

Appendix 1

Corporate Outcome	Corporate Outcome Indicator	Reporting Frequency
CO1: People live active healthier independent lives	Maximise distribution of Scottish Welfare Fund	Quarterly
	The percentage of clients satisfied that they are better able to deal with their financial problems	Quarterly
	Maximise distribution of Discretionary Housing Payment (DHP) fund	Annually
	Proportion of care services graded 'good' (4) or better in Care Inspectorate Inspections	Annually
	Total percentage of adults receiving any care or support who rated it as excellent or good	Every 2 Years
	Total combined percentage carers who feel supported to continue in their caring role	Every 2 Years
CO2: People will live in safer and stronger communities	The percentage of groups who say their effectiveness has increased as a result of capacity building by the community development team	Annually
	The information provided to our community groups, individuals and partners is easy to understand	Annually
	The total value of compensation settlements for vehicle damage / driver injury as a result of road / bridge faults	Annually
	Percentage of adults residents stating their neighbourhood as a 'very good' place to live (CSS – survey owner)	Annually
CO3: Children and young people have the best possible start	Provide quality meals within cost margins to all pupils	Quarterly
	Increase the percentage of our care experienced young people that have the recommended additional tracking and monitoring plans in place	Quarterly
	Percentage of children living in poverty (After Housing Costs)	Annually
	Our percentage rate for attendance across all Argyll and Bute schools is comparable or better than the Scottish national average	Annually
	Support the increase in the uptake of available Grants, Allowance and Entitlements	Annually
	A counselling service is available in all secondary schools	Annually
	The percentage of children with no concerns across all domains at 27 to 30 month assessment	Annually
	95% of schools that have a suitability rating of A or B	Annually
CO4: Education, skills and training maximise opportunities for all	Maintain the percentage of all young people leaving school achieving a positive destination into further education, training or employment	Annually
	Maintain the percentage of successful examination presentations in levels 4 and 5 for Literacy and Numeracy by our senior phase pupils	Annually
	Increase the uptake of wider achievement opportunities which complement traditional SQA awards and offer alternative ways to develop learning, life and work skills	Annually
	The percentage of Modern Apprentices that go on to a positive destination after completing the Argyll and Bute Council Modern Apprentice Programme	Annually
	The percentage of children that achieve their appropriate developmental milestones by Primary 1	Annually
	The percentage pass rate for the National 5 qualification is comparable or better than the Scottish national average	Annually
	The percentage pass rate for the National Higher qualification is comparable or better than the Scottish national average	Annually

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CO5: Our economy is diverse and thriving	Percentage of procurement spend spent on local enterprises			Quarterly
	Increase the number of community benefits that are delivered through the contracts we award locally			Quarterly
	Number of business and industry planning applications submitted annually			Annually
	The percentage of homeless applicants who required temporary accommodation this period			Quarterly
	Number of new affordable homes completed per annum			Annually
	The total number of visitor trips to Argyll and Bute			Bi-Annually
	The total visitor spend in Argyll and Bute			Bi-Annually
	Gross Value Added (GVA) per capita			Annually
	Unemployment rate - Claimant Count as a %age of working age population			Annually
	Unemployment rate - Claimant Count as a %age of the population (16-24)			Annually
	The number of business gateway start-ups per 10,000 of population			Annually
	Geographical percentage coverage of 4/5G mobile phone connectivity			Annually
CO6: We have an infrastructure that supports sustainable growth	The percentage of waste that is recycled, composted or recovered			Quarterly
	The number of tonnes of waste sent to landfill			Quarterly
	Percentage of street cleanliness			Quarterly
	The percentage of roads in need of maintenance as defined by the annual survey			Annually
	CO2 emissions per capita (per head of total population)			Annually
Getting it right	Increase the percentage of all Self-Service and automated contacts			Quarterly
	Sickness absence days per employee (non-teacher)			Quarterly
	Sickness absence days per Teacher			Quarterly
	Level of employee satisfaction			Annually
	Level of customer satisfaction			Annually
TOTAL NUMBER OF COIs				47
TOTAL FOR COMM SERVICES COMMITTEE				
25				
TOTAL FOR EDI COMMITTEE				
15				
TOTAL FOR P&R COMMITTEE				
7				
ALL COIs ARE REPORTED TO THE ASC ANNUALLY				