
ARGYLL AND BUTE COUNCIL

COUNCIL

CHIEF EXECUTIVE

27 February 2025

2023/24 COUNCIL ANNUAL REPORT

1.0 EXECUTIVE SUMMARY

- 1.1 This report presents to Council the 2023/24 Council Annual Report (CAR).
- 1.2 The CAR is one of the means by which we discharge our Public Performance Reporting obligations through reporting of our performance against our corporate outcome indicators and information presented by services on the key activities, successes and challenges faced in the reporting period.

2023/24 COUNCIL ANNUAL REPORT

2.0 INTRODUCTION

2.1 This report presents to Council the 2023/24 Council Annual Report (CAR).

3.0 RECOMMENDATIONS

3.1 Council are asked to consider the content of the Council Annual Report and approve it to be published on the council website.

4.0 DETAIL

4.1 The CAR is a key document for the Councils statutory Public Performance Reporting (PPR) duties and is published on the council website.

4.2 The CAR presents both our performance against our corporate outcome indicators (COI) and information gathered via the service annual performance reviews (SAPR) on the key activities, success and challenges that our services faced during 2023/24.

4.3 The SAPRs contained a vast amount of content and not all content could be contained within the CAR. However, the CAR pulls together many examples of the exceptional efforts, innovative solutions and joined up working within the Council and our partners and communities that occurred during this period.

4.4 The Performance Excellence Project is continuing to review and improve our approach to performance reporting, and this will include ongoing review of how we continue to publish this information.

4.5 The way that we capture current COI results and SAPR content has changed and a new template was launched in early October to capture content. It is anticipated that this new process will support timely reporting of annual performance in the future.

5.0 CONCLUSION

- 5.1 The CAR is a key document for the Councils statutory Public Performance Reporting (PPR) duties and once approved will be published on the Council website.

6.0 IMPLICATIONS

- 6.1 Policy - The indicators in this document are based on agreed Council policy.
- 6.2 Financial - Indicators with financial implications are managed through agreed budget monitoring processes.
- 6.3 Legal - This report is required to meet statutory Public Performance Reporting (PPR) duties.
- 6.4 HR - HR implications are actively managed through agreed monitoring processes.
- 6.5 Fairer Scotland Duty: All activities comply with Equal Opportunities/Fairer Scotland Duty policies and obligations.
 - 6.5.1 Equalities - protected characteristics - All activities comply with Equal Opportunities policies and obligations.
 - 6.5.2 Socio-economic Duty - All activities comply with the Council's socio-economic duty.
 - 6.5.3 Islands - All activities comply with the Council's islands duty.
- 6.6 Climate Change - The Council is committed to working towards net zero and this report highlights examples of this.
- 6.7 Risk - This report is required to meet the Council's statutory Public Performance Reporting (PPR) duties.
- 6.8 Customer Service - All activities with customer feedback or insight are monitored for improvement.
- 6.9 The Rights of the Child (UNCRC) - This report highlights examples of how the Council is committed to reducing child poverty and improving outcomes for every child.

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19 November 2024

For further information contact:

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APPENDICES

Appendix 1 Council Annual Report 2023-24