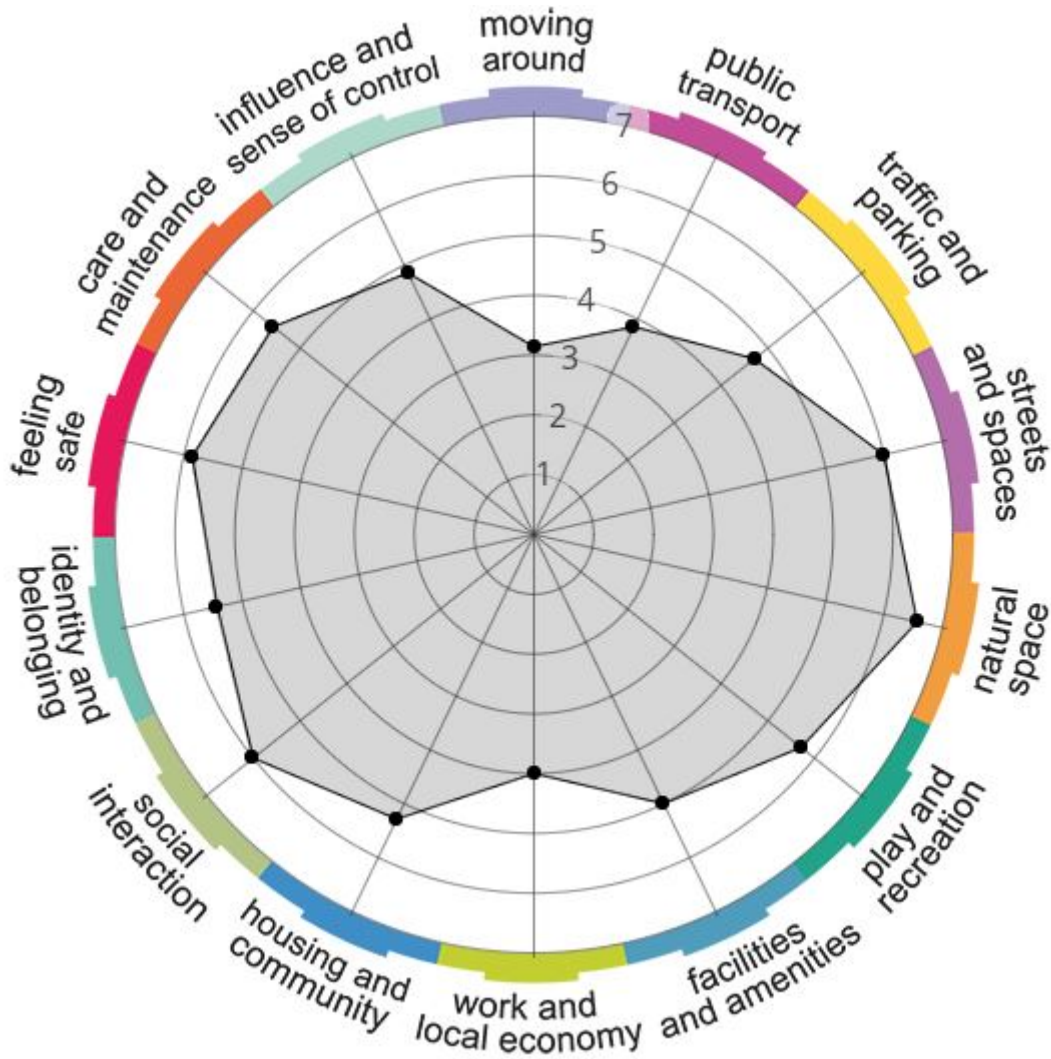


Southend Responses 2019



Priority Areas for Improvement:



Moving Around



Public Transport



Work and Local Economy

How good is your place? Area wide engagement results using the Place Standard Tool

Between May and October 2019, the Community Planning Partnership (CPP) used [the Place Standard tool](#) to engage residents in Argyll and Bute on how they feel about the place(s) that they live and work in Argyll and Bute.

We are very grateful to all the responses that we received. We hope you find the information easy to understand and of interest to you and your community.

We are pleased to see that the thematic areas of Natural Space, Feeling Safe, Identity and Sense of Belonging and Social Contact came out with the highest scores, needing the least improvement, when considering Argyll and Bute as a whole.

The engagement has been undertaken at a place-based level and respondents provided their postcode, groupings of postcodes have created the settlement/community level detail.

The results are available for community groups and partner agencies to use, for example, to assist with service planning or for community-led action plans.

Please note: The information is the views of individuals who responded to the engagement. We trust that the information provided will be viewed within the context of which it is provided. We are grateful to all those who have taken part in the consultation and believe in sharing information for openness and transparency.

We appreciate that the documents can be lengthy due to the amount of information and we hope that the format is user-friendly.

If you have any questions, please see our Frequently Asked Questions Guide or contact Community Planning by e-mail: cppadmin@argyll-bute.gov.uk , phone: 01546 604 464.

Next steps




This information is helping to shape plans for the area. Other information such as information from partners' data and statistics is also used to consider priorities for improvement. The CPP will analyse the information to identify priority themes for improvement within each of the four administrative areas and shape actions to address these where this is possible with resources.

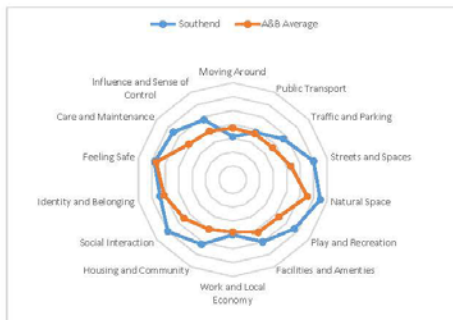
We are currently mapping out what activity is already happening, what is planned within the next 3-4 years and where the gaps are. This information will be considered by both the CPP Management Committee and the Area Community Planning Groups to shape the actions.

The final agreed actions will become part of our four Area Community Planning Action Plans, due to be refreshed in 2021. To get involved, contact your local [Area Community Planning Group](#).




Southend Responses

Our Top Rated Areas are:

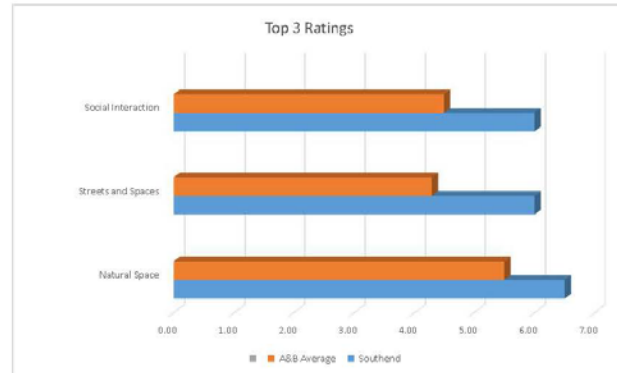
	Natural Space	Respondents rated this area 6.5 out of 7 compared to Argyll & Bute Average of 5.5 out of 7.
	Streets and Spaces	Respondents rated this area 6 out of 7 compared to Argyll & Bute Average of 4.3 out of 7.
	Social Interaction	Respondents rated this area 6 out of 7 compared to Argyll & Bute Average of 4.5 out of 7.



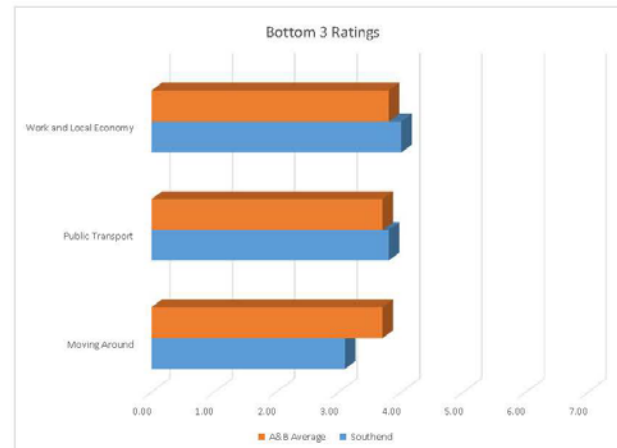
Areas of desired improvement are:

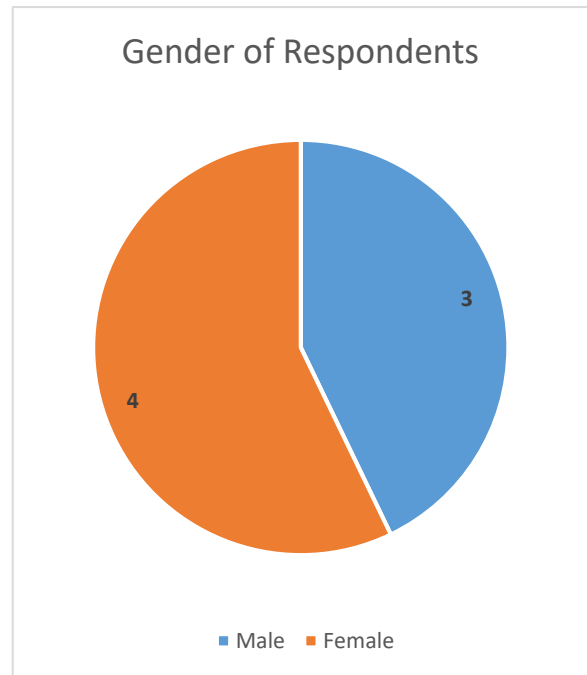
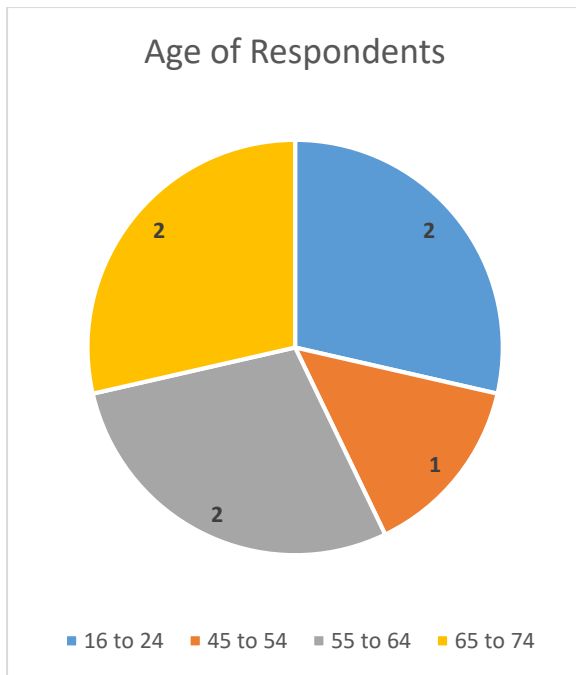
	Moving Around	Respondents rated this area 3.1 out of 7 compared to Argyll & Bute Average of 3.7 out of 7.
	Public Transport	Respondents rated this area 3.8 out of 7 compared to Argyll & Bute Average of 3.7 out of 7.
	Work and Local Economy	Respondents rated this area 4 out of 7 compared to Argyll & Bute Average of 3.8 out of 7.

Top 3 Ratings



Bottom 3 Ratings





Thematic areas by lowest score to highest score

Thematic Area	Average Score
Moving Around	3.1
Public Transport	3.8
Work and Local Economy	4.0
Traffic and Parking	4.7
Influence and Sense of Control	4.8
Facilities and Amenities	5.0
Housing and Community	5.2
Identity and Belonging	5.4
Care and Maintenance	5.5
Play and Recreation	5.7
Feeling Safe	5.8
Streets and Spaces	6.0
Social Contact	6.0
Natural Space	6.5

Q1. Moving Around: Can I easily walk and cycle around using good-quality routes?

7 responses in total – Average Score of 3.1							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	3 responses	0 responses	1 responses	1 responses	0 responses	0 responses	0 responses

Comments

Although there are few pavements, the roads are fairly quiet. More signs to remind drivers that cyclists and pedestrians also use the roads could help.
Mainly single track or slightly wider roads - no cycling provision and only a minimal pavement for some of the village. Due to increase in traffic even road walking can be difficult
On single track roads most car and van drivers give no consideration to cyclists. They aim to get them to move to the verge, while passing at great speed. I cycle in the middle of the road at that point, which I am sure will lead to aggression from them one day.
Very little pavements on narrow roads. Roads very busy, particularly in the summer with farm traffic and tourists.

Q2. Public Transport: Does public transport meet my needs?

7 responses in total – Average Score of 3.8							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	1 responses	1 responses	2 responses	0 responses	1 responses	1 responses	0 responses

Comments

During school holidays transport provision is reduced and often the bus is not easily an accessible one for people with mobility problems which reduces the chance to get out.
I don't use public transport now, however I am aware that a regular service is available.
Only school buses pass my house. But I knew that when we moved here, so can't really complain. Good bus service form Campbeltown to Glasgow. Service for CT to Oban would be good.
Very limited bus service, no buses on a Sunday at all, only four buses per day. No bus stops, only request stops. No train services at all. Very limited ferry links at the nearest town, Campbeltown.

Q3. Traffic and Parking: Do traffic and parking arrangements allow people to move around safely?

7 responses in total – Average Score of 4.7							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	1 responses	1 responses	0 responses	3 responses	1 responses	1 responses	0 responses

Comments

In Southend the main problem affects pedestrians walking on the road especially with the growing amount of campervans. However part of the village has a parking problem where the view for oncoming traffic is restricted. However for those working and shopping in Campbeltown, due to poor public transport, a car is essential and the lack of parking especially in relation to getting to shops is an issue for older people
Provide more parking in Campbeltown and people would still park outside where they want to go. In Southend people drive from post office, then to shop, then Drs. What a waste of fuel, and missed exercise.
There is insufficient parking available which often means cars are left in inappropriate places causing danger to others.
White lines needed down the centre of the road, these have not been replaced since the road was resurfaced.

Q4. Streets and Spaces: Do the streets and public spaces create an attractive place that is easy to navigate?

7 responses in total – Average Score of 6.0							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	0 responses	0 responses	1 responses	1 responses	2 responses	3 responses	0 responses

Comments

better footpaths would enhance the area
No comment
Southend pretty good. Derelict buildings in Campbeltown are an eyesore. Full marks to the project that has seen some renovated. Please do more.

Q5. Natural Space: Can I experience good quality green spaces?

7 responses in total – Average Score of 6.5							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	0 responses	0 responses	0 responses	0 responses	3 responses	4 responses	0 responses

Comments

A very welcoming area for both local people and tourists.
Great walks by the sea at Southend

Q6. Play and Recreation: Can I access a range of places for play and recreation?

7 responses in total – Average Score of 5.7							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	0 responses	0 responses	0 responses	0 responses	3 responses	3 responses	0 responses

Comments

Large children's playpark provided by the Community Council with plenty of parking spaces. Easy access to beach areas and good parking.
Playpark in Southend

Q7. Facilities and Amenities: Does my place have the things I need to live and enjoy life? This could include shops, schools, libraries, health services or places to eat and drink.

7 responses in total – Average Score of 5.0							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	0 responses	0 responses	1 responses	1 responses	3 responses	1 responses	0 responses

Comments

Locum Drs in Southend make service patchy and care below standard in my opinion. I believe it has had negative outcomes for some individuals. Under-resourced Diabetic services in Campbeltown also contribute to bad outcomes. Great tearoom in Southend, can be busy in summer. Hotel in Southend has opening hours that require a crystal ball.

Limited facilities, at present doctors surgery and dispensing very good but still awaiting appointment of new doctor, this is leading to concerns especially with the older residents who fear closure may happen in the future. Local tearoom excellent and part time post office available at the village hall.

Q8. Work and Local Economy: Is there an active local economy with good-quality work opportunities?

7 responses in total – Average Score of 4.0							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	0 responses	1 responses	3 responses	1 responses	0 responses	1 responses	0 responses

Comments

I used to be involved with foodbank. We saw many working poor, on low wages / zero hours' contracts / seasonal employment only.
Nothing in the area. Poor bus service makes it difficult if not in possession of a car to reach these type of facilities.
There are only limited work opportunities available.
Travel to many amenities especially for work and the local economy is around 10+ miles which can mean some people are limited in what they can do if no car or access to public transport

Q9. Housing and Community: Do the homes in my area support the needs of the community?

7 responses in total – Average Score of 5.2							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	0 responses	1 responses	1 responses	1 responses	3 responses	1 responses	0 responses

Comments

Houses fine for older people, lack of services not.

Q10. Social Contact: Is there a range of spaces and opportunities to meet people?

7 responses in total – Average Score of 6.0							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	0 responses	0 responses	0 responses	3 responses	1 responses	3 responses	0 responses

Comments

Good mix of groups, but some spread by word of mouth alone
There are limited options available in the village. Campbeltown provides more but involves travelling.
Village Hall and local Golf Club. Village Hall hosts a number of different activities open to all throughout the week.

Q11. Identity and Belonging: Does this place have a positive identity and do I feel I belong?

7 responses in total – Average Score of 5.4							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
1 responses	0 responses	0 responses	1 responses	0 responses	2 responses	3 responses	0 responses

Comments

I'm an incomer, and always will be.

Q12. Feeling Safe: Do I feel safe here?

7 responses in total – Average Score of 5.8							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	0 responses	1 responses	0 responses	1 responses	2 responses	3 responses	0 responses

Comments

I feel that there can be tensions between incomers and natives and can feel vulnerable with little mobile signal

Q13. Care and Maintenance: Are buildings and spaces well cared for?

7 responses in total – Average Score of 5.5							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	0 responses	1 responses	0 responses	2 responses	2 responses	2 responses	0 responses

Comments

concern for recycling if Kintyre Recycling close but also difficulty in getting some refuse to Campbeltown for larger items not able to be uplifted by regular facilities but not cost effective to use council uplift which is very expensive especially for a one off item
Dilapidated buildings in Campbeltown let the town down. Great refurbishment of town hall etc.
Local Community Council passes on any complaints to Argyll and Bute Council. Grass verge cutting has been reduced and areas of Japanese knotweed are not being dealt with, despite being flagged up as a problem.
Restrictions on maintenance funding is now beginning to show.

Q14. Influence and Sense of Control: Do I feel able to take part in decisions and help change things for the better?

7 responses in total – Average Score of 4.8							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
0 responses	1 responses	0 responses	3 responses	0 responses	1 responses	2 responses	0 responses

Comments

mixed and depends on issue e.g. KMG debacle regarding local surgery services over 6 years no further forward as feel community not listened to even with a 'dedicated' group set up to deal with it.
Very active Community Council open to all residents to raise issues or concerns.

What are the main issues and priorities for change that you have identified?

1. Reliable service provision at GP practice in Southend. 2. Reliable service provision at GP practice in Southend. 3. Reliable service provision at GP practice in Southend.

Better bus service, clearance of noxious weeds, resolution to the future of the GP's surgery and dispensary.
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getting around, traffic and parking and public transport
--

Make it easier for walking and cycling to encourage healthy activities and meet others.

What actions could be taken to deal with these?

1. Sort out the GP practice.

Making sure public transport is accessible, footpaths are maintained and lead to services e.g. in Southend the pavement goes from the village shop to the Golf Course Road (part of Wallace Cottages but no proper path from shop to Hall and Post Office. Parking along parts of Southend Road in the village restricts view of road for oncoming traffic especially in the summer when grass is long

Produced by the Argyll and Bute Community Planning Partnership, January 2020 – based upon the Place Standard Consultation Engagement which took place between May and October 2019.

Please contact cppadmin@argyll-bute.gov.uk for further information.

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