



Report Title    **GUARDIAN ACTIVITY REPORT**  
Report for :    **NHS HIGHLAND HEALTH BOARD**

Prepared by :    **NATASHA BURGON**  
Report Date :    **31/07/2021**

Face to face	0	1
Telephone	21	181
Email	82	500
<b>Contact</b>	<b>Month This</b>	<b>Year This</b>

Other	0	0
Fraud	0	0
COVID	0	0
<b>Themes (Other)</b>	<b>Month This</b>	<b>Year This</b>

Total No of open cases	37
No Risk open cases	0
Green open cases	34
Amber open cases	3
Red open cases	0
<b>Open cases</b>	<b>num</b>

Chose not to pursue	0
Ongoing	1
Written \ Verbal Outcome	1
<b>Outcomes</b>	<b>Month This</b>

Other	0	3
Staff Safety	0	0
Behaviour \ Relationship	0	8
Discrimination \ Inequality	0	0
Bullying and Harassment	1	8
System and Process	5	10
Management Issue	2	28
Patient Safety \ Quality	0	1
<b>Themes</b>	<b>Month This</b>	<b>Year This</b>

Year to Date	No of cases closed	53
Year to Date	No of cases open	37
Year to Date	Total no of cases	80
This Month	No of cases closed	8
This Month	No of new cases	8
<b>Cases</b>		

No of promo \ comms visits	4	35
No of case related visits	0	1
<b>Visits</b>	<b>Month This</b>	<b>Year This</b>