

Planning Performance Framework 2020/21

1.0 EXECUTIVE SUMMARY

- 1.1 This report introduces the 2020/21 Planning Performance Framework (PPF) Annual report as required by the Scottish Government Planning Reform Agenda.
- 1.2 The PPF is the principal annual performance measure for Planning Services (*Development Management, Planning Policy, and Projects and Regeneration within Development & Economic Growth*) and is submitted to the Scottish Government for scrutiny and scoring. The PPF required to be submitted to the Scottish Government by 31st July 2021, and will thereafter be subject to peer review before formal scoring.
- 1.3 The Argyll and Bute PPF 2020/21 captures that our performance during 2020/21 has largely been maintained in relation to the previous reporting period. The qualitative outcomes captured in the PPF also demonstrate that Planning Services are open for business by supporting sustainable economic growth, delivering high quality development outcomes on the ground and have sustainable management and service delivery structures/processes in place.

2.0 RECOMMENDATIONS

- 2.1 It is recommended that PPSL:
- (a) Note the content of the Planning Performance Framework 2020/21; and,**
 - (b) Note that an update report shall be submitted detailing Scottish Government feedback at the appropriate time later in 2021/22.**

3.0 DETAIL

- 3.1 This is the Planning Services 10th Annual Planning Performance Framework (PPF) and is our 'balanced scorecard' of performance which all Local Authorities must submit to the Scottish Government. The deadline for submission of the finalised report was 31st July 2021.

- 3.2 The PPF aims to be a holistic and easy read document that encapsulates the main statistical performance indicators as well as more qualitative information and case studies of good practice for the previous financial year. The basic structure of the document is stipulated by the Scottish Government but the character, tone, style and content is all shaped by the individual Authority.
- 3.3 The Scottish Government has previously suggested that Authorities use the PPF as more than a means of simply reporting performance and make use of the document as an opportunity to promote their service and local area, to incorporate customer feedback and to provide updated narrative on case study items from previous years. As in previous years, the 2020/21 PPF seeks to focus on the Council being 'open for business' and the positive economic contribution that Planning Services have made within Argyll and Bute.
- 3.4 Accordingly, the PPF presents case studies and examples of good practice throughout the document which demonstrates the ability of the Service to facilitate the delivery of high quality development on the ground, to provide certainty to developers and investors, to consult and engage with customers effectively and to ensure that appropriate management and service delivery structures are in place to work efficiently. During 2020/21 the resilience, effectiveness and efficiency of the Planning Service has been significantly affected by the impact of the COVID-19 pandemic and accordingly the PPF includes commentary addressing those factors.

4.0 IMPLICATIONS

4.1 Policy	None
4.2 Financial	None
4.3 Legal	None
4.4 HR	None
4.5 Equalities / Fairer Scotland Duty	Positive outcomes for FSD as the PPF demonstrates that the Planning Service supports sustainable economic development.
4.6 Risk	If the PPF were adjudged to be not fit for purpose there is potential reputational risk of being viewed as a poorly performing planning authority.
4.7 Customer Service	None

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APPENDICES

Appendix 1 – Planning Performance Framework 2020/21