

**PERFORMANCE REPORT FQ4 2020-21-  
DEVELOPMENT AND ECONOMIC GROWTH  
ROADS AND INFRASTRUCTURE SERVICES**

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**1.0 EXECUTIVE SUMMARY**

- 1.1 The Council's Performance and Improvement Framework (PIF) sets out the presentation process for regular performance reporting. As a consequence of Covid-19 alternative options for each PIF activity have been agreed by the Strategic Management Team.
- 1.2 This paper presents the Environment, Development and Infrastructure (EDI) Committee with Development and Economic Growth Service and Roads and Infrastructure Services performance report with associated scorecard for performance in FQ4 2020-21.
- 1.3 It is recommended that the EDI Committee reviews and scrutinises the FQ4 2020/21 Performance Report as presented.

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**2.0 INTRODUCTION**

- 2.1 The Council's Performance and Improvement Framework (PIF) sets out the presentation process for regular performance reporting. As a consequence of Covid-19 alternative options for each PIF activity have been agreed by the Strategic Management Team.
- 2.2 This paper presents the EDI Committee with the FQ4 2020/21 Performance Report for Development and Economic Growth and Roads and Infrastructure Services in a revised simplified format, commensurate with the Covid-19 situation.

**3.0 RECOMMENDATIONS**

- 3.1 That members review and scrutinise the FQ4 2020/21 Performance Report as presented.

**4.0 DETAIL**

- 4.1 As a consequence of Covid-19, performance reports were simplified to help minimise back office function/non-essential activities whilst maintain a level of service that supports scrutiny, performance monitoring and statutory duties. The simplified reports remain in place and will be reviewed as part of the wider review of performance management that is currently underway.
- 4.2 As with previous quarters, Heads of Services have identified Key Performance Indicators for their Service and these are attached at appendix 1.

**5.0 IMPLICATIONS**

- 5.1 Policy: None
- 5.2 Financial: None
- 5.3 Legal: The Council has a duty to deliver best value under the Local Government in Scotland Act 2003
- 5.4 HR: None

- 5.5 Fairer Scotland Duty:
  - 5.5.1 Equalities - protected characteristics: None
  - 5.5.2 Socio-economic Duty: None
  - 5.5.3 Islands: None
- 5.6 Risk: Ensures that all our performance information is reported in a balanced manner
- 5.7 Customer Service: None

**Kirsty Flanagan, Executive Director with responsibility Customer Support Services**

**Policy Leads: Alasdair Redman, David Kinniburgh, Gary Mulvaney, Robin Currie and Rory Colville.**

**For further information contact:**

**Jane Fowler, Head of Customer Support Services**

Tel 01546 604466

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## **APPENDICES**

Appendix 1 FQ4 20/21 Performance Report