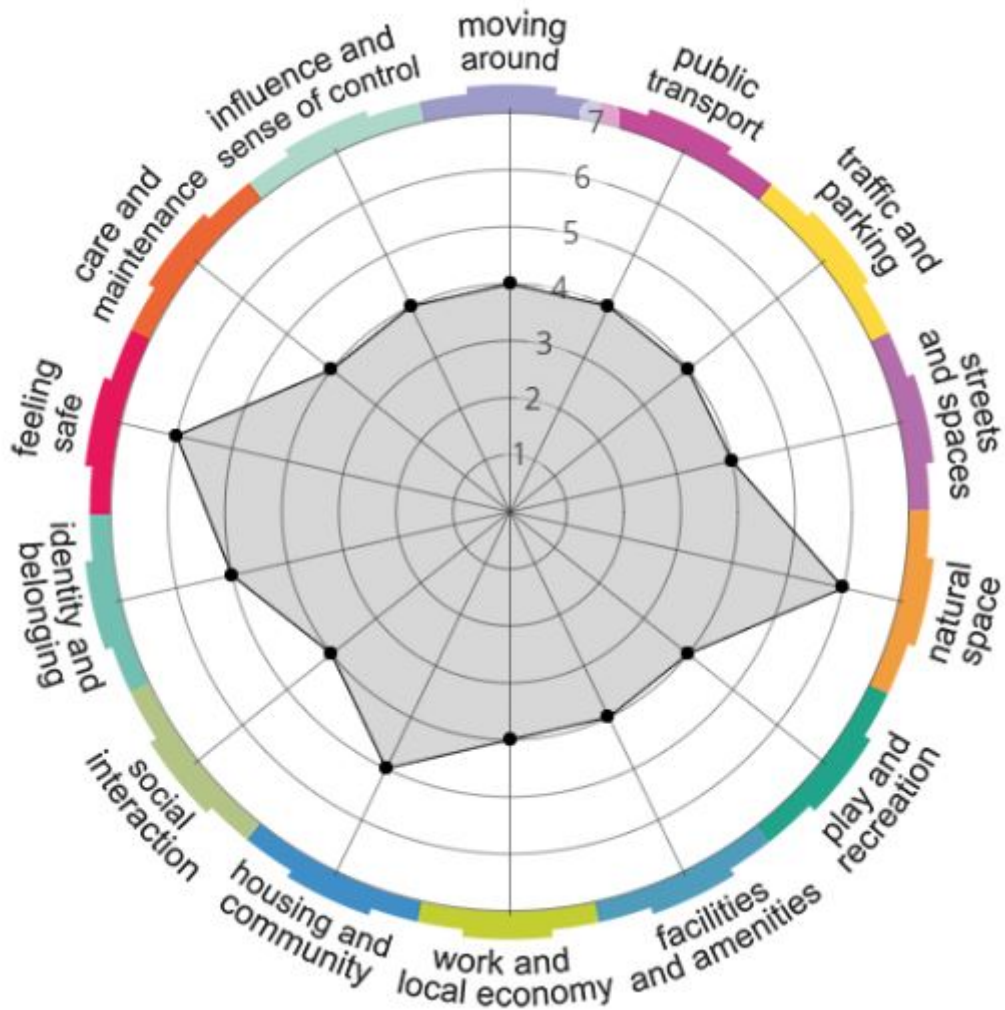


# Lochgilphead Responses 2019



## Priority Areas for Improvement:



Streets and Spaces



Public Transport



Influence and Sense of Control

## **How good is your place? Area wide engagement results using the Place Standard Tool**

Between May and October 2019, the Community Planning Partnership (CPP) used [the Place Standard tool](#) to engage residents in Argyll and Bute on how they feel about the place(s) that they live and work in Argyll and Bute.

We are very grateful to all the responses that we received. We hope you find the information easy to understand and of interest to you and your community.

We are pleased to see that the thematic areas of Natural Space, Feeling Safe, Identity and Sense of Belonging and Social Contact came out with the highest scores, needing the least improvement, when considering Argyll and Bute as a whole.

The engagement has been undertaken at a place-based level and respondents provided their postcode, groupings of postcodes have created the settlement/community level detail.

The results are available for community groups and partner agencies to use, for example, to assist with service planning or for community-led action plans.

Please note: The information is the views of individuals who responded to the engagement. We trust that the information provided will be viewed within the context of which it is provided. We are grateful to all those who have taken part in the consultation and believe in sharing information for openness and transparency.

We appreciate that the documents can be lengthy due to the amount of information and we hope that the format is user-friendly.

If you have any questions, please see our Frequently Asked Questions Guide or contact Community Planning by e-mail: [cppadmin@argyll-bute.gov.uk](mailto:cppadmin@argyll-bute.gov.uk) , phone: 01546 604 464.

### **Next steps**




This information is helping to shape plans for the area. Other information such as information from partners' data and statistics is also used to consider priorities for improvement. The CPP will analyse the information to identify priority themes for improvement within each of the four administrative areas and shape actions to address these where this is possible with resources.

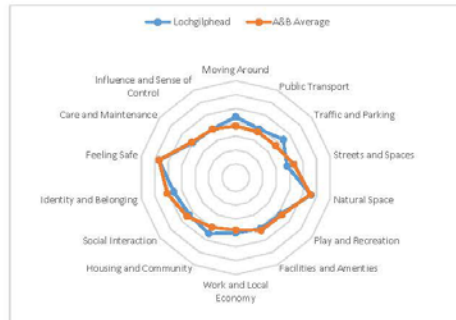
We are currently mapping out what activity is already happening, what is planned within the next 3-4 years and where the gaps are. This information will be considered by both the CPP Management Committee and the Area Community Planning Groups to shape the actions.

The final agreed actions will become part of our four Area Community Planning Action Plans, due to be refreshed in 2021. To get involved, contact your local [Area Community Planning Group](#).




## Lochgilthead Responses

Our Top Rated Areas are:

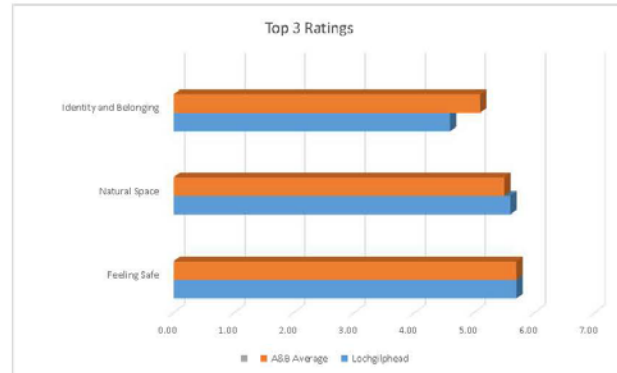
	<b>Feeling Safe</b>	Respondents rated this area 5.7 out of 7 compared to Argyll & Bute Average of 5.7 out of 7.
	<b>Natural Space</b>	Respondents rated this area 5.6 out of 7 compared to Argyll & Bute Average of 5.5 out of 7.
	<b>Identity and Belonging</b>	Respondents rated this area 4.6 out of 7 compared to Argyll & Bute Average of 5.1 out of 7.



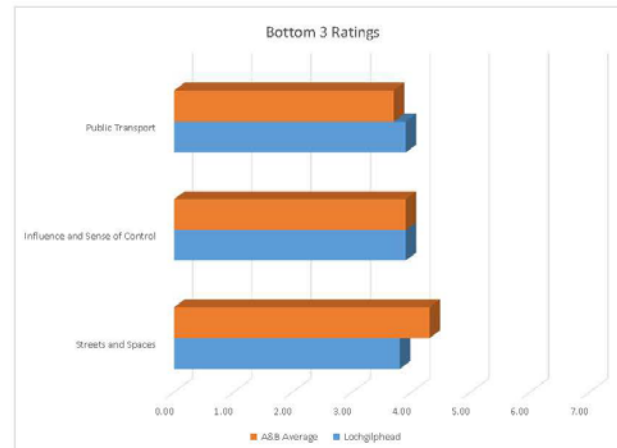
Areas of desired improvement are:

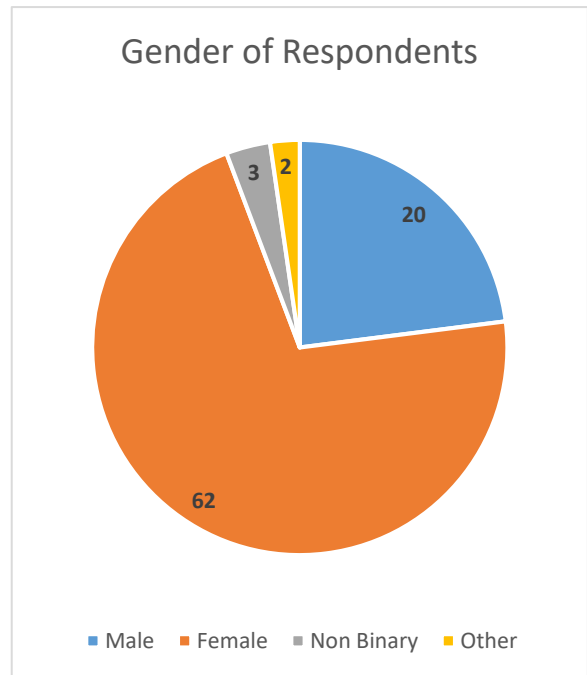
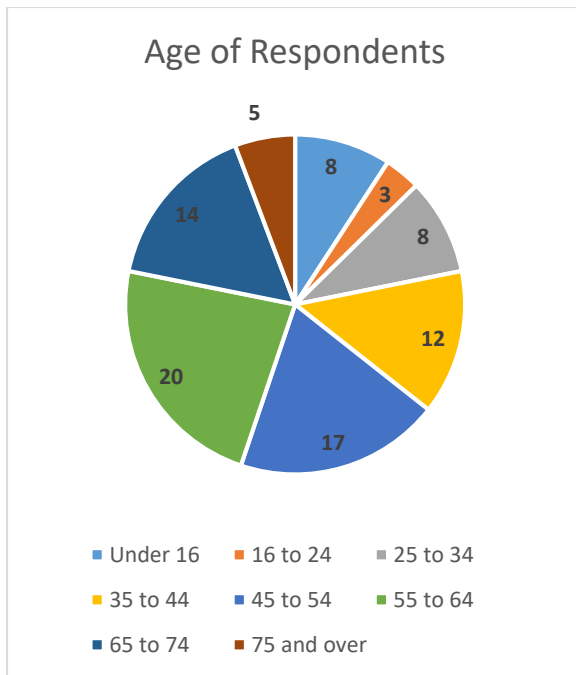
	<b>Streets and Spaces</b>	Respondents rated this area 3.8 out of 7 compared to Argyll & Bute Average of 4.3 out of 7.
	<b>Influence and Sense of Control</b>	Respondents rated this area 3.9 out of 7 compared to Argyll & Bute Average of 3.9 out of 7.
	<b>Public Transport</b>	Respondents rated this area 3.9 out of 7 compared to Argyll & Bute Average of 3.7 out of 7.

Top 3 Ratings



Bottom 3 Ratings





#### Thematic areas by lowest score to highest score

Thematic Area	Average Score
<a href="#">Streets and Spaces</a>	3.8
<a href="#">Public Transport</a>	3.9
<a href="#">Influence and Sense of Control</a>	3.9
<a href="#">Work and Local Economy</a>	4.0
<a href="#">Care and Maintenance</a>	4.0
<a href="#">Facilities and Amenities</a>	4.1
<a href="#">Play and Recreation</a>	4.2
<a href="#">Social Contact</a>	4.3
<a href="#">Traffic and Parking</a>	4.4
<a href="#">Moving Around</a>	4.4
<a href="#">Housing and Community</a>	4.5
<a href="#">Identity and Belonging</a>	4.6
<a href="#">Natural Space</a>	5.6
<a href="#">Feeling Safe</a>	5.7

## Q1. Moving Around: Can I easily walk and cycle around using good-quality routes?

<b>87 responses in total – Average Score of 4.4</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
9 responses	4 responses	14 responses	16 responses	16 responses	16 responses	12 responses	0 responses

### Comments

Accessibility issues need to improve significantly
Being disabled I don't find the town centre easy to access. I have marked 6 as there are numerous suitable locations nearby. I foot bridge linking the canal with the front green would be great and get a 7.
Cycle paths lead to busy roads and the paths don't link up. Forestry tracks aren't linked either lots of dead ends and only circular routes. Most are badly marked. It should be possible to cycle off-road all the way to Glasgow from Lochgilphead via tracks along Loch Fyne but you can't cycling on A83 is a death trap. No safe cycle route from Cairnbaan to Kilmichael and on to Dunadd and on to Kilmartin Glen. Life in hands cycling along past Kilmichael towards Dunadd with very high speed traffic breaching speed limit at all hours of day and night.
Cycling between Lochgilphead and Ardrishaig is good, but for most other locations/directions, there are limited off road cycling routes. Improved connections between the canal tow path and the centre of town would be useful as would a links to other cycle paths such as the one to Kilmory from Whitegates Road.
don't see any problems to moving around in the Community
Easy access for walking, especially dog walking, and good paths well sign posted
everything can be Improved
Few bike racks in Lochgilphead, no bike path to canal through town. Generally routes feel safe.
Find it difficult to use buses therefore have own car. Pavements are a problem as they are too high for my chair.
I am not physically able. I live on a hill not fit for a disabled person.
I do feel safe cycling around the streets of Lochgilphead, on the canal tow path or on any of the smaller roads, but the main A816 road is far too busy and dangerous with HGVs going by, especially on corners or in poor weather. I personally feel safer putting my bike on a car rack driving to the area you want to cycle around. Going for a cycle and then driving back home so to avoid cycling on the busy main road. Especially with young adults or children in tow
I live near the Crinan canal which is great for walking and cycling. There could be more seating areas along the canal to allow people to rest if need be. i think a cycle lane on the main roads would be of huge benefit as having the cyclists on these country roads with HGV's etc. makes for huge queues and dangerous driving
Improve lighting in some areas, make the paths more attractive to walk along, also improve lighting (canal) and provide nice benches where people can relax.
It isn't safe to cycle on the main trunk roads due to blind bends and the speed of the traffic that uses them. Some pedestrian routes are poorly lit and in parts feel isolated with dense vegetation on either side e.g. Kilmory Old Road which discourages me from walking it when it is dark. It

would be preferable if there was a better lit, more publicly visible route to Kilmory Industrial Estate from the centre of Lochgilphead for pedestrians.
Little in way of cycle routes lanes in Lochgilphead town though some outside the town
Lots of good walking routes, few cycling routes.
lots of good walks and cycle trails but not many cycle trails that link up for children (safe) love walking in this area
Lots of regen required, but is slowly improving.
More access is needed to the cycle routes on the canal. My front door opens directly on to the pavement and I have been nearly hit on a number of occasions with cyclists
More could be done and some improvements are planned. Lucky to be near the canal and woodland areas. Cycle hub at Ardrishaig only 2 miles away.
no cycle lanes on the road
no pavements and cycle paths in many areas
No walking and cycling routes
Not enough routes for a place that attracts so many cyclists with result A class roads are overflowing
Off road walking and cycling is great - once you drive there. To walking there would be difficult given there are no footways and the road is very busy.
Pavements are in poor state and roads are full of potholes making cycles swerve on the road.
Pavements in bad disrepair for people especially those with disabilities.
Roads locally poor standards, potholes/uneven surfaces/raised drain covers etc. especially for Road Bike Cycling
Some bins in Lochgilphead are so wide/long that they reduce the width of the pavement for mobility scooters and some walkers/prams/young families. On bin days bins (domestic) are left on pavements and restrict pavement width - mobility scooters/walkers -prams - young families. More reduced kerbs in town to improve better access. Especially bins where entrance to car park meets Poltalloch street, by the bank.
still a lack of off-road routes
The only real cycle routes are via the canal banks. Otherwise the main road is the only option and the roads are too busy, narrow and the tar is in poor condition. - not a good experience and some drivers are very aggressive
The roads between Barnluasgan and Kilmory are quite heavily pot-holed and/or rough where they have been patched.
There are lots of good quality routes in my area
There are many walking routes in Argyll and Bute, Crinan canal and various forestry routes. Cycling routes there are many also on canal and forestry roads if you know the roads. On the roads not so much especially in the towns for cycle dedicated lanes. I have started cycling to work have to be careful with parked cars on roads as no dedicated cycle lanes. Cycling not given much priority. Routes are generally safe enough but tend to leave earlier in morning to avoid busy period and leave later at night to avoid traffic again. There is public transport to work which is good but have to walk 15 mins to town to get bus would be good if more local stops for bus. Could do with more bike shelters to lock bike in safe area while shopping if trying to encourage cycling and shopping.
There are no cycle paths
There are plenty of B roads tracks and trails to meander about Mid Argyll. The main roads to Inveraray, Oban and Tarbert are a nightmare to cycle on. Too narrow and too many heavy lorries who, if not actively trying to kill, make a decent attempt at sucking a cyclist under the truck. Where there are sometimes trail alternatives they are no good for cycle touring on road bikes.
Traffic is generally light.

Walking is good around Lochgilphead but I am also a keen road cyclist and you are taking your life in your hands on most of the main roads around here.

Walking routes are ok but are areas with room for improvement e.g. crossing roads from Lochgilphead to Crinan Canal can be risky as 40mph speed limit is too high and these parts should be a 30 zone. Also crossing at Lochgilphead Co-op is poor and an accident waiting to happen.

## Q2. Public Transport: Does public transport meet my needs?

<b>87 responses in total – Average Score of 3.9</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
13 responses	11 responses	6 responses	21 responses	16 responses	16 responses	4 responses	0 responses

### Comments

Buses are infrequent.
Do not use public transport much but know it is there. Rely on others to arrange travel times with bus timetable to get places. Bus timetable does not always have a return time that may suit without waiting 1 hour and for return journey.
Don't rely on public transport but know that the buses are comfortable. I think due to where we reside the buses can encounter being caught up in traffic from Glasgow so can be delayed. It would be good to have more local services rather than relying on the bus from Glasgow to Campbeltown. I know this costs money but we are not all travelling to Glasgow or catching the ferry at Kennacraig. I did use many years ago for going to Lochgilphead for shopping and found it hard with bags of shopping and then buses would be really busy. I do know now that you have to book ahead which again is not really ideal if you have to go somewhere last minute and the bus is full and you cannot get on.
don't use it
Don't use it as it effectively doesn't exist.
Excellent regular service to Glasgow and Oban. I don't use the very local service but it appears to be frequent and well used. Bus stops have up to date information including real-time displays
Find it easy to access the buses or taxi and affordable due to travel card, doesn't access for all people. Can't use the public toilet.
Finds it difficult to access the buses - use own car. I use a key for the public toilet.
finds online booking for the Glasgow bus is too difficult
Four buses a day, at times not suitable for getting back from work, mean you have to drive whether or not you want to. However, given the disperse population, this it unlikely to be commercially viable for a bus company to increase its offer and I doubt public subsidies will be available, despite governments making the right noises about reducing carbon footprints.
I can't reach the nearest bus stop
I don't use public transport but if I did need to there is a stop right outside my house
I don't use public transport much but when I get the bus to Glasgow it is usually on time and comfortable. A few more departures might be good, and a later returning but otherwise not bad.
I don't use the public transport but neighbours use it for school and shopping and it seems to be adequate for these purposes. Most people don't use it due to lack of frequency. Goes where we are most likely to go (Lochgilphead and/or Crinan).
I never use public transport. I suspect it's not frequent enough or convenient timing but even if it was I probably wouldn't use it.
I never use the public transport in this area, unless I am taking the bus to Glasgow. My local bus that takes me to either Lochgilphead or Oban is an infrequent service and is about a 2 mile walk from my home



I rarely use it but when I do i find the Glasgow bus to be very good.
I rarely use public transport but it is utilised by my children to/from Glasgow who would agree it is OK but could be more frequent or with later options for returning from the city.
I Very rarely use public transport so cannot really comment
I would use public transport more if there was a more regular service route from Port Ann to Lochgilphead
I've marked 1 but in reality there should be a N/A button as I am unable to use public transport due to my condition. When my student daughter has used the bus it has been good.
Limited public transport for the area.
local bus stops 17:30 Monday to Friday, sometimes if I am working later this does not met my needs
No buses in evenings cutting off access to and from our villages
Not frequent enough as I travel between multiple locations on one day. When it is available and suits needs VERY expensive. I booked 2 return tickets to Glasgow recently and the cost was in excess of £60. Car would have been half of that.
Not much in the way of evening transport, which might be beneficial.
Odd times to travel to Oban
OK in town, not so much out with the town itself. Not enough buses run. No train station. can be expensive
only one bus 3 times a week from home and not at correct times for work etc.
our public transport needs a rethink but not sure whether it is affordable hydrogen powered busses
People with mobility difficulties who live in certain housing areas can't access public transport as the bus stops are not near their homes.
poor bus frequency
Public transport is too infrequent to travel anywhere conveniently and efficiently. The nearest train station is 38 miles away. There needs to be far more bus services as travel by car is often the only viable option but in winter the roads get badly churned up by frost, rain and heavy lorries making driving unpleasant.
Single journeys on route to Glasgow are too high and almost as much as a return which is unfair.
The Kilmory castle bus could be better used by going up the Kilmory estate at lunch time
The wee shuttle bus could do with evening availability
There is some complaints about the local services but there is a visible lack of use so it's a difficult issue. Bus service to Glasgow very good as is links to Oban.
There's a bus service a few times each day but this does not operate at weekends or beyond 5pm at night.
Very poor service

### Q3. Traffic and Parking: Do traffic and parking arrangements allow people to move around safely?

<b>87 responses in total – Average Score of 4.4</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
8 responses	4 responses	9 responses	15 responses	24 responses	22 responses	5 responses	0 responses

#### Comments

Parking in Lochgilphead is pretty good. It is also free. Let's keep it that way. (Achnamara Response)
Overall the parking spaces in Ardrishaig are not too bad. However Lochgilphead on street parking spaces are practically impossible to access now. As a blue card user, on occasion I have had to abandon my journey as I cannot access anywhere near my destination and I find it too far to walk from the car park to, say, the Post Office. One disabled space outside the Post Office is no use and is frequently used by non-disabled cars. I think a pedestrian crossing should be in Ardrishaig village. This would also have a traffic calming/slowing down benefit too. (Ardrishaig response)
The Lochgilphead 'front green' project will further improve traffic and parking issues in Mid-Argyll. (Ardrishaig Response)
There are large parking areas in Ardrishaig and Lochgilphead which are currently free and encourage people to stay in the town for lunch/shopping. If these were charged car parks, people would be less likely to stay for a longer period. (Ardrishaig response)
Camper vans and caravans driving slowly in summer with massive queues inhibit business and cause frustration and accidents during overtaking
Car parking is a constant problem. Public should park at Kilmory HQ or council offices and walk into town.
extra parking is always useful
Generally good in Lochgilphead with some issues on traffic concerns flagged up in previous questions.
Generally the parking in this area is sufficient. Sometimes the main street can be busy if delivery vans parked in areas to get items delivered. There are traffic calming areas which seem to work well. In the area I live there is a lot of traffic going to garage and there is a nursery nearby and lorries park in unacceptable areas (on pavements) while popping into garage - this in turn causes problems. It is also a straight road and sometimes traffic speeds are too fast could do with traffic calming in this area.
Green man traffic control at Co-op [needed].
Homes and businesses in Union St have horrendous problems with cars parking over their driveways
I find it easy to park and parking for cars is free.
I have never found parking a problem, other than people doing it inconsiderately, when there are plenty of spaces available in car parks. I welcome the ban on pavement and double parking included in the new transport bill and hope it is enforced appropriately. People should take priority over cars. Lack of suitable public transport will push people towards car ownership, which will make parking in towns at a premium.

I have no problem parking when using my car.
I live in the town centre - parking close to home at night after work is very challenging.
I live on Union street in Lochgilphead during the day cars are parked both sides of the roads and on corners blocking disabled access.
I think local parking good
I think pedestrianisation of the bottom half of Argyll Street in Lochgilphead would be advantageous. Inveraray would be nice with less traffic but it's the main road - so what you going to do? Parking is fine.
lots of parking on double yellow lines
More free parking in towns. can be expensive
Need more disabled spaces, especially they need to be monitored
Nil to say on this
no problems with traffic or parking
Not a lot can be done about the layout of the town centre. The LCC is already involved and looking in to extending disabled parking in line with recent changes in the system, extra disabled parking bays in the centre should help.
Parking is generally not an issue, however it isn't clear if cars have to pay to park in the car park in the centre of Lochgilphead or if that just applies to lorries. It should be much clearer if parking charges apply or not.
Parking safe and secure, general low levels of traffic compared to urban areas.
People who live and work in the area should be encouraged to leave cars at home when going to work or car share to reduce pollution.
Some times of the day/week more difficult to park/walk due to heavy traffic in town. Parking on kerbs and selfish parking that blocks wheelchair users is an issue.
The main streets suffer from the issue of car drivers accelerating too fast away from the roundabouts, before adjusting their speed to meet the limit. This poses a danger for the slower moving pedestrians crossing the roads. Traffic calming measures could be considered for these areas. Disabled parking provision needs reassessment, with more bays at places near to the shops/places people need access too i.e. chemists. What is the point of providing Blue Badges if the distance from the bays to the places people need to access is greater than the distance required to qualify for the badge?
There is adequate parking available however enforcing the rules could be better e.g. stop people double parking or parking in disabled spaces when they are not disabled
There is ample parking the problem is people don't use it, they just double park and park on double yellow lines etc. Traffic enforcement should be done.
There is certainly no issue with traffic jams in the area of Lochgilphead unless there is a big accident or road works which I thankfully don't see too often. Street signage for parking could certainly be improved
There is no proper visitor car parking around Cairnbaan and visitors end up using lay by on the canal to park or park poorly on the main road causing an obstruction.
Very small town, which doesn't really require any more parking for population and tourists.
We are in a rural area to traffic is not a problem, nor is parking.

## Q4. Streets and Spaces: Do the streets and public spaces create an attractive place that is easy to navigate?

<b>87 responses in total – Average Score of 3.8</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
9 responses	12 responses	13 responses	24 responses	10 responses	12 responses	7 responses	0 responses

### Comments

I would hope that the general decline of Lochgilphead can be stopped. It seems that gradually more shops / stores are closing and building condition is deteriorating. Lochgilphead should be the gateway to the west Highlands and Islands. There should be a strong tourist sector in the area. We don't seem to be making the most of this to reverse the decline of the town. (Achnamara Response)
Ardrishaig and Lochgilphead are in much need of investment to make them more attractive and the Tarbert and Lochgilphead Regeneration Scheme and a possible Conservation Area Regeneration scheme is addressing this to a large extent. Very easy to get around, just very dated and tired looking! (Ardrishaig response)
Both Lochgilphead and Ardrishaig's buildings need to be made more attractive. Walking around is ok. (Ardrishaig response)
Lochgilphead looks terrible now with all the shops shutting down, pubs closing, nowhere nice to eat. (Ardrishaig response)
Lochgilphead is way behind other main towns all of which appear to have had considerable investment in their centres - all monies appear to go to Oban and Helensburgh (Ardrishaig response)
Lochgilphead needs a face lift (Ardrishaig response)
A tired look to the town but that is being addressed with some conservation monies in the pot. Other areas need a lot more work for example the back lanes and some of the empty shops. Front green regeneration project will have a beneficial effect on the whole town.
area beautiful but some buildings in poor condition
don't have any problem finding access around streets and buildings - all ok
don't know about attractive and definitely dated a digital map would be useful as would an analogue map close to the sea front
Easy to get around but public spaces are no welcoming and some buildings are shabby.
Everywhere you go in Argyll & Bute they have a decent playpark and ours is terrible.
I don't think there is much attractive about either Lochgilphead or ardrishaig if I am honest. Ardrishaig would have been better with the shops still being on the water side as well, there is nothing there. Lochgilphead looks terrible now with all the shops shutting down, pubs closing, nowhere nice to eat. I would rather go to Tarbert where there are loads of events and lovely restaurants
I find some areas very narrow and pavements that are too high for my wheelchair.
In no manner, could you call the public spaces in Lochgilphead "attractive to pass through or spend time in". Pavement surfaces are a nightmare in a lot of areas, providing a serious trip which has caused injury to many people I know.

Invest in public areas to attract more people to go out and use these spaces. Create more of a community where people like to come together and socialise.
Is easy to get around but not the most attractive town centre, looks tired in places.
Lochgilphead and Ardrishaig both need a lot of help so that they are generally more attractive. Lochgilphead has lots of potential with good building stock, but a lot of the buildings are not looked after properly and look dilapidated and unloved. I have lived in other parts of the UK where the towns are treasured by their residents. When visiting Lochgilphead and Ardrishaig, as an outsider I definitely get the impression that the residents lack civic pride. I think the council also has to work on improving the attitudes of the local people. It is pointless investing huge sums of money in these small towns if attitudes are not improved also. For example run a 'Love Lochgilphead' campaign at the very least
Lochgilphead and ardrishaig has been overlooked with no help from the council
Lochgilphead gives a very poor visual experience when passing through it with dilapidated buildings, shop fronts not kept and boarded up and many crumbling / vacated hospital buildings
Lochgilphead has a lot of room for improvement and has been left behind while other Argyll towns have had several millions spent on them. A new improved front green will be a start but much more to do if Lochgilphead is to prosper and attract visitors.
Lochgilphead has much untapped potential. The plans for the front green and the conservation area will hopefully make a difference. Empty shops are a risk - would be good to see some new businesses coming to town centre to inject some life and confidence back into the town and enhance its value as a destination in its own right rather than somewhere to pass through on the way to somewhere else.
Lochgilphead is a mess, tatty and unkempt with an air of nobody cares. Streetscape could be greatly enhanced.
Lochgilphead is a total mess. The council seem to have forgotten mid Argyll
Lochgilphead is in dire need for improvement to attract more tourists to the area.
Lochgilphead isn't that brow, with a lot of empty shops. Narrow pavements mean it can be crowded and difficult to navigate. The views are good though.
Lochgilphead needs more done to it. Get rid of the monopoly on shop rents/taxes. Why do we not have a good high street like Inveraray?? Where is our playpark on the front? It's been left to ruin. Yes it's going to be upgraded but when and flood protection has to be done first. My children will have left home by time its ready.
Lot of buildings privately owned in towns look shabby and unkempt.
meadow grass with cut edges
More greenery in Argyll Street. Possibly wider pavements or removal of on street clutter in Argyll Street e.g. bins, goods for sale outside shops and free standing advertisement boards. Improved pedestrian crossing facilities at Union Street/Argyll Street/Lorne Street junction. All these would help make the town centre pedestrian environment more attractive.
More lighting in places e.g. MacBrayne's Lane. Paint/clean some buildings- remove shrubs/trees from chimney pots; rhones over growing with weeds. Less empty shops.
not a lot of facilities in the area and limited parking in Colchester square, especially for using cafes
Not very relevant to our village. However there is a derelict building (Achnamara House) which is a thorn in the side of the community as it decays.
Of course the visual impact of a place makes a difference. Who wants to stop in a town that looks run down and depressing? There are some beautiful buildings but they have been allowed to deteriorate and the place can appear quite sad - particularly on Sundays when all the shops are shut. Given when this is when a lot of tourists can be passing through, it's unsurprising that more people don't stop here.
Pavements often in need of repair
Roads and pavements not kept clean

Some buildings in the town centre require some improvement with repairs and painting
Some of the buildings could do with being painted renovated so does not look pleasant for visitors. As we have the canal on our doorstep we should be making the area more attractive to visitors. At night there is not much going on and most of the cafes etc. are closed so there is nothing to attract visitors during this time. There are markers to help people find routes around
Spaces are great, building are very ugly and tired looking.
Sundays it is like a ghost town, not attractive at all
The buildings in the centre of Lochgilphead are becoming more and more dilapidated and derelict looking. There are numerous empty shops. If there is insufficient business to support them they should be turned into flats/housing. Landlords should be forced to maintain their properties or given financial support to do so if they can't afford it. Other towns in the area like Campbeltown seem to have received funding but this doesn't seem to apply to Lochgilphead.
The Front Green is a fantastic access for the town BUT the rest is a disgrace! I know that some of the poor state is to be addressed but it will still leave some poorly maintained property out with the marked area for improvement Stag garage being one example, paint and a fence would help!
The recent plan to refurbish the front green is a very positive development as is the work planned in the conservation area, the empty shops that have now come so prevalent need to be addressed although that is easier said than done.
The town looks down in its luck and roadsides approaches are litter strewn mainly with carry out coffee cups from costa at Tesco and food wrappers
The whole area needs a revamp. Tired looking buildings and open spaces making the town look run down.
too many empty shops
town looks down in its luck in need of face lift and tidy up
Vacant shops and some run down property do not make the place attractive for visitors
Very much yes. Lots of signage. Nice older buildings. Easily accessible town centre facilities.

## Q5. Natural Space: Can I experience good quality green spaces?

<b>87 responses in total – Average Score of 5.6</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
4 responses	0 responses	4 responses	9 responses	17 responses	18 responses	35 responses	0 responses

### Comments

More could be made of the play park area in Ardrishaig and the front green in Lochgilphead needs to be drained. There needs to be somewhere in ardrishaig for the teenagers to hang around safely. (Ardrishaig response)
Accessible forestry and canal walks, loch walks and beaches.
Argyll is beautiful!
Even though the towns of Lochgilphead and Ardrishaig are lacking in attractiveness, the natural beauty that surrounds these towns is outstanding. I love where I live, I'm completely surrounded by unspoilt natural beauty.
I am happy with natural space and access to them is OK. It is not possible to access any beach in the area with a wheelchair.
I can access everywhere I want to go, but fewer opportunities to enjoy countryside if you don't have your own transport. People with mobility issues have challenges in accessing natural spaces. The all abilities access paths on Arran could be a model for Argyll.
I moved here when I was fit enough to manage some of the hills. This is no longer possible, so I can't enjoy the great outdoors where any provision is for wheel chair users, only 8% of the disabled population
Like to see the grass cut and flowers in the borders. More seats at the front green area. Some games and activities on the front green. It is not easy to access beaches.
Loads of beautiful outdoor spaces close by and a fantastic town centre outdoor resource at Blarbuie Woods. Looking forward to redevelopment of the front green.
Loads of it, all over, and very accessible if fit and able.
Lots of this.
More meadow type growth on verges.
natural space is everywhere and beautiful
Plenty of open space and walks. Facilities on them can be improved but there are choices of walks and open space.
Seating on the new front green will greatly help this aspect.
Some tiny reserves so a "Yes but," the massive devastation of industrial forestry plantations and associated operations totally degrades natural environment (note most money leaves the area to private trusts) and leads to biological deserts massive blots on the landscape, little biodiversity and clear fell and grubbing area environmental and visual disaster. The disturbance effects from road construction and so called borrow pits and brash grubbing just compound the effect. The effects are long lasting and chronic. The overall environmental quality is low.
The Green is great but the rivers have been forgotten. We have a few burns which could be made nice, these are natural highways so needs to be done carefully.
There are loads of good natural spaces available to everyone in our community

There are many natural spaces in this area the canal, woodland walks. There could be more seating for those who require this.

There are so many places - almost literally on everyone's doorstep - it's joyous. From the canal to beaches to woodland. This is something we are incredibly rich in and which adds immensely to the quality of life.

There is a distinct lack of accessible natural spaces. The proposed changes to the Front Green may improve things a bit. However that is one area in a town that should have more natural space available and accessible.

There is lots of natural space around Lochgilphead however there could be more effort to make it more accessible for people with disabilities or mobility issues.

Though no input from the council. You can't take kudos for the views

Walks along the canal are first class

Yes differently, although walks are not commonly known so can be difficult to navigate.



## Q6. Play and Recreation: Can I access a range of places for play and recreation?

<b>87 responses in total – Average Score of 4.2</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
6 responses	7 responses	14 responses	21 responses	18 responses	9 responses	12 responses	0 responses

### Comments

Good facilities at the Sports Centres throughout Argyll, provided by Council expenditure. Also good swimming facilities, although in Lochgilphead the Council failed to match other areas, in financing provision and maintenance. The Community had to fund-raise and organise, resulting in very good but smaller facilities than elsewhere. (Ardrishaig response)
Lochgilphead front green needs serious improvement. (Ardrishaig response)
Mid Argyll misses out on the 'Live Argyll' special deals for swimming pool / gym / keep fit classes etc. that are available to Oban , Campbeltown and Helensburgh . Wish something could be sorted so that the Lochgilphead pool can be included in these deals. (Ardrishaig response)
Presence of pool and gym in Lochgilphead is helpful but could be improved. (Ardrishaig response)
The Lochgilphead sports centre provides excellent year round indoor and outdoor sports facilities which is very popular with all ages. (Ardrishaig response)
There are play parks in both Lochgilphead and ardrishaig although both of them could be improved. (Ardrishaig response)
Argyll and Bute council consistently install substandard equipment
As a rural community we have lots of access to good spaces for play and recreation. As well as a gym, sports hall, swimming pool, local halls there is the vast network of forest roads for biking and walking plus the local canal. The main thing that is missing is a good quality village hall which includes kitchen facilities, smaller meeting rooms plus the capacity for larger events e.g. dances & concerts.
Better play park facilities Lochgilphead. Fix Oban playpark. What is there for our young people?
could be better but we know there is a lot of things happening MAYDs, Mac Pool, front green, sports centre.
Easy and frequent access for walking, picnics and outdoor activities such as dog walking, taking visitors around etc.
I have limited choices for play and recreation.
I have no children. I have no access to recreation areas they would use.... So can't really comment
I only have limited access to pub, green bowling, not much choice of play
I see the high school gets used on a regular basis by young people which is very positive. The front green upgrade should provide more opportunities for play
I use the gym facilities locally in Lochgilphead, which are excellent and affordable. There are also many other reasonably priced activities that are at my fingertips
In terms of being able to go walking, this is great. Can't really talk for activities for children and teenagers. Certainly, I enjoy seeing children playing outdoors.
Is this a joke question?

Leisure activities in Lochgilphead are poor. Gym facilities are sub-par with the volume and quality of equipment in the sports centre. Cost is too expensive for what is provided. A fully improved facility is needed - updated strength and conditioning equipment such as: free standing squat racks, deadlift platform, increased free weights area and range of free weights, improved machines such as leg press, chest press, pec-deck.
No better playground than the great outdoors - if you have the imagination.
not enough for kids
Not great as cycle routes don't join up. . Not a rugby pitch in Mid Argyll is a total disgrace on the council and its provision from an area that used to have a strong Rugby culture.
On the front green in Lochgilphead this used to be a well-used area for families for recreation. You do see families cycling on the canal and teenagers too. There are mountain bike cycling areas which may suit teenagers or older. There is the Blarbuie woodland area which has an outdoor gym which would suit all groups. We have a large front green and it is not really used to its potential. I think communities would welcome children playing outdoors if there were dedicated areas for this instead of trying to play amongst cars and houses where there is not much space nowadays.
Open space but poor facilities for children. Front green improvements are long overdue and local swimming pool should be supported.
play area isn't very imaginative but it is plonked on the front green in full view
Play areas are very poor, old and rusted, full of litter and dogs and cats faeces.
Play facilities may be ok, but opportunities for indoor and outdoor recreation in centre of Lochgilphead are relatively limited. Sports facilities good, but opening times are limited particularly in the evenings in the summer holidays, probably just when more people would like to use them. Especially as there is not much else for younger people to do in evenings.
poor for kids
Rubbish playpark
Seems to be more, but you have to look for them.
Some of this is being looked into....BUT just how long does a 'play-park' take?
Spaces have been improved over recent years. Good community welcome and support for children playing outdoors.
The Council has a policy of requiring developers to build tiny playparks in residential areas, but then they fall into disrepair and are not of a sufficient size to be useful to anyone. If there are going to be parks then they need to be of a sufficient size to be practical, and the council needs to put money into maintaining these - they can't expect homeowners to do it. There are plenty of options for recreation in the natural environment, but more could be done to promote the history of the area. Kilmartin Glen could be promoted much more widely, and parking and toilets for visitors more widely available - lessons should be learned from Orkney who do it very well.
the golf course should be a public course
The local golf club could do with some support as it is running solely on volunteers and goodwill of members. It could become a tourist attraction with a little assistance from CP
There are many clubs and groups to take part in however people tend to go away for a fun day out - maybe look at what other areas have and see how we could benefit from investing in more fun activities in Lochgilphead, for all ages. More kid friendly areas could be created and maintained - wasted space like the old primary school has been left which creates an ugly and unsafe site.
There are outdoor areas, a couple of small playparks and a leisure centre so there are opportunities for play and recreation.
There is a play park which is great for younger children. There is little for older children. The outdoor gym and bike track at Achnabreac are not advertised, many locals are unaware of their existence.

This is not a service I need or use. So believe there are some play and sports facilities locally.

very few organised facilities locally but plenty of outdoor space

Very poor quality equipment in front green. Highbank park & Kilmichael are really good places to visit.

Yes I can but am not in the habit or used to meeting up with "a walking group" in the community. Would like to know about more things to do that would not cost money e.g. taking a flask of coffee...

Q7. Facilities and Amenities: Does my place have the things I need to live and enjoy life? This could include shops, schools, libraries, health services or places to eat and drink.

<b>87 responses in total – Average Score of 4.1</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
6 responses	10 responses	18 responses	16 responses	18 responses	9 responses	10 responses	0 responses

### Comments

I wish that the Lochgilphead library was open one day over the weekend. (Ardrishaig response)
A place to sit and work with Wi-Fi access and a range of beverages or even just talk to people that run local businesses with a receptionist who knows who to direct you to and an area that you can sit and chat to others
All public toilets are unfit for humans
As before, there are no nice places to go for lunch or dinner, lots of shops shutting down, pubs shutting down or in Ardrishaig's case, collapsing through neglect
Bring Aldi to Lochgilphead. End the monopoly on the local high street and encourage local shop keepers as well. Fund the swimming pool making it cheaper for locals to attend. Dunoon pool about 1/3 of cost of Lochgilphead.
Could be more, but what there is, is ok. More social places like restaurants and bars would definitely benefit the area.
Has limited choices to go for something to eat, limited choices of pub, standard could be better. Has access to GP. Libraries are very limited.
I have limited choices, though there is a GP. I can use my car to go somewhere else away from the community.
It's almost impossible to see a GP with the current system used in Lochgilphead. There are great facilities in terms of the building, but the appointment system means they are not easy to access. I think the system is designed to make it as difficult to see a GP as possible. If you work then you have to take considerable time out from your working day to speak to a nurse, then to go and see a GP if required. It just adds to the time needed and results in duplication of work.
Lack of shops and no decent pubs in Lochgilphead that you could meet up in. Some shops such as Fyne living. Marmalade deli are excellent
limited facilities in area
Limited food shopping opportunities in the town. Virtual monopoly situations for many foodstuffs. Limited places to eat, drink and meet friends, particularly in the evenings.
little in way of eating places in Lochgilphead though those there are fine little in way of shops
Lochgilphead doesn't have anywhere nice to sit in and eat really. The pubs are grim. Schools, nurseries and GP surgery I would say are pretty good considering. Library isn't open as much as it could be, but I don't really use it anyway so not too bothered.
Lochgilphead has gone downhill over the last decade or so with no investment which is disappointing when several other towns in Argyll and Bute have received millions for various improvements.

Looking at our nearest town, Lochgilphead - the medical centre is excellent, and so is the library. The school and the MAC pool are both good for sports facilities. Community Centre has courses and club meetings. Shopping is adequate, shame about small shops closing.
Lots of empty shops and rubbish playpark.
My GP surgery is good, but I have to travel to the next town (20 minutes) to access a dentist. The shops are terrible - a Co-op and a Tesco garage, so food shopping is very expensive and extremely limited. The alternative is to shop online or travel to a larger town to access shops there. This is a pity as the ideal would be to support local retailers.
Not a lot to do on a Sunday only the pubs seem to be open. Lots of places have closed down - less choice to buy items locally.
Not bad but we need to make more of the independent shops as a selling point to the town. Need to encourage more shops to be used. A look at the cost to rent?? The need for a dentist is high on the list to help the town.
Not enough disabled parking at the hospital where social workers and visiting doctors have been seen to use them
Ok so amenities are limited, but that's where we live. If we had loads of facilities and amenities it wouldn't be the same place. And I like it the way it is.
Only thing missing are a dentist, shoe repair and reliable dry cleaning service. Lots of cafes bars and restaurants are great.
Over the years town centres have diminished and it is happening here. There are places to eat and drink but they all close eventually and trying to get anything after 6 pm is very difficult. We are limited to 1 supermarket which is very expensive and 1 which is in a garage so not ideal for large shopping. Most of the facilities are well maintained. I do use home delivery and our local supermarket is expensive. Most facilities are within walking distance.
Poor access to Doctors
Poor provision of eating places in the evening Tourists are not catered for well enough to attract them to the town
poor retail and dining facilities
restricted library opening hours, shops in town shut / shutting down
The ones we have are great and try so hard. I'd love to see a confidence boost in the town. While we have a good few independent shops many are of a similar type. One of the town centre pubs has closed down. More meeting places at night in town centre - not necessarily licensed premises - would add vibrancy. The number of empty shops is concerning - losing any more could badly impact on a town already lacking confidence.
Shops are limited in what they provide.
Shops offering is limited. Little outdoor seating.
Some are excellent like the hospital and medical practice, others not so much. Somewhere nice to eat that is accessible would be lovely. The Argyll did do a great basic fair but since closure, is it open or closed? This may not be fair to the establishments that I have not gone into, but their appearance is not an encouragement. We have some lovely places nearby not so much in the centre, the Stables fantastic but limited and by the time that I make my way there to be turned away not so good.
Sparse population means we don't have wide range of amenities such as soft play, concerts.
Ten empty shops in the town at the last count and a hotel closed for several months now.
The schools in the area seem to be working for primary children however in the high school teachers seem to be hard to keep and leave at crucial points in children's education. More time needs to be invested in helping those that are struggling and not just the ones who get top marks. You can't get an appointment to see a dentist unless you go down to Tarbert which now has limited spaces. You also have to travel 2 hours to Glasgow to get to see a doctor for something that could have been dealt with at home.

The variety of shops is poor and some facilities e.g. library have restricted opening hours. The current GP cover is also frustrating but is due to a lack of GP's.

There are not many healthy places to eat in the area. A lot of eateries offer typical standard fare. It would be great to have a decent hotel or pub in the town of Lochgilphead to go for a drink after work with some friends on occasion. As a woman, I would not go into any of the pubs in town

There is a lot of improvement needed to provide a good range of facilities, amenities & services locally. There is a lack of good quality bars, eating places, social activities & fitness, shops, hotels etc. Activities and support groups for elderly and disabled are limited & continually being cut. Poor dental provision In Lochgilphead.

Very little shops, places to eat and go. There is no life in Lochgilphead.

We are encouraged to "shop local". Yet this is a place where there is nowhere to purchase underwear! How bad do things have to get before the council realises it has to really do something substantial to improve shopping amenities? Accessibility regulations also need to be enforced for businesses, from shops to places like Jewsons. As to dental provisions..... what are they again?

Yes mainly for now.

You overpriced everything and don't support local trade

## Q8. Work and Local Economy: Is there an active local economy with good-quality work opportunities?

<b>87 responses in total – Average Score of 4.0</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
8 responses	10 responses	13 responses	20 responses	21 responses	9 responses	6 responses	0 responses

### Comments

As the main centre for Local Authority and Hospital Service in Argyll, ably supported by development assistance from HIDB (now HIE), Lochgilphead has always had the potential to be core for the economic development and sustenance of Argyll. This has not always been recognised or supported by Councillors from outlying areas such as Oban or Helensburgh. Continuing work by HIE and University of Highlands and Islands may yet frustrate their efforts to "keep Lochgilphead in its place!!" (Ardrishaig response)
Most employment is outside the village E.g. in Lochgilphead (Ardrishaig response)
The opportunities in Ardrishaig itself are very limited however the close proximity to Lochgilphead means that employment opportunities in Lochgilphead benefit the residents of Ardrishaig. (Ardrishaig response)
argyle apathy is a phrase I hear often either we need an organisation that can offer good simple repair work that is not too expensive and when a person says they will turn up they must this needs to be run by the council as private organisations cherry pick the most lucrative jobs.
Do not think there are enough opportunities locally to get a job with and without a disability.
Doesn't apply.
Geography can limit work opportunities and you can feel trapped at times as moving job would mean working away from your family or uprooting your family.
I have my own local business and in many ways it's successful, but not financially. It's very difficult to achieve this when the local residents do not fully support their local businesses
Jobs few and far between, plus employers appears to get away with paying the minimum even when experienced people apply, not encouraging especially while the BIG players are in austerity
Lack of opportunity a major problem. Lack of two opportunities and even bigger problem, i.e. if one person offered a job can their partner find meaningful employment as well. Too often not.
limited job opportunities locally
Little "industry" mainly service hub. Poor average wage.
Little in way of opportunity for young people entering employment
main employers local authority and NHS
Many local businesses have closed in the last couple of years.
More and more shops in Lochgilphead are closing by the week. There is a big reliance on public sector employment and the Council is losing jobs due to budget cuts. There is no job centre nearby. Argyll College could deliver more courses to meet the skills requirements of local employers - particularly the public sector. Lochgilphead can only support a limited number of hairdressers but that's what the college seems to specialise in.

<p>More childcare for primary age children locally. The only one in Lochgilphead does a fantastic job but not enough spaces. Not enough facilities locally for them to expand. Flexible childcare is a major issue for us all.</p>
<p>More good quality jobs would help stimulate the economy.</p>
<p>More work opportunities always needed.</p>
<p>My personal experience is that it has been possible to access good quality work. I don't believe there are local recruitment agencies, but there are job clubs and employability schemes locally to support people further from the workplace. Work seems to be available, but it may be lower paid. Self-employment is certainly higher in Argyll in general than in the rest of Scotland.</p>
<p>Not applicable</p>
<p>Not many jobs for people with small children.</p>
<p>shops shutting</p>
<p>Strong point is employment availability</p>
<p>The local council provides a variety of good quality job opportunities. There are also opportunities for training and education within the local community.</p>
<p>The main jobs are with the local Council, forestry jobs, and local contractors. There is probably a wide variety of jobs in this area but some may be easier to get into than others. Younger people may not wish the jobs that their parents etc. may have had e.g. forestry operators. Don't know if there are many opportunities for younger people to get into trades as always find it hard to get a tradesman for various jobs, electricians, plumbers etc. They are trying in this area to bring more opportunities for local business to start up and grow.</p>
<p>There appears to be opportunities for young people to gain work locally the apprentice schemes seems to aid this. However I am unsure what graduate positions are available to encourage young people to stay in the area</p>
<p>There are never any new job opportunities in this area and at the moment with all the cuts, everyone is trying to hang onto the jobs that they have, it's a scary time. Eventually I feel there will be so many cuts that people will have to move out of the area to cities etc. where there is ample opportunity for work. Also, any good jobs that would be a promotion that are created by the Council, 10 years' experience now seems to be worthless as if you don't have a degree (in any subject, not even a subject that relates to the job) you won't even get an interview</p>
<p>There are plenty of spaces for businesses to start up however many businesses have shut down in the town as they cannot afford to stay open due to many different reasons such as rent and online competition.</p>
<p>This is a rural place so types of work tend to be quite limited. Public services are big employers with varied work but with all the budget cuts that is becoming less of a source of good quality work.</p>
<p>Very limited opportunities for employment</p>
<p>Wages are pathetic compared to other areas</p>
<p>Wide range of employment, training and volunteering opportunities.</p>
<p>With council cuts good quality work is decreasing exponentially. Job losses leading to a declining working population, keeping higher paid workers satisfied.</p>
<p>Yes for those suitably experienced and qualified. Wages on the whole are lower which should not be the case.</p>



## Q9. Housing and Community: Do the homes in my area support the needs of the community?

<b>87 responses in total – Average Score of 4.5</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
7 responses	4 responses	10 responses	21 responses	17 responses	16 responses	12 responses	0 responses

### Comments

as far as I can see there is a range on offer
Boom in house build but what opportunities for those moving here?
Don't know really.
Extremely low standards of houses from ACHA.
For me, housing has not been a problem, having been in a position to buy. Certainly, I found houses locally to be cheaper when moving from the central belt. However, when I originally wanted to rent, I could not find anything suitable - this was probably more to do with how it was advertised rather than availability. I know that housing availability varies from area to area. Things may be better there than in Oban, for example.
Good mix
Housing is generally unaffordable in all tenures. Housing for young people and first time buyers a particular problem. The aging population seems to dominate the agenda to the detriment of the next generation. Baby boomers seems to be pulling the ladder up behind them - I say as a baby boomer myself!!!
housing costs are reasonable but could be more affordable homes
Housing in the town and surrounding areas seems relatively plentiful and affordable both in sale and rental sectors.
Housing would seem adequate as various new developments have taken place e.g. at old High School site.
I am happy where I live but other people may want to move to a smaller house when older or have a smaller place to live.
I am happy with my house - no problems
I am happy with my house. If anything goes wrong someone will come and fix it. Easy access to driveway and parking.
I have a good new bungalow but it is on a hill and not near amenities
I would say, no but other villages and towns don't seem to have this either. So almost accepting of the norm, which is a negative.
I'm really not sure about this, so I am giving a medium rating?
In recent years the housing stock has improved with affordable rented accommodation becoming available through housing associations.
Looking at my local area, Achnamara There is a lack of affordable housing or rental housing, which makes it difficult for families to stay in the area. Older people may find it difficult to get the care they need as they grow older, without families around them.
Low prices reflect the area

Many housing challenges across all sectors.
New types of house that are cheap and easy to build and can be built off site and dropped on site with a crane or lorry. Container homes built from old shipping containers with services systems that can be easily installed like IBC septic tanks. You can also have solar arrays or wind generators attached.
no bus going up to the new development [Burns Brae] at the hospital and there are so many old [and disabled] people up there
No lack of affordable homes too many holiday homes.
Not enough available social/low cost housing for local young people
Over provision of social rented housing which has imbalanced the housing market. There is a lack of supported /sheltered housing
People buy holiday homes and boost the prices. Local people don't have a chance.
Recent housing development using part social housing is to be commended though influx of people into housing with a lack of earlier mentioned employment or infrastructure
Some private rentals need upgrading. Lots of social housing available. New houses being built.
Stop building flats!! Build more houses - family sized houses. Why are some single people in a 4 bed house? Affordable houses are great - but not so great if the heating system breaks and costs a fortune to replace! There should be some assistance for those who buy through shared equity schemes to replace the shoddy work done by the builders.
There is a lack of accessible housing. There is a lack of housing of older people who need more support. There is a lack of residential care accommodation. There is a lack of affordable housing.
There is a need to provide more affordable housing in the area and the private rented sector tends to be quite expensive. It is not always easy to change houses when your family requirements change due to limited availability of the right housing option.
There is probably sufficient range and choice of housing to meet people's needs, however more needs to be done to reduce energy demand required to heat most of the housing stock, as this relies predominantly, on electricity.
Unable to move house
Where I live there is a good range of housing with a mix of private, rented in the one area and has a mix of people, elderly, families, couples, and single people. Some of the new properties are small and are more affordable than the traditional houses which are more expensive. In the outlying areas there is probably quite a lot of accommodation for holiday lets etc. which is a shame for locals who may not have the chance to get this type of accommodation.

Q10. Social Contact: Is there a range of spaces and opportunities to meet people?

<b>87 responses in total – Average Score of 4.3</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
6 responses	9 responses	12 responses	21 responses	14 responses	12 responses	13 responses	0 responses

**Comments**

I think community centre in Lochgilphead is good - spaces like these are crucial in my opinion. (Ardrishaig response)
A lot of people work in Lochgilphead but live elsewhere meaning work colleagues/friends can often be a reasonable distance from home
Again a lack of infrastructure
Canny get away from people I know. Everything takes 3 times as long as it should to stop and talk to people.
Design of front green should help with this. Need to work on intergenerational aspect of the community but otherwise it's not bad.
Few places for young people to meet. Local inn natural focus but short term tenancies mean that it often closed and there is a lack of a decent gathering place for 18-30 age group
Front green?
happy with social contact - uses Lochgilphead Resource Centre all year round, spending time with friends and family
I miss the Argyll hotel on a Friday which was an accessible social meet up
If the front green development goes ahead this will create a space where people want to come to socialise but it is mainly focused on kids. There needs to be more for young adults to do.
I'm not sure. I haven't looked for this while being here.
Lack of decent village hall as community centre inadequate
Lack of public transport. Lochgilphead/Ardrishaig could do with a modern large facility for events etc similar to Ardfern
limited places for social entertainment
Lochgilphead has few night time venues worth visiting and little to attract young folks to stay for night-time and weekend entertainment.
Lots of opportunities to meet others
My own housing situation isolates me and limits my ability to have any social contact.
No common area - why does a small community such as Ardfern have a fantastic community hall and we have a falling down community centre that doesn't have space for events?
No public hall in Lochgilphead, Limited evening economy, few places to eat or drink or meet people.
Not at night
Our village hall provides a fair range of different social activities. The church has recently closed so this no longer serves as a meeting place.
Relates back to social places.

There are a lot of clubs and coffee mornings, so yes, but I'm sure there could be more diverse things going on

There are definitely a good range of spaces and opportunities to meet others. In saying this I have observed more often than not in the past few years living here that there is a strange divide between local people from this area and those who have moved from somewhere else. It appears to me that local people want new residents to contribute to their town to keep clubs or groups active, but at the same time they like to keep their distance. We live in a society where people are so busy with little free time. So if new residents like myself do not feel included or welcomed into clubs or groups, they will lose interest and will do something more useful with their time

There are some excellent organisations in town but my disability prevents access to some of these

There are various clubs and facilities that people can join and socialise.

There is but not the right type and we have not yet worked out how to encourage people to visit them or if they want to my favourite place used to be a pub with darts dominoes and card games plus space invaders machines but this does not appeal to all. Workshops for people to make stuff that have the ability a community garage with vehicle lifts that can be hired so that people can learn to repair and repair their own vehicles with the ability to order parts that arrive when they are supposed to and do the job that they were ordered for and for the car that they were ordered for. Most people would just want to fit their own tyres without having to crawl around on the floor.

This area could be improved if the location had a good quality village hall which could be used for a variety of social groups.

Very little support for autistic children and their families

Very lively third sector providing support.

Yes

You can't even afford to replace a park bench. What do you think?

Q11. Identity and Belonging: Does this place have a positive identity and do I feel I belong?

<b>87 responses in total – Average Score of 4.6</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
7 responses	9 responses	12 responses	8 responses	19 responses	10 responses	22 responses	0 responses

**Comments**

After over 40 years in the area I am still more biased towards my home island and Oban.
Although a small community there is a mixture of a tight knit community and also a community of strangers.
Argyll has lost its identity
Belongs here and doesn't want to live anywhere else.
I am not from this area but have been here many years and believe that there is a strong local identity. People here are proud and local groups and networks encourage people to engage positively.
I don't feel Lochgilphead has an identity. It doesn't have a focus, a central point of interest. However I don't feel this is necessary, and the town has a strong, tight-knit sense of community which I think will be noticeable to visitors and new residents.
I feel most people see Lochgilphead as a bit run down
I feel that I belong within my own small community. I'm not sure I have integrated into the wider Lochgilphead community as yet.
I feel the local history and culture is in danger of being lost. However, I also feel that overall we are a very inclusive community.
I love living in this area and I am happy to have moved here with my family for so many reasons. I have lots of lovely friends but have a strong sense that a lot more work needs to be done so that there is less of a gap between local people and new residents to the area.
I love the place and around as an incomer I feel accepted
I think there is a lot of misunderstood negativity about the area. I don't come from here so I don't really feel I belong.
I want to belong and I love where I live it is steeped in history but I am not sure that equates to identity as many people have either moved to here (like me) or were born here moved away and come back.
I was born here and don't want to live anywhere else.
I work in the town but don't always feel I belong.
Lochgilphead has less of a community feel than other local villages and again suffers from any real focal point within the town.
Lochgilphead is welcoming but does not seem to have quite the same community feel as say Campbeltown where more is on for young folks and adults.
Lots more could be done to promote Kilmartin Glen to tourists with a tourist trail, better car parking, toilets, signage, brochures, websites - take lessons from Orkney. The heritage of the area could be promoted much more than it is currently.

No I have lived here for 37 years But still not a feeling of belonging which is more down to my feelings of home and where I am rather than here
Not enough done to celebrate this area. Great in Inveraray and oban and Tarbert but not Lochgilphead. Even Ardrishaig has more community spirit. Needs community area for all to join.
Not one bit. There has been no money spent on the area so people have got nothing to feel proud of. The area is rotten.
People are friendly and welcoming. I am able to enjoy some of my (niche!) interests but clubs, etc. tend to be more traditional in nature.
Some groups try but I don't think there is a great sense of heritage here. It's impossible to break into groups for a single woman in her 20s/30s as the cliques are all geared around children
strong community spirit in area
The new build adapted flats tend to be built on the edge of town and it's hard to get in to where the community activities are.
Town looks really uncared for Many buildings require repair and or painting Empty Hotel and lack of establishments who provide evening meals No Lounge bar available in any pub to meet with friends
Very much so.
Yes but, should be "Argyll and the Isles" not Argyll and Bute. To what purpose does Bute -a community that has stronger links to Inverclyde than Argyll and the Isles - have to be included why then aren't Mull, Iona, Coll, Tiree, Gigha, Colonsay, Jura, Islay not mentioned?
Yes people here are in the main friendly and welcoming
Yes. Older residents have a strong sense of community and history.

## Q12. Feeling Safe: Do I feel safe here?

<b>87 responses in total – Average Score of 5.7</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
4 responses	1 responses	3 responses	2 responses	16 responses	31 responses	30 responses	0 responses

### Comments

Being 6'2" ex blacksmith/Royal Marine I rarely feel unsafe. I feel that my kids would be safe here and their kids.
Can only speak for myself. Never felt unsafe in mid Argyll at any time of day or night.
Care very poor - no staff!
Compared to other towns and cities Lochgilphead has a very low crime rate. I think some areas need to be more lit up at night.
Drugs seems to becoming a bigger problem and when out walking seldom see any police on foot.
Feel very safe - see local police on patrol regularly - on rare occasions when I've needed to alert them to something they respond quickly and sympathetically.
Feels totally safe at home and in community.
I do use routes that are maybe not well lit in autumn/ winter but do feel safe. Generally the area is safe for all but probably not free of antisocial behaviour.
I feel perfectly safe here.
I feel safer here than anywhere else I have lived.
I feel totally safe at home and in the community.
I felt safe before. But thanks to over grown paths and dim lighting it is very easy to feel unsafe
I have never felt unsafe in Lochgilphead at any time of day or evening. Occasional rowdiness in the evening at weekends could be reduced with increased visible policing.
I think the area is very safe and have never felt threatened in my local community.
Local police excellent
Lots of areas appear unsafe MacBrayne's lane is a particular problem with unoccupied buildings and over grown areas with broken fencing Many people use this as an access to Union St and beyond when getting off bus
There are more and more redundant buildings in Lochgilphead which are unsightly (old hospital) but are also a target for vandalism and thieves. There are poorly lit and unlit paths especially accessing the hospital
There is slight room for improvement in the town but one of the feel safe problems is the proximity to Faslane.
This feels like a very safe area
This is a relatively place area to stay but could change so quickly due to lack of employment infrastructure and opportunity
very low crime area
Very safe.
Yes
Yes

Yes I feel extremely safe in this area

Yes I feel safe here when I lived in Glasgow a group of youths coming towards you could be daunting however in Lochgilphead I don't give it a second thought.



## Q13. Care and Maintenance: Are buildings and spaces well cared for?

<b>87 responses in total – Average Score of 4.0</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
10 responses	6 responses	16 responses	20 responses	15 responses	9 responses	11 responses	0 responses

### Comments

Litter is a problem and dog mess in particular - lots of notices about fines for fouling but no enforcement facilities? Even where dog poo-bags are regularly used, the poo-bins are not emptied and create a nuisance in themselves! I have witnessed considerable littering by Council (or Council- contractors?) lorries transferring waste from Campbeltown to Lochgilphead and beyond, down Loch Lomond-side, where there was no covering on the loads and waste was seen to fly out of the lorries to litter the roadsides! The Council use Kilmory as their headquarters but make no attempt to maintain the grounds of the Estate (which could be a tourist attraction in its own right!) No work seems to have been done since the days of the "Job-Creation" programme. (Ardrishaig response)
1, enough said!
A lot of derelict and unmaintained buildings about. But not all of them by any means.
can't really expand on that
Civic pride could be improved by at least 100% This in turn would have a positive impact on how buildings are cleaned, improved and maintained. Also, some of the architecture in the area is so low quality. I am yet to see an interesting McLeod structure or development. How do these get through planning?
empty shops and appearance
Front green [in Lochgilphead] is a disaster
Frontage of shops generally with some exceptions is poor
generally down its luck appearance and most footpaths are littered with dog mess and road sides littered with carry out wrappers and costa cups in all directions from Lochgilphead
Housing stock badly maintained and poorly insulated
I find litter a problem, people do not clean up after their dogs (perhaps because they think they are out in the countryside it isn't so necessary), fly tipping up forestry roads makes me furious. I have not been very aware of vandalism. We have a great recycling centre. We have a residents' association.
In need a repair, even demolished to make way for clean and modern living.
Issues with non-native invasive plant species on the Lochgilphead front green
Just look in Lochgilphead and ardrishaig. That sums up Argyll and Bute council. Total JOKE!
Lochgilphead has many dilapidated buildings and poorly maintained shop fronts
Looking at Lochgilphead: the facilities mentioned seem well organised, well maintained and comprehensive.
Lots of gardens in the area are neglected and this applies to both owner/occupiers and rental properties

Lots of privately owned buildings in-towns are messy. Roadside litter and litter from cars camper vans and workies vans is a major problem and needs urgently addressed: Take away food cartons, plastic drinks bottles et al.
Many buildings uncared for and require repair/painting Many areas untidy/ poor state of repair MacBrayne's lane and Blarbuie Rd to name two Unused A&B Hospital site not maintained and area has uncut grass and infested by rabbits
Na, Lochgilphead is looking a bit of a dump. Private building on the main thoroughfares need improvement.
Not maintained enough. Upgrade our town centre and playparks. Glass recycling would be great as pick up service.
Older buildings in centre of town, showing signs of lack of regular maintenance e.g. trees growing from chimney stacks, vegetation in gutters. Difficult to get people to do these jobs, and costs significant. Buildings in multiple ownerships and lack of factoring makes this difficult.
Parking and disabled access are an issue sometimes
Public facilities like the public toilets should be invested in as they are disgusting to use - mirrors vandalised and an old fashioned feel to them. More bins should be placed along canal.
Quite a lot of commercial spaces/units, especially in High/Main St's are vacant and unmaintained
See previous comments on lack of investment.
Several buildings in the town centre are in need of TLC and the roads could be very much improved. The front green is always covered in seaweed and debris.
Social amenity housing could do with a clean-up in the main drag to make the place more appealing
some are, some not
Some buildings are well looked after, others less so. Not the worst place for neglect of privately owned buildings (Campbeltown has worse issues for example although the CARS scheme had brought significant improvements).
Some houses could do with being painted especially in the town centre one window has been boarded up for over 10 years.
Some of the local buildings urgently require some TLC. Litter and dog fouling are common problems but these are not specific to Lochgilphead.
some poorly maintained property in parts but many ok
The buildings in the centre of Lochgilphead are not well cared for - lots of peeling paint, badly maintained roofs, and crumbling windows. Landlords should be forced to take action or given grants to do so.
There are good facilities for recycling. After looking after friends dogs recently could do with more dog litter bins as ones to be used were often full. Public areas are generally well maintained.
Too much dog mess and litter. Not enough bins about the town.
Town centre businesses have a sense of pride and are well maintained and painted.

Q14. Influence and Sense of Control: Do I feel able to take part in decisions and help change things for the better?

87 responses in total – Average Score of 3.9							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
9 responses	10 responses	9 responses	26 responses	17 responses	10 responses	6 responses	0 responses

**Comments**

A lot of things could be improved. The council could listen more. The Health Board definitely needs to listen more!
As I work for the Council, it can be difficult getting too involved in organisations who work with the Council or giving views on Council services.
I feel that the Council listen to concerns but never, never act on them.
don't feel empowered to change anything
Don't really want to reply to this. I work for the Council, I know the problems and the resource restrictions and probably have more input than many.
Even as a community council member I feel that this is limited to the system that we live, on the one hand disabled parking bays are being sorted, yet meadow verges is like asking council employees to cut off their own arms!
Feels he can't discuss matters important to him with authorities and things could be done for his benefit most of the time.
Have served Community Council but am not fit enough
I believe the council listen and there is avenues for the public to get involved through various ways.
I cannot attend evening meetings. Unless you are a part of them, often it's hard to get involved. Are people being listened to? Not always. It's often a done deal before it goes out for consultation.
I feel we are given the chance to state out views, I'm not sure how much of an impact that has though.
I like being part of the Citizens Panel. The council has on-line and public consultations and the facility to comment on planning applications.
in so far as get citizens panel questionnaires
Like many people I tend to be disengaged from this type of activity as it appears that I won't be able to make any difference anyway.
No as council budget cuts means it can do less and less.
No but I hope that will change this survey does help but not everyone will answer it you need a new format probably in the form of a quiz people watch quizzes on TV more than anything else maybe a community Quiz once a year in October with prizes like free broadband for a year or a free sat package or a free set of tyres(not including the fitting) as well as the usual bottles of beer and wine
No the system we live other is not designed to encourage or facilitate true democracy or democratic involvement and that is a national issue. But should note I believe in principle of anarchism

on Citizen's Panel but don't get any feedback

The council consults on a wide range of issues, including the budget. I contribute - I'm not sure how many others do. People feel they are heard if they get what they want, otherwise they don't always listen to the reasoning behind why it's not possible.

There are various meetings, days just now for the regeneration of the front green in Lochgilphead so people do have the opportunity to contribute.

These surveys are very helpful and I am glad I am able to voice my views in this way, in the hope that my local area can be potentially improved and developed.

This won't get responded to as most of these surveys don't.

We have participatory budgeting so yes, to some extent.

would like to meet with local elected people

## What are the main issues and priorities for change that you have identified?

1 - More investment in Lochgilphead area. 2 - More evening and weekend entertainment. 3 - Better foot crossings to Crinan Canal
1. Repair in the buildings in Lochgilphead town centre 2. Convert empty buildings into homes 3. Create a safe, better lit, more visible walking route between Lochgilphead Town Centre and Kilmory Industrial Estate.
A decent park kids to play. An indoor area for kids to play. Somewhere/something for older kids/teenagers to go on a regular basis not just one day a week during term time. A reduction in drug use and availability. And increase in jobs for all ages.
Accessibility! Improve local shopping amenities. Improve pavement surfaces. Improve traffic calming on the main streets.
Ageing community and lack of affordable housing, leading to school closure. Would be good to see land (near the village pier) available for housing/self-build plots to try to rejuvenate the community.
Attract businesses and revamp the look of the area.
Attracting more people to area through jobs Regenerating the area smarten buildings, create space for recreation Stop shops closing as visitors will have no reason for stopping
Better public transport Better access to health facilities Social subscribing
Buildings need sorted, more areas for social interaction. We are the only area without a village hall Nowhere decent to eat in the evening The old school needs demolished it is an area where young people hang about taking drugs and drink To many shops closing. No support for annual events.
Clean the place! Tiered of being treated like a second place area. People take one look and turn round.
Community engagement embrace change to an all-electric environment Lifelong Learning simple cheap modular training courses that are also stand alone.
Employment Infrastructure Run down appearance of Lochgilphead What about dog mess everywhere it's getting difficult to walk certain places??
Fix the sea wall, fix the roads, maintain town centre, cycle routes for commuting, wild verges.
Gym facilities, job progression and security, town centre renovation
Image of Lochgilphead improvement to town visually litter and dog mess
Improve appearance of town Improve retails facility - get a better supermarket
Improve kerb/pavement access with reduced kerbs - speak to effective groups and rectify Bins/landlords provide suitable storage on day of collection effective meeting with locally elected people. More employment opportunities.
Improvements to town centre environment. Including promotion of opportunities for collective improvements/maintenance of buildings. Identification of opportunities to improve the evening economy of the town centre.
Invest in the front street to make it a more attractive area Better parking
Investment to improve & remedy the many dilapidated and empty buildings, and the scruffy shop fronts. To inject some life into the town and encourage businesses to set up in the vacant shop units. Cosmetic changes like flower displays, hanging baskets, improved paved areas.
Lack of building maintenance and economic growth with bars and social spaces.
Lochgilphead town centre isn't attractive and people pass through area without stopping
More for children to do; activities or new play park with lighting. Too many shops in disrepair. They have peeling paint. Too many shops closed or closing.
More help and support for families with disabled members. Proper clean play areas.
More open council. More infrastructure. Different Chief exec

more things to do in the villages
More to be invested in town so that it is a generally nicer place to live and creates more of a community.
More welcoming spaces. Buildings tidied up
Need a shoe repair business - the nearest one is in Oban Improved signage to the tourist information service in the bookshop Increased police presence in the evenings at weekends
Not a lot to do. New playpark.
Not enough parking when "events" are on.
Parking. More for kids to do. More support for community programmes that start and just as quickly close through lack of support.
Paths/sidewalks are full of dog faeces so someone could be better in executing fines from people that do not clean after their pets.
Pavements need upgraded Dog mess Litter
Provision of a good quality village hall/centre for use by a wide variety of groups. Enforcement of parking rules Property improvements to make place look better
Regeneration of area Inward investment and job opportunities Better roads
Renewed confidence and investment in town centre. Attracting new businesses. Creating a sense of destination.
Stop forestry plantation expansion and reform it to stop clear-felling and wrecking biodiversity. Link up cycle paths and routes for a car free safe off-road system crossing Argyll but can also be used for cycle commutes. Address roadside plastic litter. Create a rugby pitch in Lochgilphead.
The appearance of the local towns e.g. Lochgilphead and Ardrishaig Combined with Improved civic pride Better paths and cycle routes Better relationships between local residents and new resident
Tidy up buildings and streets/pavements Work with landowners in MacBrayne's lane to make this a cleaner, safer access route Contact NHS to tidy up A&B hospital site and address rabbit infestation which is spreading to Fyne Hones housing area
Tidy up Lochgilphead.
To actually do what is being suggested....stop talking ACT!
Too many empty shops. No decent children's playpark.
Town centre is in decline with too many empty shops
Traffic and parking
Upgrade our town centre - make it welcoming. Decrease rent and rates for high street to allow local businesses to evolve. upgrade playpark community space/building
We just have to keep going with the changes that are happening and we need to push for more funding to progress other ideas to help the town.
Wider paths and joined up thinking with SNH /Forestry / Canal

## What actions could be taken to deal with these?

1. Make grant funding available to landlords 2. Change the grass verge along the A83 from grass to a public footpath from Kilmory roundabout to Tesco roundabout.
Ah well a complete overhaul of the systems we operate and live within. But I can only dream
Create jobs for younger people
decrease rents on high street build a playpark that works for all - a simple adventure trail would work amazingly well community hall - build it on the old primary school site. Make it available to afterschool care as well.
Derelict sites made available to the community to build better facilities for children/teenagers. More funds made available to improve tourism in the area to help create jobs.
Enforce accessibility rules and regulations. Think about accessibility issues when planning changes. Support local shopkeepers. Provide more disabled parking bays and introduce traffic calming measures on main streets.
Enforce planning controls on forestry development, enforce replanting schemes for native species, and stop clear-felling practice. Put forestry practices and forest road construction under local authority control. Council facilitate development of Rugby pitch. Council seek major investment in cycle routes from wide range of stakeholders. Council and police enforce litter discarding legislation.
Government investment
Grants to organisations. Enhanced warden service
Including land to the south of the village in the development plan, suitable for housing/self-build plots.
Investment in attracting businesses and a program of releasing unused buildings for use/development and refreshing the front of buildings.
Less talking more doing
Little space to make any change
Lochgilphead regeneration project already underway, but support could be given to building owners could be offered to ensure they keep the buildings up to standard. Work with a retailer (Aldi/Lidl) to build in Lochgilphead.
Maybe the owners of some of the empty shops are charging too much rent?
More free activities for children and teenagers.
More money from government
More use of the schools at night. Hang out area in town.
New front green already in planning stages, procurement in January. ACHA currently doing a project to rear of Lochnell st to spruce up area
New gym facilities - full new equipment and a bigger area for the gym to be sourced. Current location is not fit for purpose. More proactive approach in council savings leading to less need to cut jobs. Community based projects/funding to improve the town centre and open spaces.
New management
No idea. If owners don't care about their buildings why should anybody else. Perennial problem.
pressure on building owners to maintain frontage of buildings, more action around littering etc., more bins
Provide more free activities, better community group for kids. Council should be able to encourage shop fronts to be updated and kept clean.
Re shoe repair - no idea other than asking the Oban business if they would like to expand. Approach Visit Scotland and the bookshop and ask if they have any ideas. Consult with the local Police Scotland inspector in Lochgilphead
Reduce rents to encourage business to open in the town. Build a better playpark.

Reduction in rent for buildings, regeneration for the most of them.
Repair pavements, dog wardens need to be seen, more rubbish bins required and emptied regularly.
Running local campaigns where all residents are encouraged to act positively about their town so that everyone has the opportunity to be on the same page - ongoing Use local / buy local campaigns - ongoing Create cycle paths/ bus lanes and paths where possible so people can move around more safely. I understand that the town improvements are underway subject to planning
Small business sites or incentives. Shopfront scheme or other support for existing businesses to expand their offer.
START!!
Stop with the consultations and get on with something, anything!
Support local businesses to encourage greater range of shops and tourist attractions and start properly supporting and promoting area overall
Unfortunately it would need investment preferably from the private sector but also government and people prepared to share their knowledge a bit like Scouting for adults open up old buildings for organisations to utilise or offer free land for charity run organisations to build simple off grid community buildings.

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Please contact [cppadmin@argyll-bute.gov.uk](mailto:cppadmin@argyll-bute.gov.uk) for further information.

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