rural area by the sea and need to prepare for climate change. We have options to generate renewable power locally and should be doing so to give our community resilience.

We need a cafe that opens all year, a post office and a shop that can do electricity for the pay has you go meters.

What actions could be taken to deal with these?

A better budget for the local schools, invest in the infrastructure of the area along with more good quality affordable housing for young professionals. More opportunities for young people to entertain themselves without resorting to alcohol.

A community wind farm A community tidal turbine off the Connel Bridge to pay for its maintenance as a priority and for other community needs.

Improve public transport Benderloch .This would take very little resource to put a bus on until 11pm. Put on early bus to allow people to take more employment opportunities Does the bus and train to Glasgow need to let run at similar times. Later train or bus from Glasgow would be good

Introduce a speed limit and or speed bumps Pavement and or lighting

Investment, understanding of needs

Maintain verges properly (not just cutting the grass once a year), construct new passing places on busy single track roads

More robust approach to proprietor of historic site and information plaques. Multi-storey car parking in Oban. Scrap automatic telephone service at Kilmory

Plan and build suitable homes

Restrictions on holiday homes, more local authority housing

Review of bus service. Maybe some thought into the local plan for building of smaller private housing

The local shop to do more and other local businesses to think about locals not just tourists.

Work with local businesses and business support agencies to identify ways to boost the quality and variety of business opportunities. Work with road providers to reduce speed of traffic and enable pedestrians to have more power.

Produced by the Argyll and Bute Community Planning Partnership, January 2020 – based upon the Place Standard Consultation Engagement which took place between May and October 2019.

Please contact cppadmin@argyll-bute.gov.uk for further information.



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