
ARGYLL AND BUTE COUNCIL

**ENVIRONMENT, DEVELOPMENT AND
INFRASTRUCTURE COMMITTEE**

CUSTOMER SUPPORT SERVICES

3 MARCH 2022

**KEY PERFORMANCE INDICATORS FQ3 2021/22 –
DEVELOPMENT AND ECONOMIC GROWTH
ROADS AND INFRASTRUCTURE SERVICES**

1.0 EXECUTIVE SUMMARY

- 1.1 The Council's Performance and Improvement Framework (PIF) sets out the presentation process for regular performance reporting. As a consequence of Covid-19 alternative options for each PIF activity have been agreed by the Executive Leadership Team (ELT).
- 1.2 This paper presents the Environment, Development and Infrastructure (EDI) Committee with the FQ3 2021/22 Key Performance Indicators (KPIs) for Development and Economic Growth and Roads and Infrastructure Services.
- 1.3 It is recommended that the EDI Committee reviews and scrutinises the FQ3 2021/22 KPI Report as presented.

KEY PERFORMANCE INDICATORS FQ3 2021/22 –

DEVELOPMENT AND ECONOMIC GROWTH

ROADS AND INFRASTRUCTURE SERVICES

2.0 INTRODUCTION

- 2.1. The Council's Performance and Improvement Framework (PIF) sets out the presentation process for regular performance reporting. As a consequence of Covid-19 alternative options for each PIF activity have been agreed by the Executive Leadership Team (ELT).
- 2.2 This paper presents the Environment, Development and Infrastructure (EDI) with the FQ3 2021/22 Key Performance Indicators (KPIs) for Development and Economic Growth and Roads and Infrastructure Services, as agreed by Council.

3.0 RECOMMENDATIONS

- 3.1 That members review and scrutinise the FQ3 2021/22 KPI Reports as presented.

4.0 DETAIL

- 4.1 To ensure appropriate monitoring and scrutiny of performance management during the Council's Covid-19 response and recovery the ELT have identified a Council-wide suite of 85 Success Measures detailed within the Service Plans.

From within the Service Plans some measures have been identified as Key Performance Indicators (KPIs) for 2021/22, which will be reported quarterly to the appropriate Strategic Committees.
Pyramid remains 'live' with all Success Measures aligned to Service Plans and updated as agreed.

- 4.2 Attached are the KPIs FQ3 2021/22 that are relevant to the EDI Committee (Appendix 1).

5.0 CONCLUSION

- 5.1 Simplifying and focusing the performance reports in this manner is a proactive approach to help minimise back office function/non-essential activities whilst maintaining a level of service that supports scrutiny, performance monitoring and out statutory duties.

6.0 IMPLICATIONS

- 6.1 Policy: None
- 6.2 Financial: None
- 6.3 Legal: The Council has a duty to deliver best value under the Local Government in Scotland Act 2003
- 6.4 HR: None
- 6.5 Fairer Scotland Duty: None
- 6.5.1 Equalities - protected characteristics: None
- 6.5.2 Socio-economic Duty: None
- 6.5.3 Islands: None
- 6.6 Climate Change: None
- 6.7 Risk: Ensures that all our performance information is reported in a balanced manner
- 6.8 Customer Service: None

Kirsty Flanagan

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Policy Leads: Councillors David Kinniburgh, Gary Mulvaney, Robin Currie and Rory Colville.

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APPENDICES

Appendix 1 – Key Performance Indicators for -

- Development and Economic Growth FQ3 2021/22
- Roads and Infrastructure Services FQ3 2021/22