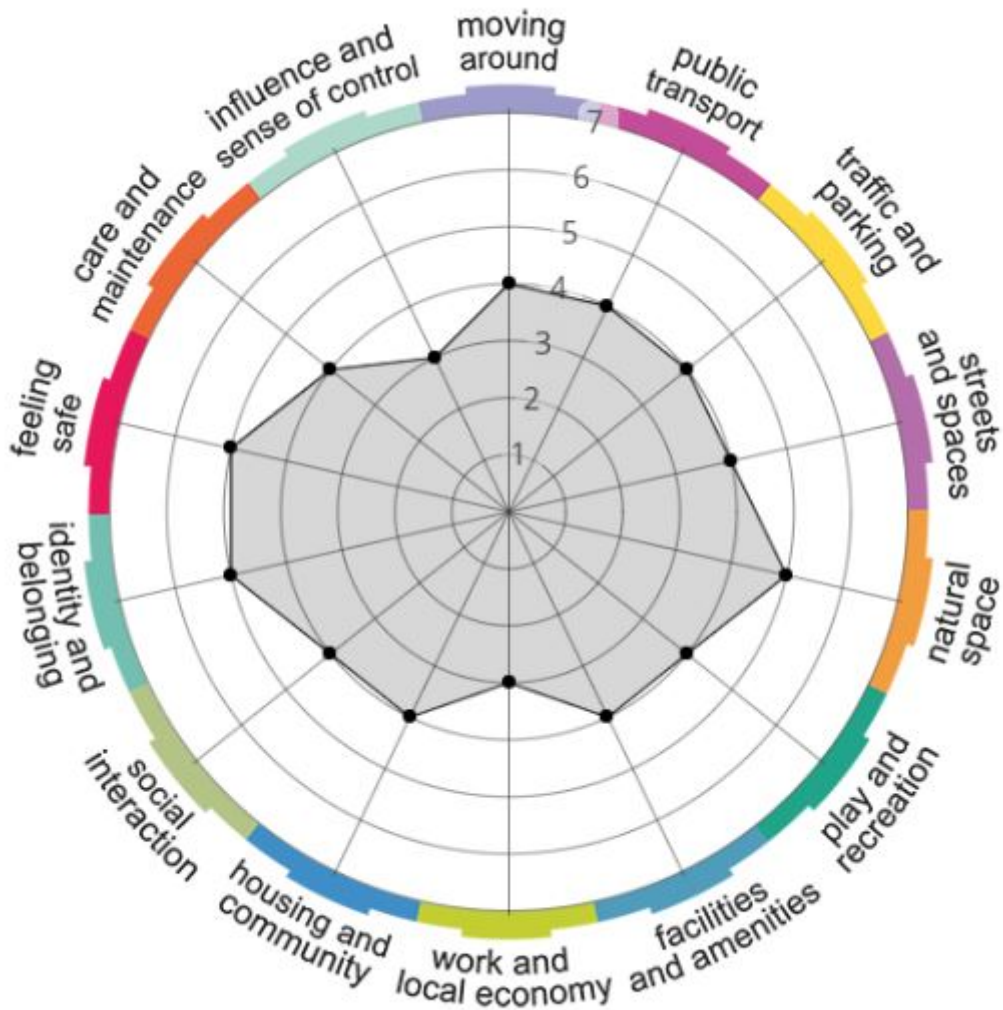
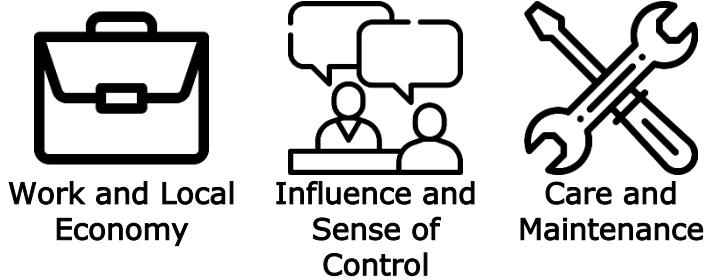


# Dunoon Responses 2019



## Priority Areas for Improvement:



## **How good is your place? Area wide engagement results using the Place Standard Tool**

Between May and October 2019, the Community Planning Partnership (CPP) used [the Place Standard tool](#) to engage residents in Argyll and Bute on how they feel about the place(s) that they live and work in Argyll and Bute.

We are very grateful to all the responses that we received. We hope you find the information easy to understand and of interest to you and your community.

We are pleased to see that the thematic areas of Natural Space, Feeling Safe, Identity and Sense of Belonging and Social Contact came out with the highest scores, needing the least improvement, when considering Argyll and Bute as a whole.

The engagement has been undertaken at a place-based level and respondents provided their postcode, groupings of postcodes have created the settlement/community level detail.

The results are available for community groups and partner agencies to use, for example, to assist with service planning or for community-led action plans.

Please note: The information is the views of individuals who responded to the engagement. We trust that the information provided will be viewed within the context of which it is provided. We are grateful to all those who have taken part in the consultation and believe in sharing information for openness and transparency.

We appreciate that the documents can be lengthy due to the amount of information and we hope that the format is user-friendly.

If you have any questions, please see our Frequently Asked Questions Guide or contact Community Planning by e-mail: [cppadmin@argyll-bute.gov.uk](mailto:cppadmin@argyll-bute.gov.uk) , phone: 01546 604 464.

### **Next steps**




This information is helping to shape plans for the area. Other information such as information from partners' data and statistics is also used to consider priorities for improvement. The CPP will analyse the information to identify priority themes for improvement within each of the four administrative areas and shape actions to address these where this is possible with resources.

We are currently mapping out what activity is already happening, what is planned within the next 3-4 years and where the gaps are. This information will be considered by both the CPP Management Committee and the Area Community Planning Groups to shape the actions.

The final agreed actions will become part of our four Area Community Planning Action Plans, due to be refreshed in 2021. To get involved, contact your local [Area Community Planning Group](#).




## Dunoon Responses

Our Top Rated Areas are:

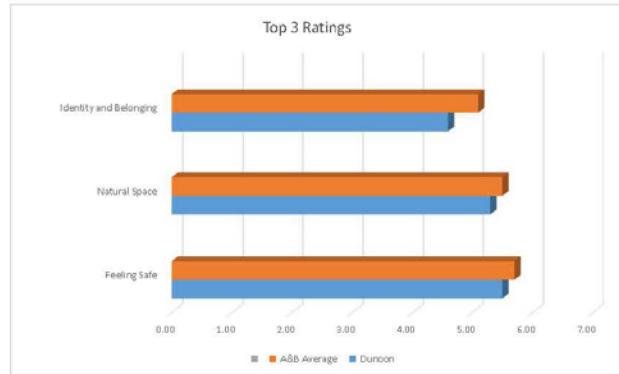
	<b>Feeling Safe</b>	Respondents rated this area 5.5 out of 7 compared to Argyll & Bute Average of 5.7 out of 7.
	<b>Natural Space</b>	Respondents rated this area 5.3 out of 7 compared to Argyll & Bute Average of 5.5 out of 7.
	<b>Identity and Belonging</b>	Respondents rated this area 4.6 out of 7 compared to Argyll & Bute Average of 5.1 out of 7.



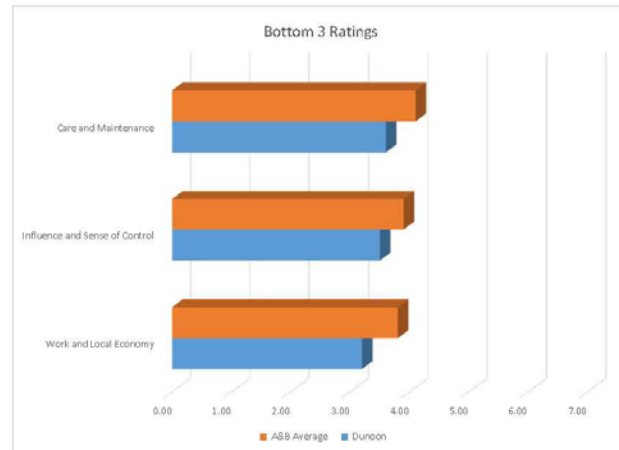
Areas of desired improvement are:

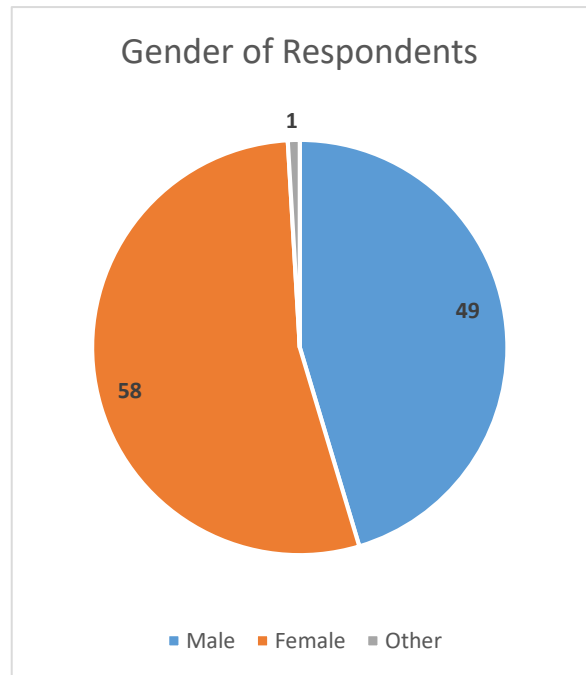
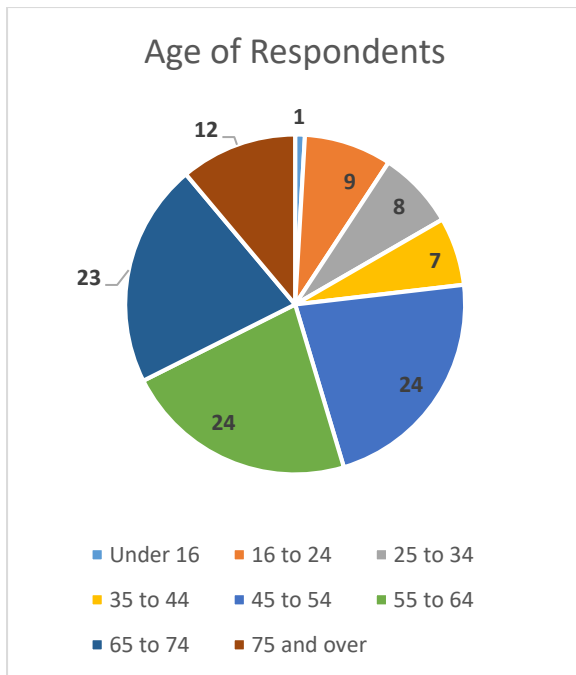
	<b>Work and Local Economy</b>	Respondents rated this area 3.2 out of 7 compared to Argyll & Bute Average of 3.8 out of 7.
	<b>Influence and Sense of Control</b>	Respondents rated this area 3.5 out of 7 compared to Argyll & Bute Average of 3.9 out of 7.
	<b>Care and Maintenance</b>	Respondents rated this area 3.6 out of 7 compared to Argyll & Bute Average of 4.1 out of 7.

Top 3 Ratings



Bottom 3 Ratings





#### Thematic areas by lowest score to highest score

Thematic Area	Average Score
<a href="#">Work and local economy</a>	3.2
<a href="#">Influence and Sense of Control</a>	3.5
<a href="#">Care and Maintenance</a>	3.6
<a href="#">Public Transport</a>	3.9
<a href="#">Housing and Community</a>	4
<a href="#">Streets and Spaces</a>	4.1
<a href="#">Play and Recreation</a>	4.1
<a href="#">Traffic and Parking</a>	4.1
<a href="#">Moving Around</a>	4.1
<a href="#">Facilities and Amenities</a>	4.3
<a href="#">Social Interaction</a>	4.4
<a href="#">Identity and Belonging</a>	4.6
<a href="#">Natural Space</a>	5.3
<a href="#">Feeling Safe</a>	5.5

## Q1. Moving Around: Can I easily walk and cycle around using good-quality routes?

<b>108 responses in total – Average Score of 4.1</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
10 responses	16 responses	16 responses	13 responses	22 responses	21 responses	10 responses	0 responses

### Comments

A lot of the pavements are crumbling and very few have dropped kerbs for wheelchair/ pram access. There are cycle routes out with the main town, however not many in the town area.
Air quality needs to be improved. Pavements and roads are uneven and need repaired. Sometimes traffic on main routes is heavy. Cycle lanes would be welcome.
Although the route is reasonably flat it is some 3 miles from the ferry terminal (3 1/2 miles from the town centre. Walking is not an option on very many days
As Dunoon is a small town it is mainly two way streets with no dual carriage way or motorways involved in the journey to work. There is a lengthy prom which stretches from Innellan to Hunter's Quay however I do feel that a specific cycle path is required. Cyclists use the prom however it is not safe when out walking as they do not keep to a specific side of the prom.
Assumes you know where walks are and you can access them
Being elderly, I am very nervous about crossing the road from Blacks' coffee shop to access the newsagents as the traffic speeds round the blind corner on the way to catch a ferry. I would like to see some form of traffic control at this place.
Could do with footway to link Benmore to footway at Cot House
Cycle routes are needed to promote this activity not only for pleasure but also to reduce car usage. Roads in many places are very narrow so not sure how much scope there is for this. There are plenty of walks around the area if you are fit. Not sure what is available if you have a disability beyond walking along the prom. There is lots of seating along the front.
Cyclists and walkers must be amazed that Dunoon council allows a dump in a residential area
Cyclists now seem to use more and more, the same thoroughfares/pavements that were exclusively used by pedestrians. It would seem now that cyclists believe that they have more rights to the use of these thoroughfares without giving due consideration to pedestrians. Most cyclists seem to also believe that they are outside the law in regard to basic legal requirements of their cycles, such as bells, lights and general condition etc. Pavements and footpaths are fast becoming no-go areas for pedestrians.
Cyclists on prom so can be dangerous to walk.
Distinctive signs for cycle paths required.
Due to uneven pavements, and lack of safe cycle tracks
Enough pavements to walk on and fairly quiet roads to cycle.
Flat
Good along the seafront but more markings needed on pavements
Good lighting

I believe that there is a good choice of cycling and walking routes in and around Dunoon these are pleasant and fairly safe for cyclists and the walking public
I don't cycle. Walking is fine.
I mainly use the road at the Dunoon front to cycle to/from work which is fine; nice and wide. There is also a wide pavement for cycling/walking which is great when it isn't covered isn't dog mess.
I would have rated this at a 6 for walking but there are no safe routes for cycling safely around Dunoon and the local area
I would like the cycle/walking path to be extended in good repair from Sandbank all the way to the Cot Garage. At the moment part of that is being done which is lovely but the whole section needs completing to making usage safe. I think it would be good to have a cycle/walk path that extended to Pucks Glen. Ongoing training for cycle awareness is useful for all large vehicles. I have been very impressed by the care of some bus drivers when I regularly cycle along Holy Loch and around Strone Point then on along Loch Long. There are some blind spots that everyone needs to be aware of. Road works have their traffic lights set too fast for cyclists when there are longer stretches and I would like cyclists of slower speeds to be considered.
If I were a cyclist I imagine I would be reasonably happy given the lanes at the sides of the roads at the shore side. As a wheelchair user, I would have to draw attention to the excessive camber of pavements throughout Kirn, Dunoon and environs. In addition there are generally cars parked in front of the very few existing dropped pavements. As a driver there are many potholes and poor surfaces particularly in the roads just outside the main thoroughfare. Last winter my husband had to go to the garage twice to have broken rear springs replaced.
I'm not sure there is many cycling routes other than along the seafront, people moan at us cycling along the front if they are walking their dogs etc. I know you can go up the hills but I'm not that confident to do so
improvements have been made, still more to do
It would have rated higher but where I walk the amount of dog excrement makes it a very unpleasant experience. Dog warden doesn't stand a chance in Dunoon. We are floating in dog shit.
It'd be good to have a cycle track or dual use pavement from Dunoon to Toward and to Ardentinny. It's dangerous to cycle around Kirn and Western Ferries
It's a weather thing in Argyll, traffic is fine so roads are safe enough. Cycle tracks would be beneficial particularly to connect the local communities around Sandbank and Dunoon. Roads here, especially the 'high road' are not so safe.
Lack of cycling lanes and poor conditions of pavements
Lots of open spaces and good paved streets and routes around the town. There are many walks and tracks for cycling in the surrounding countryside, but I feel they could be better signposted and advertised however. I know they exist as I've heard other locals discussing them, but for many of these walks, I have no idea how to find them.
Lots of roads have been repaired recently but there is a real lack of safe routes for pedestrians and cyclists and limited signage.
Many areas have no pavements at all, when there are pavements they are often narrow and so poorly maintained they are slip trip hazards, carers may find supporting an individual difficult and wheelchairs or mobility scooters have to use the road. There are no cycle paths
Many good footpaths and woodland tracks in the area. However, it is not easy to walk along the A815. If putting a pavement would be unduly expensive, perhaps a footpath/cycle track could be put alongside
More effort and support could be applied to enhance walking and cycling
No the sidewalks are very dangerous and they are definitely not cleared or maintained
Not a priority, there are more urgent needs for the council to focus on.

NOT MUCH CHOICE: EITHER PAVEMENTS BESIDE ROADS OR ROUGH FORESTRY TRACKS, ACCESS TO MANY REQUIRES A CERTAIN DEGREE OF PHYSICAL MOBILITY AND/OR PRIVATE CAR TRANSPORT. PAVED ACCESS TO SHOPS ON FOOT IS OK, ALSO WALKS ALONG THE CLYDE, BUT CARS ARE A CONSTANT ACCOMPANIMENT. PUBLIC TRANSPORT OT BENMORE GARDENS, TOWARD OR ARDENTINNY ALLOWS A CERTAIN NUMBER OF WALKS, SOME OF THEM VERY PLEASANT. PAVEMENTS ARE NOT ALWAYS GRITTED, MAKING WALKING MORE DANGEROUS IN WINTER.

Not well known cycle routes

Overgrown verges and hedges

Pavements are crumbling, uneven and in need of repair. Pushing a buggy around in recent months has demonstrated this to me. There are trip hazards etc. People must hurt themselves

PAVEMENTS ARE OFTEN LITTERED WITH DOG WASTE, IN POOR CONDITION, TOO NARROW OR HAVE OVERGROWN HEDGES/VEGETATION.

Pavements are uneven and need maintained especially troublesome for members of the public who have prams, mobility scooters and individuals unsteady on their feet.

Plenty of routes locally which are of a good standard

Plenty of safe cycling routes on and off road in and around Dunoon.

Plenty of walking and cycling routes but the marketing of such areas is lacking as is signposting

Poor quality pavements and roads.

POORLY MAINTAINED ROADS AND PAVEMENTS.

Potholes in roads. Vehicles not separated from cyclists, or even pedestrians in places. Access to Castle Toward estate restricted at present and paths improvements etc. to the south of the estate (a condition of planning) not implemented despite enforcement notices.

Quiet area anyhow. No dedicated cycle routes in main town but roads not too busy.

Single track road, but poorly maintained.

Some great sections but still some gaps in dedicated routes along main roads.

The dog filth and general lack of cleaning of streets

The roads here are almost entirely unsafe/unsuitable for cyclists and more dedicated routes are needed throughout Cowal. Along with cyclist training. They are simply not getting the message about helmets, hi vis clothing, lights and riding techniques are simply silly. Locally they are known as organ donors due to their stupidity but no-one confronts them. Very sad as we need more cyclists rather than vehicles.

There are a number of walking and cycling routes in and around Dunoon and it part of the Core Path Network, which means that there is pretty good signage for locals and visitors alike.

There are very few (if any) cycle tracks on the main roads for bikes. Pavements on a lot of routes are relatively small for the traffic that is on the roads. Off road there are plenty of wonderful walking and cycling routes and I use these on an almost daily basis.

There aren't enough dedicated cycle routes that are safe to use. Speeding motorists are also a problem for cyclists and walkers alike. School start and finishing times are the most dangerous times to cycle.

This would have had a higher rating if it were not for the dog excrement everywhere I walk in Dunoon. The streets are awash with shit.

Too many cyclists use the pavements, not only in rural areas but in the town centre.....with impunity. Not only youngsters, mature people are the majority of offenders.

Too narrow very busy roads for existing excess traffic. No or very narrow pavements often used by vehicle traffic to pass opposite traffic due to large vehicles, parking, queueing, etc.

Traffic is not a problem in Dunoon but there is only one cycle route - the prom. I would say this is not a high priority for expenditure, even though I am a keen cyclist.

Uneven pavements, potholes no lighting at night.

Walking is easy but it's hard to cycle round people in the street

Walking is easy. However cycling still has many areas of danger but I recognise improvements are ongoing

Walking is no issue and the cycle path from Kirn which I believe runs all the way down to Toward is brilliant, it would be better if it ran from Western Ferries point, potentially a bike hire which would bring more foot passengers/cyclists to the area and promote a healthier way of getting around. Cycling through the town is a bit more hazardous due to narrow roads, and often bad drivers so would usually stay clear of Argyll street.

Walking is reasonable, especially the promenade area. I would like to see the areas for cyclists and people marked as per Finland Walking through Castle Gardens can be hazardous because of uneven steps and paths and slippery moss. Depending on walking areas Hunters Quay to town and onwards perhaps more crossing areas

We have a lot of good cycling and walking areas. Grass cutting and weeding needs to be looked at along both West and East bays. Cemeteries need to be kept a lot tidier that they are at present.

Yes, good pedestrian routes which are safe and reasonably well surfaced. No designated cycle routes but relatively safe on-road cycling and shared surface cycling options.

Lots of lovely areas like Pucks Glen, Bishops Glen but not easily accessible if any mobility problems



## Q2. Public Transport: Does public transport meet my needs?

108 responses in total – Average Score of 3.9							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
16 responses	13 responses	16 responses	20 responses	19 responses	7 responses	17 responses	0 responses

### Comments

Adequate, too many buses use similar route. Replanning could reduce costs.
Although hourly the bus service to my area is adequate and reliable
Argyll Ferries are forever off. Not reliable. Service is lacking for this day in age nowhere near regular enough. Which in turn means western ferries are hiking prices up because they are only reliable service to travel outside Dunoon for work, appointments etc. Ridiculous
Bus passes my home on time and although I seldom use public transport I believe the area is well served.
Buses are infrequent and journeys in Argyll can take almost a full day. Buses don't link at correct times to other services. A car is necessary for anyone who works and has children at different schools.
Buses ok and rarely used by me Buses tie into ferry would be nice especially now 907 go enjoy
Car driver or cyclist mostly but bus times seem a bit infrequent at weekends.
Difficult for me to comment on this as I don't use much public transport.
Direct public transport using a bus to Greenock/Gourock/Glasgow (McGill's) have been cut. Ferries are not disabled friendly. Busses in Gourock to not link to ferry times. Local buses to more outlying villages and towns are hourly at best and sometimes only x 2 daily.
Do not use it but it does seem the bus services and western Ferries are very reliable. Argyll Flyer is a sad joke and should be scrapped. It's an embarrassment.
Do not use public transport as I stay in a central location.
Do not use public transport.
Due to reliability and lack of provision, I don't use public transport much. The public bus service in Dunoon is ok, but sometimes buses don't show up, which is a risk I can't afford to take on the way to work. Routes to some outlying villages are very infrequent, which means that those I work with at Dunoon Grammar School are not able to access the school's services as they are tethered to the limited bus timetable and 'stuck' in Dunoon if they don't make a certain bus (e.g. out to Strachur). The Calmac ferry from Dunoon to Gourock is very unreliable. Although the route offers the best transport link to Glasgow, I often find I can't rely on it. Substitute bus services as hours onto a journey and it is often the case that simple trips across the Clyde to appointments in Gourock or Glasgow - which shouldn't take long if planned well - will end up with hours of wasted time waiting on transport links. This forces me to have to consider the expense of travelling privately on the Western Ferry and using my own vehicle to then drive from their terminal to Gourock train station at further added expense. The unreliability of the Calmac ferry link therefore makes travel out of Dunoon very expensive and I can see that this is a factor affecting how many people come to Dunoon or choose to work or live here.

Dunoon needs a proper joined up commute to Glasgow. Trains and McGills buses no longer wait for the ferry to arrive, whether at Gourock or McInroys Point. Often will drive away as they see folk head for their bus. Our present town centre service is not fit for purpose winter or summer.
Ferries always an issue from Dunoon. Much more needs to be done. Glasgow bus a big loss to the community, even four buses a day would make a difference
Good bus service
Good if buses met Western Ferries on Dunoon side and Gourock side
Good reliable services
Great bus service. Friendly drivers.
I am not aware of any secure parking /storage for cycles in Dunoon. Such a facility would certainly encourage me to ride rather than drive. I am very pleased with our 489 service.
I do not often use the buses in the area as I can walk around Dunoon, however I have used the bus to get to Toward and Innellan and the service was satisfactory. I think public transport needs to be promoted and made more attractive in the area. The loss of the bus to Glasgow from Dunoon has been disappointing but understanding. I used it once a month and it was never very busy beyond Port Glasgow.
I do not use public transport all that often. When I do, there appear to be sufficient routes and times to suit my needs.
I don't use public transport as I am still fortunate to be able to drive
I don't really use the buses. Though from I hear they are very infrequent if travelling a bit further afield. I agree that a coach isn't needed as the Clyde Flyer especially if it isn't full most of the time, but a small bus would help people. I use the Argyll/CalMac ferries to get to/from Dunoon for work and they are usually fine though the number of technical problems seems to be increasing.
I don't use bus routes very often. But Argyll ferries are not well served for buses, timetables do not always meet ferries, only 1 of the 2 ferries has a train that meets it, you can arrive and either train has just left or ferry is leaving. Better bus links form western ferries with connections to Glasgow by bus would be great bus to Inverclyde hospital does not meet ferries very poor waiting facilities at Dunoon. no toilet facilities or dry area for waiting at western ferries, this can be problematic when ferries very busy some of the Dunoon buses are very old
I don't use public transport as I have a car. I would possibly use the bus to go to Glasgow but the 907 route has been discontinued. Other methods are too cumbersome and the passenger ferry is inconvenient and unreliable.
I don't use public transport but I see a lot of nice looking clean busses
I don't use public transport here but I have been told that it needs improving. My partner got off the Argyll ferry and had to wait over an hour for a bus to Hunter Quay. This is a very small place in the grand scheme of things, I think the sector who deal with outlay of public transport need to look at popular routes and areas with large pickups and provide quick turnaround shuttles. If a ferry lands every 20mins, there should be a similar set up with public transport I feel as people, especially tourists don't have to worry about how to get to their destination if the links are consistent.
I don't use public transport i.e. buses but I do use the ferry service from Dunoon to Gourock. This ferry service is an abomination due to the amount of times it is cancelled or taken out of service as it need repairs. The workers who rely more on this service than I do deserve more as do the tourists who visit this beautiful town.
I don't use public transport in Dunoon as I have a bike.
I have a car
I personally cannot use public transport but among my friends there is general discontent about the removal of the McGill's 907. Western Ferries have, since work began on the new link span, and now on the new offices, blatantly disregarded the needs of their passengers in that they use both their disabled parking bays for their workers. This is further complicated by the absence of

any parking spaces along the roads outside the Hunter's Quay ferry terminal. This particularly affects those with limited mobility.
I require a reliable and sustainable ferry service to get to work
I use buses occasionally and they are frequent and reliable. Less so for the wider communities of Strachur, Tighnabruaich, Colintraive etc. Local passenger ferry to Gourock is uncomfortable, unreliable and ugly.
In my experience, by comparison with other rural areas of Scotland, the bus services in the Dunoon areas are excellent. Some of the routes are so spectacular in terms of scenery that they could be marketed for tourism. The buses are comfortable and the fares are reasonable by comparison with other areas I visit I often travel to and from Glasgow by public transport, and the passenger ferry and link to the train is extremely useful - when the ferry is running normally. However, over the last 12 months there has seemed to be a lot of disruption to the ferry. Transferring passenger ferry customers to the car ferry is acceptable, but only if the buses are provided up to the time the last ferry should have run - leaving passengers stranded with no ferry, especially late at night, is not acceptable. The withdrawal of the Glasgow - Dunoon bus service did not affect me as I never used it, preferring the passenger ferry and train
inappropriate and narrow roads, etc.
Infrequency of buses to Benmore
It is some time now since the buses were stopped coming the length of along the shore road from Kirn Church all the way to the swimming baths. This stretch of road used to have a handy hourly service enabling visits to Innellan Hall for social occasions and a pleasant run to Toward before hopping off on the road back in the town centre, doing shopping and catching the hourly bus back. There is a bus at 11 and also 1.30 but these only go to Western Ferries then the garage. What a miss not be able to attend coffee mornings etc. and visit friends out of Dunoon. My free bus pass lies unused and for 4 days a week outings cost taxis or Interloch now £7. Luckily the Dial-a-Bus affords an opportunity to get groceries etc. 3 days a week. I retired to Dunoon 20 years ago after 30 years nursing and was very content but getting depressed now.
Limited bus service. No season tickets on Western Ferry for daily commuters.
Locally there are buses which run fairly frequently. There are however awful ferry services for foot passengers. Argyll ferries provide the only link to a train route to Glasgow, these boats are unreliable and unfit for purpose. These ferries go off at the slightest inclement weather and sometimes for no apparent reason.
Losing the direct bus to Glasgow means I cannot visit my family and friends very much, if at all. It has compromised my independence, even to attend hospital appointments.
Most of the buses are on an hourly timetable. The passenger ferry can be sporadic and unreliable. The roads are in a terrible state with lots of potholes and potential to damage your vehicle.
No problems apart from ferries
No real problems with transport sort from the CalMac boat cancel a lot
not applicable
Not really - bus times don't meet ferries and there aren't enough bus shelters for rainy days
only one us and it stops at 5pm Ferries go off
Only use public transport on an irregular basis, and primarily the Dunoon/Gourock ferry (Calmac). The issues in terms of the reliability and performance of this ferry service is well known/documented.
PASSENGER FERRY IS UNRELIABLE, OFTEN GOING OFF WITHOUT WARNING. REPLACEMENT BUS SERVICE TO VEHICLE FERRY IS NOT ALWAYS RUNNING WHICH MEANS EXTRA COST IN TAXI & FERRY FARE OR A LONG WALK.
Passenger ferry service badly needs upgrading to bigger boats that can withstand the difficult berthing conditions experienced. It's simply not good enough that sailings are cancelled on such a

regular basis - it's meant to be a SERVICE. If it's not upgraded, Dunoon will really become an 'island', with fewer and fewer people wanting to live here.
poor service
Public transport users must be amazed that Dunoon council and the environment department allows a dump in a residential area.
Recent deleting of McGills Glasgow bus service was a big loss to our area and feel more should and could have been done to continue the service even if this meant a subsidy by the council
Removing the bus travelling to Glashow must have had a very negative impact on many people who have no access to cars and have to depend on Argyll Ferries. This service is not fit for purpose. The Council have been woefully lacking in sorting out this situation whether it is passenger only or not. To build a link span in Dunoon for a boat with NO link span facility indicates the complete lack of planning or research before embarking on the construction.
Routes and times do not meet my working times.
Sorry direct bus to Glasgow stopped. More reliable town centre ferry needed
The Argyll Ferry fiasco needs improvement. There are far too many large busses with only a few passengers, surely smaller busses would be better for: manoeuvres on our rural roads, fuel consumption, costs etc. The bus company must have data to ensure they provide bigger vehicles only when needed?
The buses in my area meet my needs. But not the ferry services - the small passenger ferry is not reliable and is not suitable for those with mobility issues or those with prams. we need a more reliable type of ferry to help commuting and our economy
The buses to Hunter's Quay run almost together it would be better if these were spaced apart giving more choice to people on the route. There are also no bus shelters when the weather is bad you get soaked.
THE DISCONTINUATION OF THE 907 BUS SERVICE HAS BEEN A BITTER BLOW. WHY COULD A SMALLER SHUTTLE BUS NOT BE INTRODUCED INSTEAD? PAYMENT OF A SMALL CHARGE WOULD PROBABLY BE ACCEPTABLE IN RETURN FOR THE ADDED CONVENIENCE. ADMITTEDLY, THERE ARE SOME BUS SERVICES TO FERRY DEPARTURE POINTS, BUT THERE IS OFTEN NO CONNECTION, AND AFTER 6 PM OR ON SUNDAYS, THERE ARE FEW SERVICES AVAILABLE. A BUS CONNECTING THE TWO FERRY TERMINALS ON A ROUTE ALONG THE ESPLANADE IN DUNOON WOULD BE A USEFUL ADDITION. WESTERN FERRIES WOULD DO WELL TO INSTALL TOILETS FOR WAITING CAR/FOOT PASSENGERS. AT TIMES, TWENTY MINUTES CAN BE A LONG WAIT, ESPECIALLY FOR THE ELDERLY.
The ferries from Dunoon are appalling. Thank god for western ferries. You cannot rely upon the others to get you to work/hospital or college. Lack of good ferries as we used to have is killing this town.
The hourly bus service is good (time is sometimes variable and can be a problem in wet weather) and it connects with the passenger ferry for 'over the water' and the hospital. The ferry service leaves much to be desired!!
The passenger only ferry service from the town centre is diabolical and does not have RET. A reliable town centre vehicle ferry service is needed - even for foot passengers. The vehicle ferry service has frequent queues, does not have RET and is not convenient for foot passengers. Bus services in general are infrequent.
The removal of the Cowal Connect bus has been a devastating blow to residents of Dunoon. The passenger ferry is not fit for purpose, and you all know this!!!
The very popular and necessary, "907" bus from Dunoon to Glasgow, has now been suspended completely. A couple of years ago, the "907" 0930 hrs service to Glasgow was removed, even though it appeared very popular with OAP's travelling into Glasgow and to visit hospitals etc. for important appointments. Instead of removing the entire service, at least two morning services into Glasgow and two returning services back to Dunoon in the afternoon should have been retained.

Town centre ferry very unreliable. Buses to outlying areas very limited

upgrade in the ferries - ferry from Largs to Millport good example

Use local buses regularly. VERY disappointed with withdrawal of McGill's Glasgow service. There was NO consultation.

Very poor ferry services. Ferry's often not in service or cannot manage journeys due to adverse weather. Car ferry much better at maintaining a service in poor weather. Very costly travel particularly if you want to work across the water, travel to hospital appointments or want to visit family in hospital. Cost prohibits young adults from accessing services provided outside Cowal.

Was very sorry to see the end of the Glasgow bus from Dunoon

We have an amazingly good service in the 489 bus - frequent and runs until late. But it is not possible to commute on it from Kilmun etc. as there is no return service between 4.50 and 6.50. It also starts later than the service from Toward. Other services are much more limited and make travel challenging (e.g. Dunoon-Rothesay). Unfortunately it is always more expensive per journey to get the bus than to drive.

Western Ferries too expensive, CalMac (Argyll ferries) too unreliable.

Yes my mum lives in Strone and I visit quite a lot and find the local bus service really good. I also use the ferries a lot

### Q3. Traffic and Parking: Do traffic and parking arrangements allow people to move around safely?

108 responses in total – Average Score of 4.1							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
14 responses	9 responses	17 responses	22 responses	14 responses	19 responses	13 responses	0 responses

#### Comments

Although there are car parking facilities in Dunoon there should be parking in the town centre [Argyll street] for longer than the so called 5 minutes that was told to me by a traffic warden after he had given me a £60 pound ticket. If this is not possible then Argyll St should be paved over and be free of traffic [ except for emergency vehicles and deliveries]
At the moment Dunoon has plenty of free parking, and that is how it should stay!! Happy to pay the parking charges where they apply, but free parking is essential especially for tourists, who don't want to feel they are being fleeced, neither do the residents.
Being a blue badge holder I find that the disabled bays in town are abused on a regular basis again with impunity. No full time warden. We were promised years ago (2017?) that the town centre bays would be 24/7.....still waiting. The present cut off at 1600 is ridiculous.
Car parking charges are too high for short stay. Congestion with buses through the high street can be inconvenient and cause hold ups.
Cars and trucks using the space around a yard to park on double yellow lines.
Cost of parking in Dunoon prohibits shopping locally.
Could do with parking attendants. There's loads of free parking which is good
Creating more parking spaces will promote car journeys, but we should be encouraging travel by bike, public transport and journeys by walking.
Don't know
Dunoon has an abundant provision of free and charged parking. The area by the passenger ferry could use more parking, and cars waiting for the ferry get in the way of buses, and there is something of a vehicular melee when the ferry comes in, and a potential danger for pedestrians
Dunoon is well served for off-street and on-road parking provision. Quality of parking spaces in places like Morrison's Food store could be improved. Too narrow and could be wider. Local people are not generally good at parking vehicles.
Feel safe but parking expensive. Cars need to be more careful at narrow junctions to avoid pedestrians and cyclists
Fine
Generally fine. Why does A&B use parking app I hadn't heard of & couldn't download. Ringo used widely across Scotland & works well
I feel there is too many people parking in areas where there are traffic restrictions but ignore them. E.g. in Hillfoot street and Argyll Street where there are time limits and non-disabled people parking in disabled pays e.g. The Queens Hall and Argyll Street. Local warden services have been cut and locals know there is little chance they will get a ticket. this discourages shoppers
I have lived in many areas where you would be damn lucky to have as much free parking as there is in Dunoon and surrounding areas, yet people still moan about the 1 or 2 places you have to

pay.....and there's still people who think they can park on double yellow lines to get closer to where they need to go.....laziness! So much free parking....maybe too much....if the councils need to make money, I am sure the community would understand if they had to pay say £1 an hour, but can it be policed though?
I have not experienced any problems
I think there is adequate parking for the town, however there has been a recent increase in charges which I believe is no equal to other towns within Argyll e.g. free parking in Inveraray during winter months but not in other towns.
I use blue badge parking and am happy.
I'm not sure as I don't drive
IN DUNOON, THERE IS ADEQUATE PARKING, BUT AN APPROPRIATE BALANCE SHOULD BE MAINTAINED BETWEEN FEE-PAYING (EXTRA CONVENIENT) AND FREE PARKING (SLIGHTLY FURTHER TO WALK).
Inadequate parking. Update to Queens Hall totally neglected parking. Residents and Visitors need easy access to parking especially when using ferries.
It's all good locally I would say. Lots of parking close to all the main features and locations.
Kirn has a problem with too few parking spaces.
LIMITED FREE PARKING WITHIN THE TOWN AREA
Mainly the car parking is good BUT I would suggest that ALL off street parking is free and on street parking is charged. This would improve traffic flow and the 'shopping' experience in town
More ferry parking would be useful. Parking around the Queen's Hall for events is very limited
More than enough parking available. Be nice if it was not so expensive though.
Motorists going to the ferry very often use excessive speeds on the approach road to it an average speed camera from both approaches would stop this. E.g. one from Toward to the terminal and one from Sandbank, problem solved at a stroke. The police are hardly ever around. Also Argyll Street in Dunoon should be 20 miles an hour not 30 its dangerous many motorists exceed 30.
My comments under the previous section are relevant to this question.
Never enough parking
NO NOT AT ALL.
Not enough free parking and paid parking too expensive. Car parks in poor state of repair
Nowhere near enough free parking in Dunoon town, no wonder no one wants to shop in local community as everyone is afraid to park in fear of being fined.
On the whole, yes however locals are not happy about being charged for parking and there is no parking allowed in the main street which deters people from visiting the local shops, particularly if it is simply to buy lunch during the working day.
Parking and traffic flows not bad. Charges for parking a bit of disincentive for tourists
Parking costs all year round impact on shops locally. better calming measures could be in place in many of the streets 20 mph should be established on shopping area of Argyll Street some thought should be put into on street parking in back streets as double sided parking can cause problems for traffic and buses getting through safely, also makes it harder to see children playing or crossing
Parking in Dunoon should be free. Parking in Argyll St should be allowed for a longer time so that people can stop at local shops.
Parking in Dunoon Town Centre is not an issue with plenty of parking facilities a short walk from the main town. The main issue in Dunoon area is in Kirn, where the main road is reduced to a single lane due to parking of cars on either side of the road, creating a dangerous compressed spot which is made worse when Western Ferry traffic comes along and heavy vehicles.
Parking is adequate
Parking is available but charges are a barrier

<p>Parking is barely dealt with by the council. The police are relied on heavily by the public even though parking has been de-criminalised. People regularly park on double yellow lines, etc. with no consequence as there are not enough traffic enforcement staff.</p>
<p>Parking is just fine at the moment, but there is talk of expanding the parking charges which will discourage locals to the high street, and tourists from coming into town. We need tourism in Dunoon!!!</p>
<p>Parking provision in Dunoon and the area is fairly good.</p>
<p>Parking within Argyll and Bute should be on an even keel. In Dunoon we continue to pay for parking throughout the year but other areas have charges stopped in the late season/winter months like Oban. Why do we have this when it is run by the same council? We should be encouraging visitors at all times of the year and particularly in the summer when trades need visitors</p>
<p>Plenty of parking in Dunoon. Don't see any need to improvement other than at the ferry/bus terminal. The old queuing lanes could be reconfigured.</p>
<p>poor town car parking for blue badges n free parking</p>
<p>Reasonably good parking facilities in town</p>
<p>Residents should be encouraged to park on own property if possible if not, park at nearest car parking area.</p>
<p>Ridiculous parking charges for such a small town - at least there could be free parking in the winter.</p>
<p>The fact is Dunoon especially is dying on its feet and we desperately need measures to get people to come as tourists but also to live. We need free parking throughout which will work well if the flyer was stopped.</p>
<p>The local car park (Hanover Street) is used by a few people to run commercial activities. They currently run a camper hire service, a breakdown service, a car repair service and a scrap yard. Often we cannot park outside our house or in the car park as all the spaces are taken. Some spaces are occupied by vehicles that have not moved for years as there is moss growing on them.</p>
<p>There are a lot of cars in the area but there is also a lot of parking available, either at the road side or in car parks. Not sure how much money car parking charges makes for the Council but the pay car parks are very much underused. Living in Dunoon I do not often take my car out as I tend to walk but there are many people who take their car out for any journey. Traffic calming on Victoria Road has made a difference although there will always be idiots who speed. Parking on some streets makes it difficult for buses to come down and perhaps this needs to be addressed, but people do need alternative parking options.</p>
<p>There are limited parking opportunities for disabled people to reach shops in town. Traffic management operatives are only here occasionally. Town becomes very busy during holiday periods and there are not enough parking facilities or facilities in general.</p>
<p>There is an over reliance on private cars for short journeys and people in Dunoon are under the impression that they should be able to take their car and park it wherever they want. Enforcement of parking regulations should be stepped up, along with better publication/advertisement of what they are. There should be a standard parking rate applied across Argyll and Bute for pay and display car parks</p>
<p>There is plenty of parking available at a cost - some car parks are reasonable some are more expensive.</p>
<p>There seems to be a reasonable amount of free parking. Paid parking would cripple the town though.</p>
<p>There should be an extension to the 20 mph zone from the grammar school to the bottom of Kirn Brae. This is the route walked by a lot of children to and from school and at lunchtime, as well as primary school outings on foot. The junction at the bottom is also a busy route to/from ferries and parked cars do not allow a clear view to the left when exiting.</p>



Traffic will always be a problem no matter what area one lives in. It should be constantly evaluated in all areas of question. Road repairs need to be looked at also with many areas being unattended potholes etc....

We are very lucky to have access to free parking in the town centre, and low levels of concern about security. Parking is not well linked with the shops (e.g. access to Argyll St) making it difficult to support local businesses rather than supermarkets, especially for those with limited mobility, small children etc. There is a lot of speeding in 30 limits and a lack of safe crossings in rural areas. More priority for pedestrians would improve the feel of the town centre.

Whilst Dunoon may benefit from better and more parking facilities, it is hard to guess where they may be placed.

Whilst visits from Glasgow based traffic wardens are very sporadic, the town centre of Dunoon never experiences any traffic problems owing in the main, to the one-way system that copes very well. It would appear that owing to the infrequent nature of the visits of the Parking Attendants (Traffic Enforcers) , the main reason for their attendance is purely a 'revenue raising' exercise. If this were not so, then surely their attendance in Dunoon would be more frequent?

Why use local shops for bakers, butcher, a newspaper when you have to pay to park...folk just go to the supermarket now. It's killing trade

## Q4. Streets and Spaces: Do the streets and public spaces create an attractive place that is easy to navigate?

<b>108 responses in total – Average Score of 4.1</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
9 responses	12 responses	17 responses	17 responses	34 responses	10 responses	9 responses	0 responses

### Comments

Argyll Gardens beautiful shame there is no amenities for children swing park would be fantastic in Centre of town might attract people to come visit for the day. Plus beautiful waterfront but nothing there. Real shame
As previously mentioned the car park near my home is very unattractive due to misuse. There are positive features such as St John's Church and the recently renovated Burgh Hall and Hanover Street Hall. These are spoiled by the rubbish behind the car park wall and the junk yard in the corner.
Bandstand area a mess full of weeds, very shabby, old derelict building on main road in Kirn village centre next to Homestart Majic, looks awful and unsafe. New queen's hall area looks good.
Castle House Museum grounds overgrown
Coming in on the ferry at Dunoon pier it looks very pleasant - the castle and the statue and greenery. However once off the boat and going along the street the maintenance of the Castle grounds is quite poor. This is the case for various other open spaces in the area that previously looked good but have deteriorated. I appreciate there are funding issues so perhaps what the Council needs to look at is other options to create lower maintenance open space.
Could be improved a lot
Derelict buildings jar prominent visitor areas .Public areas poorly kept and often just neglected. Lovely bay Shore line full of weeds.
Dog mess problems continue unabated and apparently without any specific council action. It is most noticeable along Alexandra Parade, Dunoon and the complete river-front.
Dunoon has improved over the last few years, and the work in front of the Queens Hall has certainly improved this key entrance into the town. A number of the buildings on Argyll Street could do with improving their facades, and hopefully the CARS project will assist with this. There is however a lack of cohesive identity to the main retail area with all types of signage, some professional, and some not, on display. There are also far too many charity shops on the main shopping street, which gives the impression of a town down on its luck. I have nothing against charity shops, but they shouldn't be taking up some of the largest and most prominent retail spaces in the town.
DUNOON has loads of open space, which probably costs a lot to maintain. Streets are clean and pleasant
Dunoon is a decaying Victorian relic of a town in general. Needs massive upgrade. Many gardens etc. rely on volunteers etc. as do beach clean-ups. Many people who still live here do their bit. However Dunoon needs big investment.
Dunoon is a hotch potch of disconnected 'sites'. The sites themselves are great, Queens Hall, Burgh Hall, Castle Gardens, Community Halls Churches etc. However arrival at ugly ferry terminal

followed by no clear signs to direct you. Lovely areas and parks at Castle Gardens, Westbay, Argyll Street, Kirn etc. with no sense of any integration. Its rubbish and all the confusing signs for cyclists, Gaelic Speakers, English speakers are ugly and unhelpful?
Dunoon is gorgeous but this needs to be brought out and emphasised.
Dunoon is improving all the time in this regards. The new Burgh Hall and refurbished Queens Hall have improved the town.
Dunoon needs a face lift. The pier was only half completed with one building refurbished and the other left to slowly rot. Why? It just doesn't make sense. Temporary waiting rooms at Argyll Ferries ..... for years. Crumbling buildings on the Argyll Street and Alexandra Parade although I note in the local payer this week, that money is being given to improve some properties on the Argyll Street.
Easy enough to get round whether walking or on bike BUT the lack of maintenance by A and B council is breath-taking, one major example being the flower beds on the front. The Kirn ones, maintained by Envirokirn are lovely. If something isn't done soon to the Dunoon ones they will simply disappear under the dandelions. The Rose gardens (rose less) have never been inviting. There are a number of corners which Help have developed and they are great.
Easy to get around yes. Attractive buildings and public spaces; questionable. Some buildings are looking a bit rotten. I do not understand why half of the Victorian pier was upgraded and not the other half. And then the building on it is just sitting empty. What is the point? The area of bins and the lane connecting Argyll St and Alexandra Parade is honestly shocking. A midden in the middle of town, though I understand it is private property.
Far too many run down properties, including our iconic pier. Certain buildings on Marine Parade Kirn bring shame on the town while volunteers are going their best to bring life into the village, those properties let everyone down. Does the council not have powers to improve the situation?
Generally public space well maintained
I am happy with getting around Dunoon and the surrounding areas. I have no real opinion on buildings
I feel the renovation of the Queens Hall and Burgh Hall have enhanced the area but the Pier is one of our main landmarks and I am concerned if money and repairs aren't applied it will end up being demolished
I'm pleased about the recent improvements to our town. Queens Hall & Burgh Hall have helped
IN RECENT YEARS, SEVERAL IMPROVEMENTS HAVE BEEN MADE TO DUNOON'S TOWNSCAPE (EG. BURGH HALL, QUEENS HALL, NEW HOUSING ON QUEEN STREET). EFFORTS ARE BEING MADE WITH FLOWERS IN PUBLIC AREAS, THOUGH LITTER AND DOG POO ARE STILL A PROBLEM. PERHAPS CIVIC PRIDE IS LACKING TO SOME DEGREE WHEN IT COMES TO PROPERTY UPKEEP IN SOME CASES, THOUGH IT MAY JUST BE FINANCE. THERE ARE SOME PROMINENT EYESORES EG. IN KIRN BUT PROBABLY THERE IS LITTLE PRESSURE THAT CAN BE BROUGHT TO BEAR ON THE OWNERS UNLESS THERE ARE SAFETY ISSUES.
Investment has been made into Dunoon's high street, which will in time make a difference once the project is complete. Landscaping and improvement to the esplanade area in front of the Queen's Hall has also been good. Work still needs to be done on the wooden pier, as this is our town's real landmark and a large portion of it is being left to rot by the council. It is becoming an embarrassing eyesore and will only get worse without action being taken. Dunoon itself is fairly well maintained by the council in terms of its public spaces. The town however looks shabby. Ageing and weathered buildings give the area a rundown feel.
It's getting better, but I think we are the poor relation in Argyll & Bute
Just look at the state of Dunoon pier what a welcome for anyone
Just Pity about the ruined ex cafe shop on the shore at Kirn, detracts from the beauty of the village. Pity we couldn't have a community centre in its place.

<p>Lines of sight are often very poor and the problems are exaggerated by the Council's limits to grass cutting on the verges. Street signs can become impossible to read. Kirn/ Envirokirn is an example of a well-kept village although even here there are two or three desperately unattractive buildings teetering and looking as if they will collapse in due course.</p>
<p>Lots of grey dull areas in Dunoon, high street for example. Great green areas in Kirn, Castle House Museum, Queens Hall etc., and we could definitely use more</p>
<p>Lots of run-down buildings, but projects like CARS are working to improve these and we have had lots of large renovations recently that have improved the town centre.</p>
<p>Many dilapidated and empty buildings in Dunoon make it look neglected.</p>
<p>Maybe</p>
<p>Moving as many services into Queen's Hall while good for A&amp;BC revenue is emptying commercial properties in town making the town look in need of regeneration. While there have been improvements to green spaces there needs to be more investment in this area and maintenance.</p>
<p>no ferry and holiday park have taken over reducing the attraction of living in the area or staying on holiday, etc.</p>
<p>Oban is a vibrant place, Dunoon has a sense of limping along. The ferry situation and the cost of getting to Dunoon play a large part in this. Look at the cost of a family of two adults and two children in a car buying return tickets on the only car ferry.</p>
<p>Ok but why do you allow cars to be parked in paved area beside Dunoon band stand</p>
<p>Remove lots of extra signage &amp; additional street furniture. Lots of safety signs that you don't see in other places</p>
<p>Roads and pavements poorly maintained. Derelict buildings and vacant commercial premises make the area unattractive and gives the feeling of "nobody cares"</p>
<p>Signage is OK for general areas but lacking for outdoor activities (e.g. walking and cycling routes). The area is undeniably pretty but the old shops, ramshackle hotels, broken promenade railings etc. brings the look of the town down</p>
<p>Signage is very poor to assist in navigating and finding places</p>
<p>Some derelict buildings. Not all the street corners have street names in Dunoon, which can make navigation difficult</p>
<p>Some pretty tacky building in my area. Time for owners to take steps to sort out.</p>
<p>A yard is disgusting: scrap metal, broken wooden pallets, building rubbish, scrap wood,, scrap vehicles an absolute disgrace this is allowed in a Respectable residential area, where contractors can come and dump rubbish in this area and not use official dumps, why is this allowed to happen.</p>
<p>Street signs are old and need replacing</p>
<p>The area is blighted by neglected buildings. I have been here 8 years now and the same buildings are falling into more and more decay. The area has wonderful renovated public buildings. The Queen's Hall is a real treat. However the toilet facilities being of temporary quality at the passenger ferry are a poor sight for visitors to Dunoon despite being painted attractively. The largely unused historic pier and buildings are a problem after so much renovation there which could be positive.</p>
<p>The cutting of grass and weeding very poor. Never do the edges and grass encroaches on pathways, makes pathways narrower. Often have to duck under overhanging branches or go into roadway to get past.</p>
<p>THE MAIN STREET HAS NUMEROUS UNOCCUPIED &amp; UNKEPT SHOP FRONTS. UNEVEN PAVING &amp; INADEQUATE PARKING.</p>
<p>The old ferry area is an absolute eyesore. Residents Are very unhappy about it and visitors must really think "What a dilapidated area The walk up from the front into town is very depressing and empty shops could perhaps have a mural on the windows. We need a central tourist information point</p>

<p>The Queens hall and Argyll Gardens redevelopment has made a big impact, however one site is still a dumping ground, old Gasworks site lies unused - both of which lie in prime sites within the town centre, and little is made of having a beach in the middle of town. Signs and information awareness boards are sorely lacking to direct and inform people of the local area.</p>
<p>There are a few empty - dilapidated buildings in the local area which are an eyesore and spoil the sight and feeling of the area.</p>
<p>There are parks and buildings in Dunoon which look good and are well maintained. However half of Dunoon pier in the centre of town is falling into the water. This detracts from the efforts of placing the Queens hall directly across from it. Tourists' first image off Argyll ferries is a crumbling pier.</p>
<p>There are some super places, newly restored or newly built - and there are areas where one gets the impression nobody cares...</p>
<p>There has been big improvements in the town over recent months. More disappointing is the amount of shops that have closed over recent months.</p>
<p>There is always room for improvement.</p>
<p>There is still a long way to go before Dunoon could be classed as attractive. The council would do well to consider their own residences. Finding any department normally requires a lot of searching in the town and surrounding streets. A functional council would be placed in one building, saving a lot of expense. Shops are also scattered around various back streets, which means with no sign posts, that visitors have little and no knowledge that other shops exist beyond the main street.</p>
<p>Too many empty and abandoned buildings in and around Dunoon. The park below Castle House museum is lovely, but the area between the old library and John Street could be improved. The pier in Dunoon looks to have been abandoned. Rot has set in to the wood. The distinctive buildings seem to have been abandoned. This will be a big loss to Dunoon. There should be a project to restore and preserve the pier buildings</p>
<p>too many empty shops n lack of social activities for kids</p>
<p>Too many yellow lines, lack of enforcement.</p>
<p>Unightly ground in Pilot Street hasn't been developed or maintained over 15 years. Used by local businesses resulting in noise, dust and traffic pollution and dangerous debris. Currently 4+ street lights not working in Pilot Street over 2 weeks now. Regeneration around Queens Hall very positive. Rose Garden area a disgrace.</p>
<p>Unightly problem site on Pilot Street has been a problem for 10 years plus. Has cost me considerable money to ensure my boundary safe. Despite many residents' complaints...nothing is done. Knotweed and fly tipping both issues. Unsafe items on site i.e. rusty metal rods and fencing broken glass etc.</p>
<p>Very good standard</p>
<p>View from our house is a disgrace and why is a dump being allowed to happen in a residential area</p>
<p>Yes the high street is very well positioned and it's good that it's a one way street</p>
<p>Yes we live in a beautiful part of the world</p>
<p>Yes, Dunoon is an active and safe town that is easy (for able bodied people) to get around. Not so easy for some groups due to steep gradients.</p>
<p>Yes, Dunoon offers a pleasant environment. Few prominent gap sites could be developed which would make it more vibrant.</p>

## Q5. Natural Space: Can I experience good quality green spaces?

108 responses in total – Average Score of 5.3							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
6 responses	3 responses	9 responses	13 responses	21 responses	14 responses	42 responses	0 responses

### Comments

Better parking and access would improve my rating
Bishops Glen Dunoon.....when a small fortune was spent improving the road up to the reservoir all the parking at the reservoir was for the disabled.....then just some spaces.....now everybody parks there.....mostly dog walkers. Like Argyll Street nobody patrols to see the problem. Of course if it is now parking for all!!!! The Council makes rules then ignores them.
Castle Hill (Museum) could be a lot more accessible, grass overgrown, needs cutting
Dunoon has lots of space, nature on our doorstep, clean air....
Dunoon is a rural place with good access to open spaces.
Dunoon is surrounded by accessible countryside and moorland. The town however is not blessed with quality parkland and recent Council cuts have affected grass cutting and weeding maintenance. Rose Gardens could be improved. Morag's Fairy Glen should be improved and re-opened to the public as it is currently closed.
Dunoon is surrounded by great countryside. Bishops seat mountain could do with a track to the top ( it stops 500 ft. from the top)
Dunoon is surrounded by rural spaces. I have easy access to parks, forest and open spaces.
Dunoon is very well placed for having a coastal environment and hill/mountain environment in close proximity. Plenty of off road MTB trails in the forests and relatively safe on-road cycling routes.
excellent outdoor space all around us,
Got to shut our windows in Auchamore road when rubbish is being burned due to smell and also take in washing.
Great access to amazing outdoor spaces. A huge bonus would be safe (from traffic) areas where parents and small children can play outside (e.g. 'forest school' type settings) that are accessible - almost everywhere is on a steep slope, lacks safe access to walk from nearby parking or are open to main roads. Small areas of shelter would also be very beneficial to improve use of outdoor space, e.g. at West Bay.
Great, only weather and midges hold me back!
Health and wellbeing are being ignored by Dunoon council and environment department, no tree lined streets only rubbish.
I can access natural spaces and walks.
I think we are reasonably lucky as we do not have much air pollution from cars and we have lovely natural green spaces
In the Toward/Innellan area one of the best nearby places to walk was Castle Toward estate but access continues to be needlessly blocked there. I have no doubt that the heras fencing currently preventing access along the east drive will remain in place for several years more. Building works

take place in city centres without the need to prevent public access to the extent that is happening at the estate. Something should be done about this. It is a Right of Way.
It is easy to walk up to the Bishop's Glen and walk through the forestry commission area. I hope the plans for the zip wire will not prevent people from walking around up on the hills. Longer distance waymarked paths could be set up, e.g. up to the B836.
It's ok
Local beaches. No public toilets available in most areas.
Lots of beautiful and potentially beautiful local sites could be greatly enhanced with some better integration (paths, signs and the like).
Many good natural area to explore. That's The Argyll jewel.
More investment required in making our beautiful area more accessible to all.
Most public areas seem to be very scruffy and unkempt.
Natural space is available but people need to be fit to access much of it.
Nice natural spaces but again maintenance not regular enough.
No attention to maintaining cleanliness of spaces and gardens.
No local park facility for children. Site on Pilot Street hazardous to children.
No. And depending on the definition there is no natural space in Dunoon. The gardens and parks are full of non-natives species, some of which are invasive (Japanese knotweed). Bishops Glen is a mess and contains knotweed. Both of these are full of rubbish. I really think the natural space around Dunoon is very poor.
On my door step plus I sail. I enjoy walks in the surrounding hills on well-marked trails.
Plenty around Dunoon from beach to hills
Plenty of beautiful natural space in and around Dunoon.
Plenty of walks and routes through hills and forests which are semi easily accessible to all.
Roads in and out of Dunoon are a disgrace. Not a pleasant drive if you drive down Loch Eck try it and see
Thanks to Forest Scotland plenty of good walks
The one positive
The prom is pleasant for a stroll but I do miss a small park for an afternoon stroll.
The town is surrounded by beautiful walks.
There are a lot of natural areas close by and accessible.
There are loads of areas that can be easily accessed although perhaps benches could be provided at certain spots such as Pucks Glen etc. for those that need to rest.
There are loads of opportunities for experiencing nature around Dunoon. For some of these you really need a car to get to them. Others are freely available for all. The only group I am not sure what is available to them is physically disabled and perhaps the council need to promote these opportunities for those with a disability.
There is always a space for improvement! The main areas for improvement are around the pier and the coal dock - the gateway to the town.
There is always room for improvement keeping public places and spaces clean and easily accessible is an ongoing concern
There is no park
There is nowhere more beautiful on god's earth to live than Argyll and Bute.
There is woodland with disabled access about half a mile away. We also are near to singularly and beach. Hedges could be planted at east side of car park which could act as a wind break and also be good for wildlife. More trees at Hanover Street would help to screen car park. Electric car charging points would help air quality. There are quite a few flats in area which can't have their own electric points.

There's lots of lovely places to walk and take photos, we are very lucky
THIS IS COWALS SAVING GRACE, THE SCENERY & ACCESSABILITY TO FOREST WALKS IS SECOND TO NONE.
This section must score highly given the beauty of the Clyde coast and the spaces about it, such as at Benmore, Pucks Glen, Ardentinny and Strone which have capitalised on their outlook. If there are downsides I fear it must be because of the selfish attitudes of some dog owners who fail to meet their obligations to clean up after their animals, a job made more difficult if grass is allowed to grow long.
traffic saturation, ferry noise and air contamination have taken over and totally destroyed a once desirable tourist and residential area
TREE-LINED STREETS AND PARKS ARE SCARCE IN DUNOON ITSELF. ONE HAS TO MAKE FOR AREAS LIKE PUCK'S GLEN, THE BISHOP'S SEAT AND THE CHINESE LAKESWHICH ARE ACCESSIBLE TO A GREATER OR LESSER DEGREE, EITHER FOR TRANSPORT OR PHYSICAL MOBILITY REASONS.
Unlimited access to the shores is great here and is as natural as you can get, but if you mean further inland, there is a lot of room for improvement
We are extremely lucky to live where we do, beach, walks/countryside
We are lucky in our area to have lots of natural spaces e.g. Bishops Glen, Pucks Glen, the shore. we just need to continue to maintain and appreciate these areas
We are surrounded by it
We are surrounded by wonderful nature and the means to enjoy it.
We are very lucky with our natural spaces, council maintained "natural spaces" however leave a lot to be desired, money spent to make a pleasant area then upkeep takes over and bingo.....weeds hedges.....bushes.....trees.....grass all being unattended..... Makes it impossible for people to sit and relax and enjoy a quiet area.
We have hundreds of miles of wonderful natural space to explore and enjoy.
Wide open spaces, greenery and much more. Brilliant.



## Q6. Play and Recreation: Can I access a range of places for play and recreation?

<b>108 responses in total – Average Score of 4.1</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
10 responses	12 responses	15 responses	27 responses	17 responses	18 responses	9 responses	0 responses

### Comments

A fairly decent play area available
A park near the centre of town would be helpful. Dunoon Grammar School is a good venue for Badminton, and the gym / pool offers fantastic value!
Again Dunoon has quite a bit to offer, but this can always be improved. We need day trippers from Glasgow to come back.
Although there is a play park at the West Bay, there is little in the centre of town for small children. Children cannot play in the street because of through traffic. There is a cinema and swimming pool. There are gardens at the corner with a wall that could be converted into play park?
Considering state of council finances, adequate.
Could be improvements to bring adults to our town Children are well catered for
Dunoon has a few public spaces for recreation, but for parents with young families, there could be much more. There is only one real playpark in the town's West Bay. As my wife is pregnant, this is future concern for me.
Dunoon has one playpark for young children, all weather football pitches which are hardly used or open, and a stadium with grass area and sports fields that is locked and not open to general public. There is a lack of recreational areas open to the public in Dunoon that are open enough to enjoy free sports and play.
Dunoon has some clubs and facilities for play and recreation. However, many teenagers feel there are little to no facilities for them to use. Teenagers regularly cite boredom as a reason for committing petty crime.
Dunoon is brilliant for accessible seaside and countryside. Children's play park looks good
Dunoon play park very limited and only for young children but not really giving a good impression, sandbank play area much better and has a basketball court for older children and teenagers. Very little for teenagers to do outside.
Dunoon presents attract a lot of events. Live Argyll facilities are welcome
few playparks
Good mountain bike routes, good swimming and fitness facilities
However the West Bay Playpark was funded by a group of volunteers NOT by the Council.
I am finding this question difficult to answer as I am not aware of facilities specifically for teenagers or young people. There must be sports grounds at schools which are not always in use in the evenings during term time.
I believe all recreational facilities provided by local authority should be free of charge.

I don't feel qualified to answer for older groups but we have some good (but ageing) playgrounds for smaller children. There is a lot of scope to upgrade and update facilities (e.g. skate park) if the capacity exists to co-ordinate efforts to apply for funding and maintenance.
I don't have children so don't really notice this dimension, but I think there needs be more provision
I don't use play areas so don't have first-hand knowledge BUT they look OK for what I have seen
I feel there could be more for the youth of Dunoon
I have no need for play and recreation but for those who do, the opportunities and facilities are limited.
I would say that the play facilities for children are limited.
If I had children I certainly would not allow them to play anywhere near this area due to the amount of rubbish being stored in this area. Do not understand why this is being allowed.
It would be nice to see Castle Gardens developed to provide a 'natural' play area for younger children, using the topography of the land to provide safe climbing, hiding areas, slides etc. The West Bay playpark is a good facility, but it is quite a walk from the shops/cafes/public conveniences etc.
Lack of accessible playing fields/pitches for informal recreation such as kids playing football or flying a kite.
Like a play park area near to Hunters Quay an adventure playground in the area would be great too I hope you press ahead and support the cable car idea so everyone can access
Looking at the experiences our nursery schools and schools have in relation to outdoor education, I can think of no better place to live with the accessible nature that is on our doorstep. Beaches, hills, trees, wildlife to name a few.
More local green spaces required for children.
More than enough play areas
Most places seem reasonable.
My grandsons come over and visit and play tennis in the Dunoon courts ad swim in the local pool Also I am a member of the Dolphin pool at Hunters Quay Holiday Village.
No park space for children to play ball etc. Skate park an area of risk. West Bay park well regenerated but very limited and aimed at younger children. A bmx track or similar would be beneficial but well maintained and in a suitable area.
None available due to ferry and holiday park total destruction of all free space.
Not enough for kids
Not enough FREE outdoor spaces for families and young people
Nowhere near enough outside play areas for children. Our area should be encouraging outdoor play
Only some good things in Dunoon could have better parks
ONLY SWING PARK IN THE TOWN IS DATED, THE FOOTBALL PITCHES ARE LOCKED.
Outdoor gym equipment at a location along the promenade would be ideal. I have seen this abroad and it definitely encourages people to use it.
Play area at West Bay good
Plenty of walking available
Poor only one playpark with not a lot for older children
Recreational space is generally limited
Same answer as last question, more needs to be done in the town centre for this
Same as before. Lovely sites and facilities. They are all isolated and lack clear signs and routes.
Spaces and facilities should be available to all regardless of income, if spaces cannot be used to their full potential it is likely because it's not maintained well enough to be fit for purpose

The children of this area only have the park at the west bay definitely not enough for children
The play park in Sandbank is in a very poor state especially after it has been waterlogged, it gets slippery and dangerous under foot. The west bay park is much better maintained.
There are clubs to join but no free spaces to play i.e. football, basketball, etc
There are many groups taking place in the area but I feel that they need to be better advertised and this is not necessarily down to the Council to do. What the Council could do is provide website space and promote this to groups. There are a couple of very good play areas - one in the West Bay and the other in Sandbank - along with other smaller play areas. The one in the West Bay appears to be very well used as I pass this regularly. There is a gym and swimming pool available but not sure what age groups this attracts. Would like to see things like netball club being set up in the area. I don't think children play much outdoors although the street I presently live in has no young children at this time. Around Dunoon in general you do not see many children out playing even when the weather is good.
There are too main play grounds that are situated out of the town and accessible for some but not other depending on where you stay in the town. The majority of areas for children to play and within clubs and after school activities which some people cannot afford to access.
There is plenty of evidence that play areas have improved and residents should be happy to thank you guys for this.
There should be more outdoor activities for youngsters. Climbing walls/bouldering perhaps a skateboard park. Equipment suitable for use by older teens and adults should also be provided.
THIS IS NOT A PRIORITY FOR ME, BUT DUNOON HAS A SPORTS STADIUM AND VARIOUS SPORTS FACILITIES IN TOWN (TENNIS COURTS) AND AT HAFTON HOUSE, PLUS PLAY AREAS FOR CHILDREN EG AT THE WEST BAY. THE FINE NEW FACILITIES AT THE QUEEN'S HALL ALSO HAVE USEFUL POTENTIAL. AFFORDING SPORT IS A QUESTION OF PRIORITIES. a COURSE AT THE QUEEN'S HALL COSTS LESS THAN A VISIT TO THE CINEMA, AND A FRACTION OF THE PRICE OF A POP CONCERT TICKET/
This is very poor within the area. Any space with opportunities for play and recreation are either charity funded by local residents or people or private. There needs to be more funding for third sector organisations to provide supervised and/or supported groups and activities in venues across the area.
Too old for play and recreation.
Top quality area for all my hobbies.
Very little and poorly maintained facilities for children
We live outside Dunoon with poor bus services. Local park only has swing.
With the exception of the West Bay Playground, Dunoon does not have a lot of formalised play areas. Sandbank has a small playground and sports potch and Innellan has a decent football pitch. Dunoon would be a much better place for children and youths if recreational facilities could be improved. A decent skate / scooter park like Battery Park in Gourrock would be a great thing. The existing small skate park near Dunoon Stadium is not a great facility.
Yes plenty of space and provision for this.
Yes, when my boys were younger we were able to find many nice places to visit either locally or further afield. Dunoon would benefit from a decent bmx track / skate park.

Q7. Facilities and Amenities: Does my place have the things I need to live and enjoy life? This could include shops, schools, libraries, health services or places to eat and drink.

108 responses in total – Average Score of 4.3							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
9 responses	11 responses	11 responses	21 responses	29 responses	18 responses	9 responses	0 responses

### Comments

A lot of shops never seem open when they should be, so people lose trust in them. Shopkeepers lazy as well and almost don't seem bothered. Others are fantastic and trying really hard. This buy local sell local is great, but you need to attract people to the store which you won't with a local electrics store, I think we need more of a mixture of old and new/bigger brand shops, get a Mountain Warehouse shop here, or a Costa, or Poundland.....other places across the water use this and it works, and it will get more people onto the high street, meaning local shops will naturally have more footfall
All facilities are in a central location, with a good choice of eating establishments.
Always have to go over to Inverclyde or further for some purchases
At one time Argyll and Bute had one of the highest public toilet facilities available. What now? People have difficulty in accessing public toilets and disabled toilets some having to get access after they have collected a key to enter. Wouldn't need to be desperate
Auchamore road is not a healthy place to live, residing and overlooking a builder's dump.
Average. Main Street requires planning and investment before it worsens any further. Riverside regeneration has very limited impact especially for children aged 7 to 12
Closing the library was a huge mistake, as was closing all the public toilets? How embarrassing to have to tell visitors that the closest public convenience is a mile away. This is what happens in Kirn.
Discos for young people
Dunoon could do with a quality restaurant
Dunoon has a good range of facilities for the community. There are many cafes and shops with the Queens hall being particularly useful. Most shops and cafes (90%) are however shut on a Sunday which is a peak time for tourists and locals to shop.
Dunoon is well served with a pool, gym, cinema and outdoor facilities.
DUNOON STILL HAS A REASONABLE VARIETY OF FACILITIES AND AMENITIES, THE BURGH HALL AND THE QUEEN'S HALL BEING CASES IN POINT. THE NEW LIBRARY WITH ITS EXTENDED OPENING HOURS IS A BOON, AND IT CANNOT BE SAID THAT THERE IS A SHORTAGE OF PUBS AND EATERIES IN THE TOWN, THOUGH PERHAPS NOT ALL OF A GREAT STANDARD. ON THE WHOLE, AND DESPITE A FAIRLY NEGATIVE ATTITUDE TO WHAT IS ON OFFER AMONG SOME SEGMENTS OF THE COMMUNITY ("THE GRASS IS GREENER AND EVERYTHING CHEAPER ON THE OTHER SIDE OF THE CLYDE"), I FEEL THERE IS PLENTY TO BE SAID FOR LOCAL SHOPS AND SERVICES.
Dunoon's new library in the Queen's Hall complex is really good. In the town I have access to a choice of GP surgeries and there are many places to meet to eat, drink and socialise. With a young family on the way however, I'm really concerned about early years care. The availability of wrap-

around care and care for under 3s is not very good in Dunoon, which will force me to take on the expense of private child minders or to look at moving away to a different area where provision is better.
Dwindling health services, vacant shops, poor quality pubs and restaurants all make Dunoon a bit of a sad and tired town.
Events not coordinated, lack of advance advertising. Argyll live - incorrect pricing for single activities and single users.
Excellent facilities. I can't think of a better town for eating drinking getting a Doctor appointment, library sports are all excellent.
Facilities and amenities are adequate out with this area, where healthy living is certainly not fulfilling
Facilities and amenities are holding on but need upgrading and few are fully accessible.
Fine for a small town, Cinema and Swimming Pool
Flexibility of Queens Hall excellent. Burgh Hall events & exhibitions add a new dimension. Worry that hospital will be so downgraded it will close
For years I made use of the public library. The move to the refurbished Queens Hall put a stop to that! Upstairs and no parking spaces near the entrance does not encourage the elderly or infirm to access the facility. I suspect that parking near the entrance is used by staff or gym users! The majority of locals did not want the library to relocate, but Council knew better.
Good range of shops and restaurants. Pity some good quality eating places have closed.
Great quality with no concerns
I am happy with the facilities I use, however there is a greater need than mine
I see cafes are increasing in the area It appears difficult to access enough GP surgeries Sorry that the Hospital is slowly closing facilities and wards. We are an aging population and having someone in hospital over the water is traumatic and expensive. I think we have lost confidence in believing that the hospital is doing the best for us
I see our local hospital facility as a potential. Why can't the GP surgeries be moved there with a Pharmacy on site and other integrated services? It would be a much better use of the space and could be highly effective. A modern day Health Centre to suit the needs of people of all ages. Without volunteer groups in Cowan to support vulnerable families, the sick and the elderly , I would despair at the lack of support from A&B
I stay in Toward and really for most things you need to go to Dunoon. Even in Dunoon there is a fairly limited range of shops and not much of a choice of supermarkets. GPs are in short supply.
Improvement of the Hospital facilities would be an advantage with more clinics in Dunoon rather than having to go 'over the water' to Inverclyde or Glasgow.
In general meets my needs everything fairly close by and in walking distance, much more could be done to support health and wellbeing. the secondary school could be better used outwith school time as a local sports hub open to the community
Lower numbers for Ardentiny and Strone
Many places are closing. Dunoon and the local area around it need to attract more tourists and permanent residents. Very good establishments have found it impossible to carry on.
More for young people
No facilities or amenities now exist due to inadequate planning supervision.
No we are way behind in all of the above the shops are a complete disaster
Not enough open and working public conveniences.
Ok but again could do with improvement and better maintenance.
Plenty of places to eat, relax etc.
Poor access to GP services and mental health services

PUBLIC BATHROOMS ARE FEW & FAR BETWEEN. MORE BINS FOR LITTER/DOG WASTE WOULD BE USEFUL ALSO.

Shopping in the supermarkets is relatively easy as there is parking enough for blue badge drivers. The abuse of these badges is an issue but for another forum on another day! In Dunoon town centre there are very few parking bays for the use by disabled drivers which seriously limits our use of the main street shops and I cannot think of any spaces in Hillfoot Street at all.

Shopping is the let-down for Dunoon. Small town who don't want anything new or modern bring brought to the town. More affordable shopping to attract families to stay in the area. ASDA, Aldi shops which locals would shop in regularly meanwhile they are likely to still support small local shops in the process.

Shops are lacking. We desperately need more competition. The supermarkets are hardly competitive. Morrisons lacks a customer toilet, which is absolutely necessary for elderly and disabled shoppers. DIY stores like B&Q would be a great boon to the town, creating competition that is affordable. GP surgeries need to be more of simply because there is an intention to expand housing. In England councils fail to include services when expanding populations. More GP's and dentists are required.

Tea rooms shut early

The facilities are there, I just can't afford to access them unfortunately.

The library has moved to Queens Hall on the edge of town. This location is very exposed to the weather in winter and not sheltered and at the centre as previously. GP surgeries are nearby but it is hard to get an appointment due to one doctor moving away and one off sick. Last I heard there was only locum doctors.

The majority of medical appointments are in IRH and this can be costly to individuals who do not meet the criteria for refunding of these costs - there are no clear guidelines as to where you can seek advice on this. There are plenty of eateries, schools in the area. There is a library in the main town which is accessible.

The new play facilities at the Queens hall are very expensive, almost £4 per child prohibits low earning families to use the facility. We are a rural community and therefore all workers are paid rural wages but we are charged city prices for a faculty that should be accessible to all.

The shopping in Dunoon leaves a lot to be desired I do most of my shopping in Glasgow [especially after the parking fine] Dunoon needs to attract a more diverse range of shops than it has at present. It has more than enough of charity shops in the town tourists don't come here to charity shop.

There are local shops that meet needs of the community. We have a library, doctor's surgery, schools and nurseries. There are various cafes in the area. Argyll college has a base in Dunoon. Would like to see more out of hours learning opportunities as I work full time.

There is a good range of facilities on offer at any given time, but it is clear from the turnover in local entertainment venues pubs/restaurants, that we don't currently have the patronage to support them all

There is still a good choice of schools in the town and good amenities such as library, GP, cinema, supermarkets and College. Where it is let down is the old style main shopping areas of Hillfoot Street and Argyll Street, still selling the same way it has always been. Too many hairdressers and small food outlets. Lack of initiative to attract people to come into the town and browse.

This is also getting better but not a lot to do for over 50's.

This section depends greatly on your hobbies and interests. Growing up appreciating sport I had good access to facilities (and these have improved in recent months). There are adequate cafes etc., however they could be open later during the summer to help attract tourists. There is a lack of consistent doctors within the town (I don't think we have had a permanent Dr in our surgery form about 7 months).

We tend to travel outside of the area for Golf, tennis, squash, and football. Main shopping. We also rely heavily on Amazon. Again Dunoon needs the retail companies. Health care here is strong.

Would be good to have Aldi or Lidl

Yes for me they do. The leisure centre and cinema plus the shops. Though I don't really require much and so my view may not be the majority.

Yes, Dunoon has a lot to offer in terms of local shops. Pubs and restaurants could try a bit harder.

Q8. Work and Local Economy: Is there an active local economy with good-quality work opportunities?

<b>108 responses in total – Average Score of 3.2</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
22 responses	17 responses	24 responses	23 responses	15 responses	1 response	6 responses	0 responses

**Comments**

<p>Apart from shop working and care work there is very few opportunities for young people that would encourage them to stay here. It was similar when I left Dunoon for London and stayed there for 35 years.</p>
<p>Apart from tourism and the Council, the job opportunities in the area are limited.</p>
<p>Argyll has forestry and tourism. No infrastructure for anything else? The area cannot offer the young any real future so they leave and Dunoon is now mostly for elderly.</p>
<p>AS A RETIREE, I AM NOT WELL INFORMED ABOUT WORK OPPORTUNITIES, BUT SUSPECT THEY ARE FAIRLY LIMITED. SMALL BUSINESSES TEND TO START UP AND FOLD QUITE QUICKLY (TOO LITTLE CAPITAL?) AND MOST ECONOMIC INITIATIVES APPEAR TO COME FROM "INCOMERS" WHO ARE OFTEN VIEWED WITH A SCEPTICAL EYE. DUNOON HAS A JOB CENTRE AND OFFERS OPPORTUNITIES FOR EVENING CLASSES. CALL CENTRES SEEM TO BE A SOURCE OF WORK, AND SOME FIRMS HAVE APPRENTICES, HOW MANY I AM NOT SURE.</p>
<p>As a senior in the town I am not qualified to pass comment on this one, however there is always room for improvement</p>
<p>Because of the location of the town there are many people who work across the water in Greenock/Paisley and Glasgow. However the change in weather patterns over the years has made this more difficult as it is windier and the passenger ferry is frequently cancelled and Western Ferries are not suitable if you are travelling to Glasgow without a car. This in turn limits the job market. Job centres are limited in what they can assist with and this is made more difficult by the transport issues as above. Cost of transport can also be an issue if you are taking a job on a minimum wage. Local economy is in decline and many shops are closing and charity shops taking their place (which can be good for a bargain). Argyll College has a local base and assists in training. Young people also travel to other colleges and universities in Glasgow but face transport issues as above. Volunteering - I have never been able to find where the possible volunteering opportunities are in Cowal and feel that this would be a useful addition to the web site.</p>
<p>Council investment in employment and retail? Area regeneration projects? Better structure for transitions from education.</p>
<p>Don't understand</p>
<p>Don't keep up with job opportunities.....too old.</p>
<p>Don't really know.</p>
<p>Due to the lack of a decent town ferry service companies are discouraged to set up shop, hence good and well paid jobs are scarce. People are leaving the area due to the lack of well-paid employment. Plenty for min wage, but we need more ambition than that.</p>
<p>Dunoon needs a better range of higher paid jobs to attract families to live and work in the area. Not convinced that Dunoon Grammar School is equipping pupils with necessary skills.</p>



Dunoon really needs better quality jobs. Sandbank Industrial and Business Park lying half empty. Many people have to travel across the water for employment. Poor Argyll Ferry service a factor.
Few local opportunities to have a well-paid job. Would need to travel which then affects overall income.
For our town to grow and be successful we need to attract and encourage young people to stay in this area to do that we need more available jobs. we need to promote our area to employers and new and existing local businesses
I am retired but the area seems to be strong with a marina, tours, local shops , tourism and good links to Glasgow etc.
I don't really know the answer as we heavily rely on tourists for jobs. I would like to see Dunoon's profile raised, the majority of buses coming off the ferry turn right and miss us out completely, Some of the hotels could do with makeovers to encourage people to stay here
I think there are jobs out there but not sure of the quality of employers.
I work in Glasgow. My Children have all left the area for work reasons. There seem little opportunities for work apart from local trades and local authority employment. The rest are low paid, low skill care, agriculture and hospitality. My children's experience of these was universally poor.
In Ardentinnny the only pub is only open for tourist season, and to eat there one has to book! The locals are not catered for. It is a shame that outer communities are left high and dry when it comes to eating out. A hungry horse (Or like venture) would encourage families to be able to afford to eat out.
In general there are opportunities and there is economic growth.
It is better than some but could be better especially for young people.
I've never tried to find work in Dunoon
Lack of employment is probably the number 1 reason people choose not to move to Argyll and Bute. Many jobs are seasonal and low paid.
Lack of potential office space for rent in area
Like most areas, some limitation to employment opportunities
Location will be a problem
Low paid jobs locally and the ability to commute to the city is now impossible due to lack of dependable ferries.
Mainly council work, retail and iRobot's service businesses
Minimal employment opps and minimal investment from Local Authority.
More effort should be put in to encourage local enterprise. All recreational and social activities backed by funding or expertise.
Most of the businesses throughout Argyll and Bute are owner/operator or micro businesses, with few, if any, falling within the SME Classification. The needs of a micro business are very different from those of an SME and there should be additional focus on supporting them. A number of businesses also need to up their game in terms of the quality of service that they supply. Customer service isn't always a priority, reliability i.e. them coming out to do work when they say they will can also be a problem. I appreciate that the customer isn't always right, but there is room for improvement, across the board
Most of the jobs advertised locally with the exception of council vacancies pay only the minimum wage. There are not enough highly paid skilled opportunities.
Most people seem to be employed by the council. Many commute to Glasgow. Many of the local shops change hands frequently. There is help with childcare and I believe local people get help with training at college if needed. A lot of children leave to study at University. There are lots of empty space for start-ups.
Need more work opportunities on the Cowal peninsular to attract young people

Need to generate more jobs focus on what the area can do to attract all types of visitors not just the chosen activities which are pet themes for those in charge
No
No jobs at all available for young people to earn a decent wage in Dunoon. Only care work or fish farming!
No real, paid, supported employment opportunities for people with a learning disability and autism. People living with these disabilities are very keen to be employed in paid work even just a few hours but businesses do not have the finance, incentives and support to provide them. HSCP and Argyll & Bute Council should be responsible for promoting inclusion and should be employing people with a learning disability and autism with the correct support in place to encourage other businesses to follow suit.
No very little work with a decent living wage very poor
none whatsoever
nope....can't even commute to Greenock/Glasgow to work now
Not enough access for quality work in the area for young and older employees
Not enough for local people
Our children left and won't work here. Grandsons at Uni and can't see them coming here apart for visits.
Planning department seem very resistant to projects within the town centre
Poor job opportunities with bad employers. Argyll and Bute Council included in that statement as seem to be who you know not your ability gets you a job.
Poor opportunities for young people to live and work in their home community.
Poor opportunities here for work
Shame the ceramic factory closed as it met a real need for employment opportunities for the young. Mainly service jobs nowadays.
Some but A& B could do more to attract new employers
The ferry situation has essentially ended Dunoon as a commuter town. Previously people could access employment in the Glasgow area, and bring 'new' money into the local economy. That has fallen off greatly. Western ferries are unsubsidised but that means their £6M turnover (and £2M profit!!!) come directly out of the local economy.
The high street has been less affected than many towns in Scotland, with local shops still around.
There are employment opportunities in the local area, however there does not appear to be opportunities to advance in certain careers.
There are not a great range of opportunities for well-paid jobs in Dunoon. My wife and I are in our 20s and 30s and lucky enough to be in graduate jobs with management responsibilities. When I look around the town for peers to meet and socialise with however, I have no idea where to look. Many people seem to be retired, or working in lower paid jobs. I have no idea where to find people in a similar bracket to us. Those in Dunoon who are seem to be working elsewhere. Dunoon is increasingly attracting digital nomads due to the low property prices and access to the countryside. The town however has few hub facilities to encourage others to come and work here and properly take advantage of this very modern trend.
There are not very many jobs available however I have found that the Jobcentre staff are extremely helpful.
There is a surprising variety of work within our local economy (facilitated by digital working) but a lack of networks and support. This works well for certain, well-established people (who have developed careers elsewhere) but it is really challenging for young people to find high quality work. Commuting to Glasgow (as I do) is just about viable as an option. More support is needed for small, sustainable businesses that fit with the needs of 'real' people. We need to be able to

work flexibly around family and other commitments - business support is all aimed at not high growth and large turnover.

There is always going to be limited opportunity for employment for small towns which depend largely upon tourism. There is a healthy call centre job market in the town and the building trades attract the more practically minded young people. The local Argyll College is very active in attracting job seekers prepared to train/retrain but we must develop a more robust apprenticeship culture again. The "grow your own" attitude can only bring good things to our job seekers.

There is work available if people are willing to work, and be grateful for a job rather than being choosy about what they do. The local council employ a lot of residents, as do the fish farms and forestry.

To help create lively places where people want to spend time needs to be addressed by the council in the Auchamore area of Dunoon's disgrace.

Working and training are limited by the unreliable passenger ferry which puts people off living here and constantly frustrates people who live here without the income to afford the car ferry and car travel. This factor is the most crucial to the development of our local economy.

## Q9. Housing and Community: Do the homes in my area support the needs of the community?

<b>108 responses in total – Average Score of 4</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
14 responses	6 responses	17 responses	28 responses	21 responses	13 responses	9 responses	0 responses

### Comments

A lot of Dunoon's housing stock is poor and in need of upgrading or thermal insulation. Lack of starter homes for young people or for elderly folk to downsize. Many of the town's tradesmen are very poor meaning that workmanship is generally of a very poor quality.
A lot of homes up for sale. Some poor housing stock. Lack of take up on new housing sites. Some decent social housing schemes recently.
AGAIN, I AM NOT SUFFICIENTLY WELL INFORMED ON THIS SUBJECT BUT THINK THE NEW HOUSING DEVELOPMENT NEAR QUEEN STREET IN DUNOON LOOKS VERY ATTRACTIVE.
All not too bad
As far as I understand, housing here is appropriate to need.
Council tax not spent to achieve value for money for those residents who actually pay full amount. Difficult to see what is provided in return. Current political situation is continually used as first line of defence when services are not being provided.
Eton avenue unsightly and unsafe. Well known houses there encourage underage drinkers and drug taking. Regular criminal issues affect the community. Close proximity to primary school is a real threat to wellbeing. Properties are not well managed by association.
expensive to buy
Good affordable family homes abound. I think there is also a good mix across the housing needs. I'm no expert though?
Good mix
Good range of different types of housing in the area - flats/houses/ range of tenures. Quality varies as there are many older houses in need of repair that owners (or private landlords) are unwilling or unable to get done. Quality of social rented housing also varies.
I don't have an opinion on this as not ventured into the property market for over 20 years
I don't not think that a lack of housing is a problem, there are a lot of For Sale signs. What I do think is a problem is building more houses in essentially rural areas, even if it is infilling, as that changes the character of the area making it more urban and less attractive.
I feel my house is well equipped for my needs. Could be more family houses instead of flats
I suspect that there is more need for 'affordable rent' accommodation. Also many of the larger houses are vacant and could be put to good use as affordable rent units.
If you are on benefits it would appear as if that housing shortage has been addressed. But if folk can't get decent jobs and nor can they commute due to poor transport links, we are not going to survive
Lack of available housing due to shortage of housing stock (which I think is being addressed) and people sustaining their tenancies for longer.

Lack of special sheltered accommodation to bridge gap between folk living at home and being admitted to Care home
Local authority supply (namely Fyne Homes and ACHA) are in very short supply. With ACHA especially supplying not fit for purpose properties. The Local Authority should be clamping down with fines for landlords, both public and private, who do not comply with the rules. Not as happens now, being afraid to confront said landlords. This is imperative to a well-developed community and affect everyone in the area.
Lots of available houses but most are in a sorry state. Not a great rental market here, good houses to buy but outwith the town centre
Many house owners selling family homes that have been sitting unlive in for some time have unrealistic views of pricing. Especially for young families who live and work in the area.
Maybe
More affordable (rent) houses to be built.
More one bedroom flats needed Too many private companies building houses for private let
Most new builds are luxury/high end. Desperately need more 2-3 bedroom affordable housing
Needs more affordable housing and suitable properties for people wanting to downsize.
not now
Pleasant place for retired people in my area if we just had a bus service and community centre or village Hallandale a Zebra Crossing.
Poor quality housing stock in need of major refurbishment.
poor affordable housing
Seems a good mix
Seems to be fine in this area.
Sorry no real info as I am ok in my area
The area of Auchamore road is a disgusting disgrace and does not support the needs of the community.
The houses in this area are being used as a dumping ground for anti-social tenants not fit for purpose
The majority of housing in DUNOON is relatively old and while there are few new build developments, there are still lengthy waiting lists for social housing or rehousing within Dunoon. Places such as the Sandbank flats have poor reputations and once they have a bad name it tends to stay. In a nut shell the needs of the community are best met by building social housing offered at a reasonable rent. Gone are the heady days when every family had aspirations to own their own home.
The standard of construction is mostly Victorian and most dwellings need to be demolished and upgraded. I built my own home. I cannot believe people are expected to be living in essentially uninsulated man made damp caves. On the western coast of the UK? Shocking.
There appears to be a good cross section of housing from social housing, rental accommodation and private.
There appears to be a good mix of houses and enough of them for the current population.
There are few councils that have the full capacity of housing. These leaves rise to private landlords but checks are not carried out to complete an inventory of the quality of these properties
There are many types of houses available. Some types of rental properties are hard to come by.
There are not enough safe and secure 1 bed flats especially in relation to those with disabilities and vulnerabilities. Sheltered housing have less support services but are very expensive, outside LAHR. No enough core and cluster housing to support social care clients needing overnight supports and a safe and secure environment. Not enough good quality social housing.
There could do with being more affordable housing options to support recruitment to the area. Many people travel and look for 3 to 4 night rental opportunities or short term rented

<p>accommodation until they are able to complete a move to the area. They are very limited and expensive. Recruitment and retention is an issue and accommodation is part of that problem. Other than that possibly an increase in affordable homes required and some issues with private landlords. There is a good variety of homes for sale and a good mix of types of housing.</p>
<p>There is a good selection of social housing, although some of the private lets could do with improving their quality. Private housing has improved significantly since I moved here as a child 40 odd years ago, however if we want to attract young families to come and live and work in Argyll and Bute then we need to give serious consideration to where and how we will house them, and there is always a reluctance to see change on any medium to large scale.</p>
<p>There is a lack of 3 and 4 bedroom homes which are affordable and environmentally friendly.</p>
<p>There is a lot of housing available in the local area - housing associations in the area appear to have lower standards in terms of housing repairs and reallocation - this is often time consuming and costly to tenants, with little support from landlords.</p>
<p>There is a shortage of housing available for SW clients. But otherwise, housing is really good - cheap, nothing clearly substandard apart from the damp at Finbracken that wasn't treated properly or effectively by ACHA.</p>
<p>There is a variety of housing and property prices are low. There is a gap for families - most housing is very small or large, with limited options around the 3-bedroom mark. There is a need for more high-quality social housing both for families and older people (in our street many 2 and 3 bedroom houses are occupied by single elderly people).</p>
<p>There is good range of housing and people do stay in the area as their life changes. There is a need to regulate landlords more. They tend to do quick fixes and not proper repairs. They are bringing down the standard of homes by trying to make more profit. We have experienced cigarette smoke and cooking smoke from a neighbour because their landlord will not fit proper ventilation because he will have to spend £50 for a drill hire. The landlord is registered with the council.</p>
<p>There pleas to be plenty houses for sale in the area. People are leaving the area, if I was younger I too would probably leave. And someone wants to build 100 unaffordable homes!</p>
<p>Think we have adequate provision, however not an area I am involved in.</p>
<p>Very hard to judge... think we need more low cost housing (rental) and there are lots of presumably privately owned but very poorly maintained Houses</p>
<p>Wide range of property available in all price ranges.</p>
<p>Yes. When I lived in Dunoon the houses in my area were great.</p>
<p>Young people given housing without appropriate support. Housing stock limited.</p>

Q10. Social Contact: Is there a range of spaces and opportunities to meet people?

108 responses in total – Average Score of 4.4							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
7 responses	7 responses	10 responses	28 responses	31 responses	14 responses	11 responses	0 responses

**Comments**

Again no if you are healthy and fit to get out and about then you can join clubs and mix easily if you suffer from ill health not so easy
Ardentiny offers nothing. To meet socially we must venture into Dunoon. I think Dunoon achieves this very well, but again outer areas, are unable to support social meeting places.
Coffee shops tend to close at 5pm and this limits meeting in the evening with friends for a coffee. You cannot get an ice cream in the nice weather after 5 as far as I can see. Young people need informal meeting spaces and this is not evident in the area. Generally cross community mixing together is not being done as far as I am aware.
Could be better
Depends on your age group. Burgh Hall do a great job. Cinema have been trying hard. Riverside classes do not cater much to those who can't access daytime classes and there is no weekend programme at all.
don't really want to meet people, most people in Dunoon are friendly compared to a city
Dunoon has an excellent range of cafes and halls for people to meet. I would like to see a communal work space / hub for independent workers and small businesses to meet and work from. This could be a hot desk office space or venue to conduct meetings and business. The Queen's Hall could provide this but there is no specific provision in the town as yet.
Dunoon is well provided for in this respect
Good for my age group
Good local community spirit
I am aware of small clubs which meet in village halls, Church halls and the old Edward Street school. The Burgh Hall has provided opportunities to meet, to socialise and to learn. There has developed a culture of meeting at the likes of Walkers or coffee shops to chat and socialise which provide opportunities for small groups to gather.
I certainly would not invite any of my friends to this area and let them see the disgusting area we live in.
I have been pleased for my age group Swimming library. Etc. Not sure how the younger generation are catered for.
If there is it could be advertised better.
If you have plenty of money
It is only limited by the individuals own choice
It's ok
It's not necessarily that there is a lack of spaces, more that given the geographic spread of our communities, it might be difficult for those without private transport to access them.

Limited spaces for young adults to meet.
Lots going on that I can go to
Lots of areas, shores, cafes, pubs etc., could do with more green spaces with seating
Lots of volunteer groups and child groups. Seems well served but can always be improved.
More under cover facilities for sport and recreation. The community, across all ages, should be encouraged to participate in some form of exercise
Only places like café and bars since there are very few council buildings
PEOPLE SEEKING CONTACT HAVE THE OPPORTUNITY TO GO TO CHURCHES, CLUBS, AND SOCIAL EVENTS IN THE TOWN'S HALLS (AGAIN, I WOULD PRAISE THE QUEEN'S HALL AND THE BURGH HALL). YOUNG PEOPLE HAVE FEWER PROBLEMS IN THIS REGARD, NOT SURE HOW CONTACT IS UPHELD FOR THE ELDERLY THOUGH. THE WEATHER IS OF COURSE A PROBLEM, BUT AS SCOTS WE ARE SURELY USED TO THAT. ONE GREAT INITIATIVE I WOULD LIKE TO HIGHLIGHT IS DUNOON'S MEN'S SHED WHICH HAS AN AMAZING WEALTH OF KNOW-HOW AND YET A FAIRLY LOW PUBLIC PROFILE.
Plenty clubs social and sporty.
Plenty going on in this area. No need to be lonely.
Present independence divides local areas. Need to combine and compromise to achieve benefits for all.
Pubs and coffee shops are all there is. Also nowhere specifically for over 25's
Reasonable choices but do people know about them
Recently Dunoon has had the Burgh Hall and Queens Hall refurbished which creates good meeting spaces. There are many social and recreational clubs to join, if one is interested.
Thank goodness for private businesses who provide cafes etc.
The town is swamped with tea rooms etc.
There appears to be many groups that meet but these are not generally advertised and there seems to be no single point of contact where details of meetings can be found. It seems to be by "invitation only" and as a result many newcomers feel excluded and isolated. Churches seem to have many things going on but only for attendees.
There are a few groups who excel in this area such as befrienders and EXP which are elderly and under 16year olds. Although EXP appears to be very select in who can be part of this. There are also clubs for certain interests such as fishing, running etc.
There are a few tea rooms in the area to meet. Apart from that??
There are a range of places to meet. The newly refurbished Queens hall in Dunoon being one. There are also others such as many halls around town that are used for clubs.
There are good spaces but they are becoming harder to access due to popularity. Transporting people to these spaces can be an issue
There are lots of clubs in the area for adults and children. These are usually at set times. Most people find something they are interested in here. The Burgh Hall is open and the Church most days. We found it easy to meet people when we first came to live here.
There are lots of opportunities for groups, hobbies and social life. Maybe advertising opportunities and making these more available would help.
There are no venues, groups, activities or spaces for younger people with disabilities particularly those with High functioning Autism/Asperger's to meet and join activities. More and more people are becoming ineligible for specialist benefits to employ their own support and HSCP support services are not available due to the very tight priority of need framework being used in social care. There are less and less options for people with HF Autism/Asperger's to access opportunities with the demise of youth services and adult education. Skill's development Scotland have a strict criteria also. All of this means the marginalised residents in our area unable to become valued productive citizens.



There are the usual pubs/bars etc. but not enough clubs and activity centres for ALL ages.

There are too many pubs in Dunoon and few places where people can meet

There probably could be more activities, particularly for the winter and wet weather. People mix pretty well but the community is quite homogeneous anyway.

This has improved in recent months with the renovation of the Queen's hall and programme of events that has been established. There is very little else however and the QH is only open during certain hours. There are very few places to go in the evenings and young people tend to hang about with little to do.

totally none now in Hunters Quay that once was a thriving community

With no wheels and a non-existent bus service now I feel isolated.

Would like more community groups to allow new people to meet

Yes I believe so. Many halls and venues in and around the town.

Yes, Improvements to Queens Hall and Burgh Hall have made a huge difference.

Q11. Identity and Belonging: Does this place have a positive identity and do I feel I belong?

<b>108 responses in total – Average Score of 4.6</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
8 responses	11 responses	6 responses	26 responses	17 responses	24 responses	16 responses	0 responses

**Comments**

Absolutely. I always feel that folks are staunchly proud of this area and I am proud to be an outsider who fell in love with this place and would not want to leave it ever!
as a weekend only resident I feel welcome, I'm not that sociable generally
Community rarely meets together or interacts
Doon the water!! Seaside holiday town. I chose to move to Dunoon & would not live anywhere else. It would be better if more was done to promote the seaside day trip. Look how busy Largs is on a nice day & Dunoon isn't. Makes me sad. Also Cowal Games is a strong part of the identity & historically US Navy
Dunoon has always had its own personality
Dunoon is a strange town. Can be very cliquy but friendly enough. Some very blinkered attitudes from locals. I feel welcome enough but would never feel I belong.
Dunoon needs to wake up, it is stuck in a time warp and even though it went downhill after the Americans left, and also the depression, there is an abundance of potential here, people just need to start making changes now, and if they don't like it....tough....it isn't working now is it?
Dunoon should be immensely proud of its history and people. So much has happened here over the years. We have lived here now for 5 years and the warmth is from 50% of the locals. The other 50% try and make us incomers lives difficult. Yes we have experienced tribalism and discrimination from some locals. It's a shame and not an endearing feeling but the other 50% and the ex-English make up for it!
Dunoon still has a sense of community which is lost in other built up areas. Extended families still reside here and in general it is perceived as being a positive and safe place to live and bring up kids.
I have been here since 11.17 but have become fond of Dunoon. People are really friendly, there is a good identity to the place. Sadly the council seems moribund and lacking in energy to give people the town it deserves.
I AM NOT FROM DUNOON, BUT FEEL QUITE AT EASE THERE. THE LOCALS THEMSELVES TEND TO TAKE A PESSIMISTIC VIEW OF THE TOWN (PERHAPSSOME STILL HANKER BACK TO THE DAYS OF US PRESENCE WHICH I NEVER EXPERIENCED. THE CASTLE HOUSE MUSEUM MAKES A VALIANT ATTEMPT TO UPHOLD HERITAGE AWARENESS, BUT VOLUNTEERS MUST BE SHORT ON THE GROUND. I HAVE THE IMPRESSION THERE IS A LOT OF GOOD NEIGHBOURLINESS AROUND.
I definitely don't feel that I belong and have been called an immigrant not in a nasty way but by someone who was local and was insensitive. I believe there are community councils but these seem to be something of a mystery to most people.
I don't feel I belong in this area as the council is for some reason ignoring the outlook of the residents of Auchamore road.

I feel I belong.
I have lived here for 16 years but will never feel part of the Community. Dunoon folk are inward looking with a sense of misplaced entitlement. Incomers do not help to improve the native inbred population.
I like the physical area but Cowal seems to lack a sense of identity. When the community did put in a really amazing effort to purchase Castle Toward it was snubbed by the Council - a fantastic opportunity was lost.
I loved living in Dunoon. It seems to be on the up. I know Castle House is a great wee museum regarding the history of the area.
I really like Dunoon and the town's identity - it feels like an upcoming place, but work still needs to be done. More celebration is needed on what we have and what we are good at. I would like to see the local museum given a higher profile and perhaps some investment to extend its footprint online, through advertisement and in renovating its exhibition space.
I think on the whole people do feel that they belong in the community and we do have an inclusive community. There is a well-known history museum locally which celebrates local life over the years and various community groups working for the benefit of the town. There is scope for more people to get involved as again I is usually the same people who are proactive in the community.
I think that the changes to the Cowal Games status had a big impact on the history of Cowal peninsula, and also the loss of shops in the area for both local people and tourists.
In Auchamore road I do not feel any pride, due to living next to an industrial site.
It has its own spirit and the people generally are helpful towards their fellow townfolk. However, like most towns, Dunoon does have its undesirable element.
It is perfect in my opinion
I've lived here most of my life. It has greatly improved over the last 10 years (I would say) in terms of an outgoing and welcoming community. I'm very happy to be here and feel very much part of the community.
Lacks visibility of future plan to involve community in decisions and agreement to carry out improvements in a timely manner. Too many politics prevent achievement.
Lots more could be made of local identity and history.
Love living in this beautiful place, and wish locals had a more positive view. This is because they have never lived anywhere else
More needs to be don't to tidy up and not continually use budget cuts. Try some of the TOP employees on sky high wages along with councillors using common sense and not very high expenses for meetings. Why can they not use conference calls the same as other companies in the private sector cutting down traveling, emissions, public spending.
much more could be done about making our local heritage, history culture know
No full of cliques
No, the area does not have a positive identity. There is no civic pride. Litter on streets and pavements will many communal areas derelict and poorly maintained.
Not by any stretch of the imagination. There is a small but vocal minority who have a very negative attitude or project a very negative attitude on social media sites. What they forget is that these comments are available to everyone, including people who don't know the area, and might take everything that they read as gospel, not realising that there are sometimes other agendas at play. We know that not everything is perfect, but we shouldn't be afraid to promote the things that do work, or come up with ways that we can help make things better instead of constantly thinking it is someone else's problem to solve e.g. the Council. We all know that their budget is being cut year on year, and that they can't fund everything, or provide all the services they used to. and then we go and complain if they charge a reasonable price for some of the services that they do provide e.g. parking

Not many locals would take pride in Dunoon now. It has been going downhill for years. More and more is falling on volunteers to try to keep the town tidy.
Not sure about this, I love it here and I'm an incomer and was made welcome
Not sure if everyone feels like they belong. I've been here 40 years and still feel like I've not cracked the locals!
Only been here 46 years but lots of activities and friends.
People feel very strongly positive about the Cowal peninsular and the Dunoon area in particular, in my opinion.
Some people have a very negative view of the area but do not want involved in changing that. History heritage and culture beyond the Cowal Games is not celebrated although the last couple of Christmases has seen a local event which has been varied for different groups of people.
The general consensus is that Dunoon lacks investment in comparison to other A&B areas such as Oban and Helensburgh. Transport and other issues discussed in this survey impact on how people view the area as a positive place to live and work.
There are many different groups to meet various needs BUT it is often difficult to find out when or where they meet and who to contact. Maybe the council could keep and publish a register of local organisations, where they meet and a contact name/phone number
There are people who think Dunoon is a dump, mainly the younger generation. This goes back to the lack of places and shops and to a certain extent the lack of work opportunities. Dunoon is friendly and most of the people are very welcoming. It has workshops i.e. Men's shed but could do with more social clubs. I think Dunoon has a positive identity and I feel like I belong again but Dunoon needs to up its game to attract more tourists.
There is a strong sense of community and a really wonderful mix of people. I have found it a very welcoming place. I think more could be made of the local area's culture and heritage - it's a truly attractive place and we need to encourage people to stay, return or come here. But I think this is more about employment opportunities than a lack of identity.
This is a beautiful and very historic area sadly not used to its best room for lots of improvement
This question can really only be answered on a subjective level and therefore I do not wish to respond. The local Grammar school is possibly the best litmus test for this question. I will however on a personal level add that the rock known as 'Jim Crow' at Hunter's Quay is an embarrassment to the town and its people
Unfortunately yes even after destruction allowed by A&B and planners.
Very much identified as an area and good historical value
We do have pride but we need good ferry transport
We found Dunoon very welcoming when we came to live here. We plan to stay permanently and are building a new house.
Yes I feel I belong
Yes this is the first place I have felt settled

## Q12. Feeling Safe: Do I feel safe here?

108 responses in total – Average Score of 5.5							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
3 responses	2 responses	5 responses	10 responses	25 responses	38 responses	25 responses	0 responses

### Comments

Ardentiny is a really safe place. There will always be areas where less responsible people dwell, and that will always be problematic, perhaps education is a way towards amending some attitudes.
Area well policed and no fear walking streets at night unlike some other towns in Central Scotland
Certainly not free of derelict properties. And look at the length of time it took to have the McColls site tidied up, the Council should have stepped in long before they did.
compared to a big city I feel very safe there's a lot of visible police presence
Despite regular numerous incidents noted in the Courtroom News each week I feel safe in Dunoon. There are a lot of problems with drugs and drink but you don't tend to see much of a Police presence except at the Cowal Games weekend. More positive policing would make a difference.
Dunoon feels like a predominantly safe space. There are areas that are deprived and experience common instances of anti-social behaviour, but that is probably common to most towns. I would not choose to go to these places, such as Eton avenue, the upper reaches of John Street and Cowal Place. It would be good to have a stronger police presence in these areas. The rose gardens by Morrison's supermarket are a gathering places for the more troubled local youths and drunks - I stay clear of these which is a shame, because they should be a really pleasant space and should be an amenity for the town. CCTV cameras and an increased police presence here would be appreciated and I'd like to see the town take this space back as an area for people to appreciate and enjoy.
Dunoon has its fair share of problems with domestic and general violence, alcohol fuelled in most instances. Doubt it is any worse than other small towns
Dunoon has the same anti-social problems as any other town, but perhaps to a lesser extent. Lack of funding to the Police force means that there is a less visible police presence.
Dunoon is a safe place however drug crime is on the increase and underage drinking and vandalism a problem just like any other small town. Dog fouling a horrible problem which needs to be addressed by the Courts.
Dunoon is safe by virtue of its geography and enforced isolation from the mainland. There needs to be more camera security systems linked directly to the police with ANPR.
Eton Avenue. Why is there no positive action over 15 years of issues? Unsuitable tenancies given in a primary school area.
Feel like Dunoon is a safe place to live. Every town will have its minority of trouble makers and mischief, but no more than others. Certainly better than the city
Feel safe
Feel Safe
Feel very safe

Feel very safe but I drive and again don't go out alone
Feels safe here in comparison to other areas.
For me, I feel safe due to my neighbours and the area in which I live.
Full of drug abusers not enough police on the streets
Generally Dunoon and Cowal are very safe.
I don't feel safe here as we don't know what is being dumped 10 yards from residential homes. The height of rubbish is now 10 feet high and spread all over the yard.
I don't think there are many places in the town where I would feel unsafe. There are a couple of areas which have poorer housing which I wouldn't necessarily want to walk alone at night but in general I feel safe both at home and out on the streets.
I feel reasonably safe but I believe antisocial behaviour is on the increase.
I feel safe here though others may disagree as Dunoon similar to other places has a drug and crime issue. I believe the police do a good job in protecting the local community.
I have never felt unsafe in Dunoon for either myself or my children. Problem in Dunoon is that it is a small community and people do exaggerate matters. When something happens, everybody suddenly knows about it.
I think it is a pretty safe place. I would actually like to see less street lighting used for environmental reasons.
I think overall the place is quite safe and I do not feel uncomfortable walking around at night.
I would feel safer with more reliable transport within the area as there have been times I have visited friends only to have no bus home.
Lack of young people facilities mean they can be out at night without purpose and therefore behave negatively. Lack of street lighting in Pilot Street currently is a real danger for residents due to proximity to pubs and Eton Ave. Local Police do a good job.
Many young inexperienced police officers in Dunoon. Lacking prescience of officers around the town
More on the ground police presence could be beneficial.
Nice safe feel to the place, although evidence of drug abuse littered on the shores, and some estate area up the back of Dunoon which do not feel safe, I wouldn't let my kids wonder up there.
No concerns
No concerns, low crime rate.
No problems
not at all now
ON THE WHOLE, I FEEL QUITE SAFE IN DUNOON. WHEN I FIRST ARRIVED, THERE WAS A HOUSING ESTATE IN VERY BAD CONDITION WITH A TERRIBLE REPUTATION WHICH WAS DEMONLISHED AND RECENTLY REPLACED BY ATTRACTIVE HOUSING. FROM WHAT I HAVE HEARD, THERE ARE HOWEVER AREAS OF THE TOWN WHICH ARE LESS SALUBRIOUS.
Overall Dunoon feels safe. Some areas are badly neglected such as Eton avenue in Dunoon where derelict buildings stand boarded up.
Reasonably safe but as usual we do have an element of anti-social people around. I note a big increase in drug use and this cannot be good.
Seems safe
Some areas of the town perceived as high risk for drugs and violence, e.g. Kirk Square, Hillfoot Street, Glebe and Valrose
The biggest problems as with other areas is not enough police officers in any area. The big problems of drugs and alcohol abuse just shows the younger generation what to do if they have benefit money to spend
The drug and alcohol problem sometimes creates an atmosphere of unease.

There appears to have been a rise in crime in recent years within the local area - people no longer feel they can leave their doors unlocked when in their homes - advise by Police my door should be locked at all times after a stranger walked in my back door. It is rare to see Police walking around the area. I feel safer in a larger city than I do in my home town.

There are those who perpetrate antisocial behaviour, commit crimes and abuse illegal substances but these unfortunate realities affect all communities. The people most likely to be affected by crime are often among those groups I have already referred to - the needy in our society. Dunoon is relatively safe for us all, but it is not immune to problems.

This area feels very safe. The only problem we have is that a small rented flat in our street has been occupied by a string of anti-social tenants. The last one was visited by people day and night to get drugs from him. He would move furniture in the night to get to his stash. His landlord said he was a model tenant when he died because he paid the rent. His death was drug related we think. We know he was on methadone and was found by his dealer. An acquaintance from the next street told me that they have problems with a small rented flat as well. Everyone else is kind and inconsiderate.

Totally

Usually feel safe but do not go out much alone or at night

Very quiet and peaceful area. Hardly ever see any trouble

Very safe community.

Yes I feel safe here

Yes I felt safe while living here and feel safe working here. The newspaper highlights the police reports and while there does seem to be a lot of crime I do not feel unsafe.

Yes, Dunoon is relatively safe. Could however benefit from an improved driver awareness from taxi drivers and young drivers.

## Q13. Care and Maintenance: Are buildings and spaces well cared for?

<b>108 responses in total – Average Score of 3.6</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
17 responses	13 responses	12 responses	34 responses	21 responses	6 responses	5 responses	0 responses

### Comments

A lot of Dunoon's building stock looks shabby and weathered. As they are predominantly private properties, I don't know what could be done. Dunoon would look so much better as whole with a coat of paint on many of the buildings, particularly along the parade - a very public space which most of the town's visitors see. Such a shame that people aren't taking care to maintain the fabric of the town. A rundown shabby look makes the town feel like it's in decline and puts people off coming to visit or live here.
A lot of properties owned both by associations and privately are in disrepair and have a negative impact on local areas. Pavements and roads (the majority) are crumbling and in such disrepair that they cause damage to vehicles and people.
As a construction expert most domestic and commercial buildings in the Cowal area are not maintained or invested in anywhere near enough. Again being coastal I find that shocking.
As far as I can see
As far as I can see the maintenance in Dunoon is really good (Though the public loos by the swimming pool owe me 40p!)
As said before maintenance is rubbish. Weeds in streets. Winter debris still lying around. Gutters and drains blocked, I could go on.
Auchamore road is certainly not well cared for and we are not well supported by the council due to the eyesore opposite the resident's homes.
Auchamore road is certainly not well cared for, as the council allows rubbish to be dumped in situ.
Because there's a lot of open space it probably costs a lot to maintain. there's too many dogs (for someone that doesn't like them)
LITTER AND DOG POO. DUNOON HAS AN EXCELLENTLY ORGANIZED WASTE- RECYCLING CENTRE, BUT I MUST ADMIT THAT THE "NEW" SYSTEM OF COLLECTING ORGANIC WASTE ONLY EVERY THREE WEEKS DOES NOT MEET WITH MY APPROVAL. PEOPLE ARE BEING ENCOURAGED TO EAT MORE FRESH FRUIT AND VEG; AFTER THREE WEEKS, GREEN BINS COULD BE OVERFLOWING AND SMELLY, EVEN IN DUNOON'S LESS THAN TROPICAL TEMPERATURES. I KNOW THERE ARE VERIOUS VOLUNTEER GROUPS THAT DO A GOOD JOB (EG. ENVIROKIRN), TRYING TO ENCOURAGE PRIDE IN IMMEDIATE SURROUNDINGS BUT PEOPLE TEND TO BE LESS SCRUPULOUS ABOUT TAKING CARE OF COMMUNAL SPACE WHEN NOT UNDER SURVEILLANCE.
Coming from abroad, the standard at Dunoon is not overwhelming: lots of litter and dog mess, some places and houses not being cared for too much.
Cuts, cuts, cuts have left Dunoon looking tired
Derelict site on Pilot Street. Not managed at all. Unsightly and unsafe. Also used regularly by contractors to the financial gain of land owner but causing air, noise and traffic pollution to local residents. 2 tier legal requirements system is apparent. In general, a landowner would not be permitted to utilise land in this way.



Dog messing a big problem all around Dunoon. Public areas looking overgrown and uncared for not enough recycling areas available they fill up quickly. Local parks being supported by the local community
Drains not good
Everything really good. New Queens Hall a real asset. Pity about Pier but hopefully it will get renovated sometime soon
Getting much better
Grass growing on pavements, appear unkempt.
How can the Council maintain facilities if their budgets are being cut. Certain areas of Dunoon do look very tired e.g. Argyll Gardens, Rose Gardens and some of the private properties could do with a lick of paint.
I work in Social Care, our team is based in a portakabin that is completely unsuitable to meet our needs! Sadly spaces have been affected by budget cuts as elsewhere in Scotland, so lawns, hedges etc. have been neglected.
I believe the recycling centre could do with a look at. I do not believe materials are recycled there correctly. I know of many things people have asked what to do with and have been told to put it in landfill which is not correct. There is large areas of Japanese knotweed which seems to be spreading and is not being treated. It may even be getting strimmed which is shockingly poor practice.
I feel A&B council do a good job with their cut budget, but there are still too many issues being decided behind closed. And too many little junkets taken which is wasteful. Be more aware of your expense accounts. You are all quite well remunerated as it is.
I have noticed the area isn't as well maintained as before mainly due to the cuts to council services. Dog mess is a particular problem - again cuts mean there isn't a full time dog warden.
I think the intense financial pressures on the council are limiting how well local facilities can be maintained and a lot of the good work locally relies on volunteers. Recycling and refuse collection are good but could be better. I would like to see food waste and composting supported. The local recycling centre does not seem to encourage recycling - many things that should be recyclable seem to be put in general waste. These problems are due to policy decisions (and economic feasibility) higher up but I would like to see sustainability given more prominence.
In general the area and buildings are well cared for but with the reduction in budgets for grounds work, the weeds are growing at the sides of pavements that used to be cleared and there are not enough public bins on streets to deal with the public who are walking their dogs. I believe more dog mess would be cleared if there were more bins on street corners.
Increasingly cuts in council budgets are leaving local people to maintain their areas which in an aging population is a struggle. Our shore needs railings painted. We have been given detailed instructions on how they need to be painted but no funding for our volunteers to buy the paint. May 2019. I know the railings have not been painted in the eight years I have been here.
Just look at Dunoon Pier and that says it all. Despite a recent offer from a local trades person the council are still sitting doing nothing
Litter and vandalism is low. Dog fouling is an issue in particular places.
Looking a bit run down.
Lots of private housing in a poor state of repair. Public spaces and public buildings are note bad. The old pier in an embarrassment to the town and should be knocked down (along with the new one)
More litter bins
Most of the area looks ok
No due to cut backs everything looks left behind and neglected
No town looks neglected, poor state of business maintenance, dirty pavements out of town and overgrown verges. This will not attract visitors which the area is desperate for.

No... A lot of buildings are in a dire state of repair. Some park areas are scruffy and litter is a problem.
Not looked after well at all...needs to change, too many derelict buildings (tear them down and create nicer spaces or newer homes) or buildings which have been poorly maintained by local workmen over the years....got to change
Not really. A lot of neglect and absentee or lazy landlords.
Open spaces are not particularly well maintained and I appreciate this is due to cutbacks. The open space at the bottom of the Castle Gardens is a terrible introduction to those coming into the area. Perhaps lower maintenance options need to be looked at for some areas and resources dedicated to others. There is a big difference in open space maintenance in Cowal compared to Bute where you get off the ferry and into a nicer environment. Dog mess is beyond the ridiculous and there are many dog owners who just don't care. There are even those who lift the dog mess and then drop the bag in the street. This is a very difficult thing to solve and I know the Council get a lot of grief over this. Litter in the town is better controlled although it is a problem but the Council appear to deal with this very well. Vandalism - appears to be limited although it does exist. Recycling - each house has a blue bin for plastics and paper. Local recycling points are available but often the users leave these in a mess. Refuse and recycling uplifts are good.
Parks and public areas are a disgrace .minimum maintenance and most are neglected.
Pavements could be better maintained. Vandalism definitely could be better controlled
Private buildings -----YES Public Buildings-----NO (The Dunoon Harbour Pier restoration has only been partly completed)
Public spaces are NOT well maintained. Action only taken when there are complaints. Recycling is a bit hit and miss. The recycle centre can be a nightmare. "You can't dump this or that ". What do we do with it? I'm talking about everyday waste, old car tyres, paint, and plasterboard. There should be green bins for garden waste, almost everyone has a small garden. Make compost and sell back to the public.
Quite a few buildings in and around Dunoon are falling into disrepair. There have been improvements recently, such as the building in the park opposite the passenger ferry terminal. But it is not used. Many buildings stand empty. The buildings on the pier at the passenger ferry terminal seem to have been written off, yet they are iconic for Dunoon
Quite satisfied with tidy area, only ruined cafe on shore is a blight
Reasonably well cared for, despite financial constraints
Room for some improvement particularly to the pier
Rose Gardens Site next to Seasons Pilot Street site The Glebe Housing Cowal Place housing All unkempt and uncared for in places. Stadium investment should be found. This is an ideal place for young people activities if all kinds. Black Park area unmaintained
Sad that seaside railings aren't nicely painted & in places steps to beach blocked off instead of repaired. Celebrate our seaside & maximise it as a facility. Please keep cutting grass & planting beds
Sadly - no, lots more maintenance needed. litter places like coop recycling often overflow
Sadly many spaces, promenade surfaces, public and commercial buildings, street furniture, playgrounds etc. are not well looked after. Dog fouling and litter is a common problem that brings the place down.
sadly no - lots more maintenance needed , litter, places like the Coop recycling often overflowing
So many dirty, rundown buildings disgraceful.
Some are some are not. What is the point in caring for something that is being destroyed by planners.
Some buildings could do with upgrading.

The Castle Hill can do with being cut to make it more attractive but I understand that there are constraints on the council's budget.

The largest complaint in Dunoon is dog fouling. With so few community wardens it falls to the police to catch the offenders. This has to be done in-between dealing with more high level crime and is not as effective.

The other section of the Pier needs to be fixed - disgraceful

There are still too many empty properties that the Local Authority could take control of under the compulsory surrender scheme. They are a blight on our beautiful landscapes

There could be more room for improvement when caring for local flowering beds and grass cutting areas. I am happy with recycling and refuse collections but understand many families will disagree with me.

There is a problem with dog mess. As a dog owner it annoys me.

There is a problem with litter behind the car park wall. Someone comes to litter pick but misses areas not seen from road. Dog mess is all over local streets and we recently witnessed someone leaving it on the beach. We cleaned it up because we had 4 children playing right beside it. Since we renovated our house, most houses in the street have been renovated. There is no residents association as far as I know.

There is far too much dog fouling and littering is a problem even when bins are provided. I am not aware of any residents association locally. The non-recycling bins are not collected often enough and flies and maggots are a problem in the summer. The recycling facilities are good but could do with staying open later during the summer months i.e. until 19.00 hrs as many do.

There is limited finance to keep Dunoon and its environs as they once were kept but volunteers have begun to step up - Kirn, the Rose Gardens, the men's shed providing hanging baskets and many beach cleans involving young people in caring for their communities. The recycling facilities are OK for those who have either the use of a car or the funds to ask the council to uplift. The frequency of bin collections have been really badly affected by financial cut backs, green bins with food waste and smelly nappies etc. being lifted only once in 3 weeks is really not sufficient to prevent interest by foxes and rats.

Too many run down private properties and empty shops.

Q14. Influence and Sense of Control: Do I feel able to take part in decisions and help change things for the better?

<b>108 responses in total – Average Score of 3.5</b>							
Score of 1	Score of 2	Score of 3	Score of 4	Score of 5	Score of 6	Score of 7	No response
18 responses	22 responses	12 responses	20 responses	23 responses	6 responses	7 responses	0 responses

**Comments**

Apart from these surveys I am not aware of how else I could be involved.
Being some distance from Council HQ does mean access to decision making more difficult
Consultations and surveys are generally skewed to suit the agenda. Decisions are made on the basis of the few who will always take part but there are many others who do not have the ability, support or access to the community to take part. I have been to numerous meetings for example where there is not even disabled access or a loop system for deaf people available. These are the most important people in the community who need the additional access and involvement to have their views heard and needs met.
Despite previous complaints about this yard we have been totally ignored by the council and environmental department to try and make improvements, there is certainly plenty of scope for this.
Don't know how to take part in decisions etc.
Everyone is able to contribute, but not everyone chooses to, and quite often it is the usual faces that are involved. That is not to depreciate their sense of civic responsibility, but we need to think of other ways to reach those who haven't or won't get involved.
From abroad who cannot vote despite living here for 20 years, ( in local elections)however can get involved but suggestions from newcomers are often not acknowledged ( not made very welcome)
I believe that the council do exactly what they like without regard to what the public want for example again the bin collections. A lot of exercises and surveys are done for effect.
I don't think that local people do know who to contact if they want to get involved in something? I also do think that people know where to put in comments relating to their area when they either have something positive to suggest or something to complain about.
I doubt my comments will be noted or acted on. This is just a piecemeal effort and will tick a box.
I feel the local authority, housing associations and partner agencies work together to support the community. Local community councils meet regularly but I feel these could be utilised and advertised more.
I HAVE A HOLIDAY HOME IN DUNOON, SO AM NOT ENTITLED TO VOTE ON LOCAL MATTERS AND AM LESS INVOLVED IN THE COMMUNITY. HOWEVER, I TRY TO CONTRIBUTE BY ANSWERING SURVEYS LIKE THIS ONE.
I have always found from newspaper reports that A&B Council are a closed shop. The fact they were unwilling to have their meetings filmed, says much about their accountability. The Castle Toward fiasco and double dealing was shameful
I hope that I am contributing to Dunoon's economy and wellbeing by my actions in my job as Town Planner and as a responsible citizen.
I know various committees meet to discuss plans and events in Dunoon, but I often only read about what they've decided after the matter in the local paper. They are poor at getting the word

<p>out that these consultations and groups are taking place. From what I gather, membership of these groups can therefore be very narrow. I would be keen to take part in some - if only I knew in advance that they were taking place! Also, meeting during working hours will often limit membership to retirees.</p>
<p>I try to change things for the better, but Dunoon council ignores my reasonable complaints about dumps in residential areas such as Auchamore Road.</p>
<p>I voted for SNP councillor but feels as A&amp;B council ganged up to do anything against SNP. Community Council Facebook page is a useful source of info &amp; to share views. These online exercises good but I don't know if they make any difference</p>
<p>It is my impression that Council do not listen to the public. A decision is made and there is no turning, even when they say they consult the public.</p>
<p>It's time councillors and councils really listen and take action when local people raise concerns and ideas for their own areas. We know they don't and come out with the usual "we will learn from this." The day they do it will be a first. Unless you reside in Oban where there seems to be endless amounts spent and other places neglected</p>
<p>Local Community Councils are not particularly welcoming or inclusive and do not represent the wider views of the community. The local Newspaper with its bias reporting and anti-Council stance does not help matters.</p>
<p>Most of the decisions, changes and surveys are done 'on line' thus excluding anyone who doesn't have 'on line' facilities or doesn't like using computers.</p>
<p>Never felt that any councillor takes anything other than their own views into account. Community Councils are more effective, however can be clique.</p>
<p>No</p>
<p>no</p>
<p>No again to cliquy</p>
<p>No I do not feel able to voice my opinions - who would listen, who would I discuss them with?</p>
<p>No I don't.</p>
<p>No one listens to young people</p>
<p>No one listens.</p>
<p>No, the local area seems to be neglected by the local authority and officials with the wishes of local residents not taken into account.</p>
<p>Nope! No one for A&amp;B has ever asked my opinion.</p>
<p>Not really however pleased to see this survey and hope it is taken into account</p>
<p>Not sure if anyone listens</p>
<p>Of course if the funding is available it should be used to better the environment</p>
<p>Once again it is for the individual to decide on involvement</p>
<p>Organisations do engage with public but tend to be the same people who come along. More needs to be done to engage the wider community there are very active community groups. Not sure anyone has listened regarding the ferry</p>
<p>Part of decision making? No.</p>
<p>People have been complaining about the ridiculous ferry service for years and nothing seems to have changed.</p>
<p>Public opinions too easily rejected for views of those empowered to make decisions in line with what they consider necessary.</p>
<p>Since moving here a couple of years ago I have taken part in many consultations, much more than other areas of Britain that I have lived in</p>
<p>Some locals have moved away because of the unauthorised commercial activities in the car park. I will be moving too next year. I may have to rent my house if I can't sell it. The landlord for the attached flat will not put in ventilation and I have to open my windows in all weather and even</p>

during the winter. I have spoken to a councillor once about this and my friend has many times. Nothing has been done.

Sort of. I complained to the Council once and got a response. Plus things like this questionnaire help. It all depends on what is achieved though.

The Castle Toward sale fiasco demonstrated vividly that people are not listened to.

There are frequent consultations but sadly, austerity provides Hobson's Choice for respondents hence, there is not a great deal of enthusiasm created. There are opportunities available but I cannot answer your question as to processes and outcomes.

There are many consultations like this one, which would be better used if the findings were acted on. There are too many managers and councillors with a superior attitude to actually listen to the people on the ground. Less managers and more workers on the lower levels would be cheaper and would get things done.

There are many opportunities to get involved but it is very difficult to find enough time to commit to the many voluntary activities available (or even contribute to information gathering such as this survey). Some high level failures (e.g. failed community buy-out of Castle Toward) have also reduced local confidence that decision making is affected by the inputting of local views and efforts.

There are mechanisms in place to complain to the local authority but you have to keep on at them before they take any action I myself complained about street lights and it took a very long time and many visits to the council before the street lights were repaired and not a word of sorry about the dark streets where I lived. You can complain but whether someone listens is another issue.

There is very little opportunity to discuss matters with any council employee or councillor.

To a point we feel encouraged to participate. Most of us are willing but again little tribal clicks operate which is a shame

Wouldn't know how to do this

Years of asking for a decent ferry service show a distinct lack of consultation with local residents. If they listened we would not be in the situation we are in now.

Yes, but would like more for the old guard to step aside and listen more to the youth in the area

## What are the main issues and priorities for change that you have identified?

<p>1) Make our towns and villages more attractive, this will involve more grass cutting, improvement to roads and better care taken regarding the visual, aesthetic impact of our environment on the visitor. This may involve schools' involvement in volunteering to improve the look and culture of our community. Invite currently active volunteering groups into schools to speak with pupils.</p> <p>2) Education and employment opportunities will help local businesses to grow and prevent some of the migration of young people to the cities. This will be reliant on good affordable Housing stock.</p> <p>3) Make more use of schools to provide opportunities for the community to meet, to become involved with the education of youngsters, steer them toward taking a pride in their environment and community.</p>
<p>1) Sort out McColls Hotel site for something to enhance the community</p> <p>2) Have a root and branch - outside the box - discussion re Argyll Street and look at where we can be in the future</p> <p>3) Ensure the Dunoon Project is given the support required</p>
<p>1. Creating spaces for meeting - especially for young people but also for others and for mixing together - includes activity groups but also informal meeting spaces</p> <p>2. Letting people know opportunities for being involved in the community or volunteering</p> <p>3. Learning opportunities for all - in and outwith hours, online and face to face</p>
<p>1. Instil a sense of pride and positivity in the local - move away from the 'we can't' to the 'why can't we' mentality</p> <p>2. Encourage local communities to get a better understanding of the various processes etc. that public services have to go through to get things done. That might help them appreciate why it can take so long to get things done, when compare against the private sector.</p> <p>3. Embrace change, not for the sake of it, but because it is essential if we want to have viable, sustainable communities. If you can't provide the younger generations with what they are looking for in terms of housing, education, job opportunities, entertainment, then they will move to somewhere that will, and we will become a retirement town.</p>
<p>1. Please stop allowing people to bring scrap cars into car park near me and leave them there.</p> <p>2. Please inspect landlord's property in more detail. Make sure that ventilators actually go outside. Talk to neighbours.</p> <p>3. Please clean up litter in corners such as car parks and enforce fines for dog mess.</p>
<p>A complete change of Argyll &amp; Bute Council and Administration</p>
<p>A Council with more life. Better low cost housing. New C&amp;F SW office!</p>
<p>A good reliable ferry service for the town.</p>
<p>A reliable, frequent, town centre vehicle ferry service is needed. Initiatives such as the "Dunoon Project" will not meet their full potential and will quite possibly fail without it. More facilities and activities are required for young people, particularly teens and young adults. More GPs are required.</p>
<p>An improved passenger ferry service. Action about derelict buildings.</p>
<p>Better access into and around Dunoon, improved facilities for children to play, more joined up approach to improving Dunoon. Much better quality and pay of jobs available for local people</p>
<p>Better maintenance of public open spaces and walkways Put a stop to dog fouling and litter Improved sports and recreational facilities for all age groups but particularly for older children / youths.</p>
<p>Clean up the town by appearance. Address Council tax payers by providing adequate services. Look at staffing levels in council and consider if certain high level positions are needed and money</p>

could be better spent at lower productive levels. Listen to public concerns and action on a priority basis subject to funding.
Climate change preparedness and resilience Economic sustainability - bringing and retaining people in the area (with high quality employment opportunities).
CONDITION OF ROADS, PAVEMENTS VERY POOR MAINTENANCE OF GARDENS ETC, POOR VERY LIMITED FACILITIES FOR YOUNG PEOPLE/CHILDREN FERRY SERVICE INADEQUATE SHOPS - VERY POOR RANGE AND EXPENSIVE PARKING AT SCHOOLS AND NURSERIES INADEQUATE/DANGEROUS
Council to listen more to the people that they represent. There are some very clever people in Dunoon!!
Develop prominent gap sites and put pressure on landowners who are land banking Improve driver skills and awareness to respect other road users Sort out dog fouling issue
Dog fouling. Better maintenance of publically owned properties (i.e Dunoon pier). More activities for young people such as teenagers.
Dog Mess / Public Buildings / Parking Attendants / General scruffiness
Dumping in residential areas.
Economic development involving young people. More suitable affordable housing for families. Encouraging social gatherings for people out with pubs and coffee shops (over 25's). More jobs and competitive salaries
Encourage local involvement in both recreational and business issues. Have a local authority that listens and takes note.
encourage people to town, free and better parking more suitable shops more playparks
ENCOURAGEMENT OF CIVIC PRIDE AND SENSE OF RESPONSIBILITY, ESPECIALLY AMONG YOUNG PEOPLE. REPAIRS TO ROADS AND PAVEMENTS. UNEVEN SURFACES ARE A PROBLEM FOR THE ELDERLY OR THOSE WITH REDUCED MOBILITY. PROMOTION OF NEW ECONOMIC INITIATIVES FOR THE AREA THAT SUIT THE ENVIRONMENT/CLIMATE AND CAPITALIZE ON ITS ASSETS WITHOUT DESTROYING THEM.
Ferries and road signs
Ferry service in town centre needs serious revamp. Town Centre is dying
Ferries, Ferries, Ferries
General care and maintenance of streets and pavements. The dog mess issue.
Get Westminster to give councils more money.
Good ferry and transport links to Glasgow. Dog fouling needs addressed Better toilet facilities
Healthcare and our local hospital
I don't feel Dunoon needs much change as such as it already has so much to offer. What we have just needs to be emphasised and cared for. Teenagers/children should have free access to play football, basketball etc. where they feel safe.
I think this are needs a wider community focus group to work on the issues that affect us. There are very good people making an effort to promote specific projects e.g. Christmas Lights, BID project - This should be supported and built on. Introduction of small bins on local streets to help with dog mess, litter Somewhere for children and young people to 'hang out' safely during the early evenings
Improve non-driver transport across the Clyde and to Glasgow. Improve dilapidated buildings. A particular example is the Pier.
Improve the Gateway to the town (pier and coal dock) Improve the ferry service to be reliable in all(most) weathers
Improved Ferry Services
Improvement in the look and feel of the town centre More play/recreational areas More modern shops to bring people onto the high street Water access in the town Repair the Victorian pier



Integrate the lovely individual spaces around the town. Make it more welcoming at the passenger Ferry. Rework the Rubbish Signs around the town. Clear up the dog mess. Knock down the pier. Thanks for asking.
Invest in infrastructure, invest in the upkeep of the town, sort out rates to encourage businesses to move here (as well as sort out RTE for the ferries), stop allowing charity shops to move into the town thus stopping young people from starting businesses and running shops,
Lack of broadband access within Benmore Estate and Glen Massan for private houses despite it being installed at the Botanic gardens and Benmore Centre.
Lack of free places for kids to play and general upkeep of grass cutting and tidiness of the area.
Local environment Safety and wellbeing of school children and residents Investment in local economy Equity and fairness in dealings with land and property owners Economic links to transitions from school. Investment in ASN support in schools.no further cuts to provision.
Look after and promote the seaside / beach
More involvement with real decision making. Getting involved with the local community. Speeding.
More maintenance to roads, paths and buildings. Better parking. Too many chiefs and not enough workers in the council
More safe cycle routes
More social inclusion. A better choice of local shopping and parking. More hospital consultants coming over to Dunoon rather than the people who need to see them pay out money to travel to Inverclyde or even further to Glasgow.
More spaces and groups for young people to meet, improvement to some of the local landmarks, better jobs available
More workers on the ground Less hiding behind legislation, it is there as guidance so thinking outside the box from dept. heads would be good. More working together with community groups to make things happen 'now' when the impetus is there! Remembering that the community you work for is not the enemy and most of us support you. So working together is imperative
Move ferry terminal to Dunoon town centre and restrict any further increase in holiday park. Introduce weight limit and vehicle size on Marine Parade and consider one way traffic.
Natural spaces are poor. Buildings and transport could be better. Recycling is poor. Invasive non-native species.
Need more to attract tourists to area without wrecking local scenery. Chair lifts and more mountain bike routes are not the answer but a direct link ferry to Rothesay might stop Dunoon being a cul-de-sac town
NHS provision locally. Roads, pavements and local transport.
Not enough shops and jobs and we need little bit more things to do I would say and the public transport could be much better too.
Not as many jobs
Not great job opportunities, I have to travel for work/ work home-based as I do like living in Dunoon.
Poor health services. Have to travel for all appointments and hospital admissions therefore family have to pay travel costs.
Proper cycle track around Kirn and ferry W F area. A quality restaurant & as a weekend resident I'm really happy with the town of Dunoon & love the countryside and seaside.
PROPER FERRY SERVICE AND JOINED UP JOURNEYS!!!!!! And public toilets....not nearly enough.
Public and Visitor spots very poorly maintained. Little to no upkeep of prominent green areas .Whole area has a neglected feel to it.
Public transport is a necessity. Bus from/to Dunoon and Tighnabruaich. Pavements and streets are deplorable- old folk keep tripping over and falling.

Replace the passenger ferries with more robust and reliable vessels Encourage more employers/businesses to the area stop cutting our local council services
Room for improvement in places to meet people and some room for improvement on our local high street and surrounding areas.
Shopping... The Main Street looks poor
Shops: need more affordable shops, better competition Eating places: A hungry horse or like brand to offer affordable food. Gp's/Dentists etc.: To serve a growing community One council building instead of several.
Some action is required by the council to inform Stewart Shaw and Dunoon contractors that dumping of rubbish in a residential area is not acceptable and they should be using facilities supplied by the council.
Specialist services and spaces for people with High Functioning Autism and Asperger's. Local policy, initiatives and funding to encourage local employers to employ people with learning disabilities and High Functioning Autism and Asperger's. Better transport links across to Gourock to encourage families of working age to move into the area. Improved housing options to meet the needs of the disabled population and reduce costs to services to provide overnight support.
The council is NOT proactive. It is reactive and even then, reaction is commented upon but little or no action takes place.
The main issue for Dunoon is the unreliable passenger ferry service, particularly during the winter. If the Rest and Be Thankful is closed due to another landslide or high winds, and the ferries are off then essentially Dunoon is an island rather than a peninsula. Visitors are unable to plan a day trip/holiday to Dunoon due to the uncertainty of the ferries.
The pier could be redeveloped to allow private moorings. This would bring income to Dunoon. The passenger ferry boats need to be replaced with boats that are more resilient to windy conditions Young people need work opportunities If the ferry is off, the replacement bus service needs to run until the last passenger ferry of the day
There is good work and positive change coming to Dunoon. A priority for me would be to advertise and share this better and to improve the footprint for consultative groups - please take steps to advertise this better through local social media forums, town noticeboards and local papers. Dunoon has a lot of potential and a lot going for it, but i feel those behind these initiatives are not engaging with as many people as they could and this is narrowing opportunities and outcomes. Access to Dunoon's opportunities for wellbeing need better signposting and use of digital / social media platforms to raise awareness and improve access and uptake. I'm also really concerned about Dunoon's support for young families and the opportunities for young children.
To engender a sense of pride in our community and town centre, encouraging local groups and volunteers to take part in keeping the town clean and tidy
TOWN CENTRE NEEDS A FACE LIFT AS DO THE FACILITIES PROVIDED FOR LOCALS & TOURISTS ALIKE. ACCESS TO PUBLIC BATHROOMS, CHILDRENS PLAY FACILITIES SHOULD BE UPDATED & IMPROVED. FERRY CROSSINGS ALSO NEED TO BE MORE CONSISTANT.
Transport Attractions for visitors
Transport ferries and buses Lack of GP and hospital access High street looks dreary Old Ferry port a disgrace
Transport, state of the area, overspending
Transport. Activities. Social venues for our age group.
Two things really. Dunoon needs a better road connection to Glasgow to allow people easier access and the population here need to decide whether the town stays the same and dies a slow death or the get behind and drive some initiatives that are on the table for investment.
Where do I start? Crime. Drink, drugs and anti-social behaviour are rife.... Lack of interest in the area by council. Expensive council tax driving people away.

Without a doubt the withdrawal of the hourly bus which took us to Innellan and Toward, and brought us back.

Young People Engagement and Activity Regeneration and Maintenance of certain sites which are long term derelict and pose threat to safety and appearance of an area. Investment in town centre, stadium and activities in Dunoon.

Youth activities

## What actions could be taken to deal with these?

<p>1. Daily checks by wardens until commercial activity stops in car park.</p> <p>2. Carry out more detailed inspections on rented property and speak to neighbours before renewing landlord's registration.</p> <p>3. Again employ wardens to check for litter and dog mess and send for a person to clean it up. Enforce fines for above by using internet to receive photos and reports of guilty parties.</p>
<p>A bus service Dunoon to Buchanan Street Station would be ideal. Pavements need to be made safe please</p>
<p>An invasive non-native species control/treatment plan. Upgrade and fix the recycling centre. Do something with the Victorian pier.</p>
<p>Advertise what is going on in the area so that people can get involved and grow the community feeling of belonging. Develop more cycle routes with safe access and warning signs to motorists. Clamp down on speeding.</p>
<p>Ask council to just do it</p>
<p>Ask for advice and attend help projects</p>
<p>BETTER USE OF RESOURCES? SUBSIDISE FERRY SERVICES?</p>
<p>Bridge/tunnel to port of Glasgow from Dunoon. Dual carriageway from town through to Glasgow.</p>
<p>build a cycle track</p>
<p>Change the type of ferry, as they are not fit for purpose. Locals rely on these ferries to commute to their work etc. and are losing pay when they cannot get to their place of employment. It is a big problem for residents.</p>
<p>Clean streets Dog mess Maintenance</p>
<p>Commissioning new boats and designing the mooring at both sides of the Clyde to be user friendly for those boats. Bringing in powers to take control of derelict and either renovate them or clear them. I have seen successful measures taken in Dover after many years trying to deal with absent owners.</p>
<p>Community service to cut grass tidy up local public areas. Pavements and roads to be fixed/resurfaced. Better transport links NHS clinics to be held in Cowal Community hospital - instead of IRH.</p>
<p>Council employees to come and see for themselves, that this is the Dunoon disgrace.</p>
<p>Create and maintain better access to facilities, build on existing strengths, improve the local economy, improve the performance of public services and make them more accountable. Dunoon not to be one of the most vulnerable towns in Scotland</p>
<p>Dismiss the entire Argyll and Bute Council</p>
<p>DO IT!!!!!!</p>
<p>Don't know</p>
<p>Drop rates, set up a funding pool for public groups as well as private businesses to apply to - with the money awarded for community schemes and investing in upgrading infrastructure, public spaces and the look of buildings/shops. E.g. funding for Dunoon Regeneration (Dunoon in Full Bloom) to do up the Rose Gardens, shops to increase accessibility and buy paint etc. to do up the shop front. Simple things but they all add up to the town looking nicer.</p>
<p>Dunoon Council and environmental department should do a visit to this dump and then explain why this is allowed, you are also welcome to visit my house and overlook this disgusting disgrace. Eh...ferries??</p>
<p>Employ more community wardens / Public awareness campaign regarding dog fouling. Spend more money on maintaining public buildings (i.e. Dunoon pier) Encourage more youth groups and advertise the existing ones.</p>

Encourage young people to help shape the future and be involved in making it a better place as well as somewhere people can live and enjoy life at any age. Not having to travel for work just to get a competitive salary. Encouraging employers to develop staff so their skills stay local.
Ferry link from Toward to Rothesay. This would allow tourists a circular route to include Cowal and Bute from Ayrshire holiday areas
Ferry service needs taken over and rebranded with decent ferries in town centre. Better shopping facilities encourage and support local shops and welcome new companies into the town try getting the town busy with people attract tourists make it a place people will actually want to come visit for the day or a weekend and spend Money in our town.
Finding a way round the question of direct transport (buses) to Glasgow and Greenock as it can be rather daunting for older people to change buses particularly if they are ill or vulnerable and have no other means of transport.
Funding Allocation Meet with people and ask Perhaps focus groups Encourage private investment Promote Dunoon
Get BT to stop prioritizing improvements in urban areas and get their act together for rural communities. I am fed up of paying the same for my BT line as those in urban areas when it is next to useless even to make landline calls on!
Get people involved with the changes that need to be made, show them the positives that could come out for future generations, make it a holiday destination like it used to be.
good ferries
High priority must be given for prominent tourist spots to have very well maintained public garden and green areas .Local pride in the appearance of the town can lead to business take up and a good reason for visitors to return and recommend.
If you need to ask that is incredibly concerning.
I'm not sure
Improved investment in childcare facilities for under 3s. Improved investment in playparks and indoor soft play / playgroups. Increased advertising - with a real push on digital media - to raise the profile of what Dunoon has to offer in terms of walks, trails, meeting places and wellbeing opportunities. Investment or incentive initiatives to enhance the appearance and condition of Dunoon's rundown building stock.
Improvements in infrastructure, roads buildings etc. An admission that things need to change. Involve local organisations.
Increase bus frequency.
Investment.
Involve the townspeople to be more involved at decision level.
It would help if the local Dial-a-Bus service was expanded from 3 days to 6 days.. Also bring back our hourly bus service.
It would probably need a lot of brave decision taking on the part of the local bodies but I doubt if anything I say will come to any good.
Join SNP.
Just for the people to think what would be best for Dunoon and people to spread their ideas.
Listen to concerns of the Community, its long term residents and Hunters Quay Community Council
Listen to the people.
Listen to the public and make a difference
Listen to us, work with us not against us.
Listen to your residents
Lose the IJB!

MAKING SCHOOL CHILDREN AWARE OF THE FANTASTIC NATURAL ENVIRONMENT ON THEIR DOORSTEP. THE CURRENT WAVE OF ECO-AWARENESS COULD BE A NAIL TO HANG THE CAMPAIGN ON. POST-WINTER REVIEW OF FROST DAMAGE TO ROADS. LESS PATCHING AND MORE RESURFACING OF LARGER AREAS. SPOTLIGHTING "QUIET" TOURISM (eg. WITH A CULTURAL/NATURAL THEME), PROVIDING WEATHER-PROOF LEISURE SOLUTIONS (EG. SPAS, MASSAGE "WELLNESS" BREAKS), CRAFT WORKSHOPS. ALTERNATIVELY, "BONDING" BREAKS WITH SAILING, HILL WALKING, MOUNTAIN BIKING (AND ANY OTHE MASOCHISTIC PURSUITS ONE CAN THINK OF).

More funding for Argyll and Bute Council Penalties / fines for dog fouling Engage properly and regularly with older children / youths to find out exactly what they want for their town.

More funding!

More of some....less of others!

More people employed.

need more money from the local government and more community groups

no idea

None of these things can be done alone and needs the Council and existing local groups to work together.

1. Promoting opportunities via website but also by posters in shops, word of mouth, emails, local papers, texting etc. about volunteering or being involved in the local community. Need to get other partners on board.
2. Co-ordinated work with young people to find out what kind of informal meeting spaces they would like. Working with other groups essential to do this.
3. Create more learning opportunities both formal and informal and face to face and on-line and promote these as above. This involves working with other partners

People need to be more proactive in reporting crime & police need to come down hard.. Council need to take action on property owners who refuse to maintain properties. Council need to stop the year on year increase in council tax. This is unsustainable and driving people (me included) out of area.

Positive input from Local Members, media and Courts

Put pressure on the Scottish Government to reduce the Harbour charges in Gourock (perhaps by leasing the facility to a ferry operator) and to provide a town centre vehicle ferry service. Ask young people what they want. I have no idea how you attract GPs but I do know that one GP, who used to try to commute to Dunoon using the passenger ferry service, gave up.

Repair & paint railings. Open up and repair closed steps. Also should have mentioned toilets. Need much better access for toilets, e.g. at West bay

Replace the passenger ferries with more robust and reliable ferries. stop making cuts to the council services e.g. man power to do the physical work Make Dunoon attractive to employers and businesses

Re-work the signage would be cheap and easy? Prosecute Dog mess offenders I think the rest will require serious investment and community support.

Satellite clinics and better NHS services locally.

Some direction given to local groups to encourage them to get more people involved with their projects with support 'in kind' by the Council - this could be office space, officer expertise, admin support Financial input for provision of bins and uplifts (this may be a spend to save if it saves on litter picking/dog mess complaints) Establish a Youth Forum to ascertain what the requirements of the young people actually are.

Someone with influence needs to take this on board

Specialist Autism Service A&B HSCP and A&B Council develop policy and initiatives to provide work experience and opportunities both internally and externally Look again at a fast ferry service between Gourock/Greenock and Glasgow to promote working age families to move into the area.

Take a leaf from Inveraray uniform the buildings and more welcoming
The council should use its budget better and give Dunoon a bit more instead of concentrating on Oban, Inveraray and the Isles
Try using the funds you have to facilitate these issues, and stop all the junkets and high salaries for members who do not wish to be accountable from their secret council sessions.
Upkeep in town should be more attractive with a tourist feel, chairs and tables should be allowed outside cafes etc. Free access should be allowed into the stadium where kids can play ball games.
Wide pavements and more crossings

Produced by the Argyll and Bute Community Planning Partnership, January 2020 – based upon the Place Standard Consultation Engagement which took place between May and October 2019.



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