

**Planning Performance Framework 2018/19**

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**1.0 EXECUTIVE SUMMARY**

- 1.1 This report contains recent feedback from the Scottish Government in relation to our Planning Performance Framework (PPF). **Appendix A.**
- 1.2 Our PPF is the principal performance measure for Planning Services (*Development Management and Development Policy – within Planning and Regulatory Services*) and is submitted to the Scottish Government annually for scrutiny and scoring. The Council's 2018/19 PPF was submitted in July 2019 and was independently reviewed by the Scottish Government. A copy of the submitted document was submitted to the PPSL for noting at their meeting of 21<sup>st</sup> August 2019.
- 1.3 Overall the feedback report is considered to be a highly positive response registering ten 'green', three 'amber' and no 'red' outcomes across the thirteen performance indicators assessed.
- 1.4 The positive feedback response supports our 'open for business' ethos and is warmly welcomed in the current economic climate. Whilst the Scottish Government have not identified any improvement actions for ABC this year, the service must not be complacent with the focus being year on year continuous improvement. The PPF for 2019/20 is due to be submitted in July 2020.
- 1.5 It is recommended that the Committee:-
- (a) Agree the content of the report and publicise (*press, Twitter, Facebook and website release*) the positive feedback from the Scottish Government.

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**2.0 INTRODUCTION**

- 2.1 This report contains recent feedback from the Scottish Government in relation to our Planning Performance Framework (PPF). **Appendix A.** The Executive Summary (above) provides further background information.

**3.0 RECOMMENDATIONS**

- 3.1 It is recommended that the Committee:-
- (a) Agree the content of report and publicise (*press, Twitter, Facebook and website release*) the positive feedback from the Scottish Government.

**4.0 DETAIL**

**What is the Planning Performance Framework?**

- 4.1 This was Planning Services 8<sup>th</sup> Annual Planning Performance Framework (PPF) and is our 'balance scorecard' of performance which all Local Authorities must submit to the Scottish Government for review and scrutiny.
- 4.2 The PPF aims to be a holistic and easy read document that encapsulates statistical performance indicators as well as more qualitative information and case studies of good practice for the previous financial year. The basic structure of the document is stipulated by the Scottish Government but the character, tone, style and content is all shaped by the individual Authority. The Scottish Government has suggested that Authorities use the PPF as more than a means of simply reporting performance but utilise the document as an opportunity to promote their service and local area, to incorporate customer feedback and to provide updated narrative on case study items from previous years. The PPF seeks to focus on the Council being 'open for business' and the positive economic contribution that Planning Services have made within Argyll and Bute. The PPF presents case studies and examples of good practice which demonstrates the ability of the Service to facilitate the delivery of high quality development on the ground, to provide certainty to developers and investors, to consult and engage with customers effectively and to ensure that appropriate management and service delivery structures are in place to work efficiently.

## Review and Feedback

- 4.3 The review of the PPF was carried out by the Scottish Government and considered by the Minister for Local Government and Housing – Kevin Stewart MSP.
- 4.4 Within our PPF We managed to showcase a variety of good quality projects and initiatives that demonstrate our ‘open for business’ and service improvement ethos.
- 4.5 The covering letter and feedback from Kevin Stewart MSP is contained in full at **Appendix A**, however some pertinent points are highlighted below:-
- **PM 1 Decision Making (Green):** This marker was previously identified as Amber in 2017/18. Performance in the determination of planning applications improved from the previous reporting period with all three performance markers being faster than the National average.
  - **PM 4 Legal Agreements (Green):** This marker was previously identified as Amber in 2017/18. The feedback commentary notes that the time period for handling applications subject to legal agreements was faster than the previous reporting period and faster than the National average.
  - **PM 5 Enforcement Charter (Green):** This marker was previously identified as Red in 2017/18. The feedback commentary notes that the Enforcement Charter had been updated since the previous reporting period.
  - **PM 6 Continuous Improvement (Amber):** This marker was previously identified as Amber in 2017/18. The Planning Service received positive feedback for the wide range of service improvements delivered during 2018/19, these are detailed in Part 3 of the PPF and include attainment of Customer Service Excellence status, completion of 2 Conservation Area Appraisals, delivery of performance improvements in timescales for handling applications, and improvements to the Public Access System. It was also noted that the preparation of LDP2 progressed to plan during the reporting period. The performance marker was however graded as an ‘Amber’ on the basis that the number of legacy cases (as detailed in PM 14 below) increased from 23 to 34 cases from the last reporting period.
  - **PM 8 Development Plan Scheme (Amber):** This marker was previously identified as Green in 2017/18. Whilst confirmation that the LDP will not be replaced within the 5 year cycle flags as Red, this is balanced against the fact that the Council had recognised that the project was behind time within an updated Development Plan Scheme and amended the project plan for delivery accordingly.
  - **PM 14 Stalled Sites / Legacy Cases (Amber):** This marker was previously identified as Green in 2017/18. The feedback commentary identifies that whilst 16 legacy cases were cleared during the reporting period 27 new cases reached legacy status during the same time period with a total of 34 undetermined applications as of 31<sup>st</sup> March 2019.

## Focus on Performance

- 4.6 The cover letter from the Minister for Local Government and Housing, Kevin Stewart MSP confirms that having passed the Planning (Scotland) Bill in July 2019 the Scottish Government is now pressing ahead with its programme for delivering planning reform set out in its September 2019 publication 'Transforming Planning in Practice'. The Minister also highlights that the Scottish Government has recently launched the [www.transformingplanning.scot](http://www.transformingplanning.scot) website and highlights this as a means of keeping up to date with the development of National Planning Framework (NPF) 4, Digital Planning, and Planning Reform.
- 4.7 The Minister also goes on to highlight the recently concluded consultation on Planning Performance and Fees and notes that the delivery of additional resources for planning services through increased fee income will give rise to expectation of continuing improvement in performance.

## 5.0 CONCLUSION

- 5.1 The 2018/19 PPF demonstrates strong performance against National statistics and agreed PPF Performance Markers and showcases a number of our high quality projects and outcomes.
- 5.2 Feedback from the Scottish Government has been highly positive and has confirmed that the Planning Service has an 'open for business' approach to delivering sustainable economic growth throughout Argyll and Bute.

## 6.0 IMPLICATIONS

6.1 **Policy:** None

6.2 **Financial:** None

6.3 **Legal:** None

6.4 **HR :** None

6.5 **Fairer Scotland Duty:**

6.5.1 **Equalities Protected Characteristics:** None

6.5.2 **Socio-Economic Duty:** None

6.5.3 **Islands:** None

6.6 **Risk:** Reputational of being identified as a poor performing authority if next year's PPF performance is substandard.

6.7 **Customer Service:** The PPF report provides Customers with an overview of the statistical and qualitative performance of the Council as the planning authority in a format that can be benchmarked with other authorities.

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3<sup>rd</sup> March 2020

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**APPENDICES**

Appendix A – Planning Performance Framework 2018/19 Feedback