### OBAN, LORN AND THE ISLES ECONOMIC DEVELOPMENT ACTION PLAN 2013-2018

#### 1. SUMMARY OF ISSUES

- 1.1 The purpose of this paper is to seek approval from the Oban, Lorn and the Isles Area Committee on the proposed Oban, Lorn and the Isles Economic Development Action Plan (EDAP) for the period 2013-2018. The five-year timescale has been selected to align with the overarching EDAP and with the Local Development Plan.
- **1.2** As agreed by Argyll and Bute Council the first iteration of four discrete administrative areabased action plans have been developed in order to complement and contribute to the outcomes within the main document. Furthermore, the content of the area-based EDAPs also align with the Single Outcome Agreement (SOA) delivery plans developed by the Community Planning Partnership.
- **1.3** The Oban, Lorn and the Isles EDAP outlined in **Appendix 1** articulates the area's key outcomes over the next five years accompanied by discrete in-year success measures for developing the Oban, Lorn and the Isles' economy. Consideration will need to be given to financial and staff resources in order to deliver this Plan.
- **1.4** It should be noted that the in-year success measures articulated in the Plan focus on the current financial year 2013/14. It is important to note that the Oban, Lorn and the Isles EDAP is a working document so that economic opportunities can be captured and addressed as they arise over the next five financial years. Therefore the actions and in-year success measures contained within the Oban, Lorn and the Isles EDAP will be reviewed and re-profiled at the end of this current financial year.

### 2. **RECOMMENDATIONS**

- **2.1** Oban, Lorn and the Isles Area Committee approves the content of the area EDAP for the five year period 2013 to 2018.
- **2.2** The Oban, Lorn and the Isles Area Committee agrees that the area EDAP is shared with the full Oban, Lorn and the Isles Community Planning Group. It is proposed that members of the Oban, Lorn and the Isles Community Planning Group are issued a copy of the area EDAP for consultation further to the completion of any amendments made by the Area Committee. Comments made by the Community Planning Partners could then be factored into the annual review of the Plan during April 2014.

## 3. DEVELOPMENT AND PREPARATION OF THE OBAN, LORN AND THE ISLES EDAP 2013-2018

- **3.1** The Oban, Lorn and the Isles EDAP sets out the growth agenda for the economy of Oban, Lorn and the Isles, with a key focus on partnership delivery. The area EDAP provides a framework for sustainable economic development centred round four 'C's:
  - Competitive Oban, Lorn and the Isles businesses, places and sustainable economic assets;
  - Connected Oban, Lorn and the Isles transport, infrastructure, digital connectivity and grid;
  - Collaborative Oban, Lorn and the Isles national and European policy and funding, employability and skills development, and the need to harness the potential of the third sector; and
  - **Compelling** Oban, Lorn and the Isles increase the profile of the area to attract economically active new residents (individuals and families), inward investors and visitors.

- **3.2** An area-based workshop session on 9<sup>th</sup> October 2013, facilitated by the Improvement Service, captured input from elected members and a selection of Community Planning Partners supported by Council officers from the Development and Infrastructure Directorate, Communities Services and Improvement and HR. Group breakout discussions took place with regard to the **competitive** and **connected** themes. The **collaborative** and **compelling** topics were discussed collectively.
- **3.3** The workshop session was written up in detail and translated into the attached five-year plan which contains realistic and deliverable actions in order to take forward sustainable economic growth and to ensure the impact of investment opportunities in the area is optimised.

## 4. CONCLUSION

**4.1** Oban, Lorn and the Isles Area Committee approves the content of the area EDAP for the five year period 2013 to 2018 and agrees to the proposed consultation exercise with the Oban, Lorn and the Isles Community Planning Group.

## 5. IMPLICATIONS

**5.1** The implications for the Oban, Lorn and the Isles Area Committee are as outlined in **Table 5.1** below.

Table 5.1: Im	plications for the Oban, Lorn and the Isles Area Committee		
Policy	The Oban, Lorn and the Isles EDAP 2013-2018 aligns and adheres, as appropriate, to the overarching EDAP, 2013-2018 and the SOA delivery plans.		
Financial	The Oban, Lorn and the Isles EDAP will ensure that the area's resources are allocated efficiently and effectively with regard to the Oban, Lorn and the Isles' economic development priorities and ambitions. There will need to be annual consideration of best alignment between resources and priorities.		
LegalAll legal implications at project level will be taken into consideration.			
HR	The Oban, Lorn and the Isles EDAP priorities will be resourced in terms of staff time in the context of the Council's annual service planning process and through shared staff resource discussions with Community Planning Partners.		
Equalities	The Oban, Lorn and the Isles EDAP will comply with all Equal Opportunities policies and obligations.		
Risk	If the Oban, Lorn and the Isles EDAP 2013-2018 is not approved, then there will be no clear focus on or understanding of the economic development activities, and the associated resources, that will have the greatest beneficial economic impact for the area over the next five financial years.		
Customer Service	The Oban, Lorn and the Isles EDAP will provide internal and external customers with a clear articulation of the key priorities for developing the Oban, Lorn and the Isles economy, thereby facilitating focus, effective resource planning and partnership working at the local level.		

## For further information contact:

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Appendix 1: Oban, Lorn and the Isles Economic Development Action Plan

# Competitive Oban, Lorn and the Isles

Businesses: Busi	ness Gateway - Support to New and	Existing Businesses in Oban, Lorn and the Isles			
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*
CO1 & ETO1	Growing businesses and	Delivery of the Business Gateway Development	Number of start-ups assisted 140 (2013/14)	ABC, HIE and	£X
	entrepreneurship in Oban, Lorn	Plan and work with 30 new businesses to help	at the Argyll and Bute level.	PTYBS.	Staff time
	and the Isles.	them start, grow and prosper (2013/14).			
CO1 & ETO1	As above	Delivery of the Business Gateway Development	Existing businesses assisted 220 (2013/14) at	ABC.	As above.
		Plan and work with 60 existing businesses to	the Argyll and Bute level.		
		help them start, grow and prosper (2013/14).			
Businesses: Busi	ness Gateway – Support to Busines	s Improvement Districts Scotland (BIDS) in Oban,	Lorn and the Isles		
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget
CO1 & ETO1	Thriving and successful BIDS	Business Gateway Advisers and other	Business Gateway Advisers to develop and	ABC and	£Χ
	groups within the Oban, Lorn	appropriate Argyll and Bute Council staff to	build on a process in order to actively engage	discrete BIDS	Staff time
	and the Isles area.	continue to provide support and guidance to	with and support BIDS group and proposed	Groups across	
		the BIDS group and any other potential BIDS	BIDS groups throughout Oban, Lorn and the	Argyll and	
		groups in the Oban, Lorn and the Isles area.	Isles. (2013/14)	Bute.	
<b>Businesses: Busi</b>	ness Gateway – Key Interface for Pr	ivate Sector Engagement in Oban, Lorn and the Is	iles		
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget
CO1 & ETO1	Business Gateway is the key	Business Gateway Advisers to continue to	Increase private sector engagement through	All	£Χ
	interface for private sector	signpost customers within Oban, Lorn and the	the establishment of an Argyll and Bute	appropriate	Staff time
	engagement with Argyll and	Isles to relevant Council departments and	Business Engagement Forum (2013/14).	departments	
	Bute Council services.	services.		across ABC.	
Place: Town Cen	tre Regeneration in Oban, Lorn and	the Isles			
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget
CO11 & ET02	Regenerate our main town of	Assist in the regeneration of Oban building on	Develop pilot partner action plan(s) for Oban	ABC, HLF and	£Χ
	Oban, building on the CHORD	the CHORD Programme Plan and Project Plans.	during 2013/14.	HIE.	Staff time
	Programme in a manner that				
	optimises sustainable economic	Develop partner action plans for Oban Town			
	growth.	Centre and waterfront that the benefit of			
		CHORD investment and other developments			
		are optimised.			
		Ensure that other Departments policies and			
		actions link with CHORD investment e.g.			
		community and culture.			
		Deliver a new Oban High School.			

Lead partners: Argyll and Bute Council (ABC); Highlands and Islands Enterprise (HIE); Princes Trust Youth Business Scotland (PTYBS); Business Improvement Districts Scotland (BIDS); Heritage Lottery Fund (HLF).

Place: Lorn Arc					
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*
CO11 & ET02	Deliver the Business Case for	Develop the Business Case in line with	One Business Case (2013/14).	ABC and HIE.	£Χ
	the Lorn Arc in the context of	successful initial submission to Scottish Futures			Staff time
	Tax Incremental Finance (TIF) –	Trust.			
	if approved by the Council,				
	Scottish Future Trust and				
	Scottish Government.				
Place: Rural and	Islands in Oban, Lorn and the Isles		•	•	•
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget
CO11 & ET02	Spread the economic	Deliver Secretariat function to Argyll and the	See under Collaborative Priority: Monitor	ABC and	£Χ
	development benefits to our	Islands LEADER Local Action Group.	European Funding.	A&I LEADER	Staff time
	smaller settlements, island and			LAG.	
	rural communities through	Business Gateway has schedule of visits to	12+ BG visits per annum to island/remote		
	Oban, Lorn and the Isles.	remote communities.	communities (2013/14) at the Argyll and		
			Bute level.		
		Continued representation on the Regional			
		Proposal Assessment Committee (RPAC) to			
		ensure the integrated delivery of economic			
		development through Scottish Rural			
		Development Programme (SRDP) funding			
		(2013/14)			
	ine Science Initiative, Dunstaffnage	e			
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*
CO11 & ET02	Dunstaffnage/Dunbeg fulfils its	Take forward the business case with	Detail the delivery mechanism and partner	ABC, WHHA	£X
	potential for marine science job	stakeholders, aligned with the Lorn Arc, Tax	responsibilities to allow Phase 2	and HIE.	Staff time
	creation and investment and as	Incremental Finance (TIF) initiative, to identify	development of Science Park and		
	a residential location.	funding streams and responsibilities to deliver	development associated with the wider		
		road infrastructure to enable development.	Dunbeg Corridor (2013/14).		
		Ohan Marina Asadamuu			
		Oban Marine Academy:			
		<ul> <li>Oban to become a Highlands and Islands University town;</li> </ul>			
		<ul> <li>broad range of skills from practical nautical</li> </ul>			
		skills through to marine sciences;			
		<ul> <li>school curriculum aligned to sectoral</li> </ul>			
		<ul> <li>school curriculum aligned to sectoral employment opportunities; and</li> </ul>			

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. **\*Budget to be confirmed after budget decision in February 2014.** Lead partners: Argyll and Bute Council (ABC); Highlands and Islands Enterprise (HIE); Argyll and the Islands LEADER Local Action Group (LAG); West Highland Housing Association (WHHA).

Theme – A Comp	Theme – A Competitive Oban, Lorn and the Isles (continued)						
Sustainable Economic Assets: Priority One - Renewable Energy in Oban, Lorn and the Isles							
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*		
CO14 & ET03	Optimise renewable energy	Work with key stakeholders to ensure that	Four meeting of Argyll & Bute Renewables	ABC, HIE, SG,	£Χ		
	potential for the benefit of	potential of renewable energy within Oban,	Alliance (ABRA) in total across the whole of	MS, SPR, SSE,	Staff time		
	Oban, Lorn and the Isles, Argyll and Bute and Scotland.	Lorn and the Isles and Argyll and Bute is developed to promote sustainable economic growth.	Argyll and Bute (2013/14).	CEC and SDS.			
		Refresh on-shore community wind farm benefit policy.	Sign off policy during 2013.	ABC, SNH and ABRA.			
		Scope and develop Community Renewables Opportunity Plan (CROP).	Evidence base/actions from the CROP to feed into revised REAP 2013 onwards.	CPP Man Com and Area CPP groups.			
		Refresh Renewable Energy Action Plan – align with refreshed EDAP and LDP.		ABC, HIE and ABRA.			

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. **\*Budget to be confirmed after budget decision in February 2014.** Lead partners: Argyll and Bute Council (ABC); Highlands and Islands Enterprise (HIE); Scottish Government (SG); Marine Scotland (MS); Scottish Power Renewables (SPR); Scottish and Southern Energy (SSE); Crown Estate Commission (CEC); Skills Development Scotland (SDS); Scottish Natural Heritage (SNH); Argyll and Bute Renewables Alliance (ABRA); Community Planning Partners (CPP).

Sustainable Eco	nomic Assets: Priority Two – Touris	m, Quality Food and Drink, Forestry in Oban, Lorn	and the Isles		
Tourism in Obar	n, Lorn and the Isles				
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*
CO1 & ET01	Move industry up the value chain, extend season and improve profile and propositions.	Work with local and national partners to stimulate tourism investment, particularly in places such as Oban, Iona, Mull and Tiree (to include mountain biking, cycling, sailing and canoeing).	Success measure?	AISTP, VS and ABC.	£X Staff time
		Working with key partners such as Argyll and the Isles Tourism Co-operative Ltd (trading arm of AISTP) to further develop the tourism value chain linked to area's unique heritage, provenance and authenticity.	Representation from in Oban, Lorn and the Isles businesses to attend international tourism expositions during April 2013.		
		Undertake feasibility study for Oban, Lorn and the Isles to be developed as a business conference destination. Higher quality of accommodation provision across all types of accommodation – bunkhouse to four/five star hotels.	Completion of feasibility study.		
CO11 & ET02	Develop cruise ship market value chain across Argyll and Bute and improve profile.	Argyll and Bute Council works with partners to grow market. Develop Oban's North Pier and establish reception centre.	Increase number of cruise ships and passengers across Argyll and Bute Council area.	Cruise Scotland, ABC, Shipping Companies, VS and RYA.	£X Staff time
CO1 & ET01	Argyll Coastal Waters project delivery.	Work in partnership to deliver this project across three key locations in Oban and Lorn (e.g. Arduaine, Seil and Ganavan).	Completion of Oban and Lorn infrastructure works by end of April 2014. Employment of Paddle Sports Development Officer by end 2013 (Argyll and Bute wide). Rolling out of five modern apprenticeships within existing businesses across whole of Argyll and Bute, 2013/14.	ABC and STRAMASH.	£X Staff time

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. **\*Budget to be confirmed after budget decision in February 2014.** Lead partners: Argyll and the Isles Strategic Tourism Partnership (AISTP); Visit Scotland (VS); Argyll and Bute Council (ABC); Royal Yachting Association (RYA).

Theme – A Competitive Oban, Lorn and the Isles (continued) Sustainable Economic Assets: Priority Two – Tourism, Quality Food and Drink, Forestry in Oban, Lorn and the Isles							
	Drink in Oban, Lorn and the Isles	, , , , , , , , , , , , , , , , , , ,					
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*		
CO1 & ET01	Sustainable food and drink supply chain that adds value across all its key components, primary producers to	Council collaborates with the Argyll Agricultural Forum, Food from Argyll, HIE and Argyll and the Islands LEADER LAG to build on and support local initiatives/projects.	Development of new up-to-date strategy for Argyll and the Isles Agricultural Forum, 2013/14.	ABC, A&IAF, SAOS, HIE, SFD and A&I LEADER LAG.	£X Staff time		
	processors, in order to generate growth and wealth for Oban, Lorn and the Isles.	Delivery of Taste of Rural Europe (TORE) project.	Development and delivery of TORE web portal (2013/14)				
		Build on the development of Oban as the 'Seafood Capital' of Scotland.	Development and build of online listing that can offer combination packages to the visitor of food, accommodation and activities, also the production of a flier for the listing (2013/14)				
	, Lorn and the Isles						
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*		
CO1 & ET01	Strengthen the commercial competitiveness of the forestry sector in Oban, Lorn and the Isles with a focus on added	Delivery of Argyll and Bute Woodland and Forestry Strategy and Action Plan.	Delivery of appropriate areas of the Action Plan (2013/14) where Argyll and Bute Council Development and Infrastructure department is the lead partner. Discrete targets for Argyll	ABC, FCS and A&I LEADER LAG.	£X Staff time		
	value. Deliver/contribute to the low carbon economy.		and Bute Council will be developed in-year.				

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. **\*Budget to be confirmed after budget decision in February 2014.** Lead partners: Argyll and Bute Council (ABC); Argyll and the Isles Agricultural Forum (A&IAF); Scottish Agricultural Organisation Society (SAOS); Highlands and Islands Enterprise (HIE); Scotland Food and Drink (SFD); Argyll and the Islands LEADER Local Action Group (LAG); Forestry Commission Scotland (FCS).

### Connected Oban, Lorn and the Isles

Digital Connectiv	vity/Utilities in Oban, Lorn and the	Isles			
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (medium to longer-term)	Lead partners	Budget*
CO11 & ET02	Superfast broadband to 85% –	Argyll and Bute Council will work closely with	Argyll and Bute interests are safeguarded	ABC, HIE, BT,	£Χ
	90% of the population by 2020.	HIE to ensure the success of their digital	and the HIE project meets its targets for	and Ofcom.	Staff time
		infrastructure project across Oban, Lorn and	Argyll and Bute, including Oban, Lorn and the		
		the Isles.	Isles.		
		Argyll and Bute Council will work closely with	Maximise the £5 million funding available		
		Community Broadband Scotland to ensure that	from Community Broadband Scotland.		
		communities that do not receive the 2mbps			
		broadband provision			
CO11 & ET02	Improved mobile phone signal	Identify the impacts of various mobile	Continue to influence mobile phone	ABC and HIE.	£X
	quality and coverage levels	providers' development plans on coverage	providers to upgrade coverage across Argyll		Staff time
	throughout Argyll and Bute.	across Argyll and Bute.	and Bute, including Oban, Lorn and the Isles.		
		Develop plans with partner organisations to			
		work with the industry to maximise coverage			
		across Argyll and Bute.			
CO11 & ET02	Grid – Improvements to	Argyll and Bute Council communicates needs	Through ABRA continue to influence the	National Grid	£Χ
	transmission network	to the national grid.	National Grid to increase capacity on the	and ABRA.	Staff time
			network.		
	tructure: Road, Ports and Harbours	/Ferries, Air, Rail, Cycling and Walking in Oban, Lo	orn and the Isles		
Road		Actions to achieve autoence			Dudee*
Ref (CO & SO) CO11 & ET02	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*
CO11 & E102	Road – upgrade and maintain council road network.	Participation in working groups e.g. Transport Scotland A83 Working Group, Argyll Timber	Roads asset planning and maintenance strategy.	TS, ATTG, RTPs, HIE and	£X Staff time
	council road network.	Transport Group.	strategy.	AISTP.	Stall time
				AISTE.	
		Kirk Road upgrade and realignment.			
CO11 & ET02	Influence investment and	Participation in working groups e.g. Transport	Provision of an emergency relief route at the	TS, ATTG,	£Χ
	contingency plans for arterial	Scotland A83 Working Group, Argyll Timber	Rest and Be Thankful by 2013 and continued	RTPs, HIE and	Staff time
	trunk road network with	Transport Group.	involvement with Transport Scotland and key	AISTP.	
	partners (A82 & A85).		partners in identifying longer term solutions.	1	1

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. **\*Budget to be confirmed after budget decision in February 2014.** Lead partners: Highlands and Islands Enterprise (HIE); British Telecom (BT); Argyll and Bute Renewable Alliance (ABRA); Argyll and Bute Council (ABC); Transport Scotland (TS); Argyll Timber Transport Group (ATTG); Regional Transport Partnerships (RTPs); Argyll and the Isles Strategic Tourism Partnership (AISTP).

Transport Infras	tructure: Road, Ports and Harbours	/Ferries, Air, Rail, Cycling and Walking in Oban, Lo	orn and the Isles (continued)		
Port and Harbou	ırs/Ferries				
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*
CO11 & ET02	Realise greater economic development benefit from our ports and harbours and explore opportunities arising from Scottish Ferries Plan and	Argyll and Bute Council works with Transport Scotland to explore transfer of Council ferry services.	Transfer of responsibility of Council operated ferry services to TS in 2014.	SG and TS.	£X Staff time
	safeguard Argyll and Bute Council's interests.				
Air Services					
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*
CO11 & ET02	Continue to grow patronage on Argyll and the Isles Air Services and explore options to be included in a larger air PSO network.	Argyll and Bute Council works with HITRANS, Western Isles Council and Transport Scotland to explore options for a West of Scotland PSO network. Develop a marketing strategy and business	Increase number of PSO air passengers. Implement a marketing strategy and	Western Isles Council, TS, HITRANS, HIAL, Air operators.	£X Staff time
		plan for Oban Airport and Argyll and the Isles	business plan for Oban Airport and Argyll and		
		Air Services (2012 – 2015).	the Isles Air Services (2012 – 2015).		
Rail Services					
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*
CO11 & ET02	Safeguard and influence the improvement of rail links to, from Oban to central Scotland.	Support the initiative of five train services a day to Oban.	Success measure?	ScotRail and Hi-Trans.	£X Staff time
Cycling and Wall	king		•		1
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*
CO11 & ET02	Improve cycling and walking network across Argyll and Bute and improve active travel network, for example, Core Paths Plan, 2013, West Highland Way, Oban to St. Andrew's Pilgrim's Way.	Pursue external funding and work with in partnership to develop the local and national cycle network.	Maximise external funding secured. Completion of Oban and Tyndrum Cycle route feasibility study by 2013. Completion of Oban – Inverness cycleway in Argyll by 2015. Increase usage of cycle network, through	ABC, TS, Sustrans, HC and FCS.	£X Staff time
		e and service outcome which this particular outcome wil	annual monitoring of customer satisfaction undertaken by Sustrans.		

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. **\*Budget to be confirmed after budget decision in February 2014.** Lead partners: Scottish Government (SG); Transport Scotland (TS); Highlands & Islands Airports Ltd (HIAL); Argyll and Bute Council (ABC); Highland Council (HC); Forestry Commission Scotland (FCS).

Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*
CO11 & ET02	Improve journey safety to	Reduction of casualties of 40% by 2020 based	Facilitate a programme of road safety	ABC, SG, SFRS,	£Χ
	promote improved access and	on the 2004/08 average developed by the	education, training and promotional	PS and	Staff time
	minimise risk of accident -	Scottish Government.	measures throughout Argyll and Bute by the	RSWoS.	
	increased economic activity will		Road Safety Unit (2013/14).		
	increase road usage.	Work with partners to promote a protocol of			
		effective and efficient co-ordination and			
		communication for the re-opening of roads			
		further to road accidents.			

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. **\*Budget to be confirmed after budget decision in February 2014.** Lead partners: Argyll and Bute Council (ABC); Scottish Government (SG); Scottish Fire and Rescue Service (SFRS); Police Scotland (PS); Road Safety West of Scotland (RSWoS).

### **Collaborative Oban, Lorn and the Isles**

	porative Oban, Lorn and the Isles				
<b>Monitor Nationa</b>	l Policy				
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*
CO1 & ETO1	Enhance economic	Participation in appropriate and relevant	Annual dissemination and awareness raising	ABC	£Χ
	development throughout Oban,	national initiatives.	of national policy through the annual review		Staff time
	Lorn and the Isles through		of the Oban, Lorn and the Isles EDAP.		
	understanding of and				
	alignment with national policy.				
<b>Monitor Nationa</b>	l Funding				
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*
CO1 & ETO1	Collaboration of internal	Lever maximum resource and support from	Benchmark funding per capita compared	ABC, CPP and	£Χ
	Council departments and	national funding through working with an	with other local authorities (2013/14).	SLOG.	Staff time
	Community Planning Partners	optimal number of eligible projects. Identify			
	in order to maximise and	new funding sources.	Ongoing monthly dissemination of national	ABC	
	benefit from national funding		funding opportunities internally and		
	opportunities.		externally through the Council's Funding		
			Alert.		
Monitor Europea	an Policy	-			
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*
CO1 & ETO1	Maintain a key focus on	Work with our European networks to influence	Ongoing delivery of the refresh European	ABC, CPMR,	£Χ
	relevant European policies.	European policy throughout the new	Action Plan (2013-18) aligned to the	HIEP and	Staff time
		programming period, 2014-2020.	Council's European Work Plan, 2014-2020.	WOSEF	
			Maintain and monitor the European	ABC	
			consultation forward planner document on		
			an ongoing basis to ensure responses meet		
			deadlines (input from relevant Council		
			departments).		

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. **\*Budget to be confirmed after budget decision in February 2014.** Leader partners: Argyll and Bute Council (ABC); Community Planning Partners (CPP); Scottish Lottery Officers Group (SLOG); Conference of Peripheral Maritime Regions of Europe (CPMR); Highlands and Islands European Partnership (HIEP); West of Scotland European Forum (WOSEF).

Monitor European Funding						
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*	
CO1 & ETO1	Maximise European funding	Lever maximum resource and support from	Benchmark funding per capita compared	ABC and	£Χ	
	and Argyll and Bute's policy	Europe through working with an optimal	with other local authorities (2013/14).	SGSFD	Staff time	
	influence in order to promote	number of eligible projects for funding. Identify				
	sustainable economic growth	new funding sources.	Ongoing monthly dissemination of European	ABC		
	and regeneration.		funding opportunities internally and			
		Facilitation and support to Argyll and Bute	externally through the Council's Funding			
		Council Project Managers within the Oban,	Alert.			
		Lorn and the Isles area with regard to the				
		European funding element of project	Successful closure of the projects under the	ABC and		
		applications and the preparation and delivery	European programming period, 2007-2013	SGSFD		
		of claims.	(2013/2014 and 2014/2015).			
CO1 & ETO1	Successful completion and	Maintain the Secretariat function and Lead	Meet completion and closure timetable set	ABC and A&I	£Χ	
	closure of the Argyll and the	Partner role with Argyll and Bute Council to	by the Scottish Government (2013/2014 and	LEADER LAG	Staff time	
	Islands LEADER Programme,	support the Argyll and the Islands LEADER	2014/2015).			
	2007-2013.	Local Action Group (LAG) during the				
		completion and closure for the 2007-2013	Successful monitoring and audit visits by the	ABC and A&I		
		programming period.	Scottish Government (approx. two per	LEADER LAG		
			annum).			
CO1 & ETO1	Delivery of the 2014-2020	Secure the local delivery of the 2014-2020	Submission of one Local Development	ABC and A&I	£Χ	
	Argyll and the Islands LEADER	Argyll and the Islands LEADER Programme	Strategy and one Business Plan for the Argyll	LEADER LAG	Staff time	
	Programme.	through participation on appropriate Scottish	and the Islands LEADER programme 2014-			
		Government and Scottish Rural Development	2020.			
		Programme working groups.				
		Prepare and submit the Local Development				
		Strategy and Business Plan to the Scottish				
		Government in order to bid for the Argyll and				
		the Islands LEADER programme for 2014-2020.				

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. **\*Budget to be confirmed after budget decision in February 2014.** Leader partners: Argyll and Bute Council (ABC); Scottish Government Structural Funds Division (SGSFD); Argyll and the Islands LEADER Local Action Group (A&I LEADER LAG).

Employability	borative Oban, Lorn and the Isles (o	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*
CO1 & ETO1	Argyll and Bute Employability	Ongoing development of the relationship with	Job entries under the claimant groups Job	ABC, Argyll	£X
	service maintains delivery of	Working Links and delivery partners to secure	Seeker Allowance (JSA) 18-24 cohort and JSA	Training, Arkle	Staff time
	the UK Government's Work	arrangements for optimal delivery to the	25+ cohort of the Work Programme to	Training, JCP,	
	Programme and other	unemployed.	increase by 3% per annum.	LH, TO, TSH,	
	supportive employability	p - y		20/20C	
	programmes.	Ongoing development of the relationship with	Job entries under the claimant group	,	
		partners with regard to other supportive	Employment Support Allowance (ESA) Flow		
		employability programmes to ensure optimal	of the Work Programme to increase by 1.5%		
		delivery to clients through established Service	per annum.		
		Level Agreements.			
Skills Developme	ent				
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*
CO1 & ETO1	Skills development	Work in partnership with Skills Development	Host the Youth Employment Activity Plan	ABC and SDS	£Χ
	interventions respond to the	Scotland and appropriate Council and	with Skills Development Scotland on behalf		Staff time
	needs of the Oban, Lorn and	Community Planning Partners.	of Community Planning Partners.		
	the Isles economy and support				
	individuals and businesses	Growth and development of the Argyll and	During 2013/2014 contribute to the	ABC, HIE, SDS,	
	realise their full potential.	Bute Employability Partnership to enhance	development and implementation of the	JCP, AC, AVA,	
		service delivery aligned to customer needs.	Strategic Skills Pipeline and the Youth	NHS CHP, AC	
			Employment Activity Plan through the Argyll	UHI	
			and Bute Employability Partnership.		
		Delivery of bespoke Business Gateway	15 workshops to be delivered by Argyll and	ABC	
		workshops in Oban, Lorn and the Isles to build	Bute Council's Business Gateway team in the		
		workshops in Obari, Lorn and the isles to bara			
		the economic capacity of start-up and existing	Oban, Lorn and the Isles area (2013/14).		

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. \*Budget to be confirmed after budget decision in February 2014. Leader partners: Argyll and Bute Council (ABC); Job Centre Plus (JCP); Lochaber Hope (LH); Tell Organisation (TO); Third Sector Hebrides (TSH); 20/20 Clearview (20/20C); Highlands and Islands Enterprise (HIE): Skills Development Scotland (SDS); Job Centre Plus (JCP): Argyll College (AC); Argyll Voluntary Action (AVA); National Health Service Community Health Partnership (NHS CHP); Argyll College University of the Highlands and Islands (UHI).

Theme – A Collaborative Oban, Lorn and the Isles (continued)								
Harness the Potential of the Community and Third Sector								
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*			
CO8 & ET04	Harness the potential of the	Bespoke support to developing social	As projects are identified on an annual basis	ABC	£Χ			
	third sector and increase their	enterprises from within and outwith the	within Oban, Lorn and the Isles (2013/14).		Staff time			
	capacity to deliver sustainable	Council which meet with Council priorities						
	communities.	(CHORD, EDAP).	Number of Argyll and Bute Council services,	ABC				
			on an annual basis, implementing delivery in					
		Work with Community Planning Partners to	partnership with social enterprises and HIE,					
		ensure the benefits of the Argyll and Bute Local	through ABLSI (2013/14).					
		Service Initiative (ABLSI) are realised into the						
		medium to longer term.	Launch the Third Sector Asset Transfer Policy	ABC (Social				
			and Procedures (2013/14).	Enterprise				
		Support the Third Sector to take ownership of		Team, Estates				
		Council assets through the Third Sector Asset	Provide ongoing support for asset transfers	and Legal)				
		Transfer process.	within the process over the five-year period.					
CO8 & ET04	As above.	Maximise external funding opportunities for	Monthly Funding Alert and ongoing	ABC	£Χ			
		Third sector groups.	dissemination and facilitation of appropriate		Staff time			
			documentation to meet customer needs.					
		Continue to prepare and disseminate the						
		Council's Funding Alert, Topic Sheets and						
		online toolkits and resources such as						
		GRANTnet.						

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. **\*Budget to be confirmed after budget decision in February 2014.** Leader partners: Argyll and Bute Council (ABC).

## Compelling Oban, Lorn and the Isles

Theme – A Compelling Oban, Lorn and the Isles								
Increase Profile								
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*			
CO1 & ETO1	Increase the profile of the Oban, Lorn and the Isles area to attract economically active new residents (individuals and families) inward investors and visitors in order to promote economic development.	<ul> <li>Creation of a 5 year action plan detailing:</li> <li>who is responsible?</li> <li>resources required?</li> <li>who we want to appeal to?</li> <li>what are the Compelling messages for each key group?</li> <li>how do we align with the other three Cs?</li> <li>how do we reach target audiences?</li> <li>who are our key partners?</li> <li>how do we monitor?</li> </ul>	Approved plan with resources assigned.	ABC Comms team, ABC departments and other appropriate Community Planning Partners.	£X Staff time			
CO1 & ETO1	As above.	<ul> <li>Create and agree clear propositions based on</li> <li>quality of life/family friendly environment</li> <li>physical environment</li> <li>economic opportunities</li> <li>Create consistent messages and campaigns to promote proposition.</li> </ul>	Recognition of key messages (would require benchmarking/tracking). Increase press coverage. Track response to activities.	ABC Comms team ABC Economic Development HIE VisitScotland	£X Staff time			
CO1 & ETO1	As above.	<ul> <li>Provide greater marketing and information to encourage economically active individuals and families to relocate to Oban, Lorn and the Isles:</li> <li>offer practical relocation advice</li> <li>improve profile information on Council website and provide single point of contact for enquiries</li> <li>create packages of support around key propositions, including families with young children, young people and lifestyle enthusiasts.</li> </ul>	To be confirmed once action plan developed.	ABC Comms team, ABC departments and other appropriate Community Planning Partners.	£X Staff time			

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. \*Budget to be confirmed after budget decision in February 2014. Leader partners: Argyll and Bute Council (ABC); Highlands and Islands Enterprise (HIE).

Theme – A Compelling Oban, Lorn and the Isles (continued)									
Increase Profile									
Ref (CO & SO)	Outcome (by year 5)	Actions to achieve outcome	Success measures (in year)	Lead partners	Budget*				
CO1 & ETO1	Increase the profile of the Oban, Lorn and the Isles area to attract economically active new residents (individuals and families) inward investors and visitors in order to promote economic development.	Provide greater support to businesses considering relocating to Oban, Lorn and the Isles liaising with Highlands and Islands Enterprise (HIE) and Scottish Development International (SDI).	To be confirmed once action plan developed.	HIE SDI ABC Comms team ABC Economic Development	£X Staff time				
CO1 & ETO1	As above.	<ul> <li>Greater exposure for Oban, Lorn and the Isles</li> <li>by increasing visitor volumes:</li> <li>support AISTP activities</li> <li>target volume visitor entry points with 'compelling' information, with focus on heritage, culture and provenance, outdoor enthusiasts, food and drink tourists, and wildlife tourists</li> <li>follow up visitors interested in returning/relocating/purchasing from area.</li> </ul>	To be confirmed once action plan developed.	AISTP, ABC Comms team, ABC Economic Development and ABC Community & Culture.	£X Staff time				

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. **\*Budget to be confirmed after budget decision in February 2014.** Leader partners: Argyll and Bute Council (ABC), Highlands and Islands Enterprise (HIE), Scottish Development International (SDI) and Argyll and the Isles Strategic Tourism Partnership (AISTP).