

PINGO

BUS TRAVEL ON DEMAND

A new on demand bus service taking you from A to B quickly and conveniently.



Brought to you by:

West Coast Motors
westcoastmotors.co.uk



What is Pingo?

Pingo is a new app which allows customers to book a shared journey not served by bus at that particular time. It operates within the West Coast Motors, Dunoon and Cowal network and acts like an on demand response service.

We realise that our customers need flexible, convenient travel and that timetables don't always suit your needs.

By simply downloading the "Pingo Rider" app you can book your journey quickly and easily at a time that suits you, pay for your journey online and even track the progress of your bus.

Welcome to on demand bus travel!

How to download the Pingo App

To download the "Ride Pingo" app you must have a smart phone or an iPad or tablet.

1

Getting Started:

If you have an **Apple** device open the "**App Store**" and search for "Ride Pingo".

If you have an **Android** device open the "**Google Play Store**" and search for "Ride Pingo"

The app is completely free, and you will not be charged any money.

2

Opening the App:

Tap on the app and "**allow**" Pingo Rider to send you notifications.

Tap "**Get Started**" and fill out your details.

When prompted to enter your phone number remember to change the first two digits to +44 and take off the first 0.

3

Verify & Go!

Your phone will then be sent a code by text message to enter into Pingo.

During the next step you can add your debit/credit card details if you would like to pay online but you can also skip this stage. **Please note that your details are encrypted and will be safe and secure.**

Allow Pingo Rider to access your location whilst using the app.

That's it, you're all set! You can now explore the app and enter where you currently are and where you would like to go.

Who is Pingo for?

Pingo is for everyone, with Pingo, you're in control.

When does it operate?

At this time the service is available from 0830 - 1730, Monday to Friday.

What if I don't have a smart phone?

You can still book the service by using the Pingo helpdesk on 0141 370 9262.

Can I use the service to get my vaccine?

Yes, you can. Once you have your appointment simply book your slot and we will take you from your nearest bus stop to your vaccine centre. Pingo is the smartest and fastest way to travel to your vaccination appointment.

Does the Pingo service follow the bus network?

No, it will take you on the quickest route to your destination (within the West Coast Motors Dunoon and Cowal network).

Where will it pick me up and where can I go?

Anywhere within the Pingo operating area, see our handy map on the back of this leaflet for more details.

What does it cost?

For all fare paying customers Pingo has a flat fare of £2. Pingo is free for concession card holders.

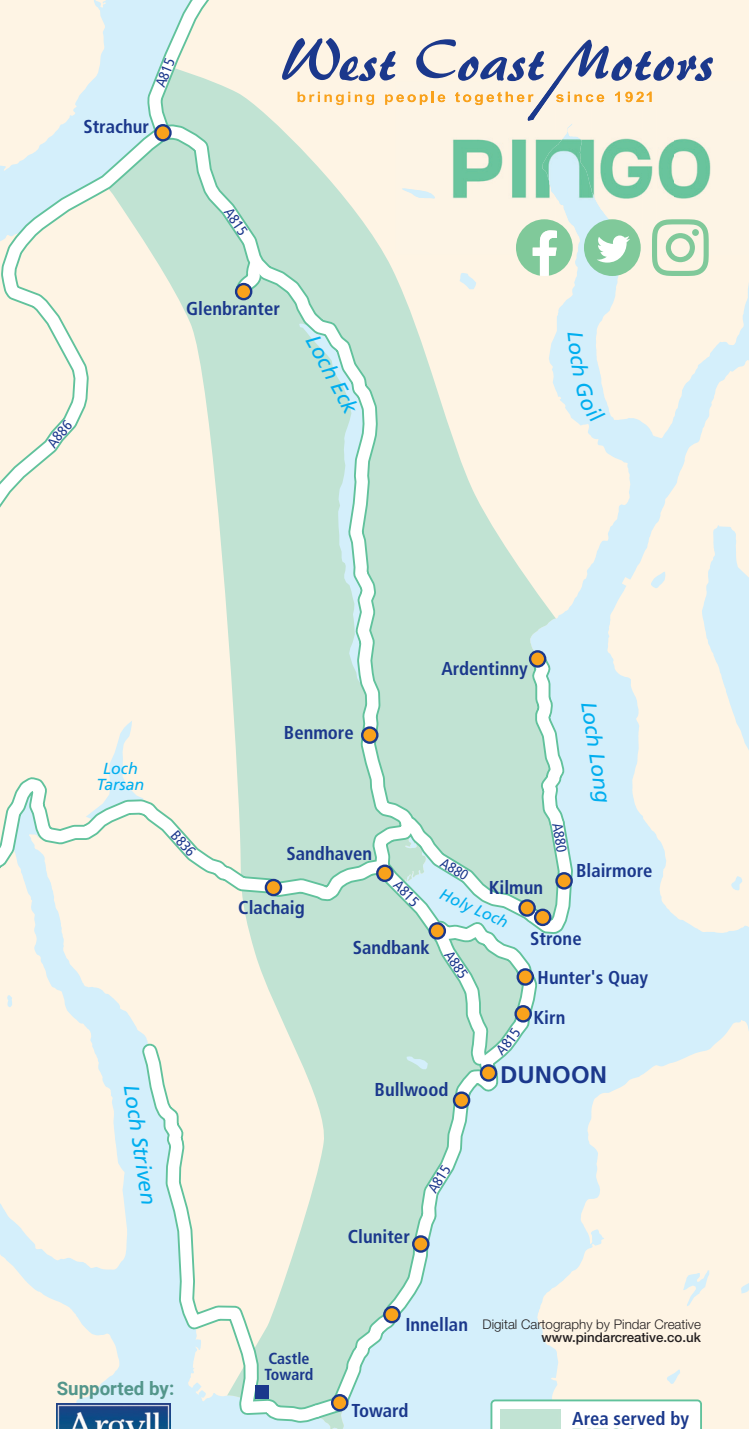
How do I download the app?

All you need to do is download the "Pingo Rider" app to your smartphone or device. See our easy-to-follow instructions below.

What else is new?

Our new, wheelchair accessible, 16-seater minibus will be operating the Pingo service. We plan to have the new minibus on display locally over the next few weeks where you can see the minibus and talk to our driver about the service. We can even help you download the app! Check our website westcoastmotors.co.uk for more details.

PINGO



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www.pindarcreative.co.uk

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Area served by PINGO buses