

Community Services Committee

Title of report: Argyll & Bute HSCP Annual Performance Report 2020/21

Presented by: Stephen Whiston Head of Strategic Planning, Performance and Technology

Date: 16 December 2021

The Community Services Committee is asked to:

- consider and note the Annual Performance Report (attached) for the Health and Social Care Partnership (HSCP) for the year 2020/21.

1. Background:

The HSCP Integration Joint Board receive the Annual Performance Report for the HSCP each year covering the previous years performance allowing comparison to previous years. There have been three Annual Performance Reports, covering 2016/17, 2017/18, 2018/19 however the 2019/20 report publication was initially postponed due to the pandemic and a condensed report was considered.

The required content of the report is set out in The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014

<http://www.legislation.gov.uk/ssi/2014/326/contents/made>

This year, due to on-going impacts of the COVID-19 pandemic the IJB was advised in the summer that our report was unable to be published to the usual statutory timescale. This was in accordance with Part 3 of the Coronavirus (Scotland) Act 2020, and the IJB took the decision to postpone the publication of the 2020/21 Annual Performance Report to its November 2021 meeting.

As per guidance the annual performance report must include the following:

- Assessment of performance in relation to the 9 National Health and Wellbeing Outcomes
- Assessment of performance in relation to integration delivery principles
- Assessment of performance in relation to the Partnership's Strategic Plan
- Comparison between the reporting year and previous reporting years, up to a maximum of 5 years. (This does not apply in the first reporting year)
- Financial performance and Best Value

- Information about Localities
- Details of Service Inspections
- Details of any review of the Strategic Plan.

However, the 2020/21 Annual Performance Report correctly focuses on how the HSCP responded to the pandemic, including the response of our partners and communities. It also reports on our initial remobilisation of services including the start of the vaccination programme.

Performance activity against the National Health and Well Being outcome indicators is presented using 2020 calendar year data as a proxy for 2020/21 financial year as directed by the SGHD and should be noted accordingly.

2 Content

The performance report for 2020/21 aims to illustrate how the HSCP with all its partners responded to the pandemic, with its move onto an emergency only footing in health and social care.

It aims to chart the experience of our staff and communities, it illustrates the changes in service delivery and support as all worked to keep people safe and well in their communities.

Our operational and performance monitoring saw a requirement for local and national pandemic public health information and service impact performance activity data on a daily basis supporting, Bronze, Silver and Gold Command Groups operating seven days a week at the peak of the initial pandemic outbreak from March through the summer of 2020.

Additional operational performance data focussed on the provision of oxygen therapy across the community hospitals during the virus peak and the delivery of PPE and safety equipment to protect frontline staff. Reporting and analysis of Care Home Placements, Care at Home and Delayed Discharge with our partners and NHS Greater Glasgow and Clyde (NHSGG&C) and the Scottish Ambulance Service (SAS) gave an overview of care in the community informing service delivery to mitigate the impact of the virus with additional funding from the Scottish Government.

From October 2020 onward the focus for the HSCP was on commencing remobilisation and recovery of service provision in NHS and social care within a Covid19 environment. A return to performance reporting to the Integration Joint Board, was therefore with this focus and continued for the rest of the 2020/21 year.

3 Conclusion

The IJB was presented with the Argyll and Bute HSCP performance report for 2020/21 for approval at its November meeting which it duly did. It will not be made publicly available.

4. GOVERNANCE IMPLICATIONS

Financial Impact

Included within the Annual Performance Report.

Staff Governance

Included within the Annual Performance Report

Clinical and Care Governance

Included within the Annual Performance Report Indicators

5 EQUALITY & DIVERSITY IMPLICATIONS

As there is no change in policy and an equality impact assessment is not required.

6 GENERAL DATA PROTECTION PRINCIPLES COMPLIANCE

No impact on GDPR or current data sharing agreements.

7 RISK ASSESSMENT

Impact on strategic and operational risks will be assessed within existing risk assessment processes.

8 PUBLIC & USER INVOLVEMENT & ENGAGEMENT

The Annual Performance Report is for the IJBs use but will be available for the public.