### HELENSBURGH & LOMOND ECONOMIC DEVELOPMENT ACTION PLAN 2013-2018

### 1. SUMMARY OF ISSUES

- 1.1 The purpose of this paper is to seek approval from the Helensburgh and Lomond Area Committee on the proposed Helensburgh and Lomond Economic Development Action Plan (EDAP) for the period 2013-2018. The five-year timescale has been selected to align with the overarching EDAP and with the Local Development Plan.
- **1.2** As agreed by Argyll and Bute Council the first iteration of four discrete administrative areabased action plans have been developed in order to complement and contribute to the outcomes within the main document. Furthermore, the content of the area-based EDAPs also align with the Single Outcome Agreement (SOA) delivery plans developed by the Community Planning Partnership.
- **1.3** The Helensburgh and Lomond EDAP outlined in **Appendix 1** articulates the area's key outcomes over the next five years accompanied by discrete in-year success measures for developing the Helensburgh and Lomond economy. Consideration will need to be given to financial and staff resources in order to deliver this Plan.
- 1.4 It should be noted that the in-year success measures articulated in the Plan focus on the current financial year 2013/14. It is important to note that the Helensburgh and Lomond EDAP is a working document so that economic opportunities can be captured and addressed as they arise over the next five financial years. Therefore the actions and in-year success measures contained within the Helensburgh and Lomond EDAP will be reviewed and re-profiled at the end of this current financial year.

## 2. RECOMMENDATIONS

- **2.1** Helensburgh and Lomond Area Committee approves the content of the area EDAP for the five year period 2013 to 2018.
- 2.2 The Helensburgh and Lomond Area Committee agrees that the area EDAP is shared with the full Helensburgh and Lomond Community Planning Group. It is proposed that members of the Helensburgh and Lomond Community Planning Group are issued a copy of the area EDAP for consultation further to the completion of any amendments made by the Area Committee. Comments made by the Community Planning Partners could then be factored into the annual review of the Plan during April 2014.

### 3. DEVELOPMENT AND PREPARATION OF THE HELENSBURGH AND LOMOND EDAP 2013-2018

- **3.1** The Helensburgh and Lomond EDAP sets out the growth agenda for the economy of Helensburgh and Lomond, with a key focus on partnership delivery. The area EDAP provides a framework for sustainable economic development centred round four 'C's:
  - **Competitive** Helensburgh and Lomond businesses, places and sustainable economic assets;
  - Connected Helensburgh and Lomond transport, infrastructure, digital connectivity and grid;
  - Collaborative Helensburgh and Lomond national and European policy and funding, employability and skills development, and the need to harness the potential of the third sector; and

- **Compelling** Helensburgh and Lomond increase the profile of the area to attract economically active new residents (individuals and families), inward investors and visitors.
- 3.2 An area-based workshop session on 8<sup>th</sup> October 2013, facilitated by the Improvement Service, captured input from elected members and a selection of Community Planning Partners supported by Council officers from the Development and Infrastructure Directorate, Communities Services and Improvement and HR. Group breakout discussions took place with regard to the **competitive** and **connected** themes. The **collaborative** and **compelling** topics were discussed collectively.
- **3.3** The workshop session was written up in detail and translated into the attached five-year plan which contains realistic and deliverable actions in order to take forward sustainable economic growth and to ensure the impact of investment opportunities in the area is optimised.

## 4. CONCLUSION

**4.1** Helensburgh and Lomond Area Committee approves the content of the area EDAP for the five year period 2013 to 2018 and agrees to the proposed consultation exercise with the Helensburgh and Lomond Community Planning Group.

#### 5. IMPLICATIONS

**5.1** The implications for the Helensburgh and Lomond Area Committee are as outlined in **Table 5.1** below.

| Table 5.1: Imp      | Table 5.1: Implications for the Helensburgh and Lomond Area Committee   |  |  |  |  |
|---------------------|---|--|--|--|--|
| Policy              | The Helensburgh and Lomond EDAP 2013-2018 aligns and adheres, as appropriate, to the overarching EDAP, 2013-2018 and the SOA delivery plans.  |  |  |  |  |
| Financial           | The Helensburgh and Lomond EDAP will ensure that the area's resources are allocated efficiently and effectively with regard to the Helensburgh and Lomond's economic development priorities and ambitions. There will need to be annual consideration of best alignment between resources and priorities. |  |  |  |  |
| Legal               | All legal implications at project level will be taken into consideration.   |  |  |  |  |
| HR                  | The Helensburgh and Lomond EDAP priorities will be resourced in terms of staff time in the context of the Council's annual service planning process and through shared staff resource discussions with Community Planning Partners.   |  |  |  |  |
| Equalities          | The Helensburgh and Lomond EDAP will comply with all Equal Opportunities policies and obligations.  |  |  |  |  |
| Risk                | If the Helensburgh and Lomond EDAP 2013-2018 is not approved, then there will be no clear focus on or understanding of the economic development activities, and the associated resources, that will have the greatest beneficial economic impact for the area over the next five financial years.         |  |  |  |  |
| Customer<br>Service | The Helensburgh and Lomond EDAP will provide internal and external customers with a clear articulation of the key priorities for developing the Helensburgh and Lomond economy, thereby facilitating focus, effective resource planning and partnership working at the local level.                       |  |  |  |  |

## For further information contact:

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| Appendix 1: Helensburgh and Lomond Economic Development Action Plan |
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## **Competitive Helensburgh and Lomond**

| Theme – A Comp    | etitive Helensburgh and Lomond      |   |  |               |            |
|-------------------|-------------------------------------|---|--|---------------|------------|
| Businesses: Busin | ness Gateway - Support to New and   | Existing Businesses in Helensburgh and Lomond     |  |               |            |
| Ref (CO & SO)     | Outcome (by year 5)                 | Actions to achieve outcome                        | Success measures (in year)                     | Lead partners | Budget*    |
| CO1 & ETO1        | Growing businesses and              | Delivery of the Business Gateway Development      | Number of start-ups assisted 140 (2013/14)     | ABC, SE and   | £X         |
|                   | entrepreneurship in                 | Plan and work with 52 new businesses to help      | at the Argyll and Bute level.                  | PTYBS.        | Staff time |
|                   | Helensburgh and Lomond.             | them start, grow and prosper (2013/14).           |  |               |            |
| CO1 & ETO1        | As above                            | Delivery of the Business Gateway Development      | Existing businesses assisted 220 (2013/14) at  | ABC           | As above.  |
|                   |                                     | Plan and work with 40 existing businesses to      | the Argyll and Bute level.                     |               |            |
|                   |                                     | help them start, grow and prosper (2013/14).      |  |               |            |
|                   |                                     | **  |  |               |            |
| Businesses: Busin | ness Gateway – Support to Busines   | s Improvement Districts Scotland (BIDS) in Helens | burgh and Lomond                               |               |            |
| Ref (CO & SO)     | Outcome (by year 5)                 | Actions to achieve outcome                        | Success measures (in year)                     | Lead partners | Budget*    |
| CO1 & ETO1        | Thriving and successful BIDS        | Business Gateway Advisers and other               | Business Gateway Advisers to develop and       | ABC and       | £X         |
|                   | groups within the Helensburgh       | appropriate Argyll and Bute Council staff to      | build on a process in order to actively engage | discrete BIDS | Staff time |
|                   | and Lomond area.                    | continue to provide support and guidance to       | with and support BIDS group and proposed       | Groups across |            |
|                   |                                     | the BIDS group and any other potential BIDS       | BIDS groups throughout Helensburgh and         | Argyll and    |            |
|                   |                                     | groups in the Helensburgh and Lomond area.        | Lomond. (2013/14)                              | Bute.         |            |
| Businesses: Busin | ness Gateway – Key Interface for Pi | rivate Sector Engagement in Helensburgh and Lom   | nond   |               |            |
| Ref (CO & SO)     | Outcome (by year 5)                 | Actions to achieve outcome                        | Success measures (in year)                     | Lead partners | Budget*    |
| CO1 & ETO1        | Business Gateway is the key         | Business Gateway Advisers to continue to          | Increase private sector engagement through     | All           | £X         |
|                   | interface for private sector        | signpost customers within Helensburgh and         | the establishment of an Argyll and Bute        | appropriate   | Staff time |
|                   | engagement with Argyll and          | Lomond to relevant Council departments and        | Business Engagement Forum (2013/14).           | departments   |            |
|                   | Bute Council services.              | services.   |  | across ABC.   |            |

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. \*Budget to be confirmed after budget decision in February 2014.

\*\*This is new activity in Helensburgh and Lomond post October 2012.

Lead partners: Argyll and Bute Council (ABC); Scottish Enterprise (SE); Princes Trust Youth Business Scotland (PTYBS).

|               | etitive Helensburgh and Lomond (c  | •   |  |               |            |
|---------------|------------------------------------|---|--|---------------|------------|
|               | tre Regeneration in Helensburgh ar |   |  |               | Ι          |
| Ref (CO & SO) | Outcome (by year 5)                | Actions to achieve outcome                                    | Success measures (in year)               | Lead partners | Budget*    |
| CO11 & ET02   | Regenerate our main town of        | Assist in the regeneration of Helensburgh by                  | Develop pilot partner action plan(s) for | ABC, HS, HLF  | £X         |
|               | Helensburgh, building on the       | building on the CHORD Programme Plan and                      | Helensburgh during 2013/14.              | and SE.       | Staff time |
|               | CHORD Programme in a               | individual Project Plans, for example:                        |  |               |            |
|               | manner that optimises              | <ul> <li>Helensburgh Pierhead leisure and related</li> </ul>  |  |               |            |
|               | sustainable economic growth.       | developments  |  |               |            |
|               |                                    | <ul> <li>Improved flood defences</li> </ul>                   |  |               |            |
|               |                                    | <ul> <li>Town Centre Public Realm improvements</li> </ul>     |  |               |            |
|               |                                    | <ul> <li>Provision of additional on-street parking</li> </ul> |  |               |            |
|               |                                    | <ul> <li>Town Centre Shopfront improvements</li> </ul>        |  |               |            |
|               |                                    | <ul> <li>Refurbishment of East Clyde Street Centre</li> </ul> |  |               |            |
|               |                                    | <ul> <li>Hermitage Park.</li> </ul>                           |  |               |            |
|               |                                    | Greenbelt release of new housing land.                        |  |               |            |
|               |                                    | Develop partner action plans for Helensburgh                  |  |               |            |
|               |                                    | town centre and waterfront that the benefit of                |  |               |            |
|               |                                    | CHORD investment and other developments                       |  |               |            |
|               |                                    | are optimised.  |  |               |            |
|               |                                    | Ensure that other Departments policies and                    |  |               |            |
|               |                                    | actions link with CHORD investment e.g.                       |  |               |            |
|               |                                    | community and culture.  |  |               |            |
|               | ritime Change Project              |   |  | _             |            |
| Ref (CO & SO) | Outcome (by year 5)                | Actions to achieve outcome                                    | Success measures (in year)               | Lead partners | Budget*    |
| CO11 & ET02   | Maximise investment                | Ensure co-ordination with other council                       | Number of new jobs created               | ABC, MOD,     | £x         |
|               | opportunities in Argyll and Bute   | departments to make Helensburgh and                           | Number of new households created         | Babcocks and  | Staff time |
|               | with regard to the Maritime        | Lomond an attractive place for MOD families                   |  | SE.           |            |
|               | Change project                     | to relocate to the area.                                      |  |               |            |
|               |                                    | Innovation Centre concept linked to Maritime                  |  |               |            |
|               |                                    | Change Project – local business development                   |  |               |            |
|               |                                    | opportunities aligned to education and                        |  |               |            |
|               |                                    | modern apprenticeships.                                       |  |               |            |

otes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. \*Budget to be confirmed after budget decision in February 2014.

Lead partners: Argyll and Bute Council (ABC); Historic Scotland (HS); Heritage Lottery Fund (HLF); Ministry of Defence (MOD); Scotlish Enterprise (SE).

| •                | petitive Helensburgh and Lomond | rable Energy in Helensburgh and Lomond   |  |               |            |
|------------------|---------------------------------|--|--|---------------|------------|
|                  |                                 |  |  | Ι             |            |
| Ref (CO & SO)    | Outcome (by year 5)             | Actions to achieve outcome   | Success measures (in year)                   | Lead partners | Budget*    |
| CO14 & ET03      | Optimise renewable energy       | Work with key stakeholders to ensure that  | Four meeting of Argyll & Bute Renewables     | ABC, SE, SG,  | £X         |
|                  | potential for the benefit of    | potential of renewable energy within   | Alliance (ABRA) in total across the whole of | MS, SPR, SSE, | Staff time |
|                  | Helensburgh and Lomond,         | Helensburgh and Lomond and Argyll and Bute   | Argyll and Bute (2013/14).                   | CEC and SDS.  |            |
|                  | Argyll and Bute and Scotland.   | is developed to promote sustainable economic   |  |               |            |
|                  |                                 | growth.  |  |               |            |
|                  |                                 | Refresh Argyll and Bute on-shore community   | Sign off policy during 2013.                 | ABC, SNH and  |            |
|                  |                                 | wind farm benefit policy.  |  | ABRA.         |            |
|                  |                                 | Scope and develop Community Renewables   | Evidence base/actions from the CROP to feed  | CPP Man Com   |            |
|                  |                                 | Opportunity Plan (CROP).   | into revised REAP 2013 onwards.              | and Area CPP  |            |
|                  |                                 |  |  | groups.       |            |
|                  |                                 |  |  |               |            |
|                  |                                 | Refresh Renewable Energy Action Plan – align   |  | ABC, HIE and  |            |
|                  |                                 | with refreshed EDAP and LDP.   |  | ABRA.         |            |
| Tourism in Heler | nsburgh and Lomond              | _  |  |               |            |
| Ref (CO & SO)    | Outcome (by year 5)             | Actions to achieve outcome   | Success measures (in year)                   | Lead partners | Budget*    |
| CO1 & ET01       | Move industry up the value      | Work with local and national partners to   | Measure?                                     | AISTP, VS and | £X         |
|                  | chain, extend season and        | stimulate tourism investment in Helensburgh  |  | ABC.          | Staff time |
|                  | improve profile and             | and I amond including using the latent   |  |               |            |
|                  | improve prome and               | and Lomond, including using the latent   |  |               |            |
|                  | propositions.                   | potential of the River Clyde e.g. high speed   |  |               |            |
|                  |                                 |  |  |               |            |
|                  |                                 | potential of the River Clyde e.g. high speed water buses.  | Representation from in Helensburgh and       |               |            |
|                  |                                 | potential of the River Clyde e.g. high speed water buses.  Working with key partners such as Argyll and  | Representation from in Helensburgh and       |               |            |
|                  |                                 | potential of the River Clyde e.g. high speed water buses.  Working with key partners such as Argyll and the Isles Tourism Co-operative Ltd (trading arm  | Lomond businesses to attend international    |               |            |
|                  |                                 | potential of the River Clyde e.g. high speed water buses.  Working with key partners such as Argyll and the Isles Tourism Co-operative Ltd (trading arm of AISTP) to further develop the tourism value   | · · · · · · · · · · · · · · · · · · ·        |               |            |
|                  |                                 | potential of the River Clyde e.g. high speed water buses.  Working with key partners such as Argyll and the Isles Tourism Co-operative Ltd (trading arm of AISTP) to further develop the tourism value chain linked to area's unique heritage,   | Lomond businesses to attend international    |               |            |
|                  |                                 | potential of the River Clyde e.g. high speed water buses.  Working with key partners such as Argyll and the Isles Tourism Co-operative Ltd (trading arm of AISTP) to further develop the tourism value   | Lomond businesses to attend international    |               |            |
|                  |                                 | potential of the River Clyde e.g. high speed water buses.  Working with key partners such as Argyll and the Isles Tourism Co-operative Ltd (trading arm of AISTP) to further develop the tourism value chain linked to area's unique heritage,   | Lomond businesses to attend international    |               |            |
|                  |                                 | potential of the River Clyde e.g. high speed water buses.  Working with key partners such as Argyll and the Isles Tourism Co-operative Ltd (trading arm of AISTP) to further develop the tourism value chain linked to area's unique heritage, provenance and authenticity.  | Lomond businesses to attend international    |               |            |
|                  |                                 | potential of the River Clyde e.g. high speed water buses.  Working with key partners such as Argyll and the Isles Tourism Co-operative Ltd (trading arm of AISTP) to further develop the tourism value chain linked to area's unique heritage, provenance and authenticity.  Helensburgh and Lomond to be developed as a | Lomond businesses to attend international    |               |            |

Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. \*Budget to be confirmed after budget decision in February 2014.

Lead partners: Argyll and Bute Council (ABC); Scottish Enterprise (SE); Scottish Government (SG); Marine Scotland (MS); Scottish Power Renewables (SPR); Scottish and Southern Energy (SSE); Crown Estate Commission (CEC); Skills Development Scotland (SDS); Scottish Natural Heritage (SNH); Argyll and Bute Renewables Alliance (ABRA); Community Planning Partners (CPP); Highlands and Islands Enterprise (HIE); Argyll and the Isles Strategic Tourism Partnership (AISTP); Visit Scotland (VS).

| •             | petitive Helensburgh and Lomond (d | n, Quality Food and Drink, Forestry in Helensburg   | h and Lamond                                  |                           |            |
|---------------|------------------------------------|---|---|---------------------------|------------|
|               | sburgh and Lomond                  | n, Quality Food and Drillk, Forestry III Helensburg | ii and comond                                 |                           |            |
| Ref (CO & SO) | Outcome (by year 5)                | Actions to achieve outcome                          | Success measures (in year)                    | Lead partners             | Budget*    |
| CO11 & ET02   | Develop cruise ship market         | Argyll and Bute Council works with partners to      | Increase number of cruise ships and           | Cruise                    | £X         |
| COTT & LTO2   | value chain across Argyll and      | grow market.  | passengers across Argyll and Bute Council     | Scotland, ABC,            | Staff time |
|               | Bute and improve profile.          | grow market.  | area, including Helensburgh.                  | Shipping                  | Stan time  |
|               |                                    |   |   | Companies,<br>VS and RYA. |            |
| CO1 & ET01    | Argyll Coastal Waters project      | Work in partnership to deliver this project at      | Completion of Helensburgh infrastructure      | ABC and                   | £X         |
|               | delivery.                          | the Helensburgh waterfront.                         | works by end of April 2014.                   | STRAMASH.                 | Staff time |
|               |                                    |   | Employment of Paddle Sports Development       |                           |            |
|               |                                    |   | Officer by end of 2013 (Argyll and Bute       |                           |            |
|               |                                    |   | wide).  |                           |            |
|               |                                    |   | Rolling out of five modern apprenticeships    |                           |            |
|               |                                    |   | within existing businesses across whole of    |                           |            |
|               |                                    |   | Argyll and Bute, 2013/14.                     |                           |            |
| •             | Prink in Helensburgh and Lomond    |   |   | 1                         |            |
| Ref (CO & SO) | Outcome (by year 5)                | Actions to achieve outcome                          | Success measures (in year)                    | Lead partners             | Budget*    |
| CO1 & ET01    | Sustainable food and drink         | Council collaborates with the Argyll and the        | Development of new up-to-date strategy for    | ABC, A&IAF,               | £X         |
|               | supply chain that adds value       | Isles Agricultural Forum, Food from Argyll, HIE     | Argyll and the Isles Agricultural Forum,      | SAOS, HIE/SE,             | Staff time |
|               | across all its key components,     | and Argyll and the Islands LEADER LAG to build      | (Argyll and Bute wide) 2013/14.               | SFD and A&I               |            |
|               | primary producers to               | on and support local initiatives/projects.          |   | LEADER LAG.               |            |
|               | processors, in order to            |   |   |                           |            |
|               | generate growth and wealth for     | Delivery of Taste of Rural Europe (TORE)            | Development and delivery of TORE web          |                           |            |
|               | Helensburgh and Lomond.            | project.  | portal (2013/14) with key partners.           |                           |            |
|               |                                    |   | Development and build of online listing that  |                           |            |
|               |                                    |   | can offer combination packages to the visitor |                           |            |
|               |                                    |   | of food, accommodation and activities, also   |                           |            |
|               |                                    |   | the production of a flier for the listing     |                           |            |
|               |                                    |   | (2013/14)                                     |                           |            |

notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. \*Budget to be confirmed after budget decision in February 2014.

Lead partners: Argyll and Bute Council (ABC); Visit Scotland (VS); Royal Yachting Association (RYA); Argyll and the Isles Agricultural Forum (A&IAF); Scottish Agricultural Organisation Society (SAOS); Highlands and Islands Enterprise (HIE); Scottish Enterprise (SE); Scotland Food and Drink (SFD); Argyll and the Islands LEADER Local Action Group (LAG).

| Sustainable Econ  | Sustainable Economic Assets: Priority Two – Tourism, Quality Food and Drink, Forestry in Helensburgh and Lomond (continued) |   |   |  |                  |  |  |
|-------------------|---|---|---|--|------------------|--|--|
| Forestry in Helen | Forestry in Helensburgh and Lomond  |   |   |  |                  |  |  |
| Ref (CO & SO)     | Outcome (by year 5)   | Actions to achieve outcome  | Success measures (in year)  | Lead partners                          | Budget*          |  |  |
| CO1 & ET01        | Strengthen the commercial competitiveness of the forestry sector in Helensburgh and Lomond with a focus on added value.     | Delivery of Argyll and Bute Woodland and Forestry Strategy and Action Plan. | Delivery of appropriate areas of the Action Plan (2013/14) where Argyll and Bute Council Development and Infrastructure department is the lead partner. Discrete targets for Argyll and Bute Council will be developed in-year. | ABC, FCS, SE<br>and A&I<br>LEADER LAG. | £X<br>Staff time |  |  |
|                   | Deliver/contribute to the low carbon economy.   |   |   |  |                  |  |  |

lotes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. \*Budget to be confirmed after budget decision in February 2014.

Lead partners: Argyll and Bute Council (ABC); Forestry Commission Scotland (FCS); Scottish Enterprise (SE): Argyll and the Islands LEADER Local Action Group (LAG).

## **Connected Helensburgh and Lomond**

| ected Helensburgh and Lomond   |  |  |  |  |
|--|--|--|--|--|
| ity/Utilities in Helensburgh and Lo  | mond   |  |  |  |
| Outcome (by year 5)  | Actions to achieve outcome   | Success measures (medium to longer-term)   | Lead partners  | Budget*  |
| Superfast broadband to 85% – 90% of the population by 2020.                          | Argyll and Bute Council will work closely with the Scottish Government Rest of Scotland team to ensure the success of their digital infrastructure project in Helensburgh & Lomond.              | Argyll and Bute interests are safeguarded and the Scottish Government's Rest of Scotland project meets its targets for Helensburgh and Lomond.   | ABC, SE, SG.<br>BT and<br>Ofcom.   | £X<br>Staff time   |
|  | Argyll and Bute Council will work closely with Community Broadband Scotland to ensure that communities that do not receive 2mbps broadband.  | Maximise the £5 million funding available from Community Broadband Scotland.   |  |  |
| Improved mobile phone signal quality and coverage levels throughout Argyll and Bute. | Identify the impacts of various mobile providers' development plans on coverage across Argyll and Bute.  Develop plans with partner organisations to work with the industry to maximise coverage | Continue to influence mobile phone providers to upgrade coverage across Argyll and Bute, including Helensburgh and Lomond.   | ABC and HIE.   | £X<br>Staff time   |
| Grid – Improvements to transmission network  | across Argyll and Bute.  Argyll and Bute Council communicates needs to the national grid.  | Through ABRA continue to influence the National Grid to increase capacity on the network.  | National Grid<br>and ABRA.   | £X<br>Staff time   |
| ructure: Road, Rail, Cycling and Wa  | alking Transport in Helensburgh and Lomond   |  |  |  |
|  |  |  |  |  |
| Outcome (by year 5)  | Actions to achieve outcome   | Success measures (in year)   | Lead partners  | Budget*  |
| Road – upgrade and maintain council road network (A82).                              | Participation in working groups e.g. Argyll Timber Transport Group.  | Roads asset planning and maintenance strategy.   | ABC, TS,<br>ATTG, RTPs<br>and AISTP.   | £X<br>Staff time   |
|  | Improved mobile phone signal quality and coverage levels throughout Argyll and Bute.  Grid – Improvements to transmission network  Outcome (by year 5)  Road – upgrade and maintain              | Superfast broadband to 85% – 90% of the population by 2020.  Argyll and Bute Council will work closely with the Scottish Government Rest of Scotland team to ensure the success of their digital infrastructure project in Helensburgh & Lomond.  Argyll and Bute Council will work closely with Community Broadband Scotland to ensure that communities that do not receive 2mbps broadband.  Improved mobile phone signal quality and coverage levels throughout Argyll and Bute.  Develop plans with partner organisations to work with the industry to maximise coverage across Argyll and Bute.  Grid – Improvements to transmission network  Argyll and Bute Council communicates needs to the national grid.  Argyll and Bute Council communicates needs to the national grid.  Actions to achieve outcome  Participation in working groups e.g. Argyll | Superfast broadband to 85% - 90% of the population by 2020.   Argyll and Bute Council will work closely with the Scottish Government Rest of Scotland team to ensure the success of their digital infrastructure project in Helensburgh & Lomond.   Argyll and Bute Council will work closely with Community Broadband Scotland to ensure the success of their digital infrastructure project in Helensburgh & Lomond.   Argyll and Bute Council will work closely with Community Broadband Scotland to ensure that communities that do not receive 2mbps broadband.   Identify the impacts of various mobile quality and coverage levels throughout Argyll and Bute.   Identify the impacts of various mobile providers' development plans on coverage across Argyll and Bute.   Develop plans with partner organisations to work with the industry to maximise coverage across Argyll and Bute.   Grid – Improvements to transmission network   Argyll and Bute Council communicates needs to the national grid.   Argyll and Bute Council communicates needs to the national grid.   Argyll and Bute Council communicates needs to the national grid.   Through ABRA continue to influence the National Grid to increase capacity on the network.   Participation in working groups e.g. Argyll   Roads asset planning and maintenance   Roads asset | Outcome (by year 5) Superfast broadband to 85% — 90% of the population by 2020.  Argyll and Bute Council will work closely with the Scottish Government Rest of Scotland team to ensure the success of their digital infrastructure project in Helensburgh & Lomond.  Argyll and Bute Council will work closely with Community Broadband Scotland to ensure the success of their digital infrastructure project in Helensburgh & Lomond.  Argyll and Bute Council will work closely with Community Broadband Scotland to ensure that community Broadband Scotland.  Improved mobile phone signal quality and coverage levels throughout Argyll and Bute.  Develop plans with partner organisations to work with the industry to maximise coverage across Argyll and Bute.  Grid – Improvements to work with the industry to maximise coverage across Argyll and Bute.  Argyll and Bute Council communicates needs to the national grid.  Argyll and Bute Council communicates needs to the national grid.  Argyll and Bute Council communicates needs to the national grid.  Actions to achieve outcome  Outcome (by year 5)  Actions to achieve outcome  Success measures (medium to longerterm)  Argyll and Bute interests are safeguarded and mainten and Babc, Sc, SG.  Brand Coverage for Scotland Bute and the Scottish Government's Rest of Scotland Bute interests are safeguarded and mainten and Participation in working groups e.g. Argyll  Roads asset planning and maintenance strategy.  Argyll and Bute interests are safeguarded and the Scottish Government's Rest of Scotland the index to scotland the scottish Government's Rest of Scotland to ensure that community Broadband Scotland to ensu |

Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. \*Budget to be confirmed after budget decision in February 2014.

Lead partners: Argyll and Bute Council (ABC); Scottish Enterprise (SE): Scottish Government (SG); British Telecom (BT); Argyll and Bute Renewable Alliance (ABRA); Transport Scotland (TS); Argyll Timber Transport Group (ATTG); Regional Transport Partnerships (RTPs); Argyll and the Isles Strategic Tourism Partnership (AISTP).

| <b>Transport Infras</b> | tructure: Road, Rail, Cycling and Wa | lking Transport in Helensburgh and Lomond (con | tinued)                                     |                |            |
|-------------------------|--------------------------------------|--|---|----------------|------------|
| Rail Services           |                                      |  |   |                |            |
| Ref (CO & SO)           | Outcome (by year 5)                  | Actions to achieve outcome                     | Success measures (in year)                  | Lead partners  | Budget*    |
| CO11 & ET02             | Safeguard and influence the          | Ongoing support to improved rail connectivity  | Success measure?                            |                | £X         |
|                         | improvement of rail links to,        | from Helensburgh with central Scotland.        |   |                | Staff time |
|                         | from Helensburgh to Central          |  |   |                |            |
|                         | Scotland.                            |  |   |                |            |
| Cycling and Wall        | king                                 |  |   |                |            |
| Ref (CO & SO)           | Outcome (by year 5)                  | Actions to achieve outcome                     | Success measures (in year)                  | Lead partners  | Budget*    |
| CO11 & ET02             | Improve cycling and walking          | Pursue external funding and work with in       | Maximise external funding secured e.g. from | ABC, SPT,      | £X         |
|                         | network across Argyll and Bute       | partnership to develop the local and national  | SPT and Sustrans                            | Sustrans, HC   | Staff time |
|                         | and improve active travel            | cycle network (e.g. Helensburgh to Cardross    |   | and FCS.       |            |
|                         | network, for example, Core           | Cycle Way) and Core Path Plan.                 | Increase usage of cycle network through     |                |            |
|                         | Path Plan, 2013.                     |  | annual monitoring of customer satisfaction  |                |            |
|                         |                                      |  | undertaken by Sustrans.                     |                |            |
| Road Safety in H        | elensburgh and Lomond                |  |   |                |            |
| Ref (CO & SO)           | Outcome (by year 5)                  | Actions to achieve outcome                     | Success measures (in year)                  | Lead partners  | Budget*    |
| CO11 & ET02             | Improve journey safety to            | Reduction of casualties of 40% by 2020 based   | Facilitate a programme of road safety       | ABC, SG, SFRS, | £X         |
|                         | promote improved access and          | on the 2004/08 average developed by the        | education, training and promotional         | PS and         | Staff time |
|                         | minimise risk of accident -          | Scottish Government.                           | measures throughout Argyll and Bute by the  | RSWoS.         |            |
|                         | increased economic activity will     |  | Road Safety Unit (2013/14).                 |                |            |
|                         | increase road usage.                 | Work with partners to promote a protocol of    |   |                |            |
|                         |                                      | effective and efficient co-ordination and      |   |                |            |
|                         |                                      | communication for the re-opening of roads      |   |                |            |
|                         |                                      | further to road accidents.                     |   |                |            |

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. \*Budget to be confirmed after budget decision in February 2014.

Lead partners: Argyll and Bute Council (ABC); Strathclyde Partnership for Transport (SPT); Highland Council (HC); Forestry Commission Scotland (FCS); Scottish Government (SG); Scottish Fire and Rescue Service (SFRS); Police Scotland (PS); Road Safety West of Scotland (RSWoS).

## **Collaborative Helensburgh and Lomond**

| Theme – A Colla | borative Helensburgh and Lomond   |   |   |                        |                  |
|-----------------|---|---|---|------------------------|------------------|
| Monitor Nationa | l Policy  |   |   |                        |                  |
| Ref (CO & SO)   | Outcome (by year 5)   | Actions to achieve outcome  | Success measures (in year)  | Lead partners          | Budget*          |
| CO1 & ETO1      | Enhance economic development throughout Helensburgh and Lomond through understanding of and alignment with national policy.                         | Participation in appropriate and relevant national initiatives.   | Annual dissemination and awareness raising of national policy through the annual review of the Helensburgh and Lomond EDAP.   | ABC                    | £X<br>Staff time |
| Monitor Nationa | ll Funding  |   |   |                        |                  |
| Ref (CO & SO)   | Outcome (by year 5)   | Actions to achieve outcome  | Success measures (in year)  | Lead partners          | Budget*          |
| CO1 & ETO1      | Collaboration of internal Council departments and Community Planning Partners in order to maximise and benefit from national funding opportunities. | Lever maximum resource and support from national funding through working with an optimal number of eligible projects. Identify new funding sources. | Benchmark funding per capita compared with other local authorities (2013/14).  Ongoing monthly dissemination of national funding opportunities internally and externally through the Council's Funding Alert. | ABC, CPP and SLOG.     | £X<br>Staff time |
| Monitor Europea | an Policy   |   |   |                        |                  |
| Ref (CO & SO)   | Outcome (by year 5)   | Actions to achieve outcome  | Success measures (in year)  | Lead partners          | Budget*          |
| CO1 & ETO1      | Maintain a key focus on relevant European policies.   | Work with our European networks to influence European policy throughout the new programming period, 2014-2020.                                      | Ongoing delivery of the refresh European<br>Action Plan (2013-18) aligned to the<br>Council's European Work Plan, 2014-2020.  | ABC, CPMR<br>and WOSEF | £X<br>Staff time |
| Notes: Pof/CO a |   |   | Maintain and monitor the European consultation forward planner document on an ongoing basis to ensure responses meet deadlines (input from relevant Council departments).                                     | ABC                    |                  |

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Leader partners: Argyll and Bute Council (ABC); Community Planning Partners (CPP); Scottish Lottery Officers Group (SLOG); Conference of Peripheral Maritime Regions of Europe (CPMR); West of Scotland European Forum (WOSEF).

| <b>Monitor Europe</b> | an Funding                    |   |   |               |            |
|-----------------------|-------------------------------|---|---|---------------|------------|
| Ref (CO & SO)         | Outcome (by year 5)           | Actions to achieve outcome                        | Success measures (in year)                    | Lead partners | Budget*    |
| CO1 & ETO1            | Maximise European funding     | Lever maximum resource and support from           | Benchmark funding per capita compared         | ABC and       | £X         |
|                       | and Argyll and Bute's policy  | Europe through working with an optimal            | with other local authorities (2013/14).       | SGSFD         | Staff time |
|                       | influence in order to promote | number of eligible projects for funding. Identify |   |               |            |
|                       | sustainable economic growth   | new funding sources.                              | Ongoing monthly dissemination of European     | ABC           |            |
|                       | and regeneration.             |   | funding opportunities internally and          |               |            |
|                       |                               | Facilitation and support to Argyll and Bute       | externally through the Council's Funding      |               |            |
|                       |                               | Council Project Managers within the               | Alert.  |               |            |
|                       |                               | Helensburgh and Lomond area with regard to        |   |               |            |
|                       |                               | the European funding element of project           | Successful closure of the projects under the  | ABC and       |            |
|                       |                               | applications and the preparation and delivery     | European programming period, 2007-2013        | SGSFD         |            |
|                       |                               | of claims.  | (2013/2014 and 2014/2015).                    |               |            |
| CO1 & ETO1            | Successful completion and     | Maintain the Secretariat function and Lead        | Meet completion and closure timetable set     | ABC and A&I   | £X         |
|                       | closure of the Argyll and the | Partner role with Argyll and Bute Council to      | by the Scottish Government (2013/2014 and     | LEADER LAG    | Staff time |
|                       | Islands LEADER Programme,     | support the Argyll and the Islands LEADER         | 2014/2015).                                   |               |            |
|                       | 2007-2013.                    | Local Action Group (LAG) during the               |   |               |            |
|                       |                               | completion and closure for the 2007-2013          | Successful monitoring and audit visits by the | ABC and A&I   |            |
|                       |                               | programming period.                               | Scottish Government (approx. two per          | LEADER LAG    |            |
|                       |                               |   | annum).                                       |               |            |
| CO1 & ETO1            | Delivery of the 2014-2020     | Secure the local delivery of the 2014-2020        | Submission of one Local Development           | ABC and A&I   | £X         |
|                       | Argyll and the Islands LEADER | Argyll and the Islands LEADER Programme           | Strategy and one Business Plan for the Argyll | LEADER LAG    | Staff time |
|                       | Programme.                    | through participation on appropriate Scottish     | and the Islands LEADER programme 2014-        |               |            |
|                       |                               | Government and Scottish Rural Development         | 2020 (to include Helensburgh).                |               |            |
|                       |                               | Programme working groups.                         |   |               |            |
|                       |                               |   |   |               |            |
|                       |                               | Prepare and submit the Local Development          |   |               |            |
|                       |                               | Strategy and Business Plan to the Scottish        |   |               |            |
|                       |                               | Government in order to bid for the Argyll and     |   |               |            |
|                       |                               | the Islands LEADER programme for 2014-2020.       |   |               |            |

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Leader partners: Argyll and Bute Council (ABC); Scottish Government Structural Funds Division (SGSFD); Argyll and the Islands LEADER Local Action Group (A&I LEADER LAG).

| Employability    |  |   |   |                                     |            |
|------------------|--|---|---|-------------------------------------|------------|
| Ref (CO & SO)    | Outcome (by year 5)                                      | Actions to achieve outcome  | Success measures (in year)  | Lead partners                       | Budget*    |
| CO1 & ETO1       | Argyll and Bute Employability                            | Ongoing development of the relationship with  | Job entries under the claimant groups Job   | ABC, Argyll                         | £X         |
|                  | service maintains delivery of                            | Working Links and delivery partners to secure   | Seeker Allowance (JSA) 18-24 cohort and JSA   | Training, Arkle                     | Staff time |
|                  | the UK Government's Work                                 | arrangements for optimal delivery to the  | 25+ cohort of the Work Programme to   | Training, JCP,                      |            |
|                  | Programme and other                                      | unemployed.   | increase by 3% per annum.   | LH, TO, TSH,                        |            |
|                  | supportive employability                                 |   |   | 20/20C                              |            |
|                  | programmes.  | Ongoing development of the relationship with  | Job entries under the claimant group  |                                     |            |
|                  |  | partners with regard to other supportive  | Employment Support Allowance (ESA) Flow   |                                     |            |
|                  |  | employability programmes to ensure optimal  | of the Work Programme to increase by 1.5%   |                                     |            |
|                  |  | delivery to clients through established Service   | per annum.  |                                     |            |
|                  |  | Level Agreements.   |   |                                     |            |
| Skills Developme | ent  |   |   |                                     |            |
| Ref (CO & SO)    | Outcome (by year 5)                                      | Actions to achieve outcome  | Success measures (in year)  | Lead partners                       | Budget*    |
| CO1 & ETO1       | Skills development                                       | Work in partnership with Skills Development   | Host the Youth Employment Activity Plan   | ABC and SDS                         | £X         |
|                  | interventions respond to the                             | Scotland and appropriate Council and  | with Skills Development Scotland on behalf  |                                     | Staff time |
|                  | needs of the Helensburgh and                             | Community Planning Partners.  | of Community Planning Partners.   |                                     |            |
|                  | Lomond economy and support                               |   |   |                                     |            |
|                  |  |   |   |                                     |            |
|                  | individuals and businesses                               | Growth and development of the Argyll and  | During 2013/2014 contribute to the  | ABC, HIE, SDS,                      |            |
|                  | individuals and businesses realise their full potential. | Growth and development of the Argyll and Bute Employability Partnership to enhance  | During 2013/2014 contribute to the development and implementation of the  | ABC, HIE, SDS,<br>JCP, AC, AVA,     |            |
|                  |  |   |   |                                     |            |
|                  |  | Bute Employability Partnership to enhance   | development and implementation of the   | JCP, AC, AVA,                       |            |
|                  |  | Bute Employability Partnership to enhance   | development and implementation of the<br>Strategic Skills Pipeline and the Youth  | JCP, AC, AVA,<br>NHS CHP, AC        |            |
|                  |  | Bute Employability Partnership to enhance service delivery aligned to customer needs.                                       | development and implementation of the<br>Strategic Skills Pipeline and the Youth<br>Employment Activity Plan through the Argyll<br>and Bute Employability Partnership.                                    | JCP, AC, AVA,<br>NHS CHP, AC        |            |
|                  |  | Bute Employability Partnership to enhance service delivery aligned to customer needs.  Delivery of bespoke Business Gateway | development and implementation of the Strategic Skills Pipeline and the Youth Employment Activity Plan through the Argyll and Bute Employability Partnership.  13 workshops to be delivered by Argyll and | JCP, AC, AVA,<br>NHS CHP, AC<br>UHI |            |
|                  |  | Bute Employability Partnership to enhance service delivery aligned to customer needs.                                       | development and implementation of the<br>Strategic Skills Pipeline and the Youth<br>Employment Activity Plan through the Argyll<br>and Bute Employability Partnership.                                    | JCP, AC, AVA,<br>NHS CHP, AC        |            |

Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. \*Budget to be confirmed after budget decision in February 2014.

Leader partners: Argyll and Bute Council (ABC); Job Centre Plus (JCP); Lochaber Hope (LH); Tell Organisation (TO); Third Sector Hebrides (TSH); 20/20 Clearview (20/20C); Highlands and Islands

Enterprise (HIE): Skills Development Scotland (SDS); Job Centre Plus (JCP): Argyll College (AC); Argyll Voluntary Action (AVA); National Health Service Community Health Partnership (NHS CHP); Argyll

College University of the Highlands and Islands (UHI).

Notes:

| Harness the Potential of the Community and Third Sector |                                 |  |   |               |            |  |  |  |
|---|---------------------------------|--|---|---------------|------------|--|--|--|
| Ref (CO & SO)   | Outcome (by year 5)             | Actions to achieve outcome                       | Success measures (in year)  | Lead partners | Budget*    |  |  |  |
| CO8 & ET04  | Harness the potential of the    | Bespoke support to developing social             | As projects are identified on an annual basis                                       | ABC           | £X         |  |  |  |
|   | third sector and increase their | enterprises from within and outwith the          | within Helensburgh and Lomond (2013/14).  |               | Staff time |  |  |  |
|   | capacity to deliver sustainable | Council which meet with Council priorities       |   |               |            |  |  |  |
|   | communities.                    | (CHORD, EDAP).                                   | Number of Argyll and Bute Council services,   |               |            |  |  |  |
|   |                                 |  | on an annual basis, implementing delivery in  | ABC           |            |  |  |  |
|   |                                 | Work with Community Planning Partners to         | partnership with social enterprises and SE,   |               |            |  |  |  |
|   |                                 | ensure the benefits of the Argyll and Bute Local | through ABLSI (2013/14).  |               |            |  |  |  |
|   |                                 | Service Initiative (ABLSI) are realised into the |   |               |            |  |  |  |
|   |                                 | medium to longer term.                           | Launch the Third Sector Asset Transfer Policy                                       |               |            |  |  |  |
|   |                                 |  | and Procedures (2013/14).   | ABC (Social   |            |  |  |  |
|   |                                 | Support the Third Sector to take ownership of    |   | Enterprise    |            |  |  |  |
|   |                                 | Council assets through the Third Sector Asset    | Provide ongoing support for asset transfers   | Team, Estates |            |  |  |  |
|   |                                 | Transfer process.                                | within the process over the five-year period.                                       | and Legal)    |            |  |  |  |
| CO8 & ET04  | As above.                       | Maximise external funding opportunities for      | Monthly Funding Alert and ongoing   | ABC           | £X         |  |  |  |
|   |                                 | Third sector groups.                             | dissemination and facilitation of appropriate documentation to meet customer needs. |               | Staff time |  |  |  |
|   |                                 | Continue to prepare and disseminate the          |   |               |            |  |  |  |
|   |                                 | Council's Funding Alert, Topic Sheets and        |   |               |            |  |  |  |
|   |                                 | online toolkits and resources such as            |   |               |            |  |  |  |
|   |                                 | GRANTnet.  |   |               |            |  |  |  |

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. \*Budget to be confirmed after budget decision in February 2014.

Leader partners: Argyll and Bute Council (ABC).

# **Compelling Helensburgh and Lomond**

| Theme – A Compelling Helensburgh and Lomond Increase Profile |   |  |   |   |                  |  |  |
|--|---|--|---|---|------------------|--|--|
| Ref (CO & SO)  | Outcome (by year 5)   | Actions to achieve outcome   | Success measures (in year)  | Lead partners   | Budget*          |  |  |
| CO1 & ETO1   | Increase the profile of the Helensburgh and Lomond area to attract economically active new residents (individuals and families) inward investors and visitors in order to promote economic development. | Creation of a 5 year action plan detailing:  who is responsible?  resources required?  who we want to appeal to?  what are the Compelling messages for each key group?  how do we align with the other three Cs?  how do we reach target audiences?  who are our key partners?  how do we monitor?   | Approved plan with resources assigned.  | ABC Comms<br>team, ABC<br>departments<br>and other<br>appropriate<br>Community<br>Planning<br>Partners. | £X<br>Staff time |  |  |
| CO1 & ETO1   | As above.   | Create and agree clear propositions based on   | Recognition of key messages (would require benchmarking/tracking).  Increase press coverage.  Track response to activities. | ABC Comms<br>team<br>ABC Economic<br>Development<br>SE<br>VisitScotland                                 | £X<br>Staff time |  |  |
| CO1 & ETO1   | As above.   | Provide greater marketing and information to encourage economically active individuals and families to relocate to Helensburgh and Lomond:  • offer practical relocation advice  • improve profile information on Council website and provide single point of contact for enquiries  • create packages of support around key propositions, including families with young children, young people and lifestyle enthusiasts. | To be confirmed once action plan developed.   | ABC Comms<br>team, ABC<br>departments<br>and other<br>appropriate<br>Community<br>Planning<br>Partners. | £X<br>Staff time |  |  |

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. \*Budget to be confirmed after budget decision in February 2014.

Leader partners: Argyll and Bute Council (ABC); Scottish Enterprise (SE).

| Theme – A Compelling Helensburgh and Lomond (continued) |   |  |   |  |                  |  |  |  |  |
|---|---|--|---|--|------------------|--|--|--|--|
| Increase Profile  |   |  |   |  |                  |  |  |  |  |
| Ref (CO & SO)   | Outcome (by year 5)   | Actions to achieve outcome   | Success measures (in year)                  | Lead partners  | Budget*          |  |  |  |  |
| CO1 & ETO1  | Increase the profile of the Helensburgh and Lomond area to attract economically active new residents (individuals and families) inward investors and visitors in order to promote economic development. | Provide greater support to businesses considering relocating to Helensburgh and Lomond liaising with Highlands and Islands Enterprise (HIE) and Scottish Development International (SDI).  | To be confirmed once action plan developed. | SE<br>SDI<br>ABC Comms<br>team<br>ABC Economic<br>Development                | £X<br>Staff time |  |  |  |  |
| CO1 & ETO1  | As above.   | Greater exposure for Helensburgh and Lomond by increasing visitor volumes:  • support AISTP activities  • target volume visitor entry points with 'compelling' information, with focus on heritage, culture and provenance, outdoor enthusiasts, food and drink tourists, and wildlife tourists  • follow up visitors interested in returning/relocating/purchasing from area. | To be confirmed once action plan developed. | AISTP, ABC Comms team, ABC Economic Development and ABC Community & Culture. | £X<br>Staff time |  |  |  |  |

Notes: Ref (CO and SO) – reference to corporate outcome and service outcome which this particular outcome will contribute towards. \*Budget to be confirmed after budget decision in February 2014.

Leader partners: Argyll and Bute Council (ABC), Scottish Enterprise (SE), Scottish Development International (SDI) and Argyll and the Isles Strategic Tourism Partnership (AISTP).