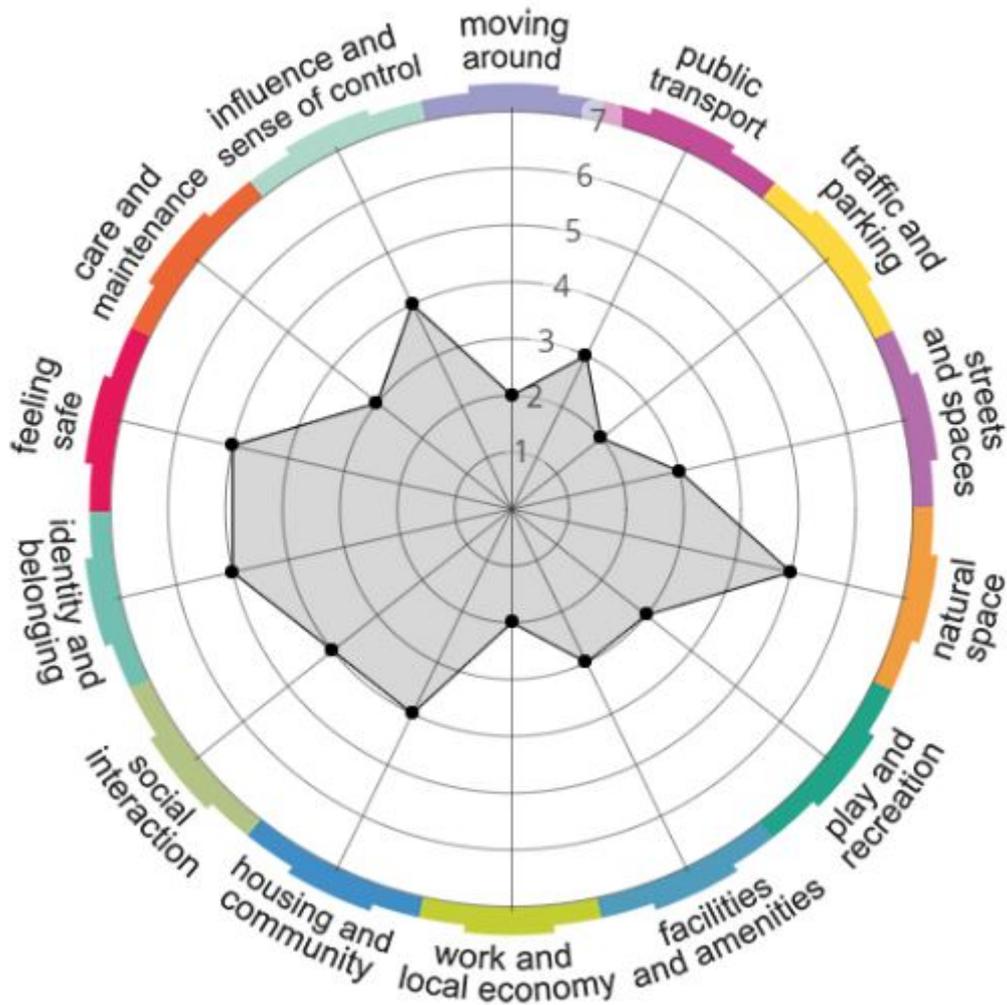


# Arrochar, Tarbet and Ardlui Responses 2019



## Priority Areas for Improvement:



Work and Local Economy



Traffic and Parking



Moving Around



## **How good is your place? Area wide engagement results using the Place Standard Tool**

Between May and October 2019, the Community Planning Partnership (CPP) used [the Place Standard tool](#) to engage residents in Argyll and Bute on how they feel about the place(s) that they live and work in Argyll and Bute.

We are very grateful to all the responses that we received. We hope you find the information easy to understand and of interest to you and your community.

We are pleased to see that the thematic areas of Natural Space, Feeling Safe, Identity and Sense of Belonging and Social Contact came out with the highest scores, needing the least improvement, when considering Argyll and Bute as a whole.

The engagement has been undertaken at a place-based level and respondents provided their postcode, groupings of postcodes have created the settlement/community level detail.

The results are available for community groups and partner agencies to use, for example, to assist with service planning or for community-led action plans.

Please note: The information is the views of individuals who responded to the engagement. We trust that the information provided will be viewed within the context of which it is provided. We are grateful to all those who have taken part in the consultation and believe in sharing information for openness and transparency.

We appreciate that the documents can be lengthy due to the amount of information and we hope that the format is user-friendly.

If you have any questions, please see our Frequently Asked Questions Guide or contact Community Planning by e-mail: [cppadmin@argyll-bute.gov.uk](mailto:cppadmin@argyll-bute.gov.uk) , phone: 01546 604 464.

### **Next steps**

This information is helping to shape plans for the area. Other information such as information from partners' data and statistics is also used to consider priorities for improvement. The CPP will analyse the information to identify priority themes for improvement within each of the four administrative areas and shape actions to address these where this is possible with resources.

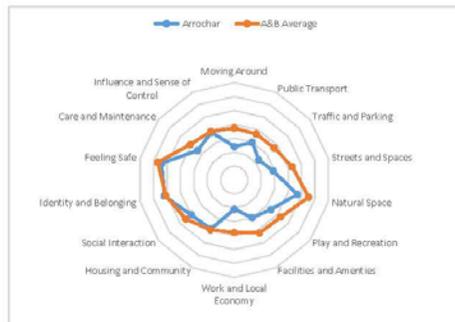
We are currently mapping out what activity is already happening, what is planned within the next 3-4 years and where the gaps are. This information will be considered by both the CPP Management Committee and the Area Community Planning Groups to shape the actions.

The final agreed actions will become part of our four Area Community Planning Action Plans, due to be refreshed in 2021. To get involved, contact your local [Area Community Planning Group](#).

## Arrochar Responses

Our Top Rated Areas are:

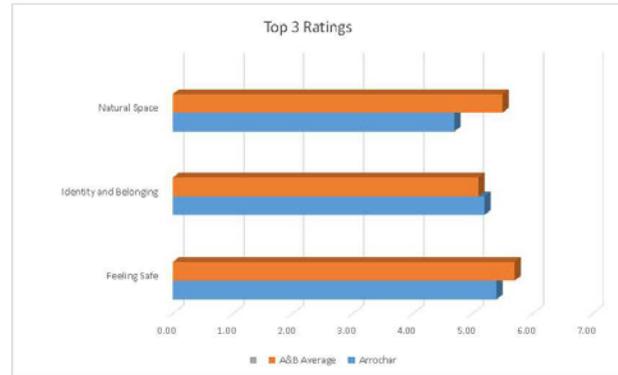
	<b>Feeling Safe</b>	Respondents rated this area 5.4 out of 7 compared to Argyll & Bute Average of 5.7 out of 7.
	<b>Identity and Belonging</b>	Respondents rated this area 5.2 out of 7 compared to Argyll & Bute Average of 5.1 out of 7.
	<b>Natural Space</b>	Respondents rated this area 4.7 out of 7 compared to Argyll & Bute Average of 5.5 out of 7.



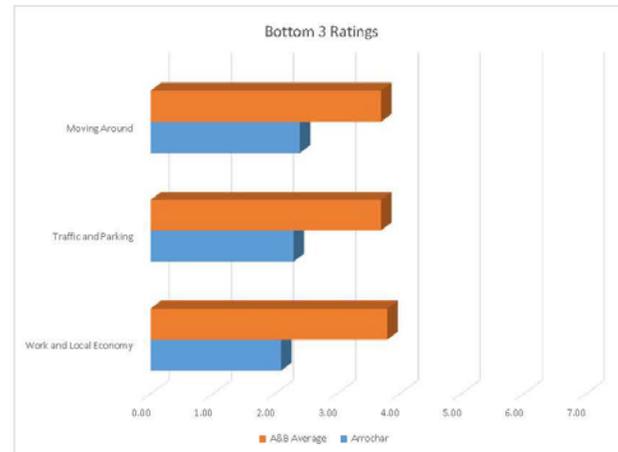
Areas of desired improvement are:

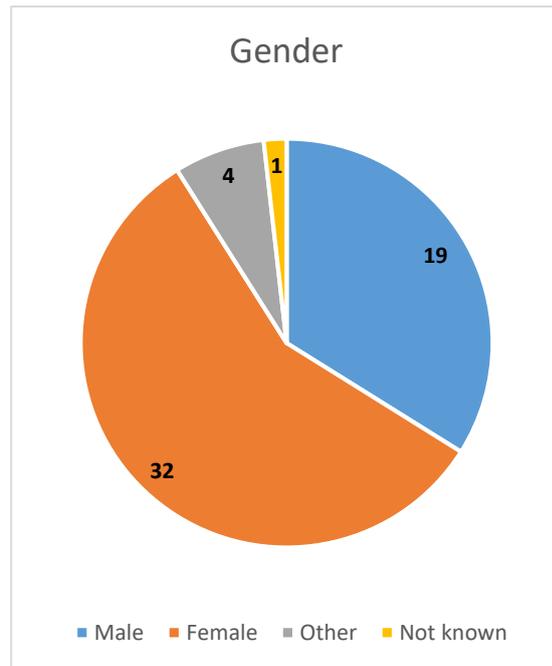
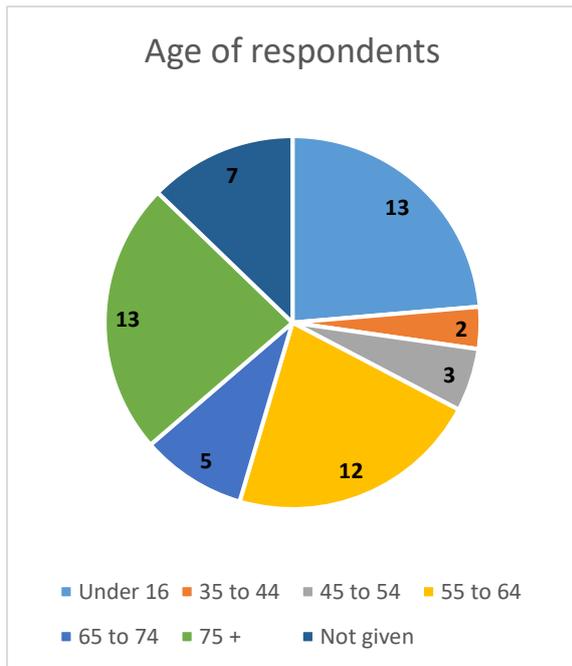
	<b>Work and Local Economy</b>	Respondents rated this area 2.1 out of 7 compared to Argyll & Bute Average of 3.8 out of 7.
	<b>Traffic and Parking</b>	Respondents rated this area 2.3 out of 7 compared to Argyll & Bute Average of 3.7 out of 7.
	<b>Moving Around</b>	Respondents rated this area 2.4 out of 7 compared to Argyll & Bute Average of 3.7 out of 7.

Top 3 Ratings



Bottom 3 Ratings





#### Thematic areas by lowest score to highest score

Thematic Area	Average Score
<a href="#">Work and local economy</a>	2.1
<a href="#">Traffic and Parking</a>	2.3
<a href="#">Moving Around</a>	2.4
<a href="#">Streets and Spaces</a>	2.9
<a href="#">Public Transport</a>	3
<a href="#">Facilities and Amenities</a>	3
<a href="#">Care and Maintenance</a>	3.4
<a href="#">Play and Recreation</a>	3.4
<a href="#">Influence and Sense of Control</a>	3.8
<a href="#">Housing and Community</a>	3.9
<a href="#">Social Interaction</a>	4
<a href="#">Natural Space</a>	4.7
<a href="#">Identity and Belonging</a>	5.2
<a href="#">Feeling Safe</a>	5.4

## Q1. Moving Around: Can I easily walk and cycle around using good-quality routes?

26 responses in total – Average Score of 2.4							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
13 responses	5 responses	2 responses	5 responses	2 responses	1 response	1 response	24 responses

### Comments

A814 is a sixty mph road that is winding and has limited sight
The A83 running through the village has pavements but is very dangerous due to the narrowness of the road. When 2 lorries pass each other in the village, particularly on the bends they overhang the narrow pavements and if you happen to be passing at that time it is very scary. The lorries sometimes have to mount the pavements to pass each other. Even if I could, I wouldn't dare cycle here. The road and pavements need to be widened from the shire bridge through to the Ben Arthurs bothy. Where the A83 was widened at the junction to the Succoth road, it is now dangerous to cross as it is wider than it was before and the traffic is moving often in excess of the already high 40mph speed limit. A crossing should be placed here or an island, which would stop people overtaking in the 'turning right' lane. The footway at the junction of the Succoth road was never finished by the house developers and the pedestrian access to the car park was removed and never replaced meaning pedestrians have to exit via the car entrance and walk back some way to cross in to the Succoth road. The pedestrian footbridge to Glen Loin Crescent from the A83 is about to collapse and the footpath needs a new surface for those pushing prams etc. In addition, when there is a high spring tide, this footpath is flooded to well above wellie height and you need to walk the long way round. On a more positive note, I am very pleased the local authority has spent more time and money maintaining the car park adjacent to the Succoth road - thank you. It makes such a difference to locals and tourists alike that the trees have been cut back and the seaweed removed when the tide floods the car park. This gives a much better impression of the area to visitors
Walking is fine no cycle routes except using pedestrian pavements
Cycle path from Tarbet - Balloch is overgrown with weeds and is not being maintained. Similar walking areas for walking not being maintained. Not suitable routes for walking or cycling for people who have additional needs.
Main road A83 too dangerous. Speed, nature of traffic, bad bends. Cars parked entrances old range. Forestry roads Ardgartan used by unsuitable vehicles i.e.: Touring coaches, large lorries, military vehicles.
Difficulty in crossing the A83 at Succoth road end due to width of road and speed of traffic. Pedestrian access to the car park here was removed when new Succoth housing was being built. No pedestrian crossing on A83 adjacent to the footpath in to Succoth. Bridge on this footpath about to collapse and the footpath in poor state. The pavements through the village are very narrow, and lorries overhang the pavements especially on the bad bends at petrol station, Ashfield house, and the chip shop. Lorries have to mount the pavement at times. Busses still do not stop at Succoth. The street lighting on the A83 stops at the shore bridge and do not continue to link up with those on the Succoth road so you have an area of darkness between Succoth and the village centre. A few more benches would be appreciated by tourists, and rotten benches

should be removed. The footbridge with wooden surfaces are very dangerous in frosty weather and the surface should have something non slip applied.
Walking good but not cycle routes, they should to be kept off the main roads!
I would love to cycle to work in Tarbet, from Arrochar, but the A83 is very narrow and very busy so I do not feel safe on it. The footpath is wide enough over most of its length to make it suitable for pedestrians and cyclists
I am disabled and when cars are parked on the curb on the A83 it makes moving very hard. Also lorries frequently mount the curb on the pavement on the A83 in Arrochar, and this combined with speeding makes it unpleasant and dangerous. Currently footpath to Tarbet is closed with no planned opening date. Cycle routes are poorly advertised and document.
A lot of volunteer time is put into path making but the paths could benefit from an injection of money.
Poor quality pavements - a lot of debris and rubbish on the pavements. Vehicles use pavements where roads are not wide enough. No cycle path through Arrochar. pinch point at railway bridge on A83 from Arrochar to Tarbet very difficult on foot and is not safe- especially when pushing a pram/ for disabled/etc.
The A83 is supposed to have a walkway with a verge, i.e. grass but the extra-large lorries drive onto the verge and make it into ruts. This should be filled in so the walkway is wider and will not look unsightly. I walk with my dog and the walkway round Loch Long through Arrochar is in a poor state of repair and has too much litter on it. The space opposite the village hall has a seat but is covered in litter.
Some of the pavements in the village and roads require resurfacing as they are uneven or have holes and have vegetation over growing them
I am disabled. It would be useful if there was a taxi service or a car driver who would be willing to take me to hospital and Doctor appointments and collect my monthly prescription form the Doctor's surgery. Nothing here at all. Also there is no Post Office!
No footpath between Arrochar and Finnart
There is very limited parking space along the main road through Arrochar by dint of the topography. This means that often vehicles are parked on the pavement and it can be difficult getting past them safely particularly at the Fish and Chip / old Village Shop. Double yellow lines for about 100 yards would make a huge difference. Similarly the speed of traffic at Teighness is ridiculous and with my wee old dog who is very slow I feel she is at risk. A speed camera located on the Shore Road adjacent to the church would be a huge investment in safety particularly with the new pontoon.
No cycle paths, footpaths very narrow in some areas and poor condition, speed limit in village not adhered to, can be dangerous cycling on road, walking near road. Heavy haulage mount verges.
No safe crossing
Put a pavement on the back road (Arrochar)
Paths are too narrow
Put a wider path outside
No crossings
Would be good to have a traffic lights or crossing in Succoth
Extend paths in Arrochar
Fill the potholes
Paths not kept clean, roads of pot holes. Pavements very slim in sections
Bigger pavements, half pavements and half biking. Railing on the sides
Better facilities for bikes-walkers
No accessible pathways, no safe crossings for people walking/bikes/pushchairs
Better Cycle paths would be a great improvement

Poor road markings, unmaintained pavements, kerbs destroyed by large wagons
Connectivity between main and secondary routes poor.
No – pavements and paths in disrepair
Issues around 3 villages because difficult to see wider issues with CPP – how democratic is it?
Traffic on roads constantly speeds, cars Park on sidewalks so people with mobility issues/prams are forced to walk in street. Roads are not maintained for cyclists, very often traffic mounts sidewalk, forces pedestrians to jump over fence.
Pedestrian bridges either side of road A82 near school in poor state.
Unightly estate owned land/stone walls
Ragwort growing out of pavements, walls falling down, and grass not cut. Dog muck and uneven pavement.
Walking alongside A83 can be extremely dangerous and frightening. Cycle routes poorly signed and documented.
Grass verges constantly trafficked on – unsafe
No safe route from old military road to footpath opposite school
Tarbet to Arrochar footpath and cycle route (non-existent) is very poor, wet, unfit, unsightly, and unsafe at Railway Bridge.
Don't do much walking – health reasons
No cycle paths, no speed restrictions enforced on road so cyclist end up on pavement (illegal)
Footpath to school needs to be established, currently it's through rough ground, through wire fence
Potholes in road and sunken gullies – unsafe for driving/cycling

## Q2. Public Transport: Does public transport meet my needs?

42 responses in total – Average Score of 3							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
11 responses	9 responses	6 responses	6 responses	5 responses	5 responses	0 responses	13 responses

### Comments

There is no public transport here
There are only 3 buses to and from Helensburgh daily. You cannot get to Arrochar from Helensburgh before 1.30pm in the day. As locals here have to go to Helensburgh for e.g. dentist or optician, it is a long time to hang about Helensburgh waiting for a bus home, especially when the weather is poor. Would be nice to have a local bus connecting us with either Dumbarton or Alexandria too - at the moment we need to change at Luss for Alexandria and nothing to Dumbarton.
Buses are infrequent and there are no connections. It is unsuitable for anything but leisure trips and even then greatly restricts your movements and in particular return times.
Good public transport services
Bus Service to and Helensburgh limited first bus after 9.00am last bus from Helensburgh 5.10pm. Train expensive and only several per day to Glasgow. Only stops at Helensburgh Upper which may not be suitable for people who have difficulty walking as it is 20-30minute walk into the centre of Helensburgh.
Not enough city link coaches to/from Glasgow throughout the day. Why the Oban and 'Campbeltown coaches are the same time and after nothing for several hours. They are also same time as trains stopping at Arrochar/Tarbet station??? More local services between Ardgartan and Helensburgh. Services to Dunoon?
There are not frequent enough busses to and from Helensburgh. The busses on the a83 do not yet stop at Succoth road end. A direct bus to Dumbarton with reasonable frequency would be helpful.
Don't use it so can't comment
Few covered bus stops and route/time information could be clearer
Good service in general,
Very good public transport considering this is a rural area as both road and rail facilities are available.
no toilets at the train station good bus service to Glasgow trains limited
I do not use public transport often but when I do, it is adequate and the bus drivers are very helpful as are the staff on the train.
The 302 bus service is not well thought out at all!
There is no public bus service from Arrochar before 9 am to Helensburgh and no public transport from Helensburgh after 5.30pm
I am disabled and public transport is no use for me.
Good bus routes, trains could be improved

Given the location and population, I think with City link, the rail service and the local bus service we are reasonably well served.
Arrochar to Garelochhead road, trees are overgrown.
Not enough buses
Need more
No toilets at station, no bus stop shelters, no seats at bus stops or shelters
Keep rural
No evening bus service – can't get back in evenings
No taxi service
Could be more affordable, no electronic info at bus stops
More use of bus passes than take up cars
Don't think it's ever been better – regular buses can get out by 7am, 2 new bus stops
No seats in the bus station – no shelters, no toilets at station
Have the people writing the questions actually been here?
No seating at bus stops or very litter, disability access – train does not exist, train times limited, train station signage and information needs improved, no toilets anywhere.
Lack of bus shelters in various places – e.g. Tarbet Hotel (A83)
Not enough buses, no bus shelters, too expensive
Bus service pretty good, infrequent but reliable.
No toilets at the station, no bus shelters at many stops, no bus service in the evening no seating at many stops.
When delayed – train and bus connection from Glasgow to Tarbet/Arrochar stops at 6pm
More frequent needed
Make the buses better
More buses/trains coming in would be good
Buses aren't frequent enough, buses not frequent enough compared to peninsula
No frequent public transport, older children unable to travel home from Helensburgh after 5.30/6
More frequent transport (bus and trains) are needed and later times
Trains and buses don't run past 7.30 pm, far too early and restricts movement unless you have a car

### Q3. Traffic and Parking: Do traffic and parking arrangements allow people to move around safely?

40 responses in total – Average Score of 2.3							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
16 responses	11 responses	4 responses	3 responses	5 responses	1 response	0 responses	15 responses

#### Comments

Parking is limited
Arrochar is used by those wanting to walk or do mountain biking. There are not nearly enough parking spaces for those who drive out to visit our village. It is such a shame when we know sport and outdoors is so good for our health that some people cannot get in. I am aware the lease on the Succoth car park is due up soon, but I hope the local authority are able to renegotiate the lease and then develop more spaces in to the existing car park as there is plenty space to do so, and would save frustration for many. Because the car park is over run, it leads to some poor parking by some people on the deceleration lane for example which makes it dangerous for other drivers and pedestrians alike. The car parks could use some more litter bins, or more frequent emptying in the summer at weekends. Visitors sometimes have an issue with the pay and display machines. They don't have £9 change in their pockets and they either don't have a smart phone or they can't get a signal to pay by app. - a common issue in the village with the proximity of the hills. It would be most beneficial to have pay by credit or debit card. The speed limit should be 30mph over the Shire bridge to the Succoth Access road and there should be street lighting on this stretch too for safety.
£9 charge in Arrochar need I say more?
Community suffer from older housing complexes been built without adequate parking.
At Ardgarten which has access to the Cobbler for walking many cars are left on the foot path and double parked due to the size of the carpark. Also because the price of parking has been increased. Also many tours buses stop in the village of Tarbet and due to lack of parking some buses park on the footpath or grass areas which hinder people who are walking.
Parking Problems main street Arrochar, entrances Old Torpedo Range. The holiday park car-park and number of cars are shambles (Planning dept. LLT National park seems to be always on side of developers).
Parking for tourists needs to be doubled. Traffic on the main road is so busy, I avoid walking to village from Succoth in the summer because the road is too dangerous to cross at Succoth. The 2 big car parks are unlit. There are no pedestrian crossing points on A83. The a83 is dangerous for pedestrians through the village due to narrow road, narrow pavements and lorries overhanging the pavement or having to mount pavement to pass each other.
We are a tourist area so have increased traffic in summer. In general the roads are ok
Speed of traffic on the A83 is dangerous and bad for wellbeing. Parking in the village is poor and the cost of the car parks is excessive. There are no traffic calming measure despite numerous request being made.

Two truck roads cuts through our three villages that make up our community. Narrowness of carriageway, speed and size of vehicles causes great problems. No parking in the middle of our villages. However there is plenty of parking for climbers on the fringes of the settlements.
Traffic speeds through the village despite the 30mph signs - no traffic calming measures. Traffic takes priority - no marked crossings for pedestrians, limited parking in the village. vehicles park on the pavements outside shop/ tearoom/takeaway/etc.
There are too many large lorries and buses trying to get down the A814 which is a very narrow road. Parking seems okay but I have heard the car parking charges are too high which will deter some visitors (which Arrochar needs) from stopping in Arrochar and also means some visitors parking in inappropriate places.
The public carpark at the top of Loch long is so expensive people are now parking on the roads around the village causing issues on main roads and with residents of Succoth
I don't drive now.
Cannot park at head of loch because of charges
I recognise in a linear settlement parking is an issue but perhaps the hotels, and the church could be encouraged to make their free/unused space available with an honesty box system and that advertised.
No traffic calming measures, speeding traffic.
Cars too fast
There are not many spaces to park
Cars go too fast and lorries go too fast around the corner in Arrochar
Need more parking spaces in Arrochar
Too expensive parking
Zebra crossing needed at the school
Cars zoom past speeding not enough police catching, a disgrace
Cars too fast
Parking on the roads
Path to shire bridge needs maintenance
No speed calming in place, vehicles ignore speed limits.
Pavements not accessible for wheelchair users and prams because cars are parked on pavements.
Parking a huge problem – none in the main village, bad for business, parking in place to be beneficial
Speed and size of vehicles – Lorries mounting verges, Tarbet corner.
No traffic calming measures, only if there's a fatality – law needs changing
Local people speed
Speeding traffic, juggernauts have always been a problem, roads not fit for purpose
2 elements – place where we live, tourist destination – it is a through route
A82 Ardlui – major upgrade needed, corridor needs upgraded, how much disruption?
No speed traps, no speed calming measures, speeding, and disabled cannot use sidewalks – not safe, even after fatalities – we still cannot get speeding addressed. No parking in village so parking on sidewalks makes walking unsafe.
No visible examination of HGV. Tachographs to check speeds retrospectively.
Juggernauts struggle to negotiate (safely – no pedestrians) particularly at railway bridge and road up to station – Tarbet direction.
Traffic speeding through village and mounting pavements,
Trunk road very busy and pavements are threatened by Lorries, parking reasonable at head of loch but not good elsewhere in the village.
Pavements are for people, not cars parking, or cyclists, Lorries passing each other.
Juggernauts constantly clash when passing each other.

Juggernauts constantly cause problems on footpaths – and damage grass verges and grids.
Poor parking for visitors, quantity for parking a cost.
Roads are too narrow for current class of vehicles, juggernauts.
Traffic is not policed, A814 is not viable as a relief road for the A82, and public car parking is seen to be expensive but actually is not.
Free car parking required.
No safe places to cross
At Tarbet the cars go too fast
Slow down cars and more parking needed
Cars too fast at school
Zebra crossing outside school, traffic too fast going through Arrochar, not enough parking
Traffic too fast, not enough parking spaces and suggest 20's plenty signs
No safe crossings, traffic too fast, parking too expensive for visitors - use house parking instead, danger outside school
Traffic parking is dreadful in Succoth, cannot park at our homes because of hill walkers cars
Lack of crossing areas, speed limit should be 30 throughout the village - at the start of Succoth it's 40. Parking should be free, like the 20- mph sign at the school
Facility at Tarbet – need to be more thoughtful when parked up
Parking on pavements
Parking a problem – smell of pee with motorhomes
Tarbet pier car/coach parking is a problem on occasion, 3 villages hall car parking is utilised by visitors walking taking up spaces or people visiting the hall.

## Q4. Streets and Spaces: Do the streets and public spaces create an attractive place that is easy to navigate?

<b>52 responses in total – Average Score of 2.9</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
13 responses	11 responses	9 responses	11 responses	5 responses	1 response	2 responses	3 responses

### Comments

Views are great and natural landscape spoiled by litter
The centre of the village looks tired due to the empty shops. There are a lot of illegal notices advertising local businesses either pinned to trees or using A frame boards on the pavements. These should be removed. A zebra or penguin/pelican/toucan crossing would be helpful near to the junction of the A814. There is also another shrine near the footbridge on the Glen Loin Cres access path that also looks like it is litter lying around.
Community cut by two very busy main trunk roads. A83 and A82.
I am sad to say that due to lack of maintenance from the Council and the National Park the area looks run down and uncared for. Apathy within the community is a real problem. The Community Council try to address the issues but Many of the issues remain unsolved or not addressed by the relevant organisations responsible
Unfortunately there are quite a few eyesore buildings in/around Arrochar. Not easy to go around and safely because lack of public transport and unsafe roads.
Empty shops an eyesore. Could they be compulsory purchased and sold to someone who wants to run a business here? Lack of play park with exciting play equipment. Needs more equipment behind church and equipment developed in Succoth playpark.
Closed shops do not enhance the village!
Generally pretty good. Given that Arrochar is in one of the most beautiful places in the country then this should be a 7+. The village and local area as assets are being very underutilized.
Brown sites left by developers being granted planning permission without having the funding to carry out the project has resulted in brown sites at every entrance to our villages. Quite disgraceful as Arrochar Tarbet and Ardlui are the three villages first seen by visitors travelling into Argyll.
public spaces untidy - lots of litter lots of empty shops vacant land which is not maintained - i.e. torpedo range site
Unfortunately, there are buildings in Arrochar that are empty and have been left in that state for years. Consequently, they look unsightly and do not look attractive for visitors ie very off-putting. I thought there was a law that councils could use to make owners of empty, unsightly property and land, tidy them up. Also, the old torpedo range is an eyesore. Please do something about it.
Arrochar lacks public green space in the village the local community had to fund the replacement of the kids park
I like the rural location. Do not want any more buildings. It is fine here as it is.
No actual centre of village no focal point

Arrochar is a beautiful place to stay. The presence of unused shops is unfortunate, particularly the Teighness Store which looks from the distance still to be open and attracts a significant number of ultimately disappointed visitors.
Lack of maintenance by the council on roads, weeds and damaged walls etc.
no street lights
Need street cleaner and dog warden
Dog fouling is a problem
Head of the loch pollution problem
It is an attractive place, shops could be kept better
Derelict jetty opposite 3vh
Tarbet – old toilets eyesore back of Tarbet hotel, path overgrown
No proper signage – LLTNP promised special signage etc. but never happened. Scenery makes up for it!
Walkers etc. don't spend money
No sense of arrival – nothing to hold folk here
Even if there was something to see...
Derelict land, unkempt land A82 near Tarbet hotel (on left), dry stone walls 'falling down'
Old toilets in Tarbet back of Tarbet hotel. shed, litter at Tarbet Pier, path overgrown, dog dirt.
Derelict buildings dotted around village, rubbish left in street and washing up on shore, not enough bins in public areas so visitors have nowhere to drop litter while walking, dog fouling, vacant buildings not made to clean up their property, old torpedo site used as tip.
Pontoon good, kids park needs tidy up, shore side constant tidy required
Derelict buildings – torpedo range/garage, damage to walls, overgrown footpaths, rear Tarbet Hotel signage litter on footpaths and ground, closed shops, lack of seating.
Loss of information in Tarbet opposite Tarbet hotel (A83) unsightly litter strewn torpedo jetty and entrances
Village hall needs to sell itself, give people a reason to stop.
Semi derelicts buildings in this beautiful location
Unutilised land opposite Tarbet hotel– boarded up, no public toilets.
Entrance and exit to all village is unsightly, derelict petrol station at Tarbet.
No village in bloom type approach – very drab
No glass bottle receptacle at Tarbet
Council very bad at not attending responsibility, developers leaving brown sites, broken walls, unkempt buildings, Community Council has raised these issues for years.
Unused shops, overflowing litter bins, damaged grass verges, unattractive signage.

## Q5. Natural Space: Can I experience good quality green spaces?

50 responses in total – Average Score of 4.7							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
4 responses	4 responses	6 responses	8 responses	7 responses	9 responses	12 responses	5 responses

### Comments

Great outdoor space
We have lots of good natural space adjacent to the village. Most inaccessible for wheelchairs and push chairs. The local authority will be well aware of the marine litter that blights the area, but as we are in the head of the loch area walking through with our dog daily, it is always mentioned by any tourists who stop to talk to us.
Loch Long litter problem an ongoing issue despite LLNP trumpeting of their (meagre) efforts
Beautiful area to live in.
There are some lovely walks and cycles in the area but due to lack of maintenance they have become unattractive. Bank holidays are an issue as the area is busy and parking is at a premium cars are parked all over the place and many people do not take their rubbish home and the place looks terrible with litter and bottles everywhere
Unfortunately not on regular basis anymore. Too much traffic those days, too many large touristic developments that have altered the area.
All footpaths should be tarmac, not loose clippings for those who are infirm or pushing buggies etc. Plenty of natural space. Vegetation overhanging footpaths and the bridge should be maintained better to keep access free for pedestrians. Noted that winter 2018/2019 more effort was made to maintain the vegetation and seaweed in car park footpaths. This is appreciated.
General space good but some parts could be improved
Generally good, if you are fit, well and know what you are doing. Being a disabled person I can say from experience that disabled access is poor.
As our villages sit below the Arrochar Alps we have very good natural space. Walks have already been mentioned. Again the lack of money prevents regular maintenance being carried out by Council and other land owners.
on leaving the village I can access forestry paths for walking and contact with nature
There is plenty of woodland space in Arrochar but lacking maintenance
Plenty of good quality natural space.
Loads of woodlands not too many tree lined streets!
Pretty much perfect.
Arrochar has a beautiful space but it's not accessible to all.
it is good
beaches are dirty
Beaches too much litter
Beaches are dirty but mountains are good
Great space

Some fantastic natural spaces – unfortunately the approach to some are unattractive - accessibility sometimes an issue – not suitable for everyone.

People spoil it with rubbish – grass verges

National park so great natural space however not accessible to everyone – especially with disabilities, not much seating so unless you walk or cycle, really can't access. No access to loch unless via pontoon or at private areas at head of loch, think park and Argyll and Bute should really think about how to get people with disabilities out to these natural spaces, improve mental health with access to natural spaces.

Enough access for all

Footpath from Pier car park to school needs to be established – currently it's through ground, through wire fence.

Litter problem at Tarbet Pier, parking at Tarbet Pier access issues for disabled lack of public toilets, lack of seating, signage for walking routes.

Lack of access to village from water for large vessels, lack of access to the hills for the disabled. Space needs to be maintained buses, paths, signage, and access for all abilities where possible. Ensure that the space is advertised in a way that promotes responsibility.

Beautiful scenery but room for improvement, no access to hills for disabled likewise some of the walks.

Natural space is littered and ruined and grass cut is good (child)

## Q6. Play and Recreation: Can I access a range of places for play and recreation?

43 responses in total – Average Score of 3.4							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
8 responses	9 responses	4 responses	8 responses	8 responses	3 responses	3 responses	12 responses

### Comments

Nearest is Arrochar, limited parking
The natural spaces can be used by walkers and cyclists if they have adequate fitness. The play equipment near Church Road is very sparse for children and it would be good if there was more for them to play with and picnic tables for families etc. The small play area behind the Forestry Houses in Succoth has nothing except a goal post, and as more children have now moved in to this side of the village, it would be good for this area to also have swings etc. A few more benches around the head of the loch would be good for visitors with bins beside them, particularly on the Succoth Car Park side.
No recreation areas for community available.
There is a play park in Arrochar and Tarbet. They are reasonably well maintained but at time the grass is not and some dog owner do not pick up their dog's droppings.
Still can access the hills but problems with parking sometimes (Cobbler) More difficult to walk around paths in Ardgartan due to traffic of the Loch and Glen hotel and different closures of bridges. No other opportunities here.
Play park at Succoth has no play equipment. Play park behind church has little play equipment and is unimaginative. Public toilets a huge issue why are there none when we have so many walkers using the area. If we had toilets, perhaps the car park would not be used as a toilet.
No decent sports facilities available
Our two children's play areas were refurbished to cater for children of all abilities. They only cater for children of primary school age. No facilities for teenagers or young adults.
There are 2 play areas for children - 1 in Arrochar and 1 in Tarbet. there is no sports field space for games/activities/social gathering
Local community had to fund the replacement of the kids park as the council neglected it then removed it
Play and recreation is admiring the rural area, peace and quiet.
No recreation space in Arrochar
Plenty on offer.
Play area installed by Community Council but nothing has been added by the council over the last few years. Various clubs use the village hall, no outdoor groups in the area.
based on the weekly community lunch for elderly
Climbing frame
I would like a zip wire, a café and an arcade
New park
There are no playgrounds in Succoth

Would like a bowling green
Tarbet park is boring and nobody uses the skate park in Arrochar
More things and better things in the park
Would like zip wire, Starbucks coffee, a mall, arcade, grocery shop
Climbing frame
Would like zip line, McDonalds Starbucks, ice rink, arcade
Need more play parks, only have one. Would also like a zip line
The park fields are dangerous
There is a lot of litter, shore is dirty, Tarbet road is disgraceful
No street cleaner and rubbish at the head of the loch. Street sweeper does not come to Succoth
Head of the loch - major pollution problem, nice flowerbeds, shops left empty x3, no local street cleaner anymore
We need to try and keep streets clean because they are a disgrace
The streets have got litter and bumpy
Head of the loch is full of litter, streets rarely cleaned, not an attractive place to stop
No football field for sports, no sports facilities in community apart from village hall – no sports area, no youth clubs.
Good kids – no real trouble.
Kids can't get to swimming lessons
Hall, bikes, pontoon, fishing, boating, canoeing, the hills
2 play parks – Tarbet and Arrochar. Poor parking at both (problems are spatial) volume of traffic
Not very good play area outdoors, no real indoor play area (except climbing wall), no special needs equipment at play area considered, and no football/rugby pitch.
3 villages hall ok but sometimes closed and facilities unused, outside space ok for most recreations – but no co-ordinated facilities/providers
Instructors/leaders very thin on the ground, so cannot justify coming here if no-one attends,
Lack of outdoor activity areas for all age groups, village hall underused for activities, all 3 village kiddy play park in need of upgrade/maintenance
Lack of recreation facilities, such as bowling green, swimming pool, skating rink, no disabled facilities.
I wish we had a park in Succoth
More imagination in park areas - wigwams, adventure areas etc. Generational space - benches/café
Would be nice to have - a place for teenagers to meet up, a skate park, a better park (more play facilities)
A skate park in Tarbet swings in Tarbet

Q7. Facilities and Amenities: Does my place have the things I need to live and enjoy life? This could include shops, schools, libraries, health services or places to eat and drink.

47 responses in total – Average Score of 3							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
16 responses	3 responses	9 responses	7 responses	8 responses	3 responses	1 response	8 responses

### Comments

Only one shop
When you choose to live in a remote location, you do not expect to have all facilities in the area. For me, that is not an issue. However, top of my wish list would be public toilets adjacent to the 2 car parks (and I would suggest the Succoth car park would be more suitable). Visitors have nowhere to 'go' and some use the bushes and trees in the car park area. My second choice would be a supermarket.
Nothing to rate.
There is no large shop to purchase food so many people have to have food delivered by super markets or drive 17 Miles to the nearer large shop.
Could do with more shops and choice of take away food. I personally don't need activities for relaxation so hard to comment.
Facilities here are poor, and getting worse. There is now only one shop and when the post office closes, the nearest PO will be >10 miles away. There are no public bathrooms.
All rural areas could benefit from better facilities. We have a good Dr's practice, an excellent school, a fantastic village hall, a new pontoon accessing Loch Long as mentioned before a good transport system, so for a rural area we have a few facilities that make life easier,
There is 1 shop and a range of cafe/takeaway. There is a village hall with limited access to a gym. There will soon be no post office facilities in the area. There is no cash machine in the area. There is no open space or facilities for sport in the area. There is no swimming pool.
Facilities are very good for us but do not know about others.
After the post office closes in Arrochar the nearest post office will be Luss which closes at 12, this means there will be nowhere close for people to get electric.
Arrochar lacks any shops as the only shop in Arrochar owns all the shops then closed them all down to stop competition and now wants to get change of use for the empty shops to convert them to holiday let's
We need a local Post Office.
One shop no library
Having only one village store is probably an economic reality but is nonetheless disappointing.
Lack of shops, threat to post office, no pier access to water, no hairdresser, no residential care.
Telecare doesn't work when Wi-Fi goes down and BT don't keep the batteries charged.
Public toilet, swimming pool and ,more shops
More shops, a post office and public toilets
All shops shut other than one, no post office, no leisure - swimming pool etc/
Would like food shop, clothes shop, Starbucks

Would like a swimming pool
More skate parks in Tarbet, gym for kids
Not enough shops
No public toilets, only one shop
Save the post office, more shops needed
The post office in Arrochar is now gone
No cinema
There is some good space
Head of loch long should be kept clean. Lots of lovely space for walking/cycling
Limited shops, no fresh meat/fish, no restaurants, no library, no post office, no bank, no public toilets, no police presence.
A coffee shop open later at night
Nothing for teenagers to do if they travel out with they are limited by public transport to get home. Need more activities for teenagers drop in café/AstroTurf park/goal posts
A place for older children to meet up. A gym for kids, a place for swimmers at Tarbet pier.
We need a small shop and more things to do
Only 1 shop
Cruise Loch Lomond shop
Difficult to have amenities of city in rural area, people expect too much
No toilets in Arrochar, only 1 shop
Would like sweet shop in Tarbet
No public bathrooms and not much to do
An indoor leisure centre would be good. The Three Villages Hall is excellent. No public toilets, no shops for groceries. More shops needed to attract tourists, post office closed.
Would like swimming pool in Tarbet
We should have swimming pool in Arrochar
2 churches
Excellent primary school
Not used to full potential
Social care limited
Surgery good, ambulance, fire service, MRT (first responders, defibs) Hall good (with good access) good range groups for all ages.
Tarbet – toilets locked, facilities aimed at tourists not locals.
Parking becomes an issue when trying to encourage new amenities in the area.
Shops closed and owner won't reopen, or sell unused property so no local property available.
Arrochar – one shop open, 4 shops shut, post office closing in both Arrochar and Tarbet, no ATM between Helensburgh and Crianlarich.
Lack of shops, threat to post office, no pier access to water, no hairdresser, no residential care.
Large volume of visitors (walkers/climbers and visitors) who do little to create a demand for local services – shops etc. close.
Open up the climbing wall to the public.
Only facilities we have is the toilet which are now closed at night – no shops. (children)
No glass bottle recycling facility at Tarbet (removed), 3 Villages Hall acts as tourist information – when closed? Leaves bad impression.

Q8. Work and Local Economy: Is there an active local economy with good-quality work opportunities?

42 responses in total – Average Score of 2.1							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
19 responses	8 responses	7 responses	6 responses	1 response	1 response	0 responses	13 responses

**Comments**

No access to work
I am retired and not looking for work. The work available in the village is mostly centred around the hotels, but this type of work is not desirable for some people and mostly low paid which affects the local economy if people do not have money to spend. For professionals, if they do not drive, it is unlikely they would be able to get out of the village to find suitable employment. This brings back the issue of public transport. Perhaps with more busses to Helensburgh and also a new one to Dumbarton, employment opportunities would open up.
No
The majority of work locally is Hotel Work and in some cases this is seasonal work.
There is little work in the village unless you want low paid seasonal work and hard to get to work elsewhere unless you can afford a car because of lack of public transport. Not aware of any skills training or volunteering opportunities of any great quality.
Poor employment aspect. Mostly tourist / low pay / seasonal work. Some apprentice positions are offered by SSE at Loch Sloy and Babcock who is the main contractor at the HM Naval Base, Faslane.
The only childcare is a term time nursery based at the school. local jobs are within catering and hospitality - otherwise very limited - and some are only seasonal
Arrochar and Tarbet need development to make employment in the area as there is a lack of employment in the area and young people are moving away as there is no employment
Hardly any local work available.
No jobs in Arrochar
Not well placed to answer this question.
No skilled work, no learning opportunities, limited childcare – only pre-school nursery.
no jobs
Create more jobs
Pathetic
Would have to travel for work
People have to mainly travel for work which is not easy because of the transport
Plenty of hotels– used to just be to make income better, used to be employers.
(Twice a week to the job centre) placements but no work, people want careers.
Hydro only big work – hotels, work in bases, nothing for young folk can't get to college.
4/5 hotels, lots of B&Bs, 1 bothy, 1 shop, 2 cafes,(Pit stop and Tarbet Pier) accommodation, holiday/sites – that's the limit of opportunity.
Broadband is good so encourages teleworking

Recently built new housing facilities in Succoth but no real infrastructure to accommodate new jobs, transport, and childcare.

Few opportunities for long term local employment, reliant on Mod, hydro, forestry, and dormitory villages – hotel and work seasonal and low pay.

Small self-employed firms of local trades.

Seasonal work, only part-time, minimum wage, not a variety, limited opportunities (child).

Lack of jobs, lack of shops.

Arrochar could have a huge tourist economy, but need support and development. (Oban Response)

Q9. Housing and Community: Do the homes in my area support the needs of the community?

49 responses in total – Average Score of 3.9							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
8 responses	4 responses	8 responses	11 responses	6 responses	7 responses	5 responses	6 responses

Comments

Good mix
I don't feel as if I am qualified to answer this question as I don't know of others housing needs. House prices and rents are reasonable compared to cities.
There have been some new homes built in Succoth which a number of local people have been allocated as socially affordable. Approximately 20 of the homes in the villages are holiday homes. There is a mixture of rented and private properties. Many young people would find it difficult to stay in the area there were born and bred due to the cost of the homes.
Don't know
Housing is cheap for those buying, compared to e.g. Glasgow, but few houses come on the market. Trying to sell a house is difficult as they can be on market for years so presume the area is unattractive for incomers. No evidence of any help for people to get on the housing ladder and leave renting behind. Sufficient rental accommodation in the area. Lack of good frequent public transport a barrier to living here as all the professional jobs in Glasgow or Paisley.
No!
seems reasonable
The larger percentage of housing is privately owned. The housing association who recently built 26 social houses in the area struggled to find tenants to occupy them.
No affordable housing. Limited private lets. many homes are second homes/ holiday lets
There is some new homes for rent but we could be doing with some more new affordable homes
Yes the homes in the area support the needs of the community.
Some new housing in Succoth
The new development at Succoth looks great. You will know if many are on a housing waiting list. I don't but would imagine not.
Mixture of social and private housing, housing association, Dunbritton and Acha.
Folk can't get houses
No, not enough
No housing for young people wanting to stay in the villages
No houses for large families
Not enough family houses
Never enough housing
Not enough affordable housing for people starting on the housing ladder
Not enough small houses for pensioners
Yes

Yes definitely
Enough houses
Not enough family housing
More houses in Tarbet needed
Really good
Lots of different houses
Not enough houses
Not enough types of houses
Not enough pensioner houses or houses for larger families
Limited private market – 40 min bus ride to high school.
People without accommodation – are we catering to this group?
Affordable public transport useful to inhabitants – strategic view needed.
Bringing people in but no support – i.e. no facilities, school, work, childcare, strategic view needed.
I think the housing meets many different needs but we don't have the infrastructure to accommodate – transport, schools, and jobs.
B and B's don't create employment opportunities.
Lots of holiday homes and Airbnb's, not positive for locals.
Rents too expensive, lack of ground zoned for housing.
No affordable housing, limited private lets, too many second homes, no sheltered housing, and no care home.

Q10. Social Contact: Is there a range of spaces and opportunities to meet people?

45 responses in total – Average Score of 4							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
5 responses	6 responses	5 responses	10 responses	11 responses	4 responses	4 responses	10 responses

**Comments**

Very few places
The village hall is the main meeting area if you like the events put on there. Most are not to my liking but I appreciate that I may be different to other people. The church has a weekly service. The Village Inn and Ben Arthur's bothy are available for dining and meeting. This is a very friendly village and people are neighbourly to each other in my experience in an informal way.
Very good village hall
The 3 Villages hall is managed by the Community Development Trust. They hold a regular coffee morning on a Saturday where all members of the community are invited to attend. They also run concerts. The Annual Gala Dest brings the Community together once a year normally in September. The Church opens on a Wednesday for locals and visitors to use the space for prayer and as a social gathering.
Just really the community centre but it is not open all the time and activities may not suit everyone. People do not mix. It's difficult to break in to a clique of you want to get involved in community activities. Incomes to the village treated suspiciously by those who have been here for generations. Church is available on Sun morning.
Good community hall where folk can meet
The Three Villages Hall is a good but underutilized asset.
We have an excellent village hall that is used by most groups. Also the Parish Church hall can be used as a meeting place. And local hotels allow meetings to take place within their premises.
all spaces are indoor - cafes/churches/village hall - limited access as these obviously need to be manned no outdoor space to gather
Local community hall is not being used to full potential
There is nowhere in Tarbet that there are opportunities to meet people.
One village hall in Arrochar
Yes there are a range of community activities and clubs.
Arrochar hall is underused, 2 x pubs used by locals and visitors do their best to encourage involvement, Tarbet – Slanj work hard to hold a community feeling.
More contact opportunities for teenagers needed
Not enough
Quite good
Not that what is there is not good but could be better
More scouts
Dodge ball
Generation Communities

A lot for older people
Quite a lot for seniors
No - there aren't that many
More opportunities around the water needed - perfect location. Torpedo range needs sorted out
The pub
Some folk just don't go out, some folk don't go the hall.
Weather related
We are fortunate enough to have a great village hall, some hotel spaces and cafes and great outdoor space.
Book on history made by community, get together with community, opportunities are there but no one is willing to run (volunteer) – Child
Limited possibilities for social integrations, 3 villages hall is main provider.
There is only the village hall and 2 pubs where the community can socialise. No outdoor space to meet, sports field, limited coffee shop/café.

Q11. Identity and Belonging: Does this place have a positive identity and do I feel I belong?

47 responses in total – Average Score of 5.2							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
2 responses	5 responses	3 responses	5 responses	7 responses	7 responses	18 responses	8 responses

Comments

I do belong
I think the village is viewed positively. For those who feel it is not for them, they tend to move elsewhere anyway. The community council in particular work hard to retain history and heritage and celebrate at appropriate moments. I think there could be some barriers to people getting involved in some community activities and this is to do with personalities.
Arrochar has generally a negative outlook with the exception of the usual groups of individuals who contribute.
Native
When I came to the village of Tarbet 36 years ago it was a vibrant community and everyone knew each other. Unfortunately over the years this has reduced and many people who live the area do not understand the social responsibility of living in a small community and do not volunteer or support local events and businesses.
Has a rich historical past and surrounded by natural assets but this is completely lost. Not many people stay here very long. They are attracted by the commercial appeal of the Loch Lomond and Trossachs National Park who has no interest in its own mission.
Neighbours supportive and friendly. There are no local groups and networks really. There are a mix of positive and negative views.
Yes
The community is reasonably good, with typical factional splits and pettiness. It's could be so much more though - this is the Arrochar Alps and compared to similar communities in the French or Swiss alps this community lacks a sense of identity and pride and respect.
I am native, been here all my life and no intention of moving.
I feel I belong as I have joined groups and committees Visitors and people living outside the area appear to have a positive view. Unfortunately now we have the amount of derelict areas and vacant land- i.e. the torpedo site - I think the positive views for visitors will decline History and heritage is celebrated.
The area is looking very run down and parts of the village look abandoned and bringing the local area down and this is stopping people coming to visit the area for example the old navy base in Arrochar and the old cobbler view caravan park
Neighbours keep themselves to themselves. You hardly see any of them.
No areas for flower gardens exist in Arrochar
Area has a positive identity – views etc, lots of negativity in the area, people coming to live in community can be seen as ‘incomers’.
Yes
Yes

Yes
Definitely
yes
yes
Families take kids out of the area.
Some folk volunteer
Community so fragmented – nobody from the schemes involved.
Metal grids for Barbeques
Primary school, good on local history – very active community good peers
Good heritage
Nice community
It has a positive identity epitomised by the Arrochar Alps/Loch Lomond and I a part, not sure how others/visitors think – when arriving and leaving.
The 3 villages are dying and need invigorating – not just by villagers (limited few).

## Q12. Feeling Safe: Do I feel safe here?

42 responses in total – Average Score of 5.4							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
2 responses	3 responses	2 responses	3 responses	8 responses	9 responses	15 responses	13 responses

### Comments

Only antisocial behaviour is litter
I feel safe here. Previously I mentioned that we need street lighting from the Shire Bridge to the Succoth access road. It's surprising how many people walk this route. Some street lighting in the two car parks would be useful for visitors. If they arrive or leave in the dark (which many do in the winter) it is difficult to read the board with the pay and display instructions or just to enter and exit their cars safely. Empty shops have been previously mentioned which leads to a derelict look.
Yes
The area appear to be safe and I feel comfortable walking at night by myself.
Little crime. Still wouldn't walk home alone in the dark with the lack of streetscape to the Succoth road end.
Yes
Pretty good but some anti-social behaviour accepted by senior members of the community
Trunk road traffic makes driving an unpleasant task and as it is two trunk roads they must carry all sorts of 'trafficking' and along with the lack of police present sometimes causes problems but on the whole yes one could feel safe in the villages.
I do feel safe.
Not enough street bins
Speeding traffic along the Shore Road is a daily problem, and the narrow pavement on the main road opposite the petrol station could be relatively easily widened. Otherwise a very safe area.
Cars too fast don't feel safe on roads
Yes
Feel safe have good neighbours
Road crossings needed
Yes
Yes
Yes
Yes
Don't feel safe when strangers come to the door
Hooligans move on quickly
Feel safe
Limited streetlights and condition of pavements.
Generally yes – however footpaths and traffic routes are not good between Tarbet and Arrochar in particular. Very fast moving traffic adds to feeling.
Not safe on A82, uncomfortable down pier swimming

Speeding, inconsiderate traffic, parking, Arrochar to Tarbet road and path lighting needs total upgrade, lack of law enforcement.

## Q13. Care and Maintenance: Are buildings and spaces well cared for?

42 responses in total – Average Score of 3.4							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
8 responses	10 responses	5 responses	6 responses	7 responses	1 response	5 responses	13 responses

### Comments

Could do with public toilets
<p>On the more open areas, wheelie bins blow over in the wind on the night they are put out and some houses only have sloping or uneven grass verges rather than a flat pavement to leave their bins on. I note in areas like the Dunoon waterfront for example, the public wheelie bins have an upright metal bar they can be attached to, to stop this happening. Could these be offered to residents who live in the houses affected? Marine litter and car park litter bins overflowing previously mentioned. The community council work hard to encourage the local authority and other landowners to take responsibility for the eyesores around the area with little effect sometimes and I do realise this is often due to lack of funds. One of the local councillors has been a force for good in this area, listening to residents and taking issues back to the local authority and making a difference where he can. There is not a garden rubbish collection like other areas have. The cost to have a large item uplifted is ridiculously high and I'm sure, causes some illegal dumping. I was asked to pay about £55 to get a broken freezer picked up (It was too big to go in the car). It is a long way from the Helensburgh recycling centre if your rubbish is small enough to fit in a domestic vehicle. My mother lives in Glasgow. They have a 'large items' collection every 2 months where residents are notified of the day, and asked to put their large item at the end of their garden on that day, and it will be picked up free of charge. This would be a good system, save lots of domestic cars from going to the Helensburgh facility, save illegal dumping and also make it cheaper for the local authority to administer as they are not driving to one house to pick up one piece of rubbish and then repeating to the house next door on a different day. Perhaps Arrochar would be a great place to trial such a service!</p>
Various public spaces and structures are in poor condition
On the whole
No old toilets still standing years after promises from Council that they would be sold or demolished. Some of the Hotels do not care of the building and they look neglected.
Old torpedo range. Too much rubbish along the roads, car parks
Mostly not too bad. Car park bins overflow in summer. Marine litter issue still needs solved. Maintenance on Succoth footpath and bridge an issue. The cost of having the local authority collect a large item such as a freezer or settee is scandalous. We have no garden waste collection available and the trip to Greensburg is too far and no good if you don't have a car. For older people, composting is not always possible.
Some are
Could be improved if there were litter bins along seafront
Some buildings are poorly maintained by their owners, in some cases rich owners who can afford to make the changes.
On the whole privately owned buildings are cared for but as answered before brown sites at every entrance to our villages are a disgrace.

Lots of litter on pavements/ car parks /etc. limited refuse collection - recycling bins in the car park often overflowing. limited litter bins in the area - again those that are there often overflowing
No
The area is not cared for and needs attention
Years ago the Council would come round and check the area and if anything was required to be repaired it was attended to. Now nothing is done at all. The only way would be to get in touch with the Council and no one seems to bother to do that.
Gardens in front of hall need weeding
Only takes one buildings to neglect to make other look bad, brown site – walls falling down, no maintenance
Too much litter and there are some houses that are white but have dirt and leaves all over
litter
Problems with repairs in house
The beach is dirty and the grass is not cut
Bridge in Succoth is not maintained
Litter is a problem
Dog litter on pavements
Dog fouling is a problem
Mixing new people with those already here
Litter and laybys a big issue
Marine litter (but now getting gov. help)
No recycling facilities, storage, no residents association
Planning – want ever higher spec – higher cost
No – Council does very little, private folk don't do as much (no money)
Hotels need to up their maintenance programmes. Camping in laybys and roadsides, rubbish.
Money needs to be spent on all local govt equipment, private house normal, well maintained houses association housing done as a last resort.
Council does not carry out maintenance.
Path clearances, dog mess, old buildings, sometimes verges look unkempt, burnt out trees at pier, and limited recycling.
Private housing ok, public buildings ditto (3Villages Hall), some shops empty, unused land – unkempt next to Tarbet hotel, torpedo site, litter, bins after w/e are litter strewn- unsightly.

Q14. Influence and Sense of Control: Do I feel able to take part in decisions and help change things for the better?

44 responses in total – Average Score of 3.8							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
7 responses	4 responses	5 responses	12 responses	7 responses	6 responses	3 responses	11 responses

**Comments**

Vs makes decisions
We can contact the community council who will take up general issues with the relevant person(s). I do feel listened to, but please, please, please feedback about this consultation as sometimes we tell you (and other organisations) what we feel but don't see any difference. Tell us what you will do as a result of this consultation and also tell us what was mentioned but you cannot do or influence and why
Community Council open to all.
It is as if people cannot be bothered and it is always the same people trying to improve the community.
Community Council good at keeping us informed and occasionally asking for feedback. There are not really any community groups to get involved with. One of the local councillors is good at listening to and feeding back to residents.
Yes
Not sure yet, only been here a short while
The local Community Council and Development Trust do not provide a forum for the community. Involvement is encouraged but the organisations are structured and managed so as to make involvement pointless.
Yes, ones voice is heard but action on ideas put forward is non-existent where local authority is concerned.
Yes I feel able to take part as I am a member of the community council.
Trying to find out information from Arrochar community trust is impossible, their website is never updated.
I would like to be able to have the opportunity to respond by email as li am unable to attend meetings.
Community council is the only way to Argyll and Bute Council
There seems to be a fair degree of community consultation.
You are allowed to say what you think but no one listens all they ask is to take part in the result. Why do volunteers have to do everything when there are people being paid?
Yes
Community council meetings not so open. Anyone can go, worth getting young people involved in C.C.
Spatial issues – really important, the range issues.
Arrochar Forum

Might take part

Low

My opinion can be considered less because of my age, not many opportunities, opportunities not well advertised.

You have to be proactive and feel that what you are trying to actually matters.

Others decide what the priority is for villages irrespective of the comments made.

The council does not listen to communities, community planning does not change anything and is a waste of time.

Community do not use their community council effectively, too many consultations and plans but no money, issues repeat. Issues repeat year on year.

**What are the main issues and priorities for change that you have identified?**

The village needs litter collecting
More car parking and public toilets for visitors to the area.
Litter and transport
The facilities in the area. The appearance of the communities. The opportunities for employment The lack of regular affordable transport
Crossings for pedestrian's on A83 particularly Succoth. Public toilets More parking for visitors
General tidy up!
1. Lack of respect and care for where we live 2. Poorly maintained building and local infrastructure 3. Dysfunctional local community council and development trust
Bigger injection of money is badly needed in rural areas towards problems and development that will benefit local residents not just tourism.
traffic calming required to keep the village safe for all the community and its visitors facilities for the community to enjoy activities outdoors - i.e. open space/sports facilities increased safe parking within the village to keep the village safe for all the community and its visitors
Public transport (local bus service) needs to be much better.
Lack of shopping lack of public transport before 9am and after 6pm The general maintenance of the public pathway and roads Parking in the village Rubbish on the beach at the top of Loch long
We need a Local Post Office here in Tarbet A car/taxi service to take residents to hospital appointments etc. Collect prescriptions from the Doctor's Surgery and be able to take residents over to the Doctor's Surgery for appointments.
Streets may be cleaner if more litter bins were provided.
Traffic management is a pressing issue, otherwise I am very content.
Better roads, especially for mobile scooters.

## What actions could be taken to deal with these?

A street cleaner or litter bins
Local authority could actively seek to renew lease of the Succoth car park and develop more parking spaces within it. Public toilets could be built
Increase bus times and deal with littering and the marine pollution issue by spending clearing the head of Loch Long more often, involve the LLNP in educating visitors of all types about litter. Investigate the sewage problems in the loch.
Community Council and Development Trust should work with each other rather than 2 separate groups. Small pots of funding to allow community groups to improve the area. Organisations such as Council, National Park, Transport Scotland should take their responsibilities seriously and look after their communities and their building, roads
Put in public toilets, put in pedestrian crossing at Succoth. Develop more parking for visitors.
Funding!
1. Create a sense of identity around the Arrochar Alps 2. Improve signage, buildings etc to make this a more attractive location 3. Reconstitute the local engagement organisations
Starting with local Authority and Service providers listening and actioning requests from Rural Areas may give encouragement to those on the ground trying to get projects off the ground.
installing effective traffic calming measures creating open spaces for the community to gather and engage creating more safe car parking within the centre of the village
The Council should spend some money on Arrochar.
More busses, better thought out timetable.
Provide better public transport Repair public roads and paths Cut back over grown vegetation Reduce the parking charge in the public carpark
Put a Local Post Office in place here in Tarbet. Advertise a vacancy for a Local Taxi/Car Service for people who don't drive or don't have any transport.
Some litter bins to be provided
Speed camera on stretch on Shore Road at the Church. Double yellow line on Main Road for 100 yards opposite Loch Long Hotel. Widening of road and pavement from the last building in Arrochar on the shore side going north to the bridge over the Waters of Loin.
More meetings for groups at an affordable price (Hall very overpriced).
Too much litter
Litter and need to cut grass
Too much litter, a grass cut in Succoth, football pitch needs new posts
Dog litter and cleaning of pavements
repairs to housing
More to be done to promote the Community Council

Produced by the Argyll and Bute Community Planning Partnership, January 2020 – based upon the Place Standard Consultation Engagement which took place between May and October 2019.

Please contact [cppadmin@argyll-bute.gov.uk](mailto:cppadmin@argyll-bute.gov.uk) for further information.

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