Argyll & Bute Health & Social Care Partnership

Integrated Joint Board

Agenda item :

Date of Meeting: January 2018

Title of Report: Argyll & Bute HSCP- Performance Report- National Health and Well Being Outcome indicators

Presented by: Stephen Whiston, Head of Strategic Planning & Performance

The Integrated Joint Board |(IJB) is asked to:

- Note the HSCP performance against National Health and Well Being Outcomes: 7 & 8 for FQ3 17/18
- Note the actions identified to address deficiencies in performance as detailed in the exception reports
- Note the performance against Integration Authorities Performance Indicators for the period to October and December 2017

1. Background

The national health and wellbeing outcomes provide a strategic framework for the planning and delivery of health and social care services. These suites of outcomes, together, focus on improving the experiences and quality of services for people using those services, carers and their families. These outcomes focus on improving how services are provided, as well as, the difference that integrated health and social care services should make, for individuals.

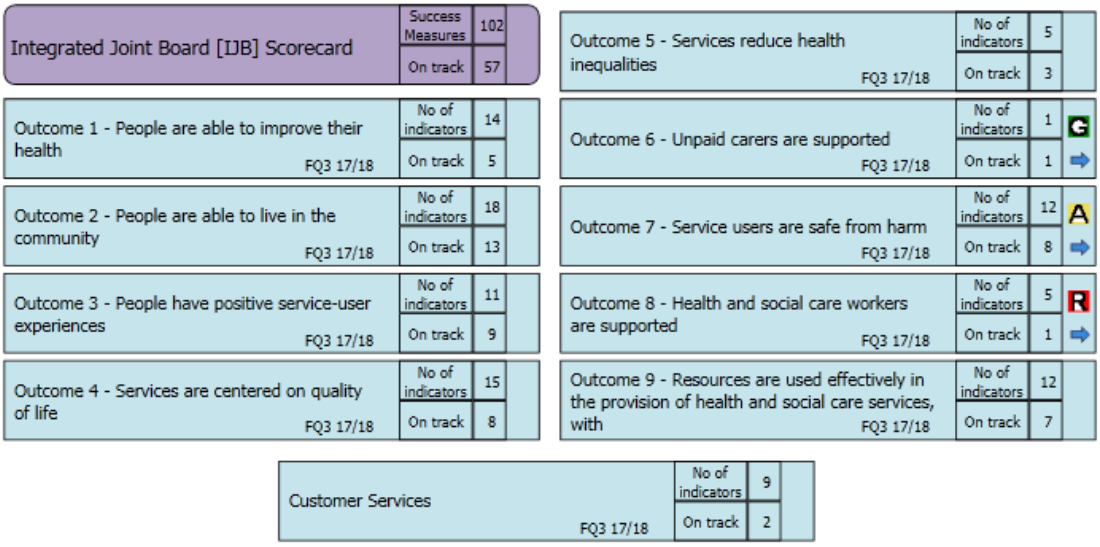
Currently there are 9 key National Health and Wellbeing Outcomes (NHWBO) and 23 sub-indicators which form the basis of the reporting requirement for the HSCP.

2 HSCP Performance against the NHWB outcomes for Financial Quarter 3 17/18

Figure 1 below provides a summary of the performance on the pyramid reporting system, noting the 102* scorecard success measures and of these 57** are currently reported as being on track for FQ3 17/18.

* IJB should note, 1 new measure has been activated in the Scorecard Outcome 8. **"% of staff who say they would recommend their workplace as a good place to work".** This measure reflects the outcome of the A&B HSCP i-matter staff survey for 17/18, where 71% responded positively to the statement "I would recommend my workplace as a good place to work".

** At the time of reporting, 26 measures for Q3 17/18 await updating due to reporting timescale constraints. Quarterly information is normally available 6-8 weeks after the quarter end period and will be updated in due course, via the HSCP Performance Management Pyramid System.



Outcome 7: of 12 measures 8 are reporting on track, and 4 reporting off track.

Outcome 8: of 5 measures 1 showing as on track, 1 off track and 3 require updating.

3 Detailed Performance Report Outcome Indicators 7 & 8 (FQ3 17/18)

Outcome 7 – Service users are safe from harm

- CP15 - % of Children on Child Protection Register with no Change of Social Worker
- CP16 - % of Children on Child Protection Register with a completed Child Protection plan
- CP17 - % of Child Protection investigations with Initial Referral Tripartite Discussion (IRTD) within 24 hours
- Falls rate per 1,000 population aged 65+

Outcome 8 – Health and social care workers are supported

- Health & Social Care Partnership % of PRDs completed

4 Integration Authorities Performance Indicators- April to October 2017

		Locality Activity October 2017									April to period (Sept/Oct) 2017 Target	April to Oct 17 Actual
Measures	**Sub-Indicators**	**A&B / GG&C**	**Bute**	**Cowal**	**H &L**	**Islay & Jura**	**Kintyre**	**Mid Argyll**	**Mull, Iona, Coll, Tiree and Colonsay**	**Oban & Lorn**		
Unplanned Admissions *(Reduce unplanned admissions by 10%)*	Total number of admissions *** to Oct 17**	A&B	27	45	0	5	39	65	27	118	***4830***	**5106**
		GG&C	25	82	174	7	23	20	13	22		
		Total	**62**	**133**	**159**	**27**	**69**	**70**	**35**	**147**		
(Remain at current levels of performance)	A&E conversion rate	A&B	0	100	0	0	66.7	60.6	44	28.8	***35%***	
		GG&C	71	67.1	27.8	50	46.7	65.2	40	54.3		
		Total	**68.8**	**63.8**	**27.2**	**57.1**	**44**	**53.8**	**45.9**	**30.6**		
Unplanned bed days *(Reduce bed days by between 1-10%)*	Total number of bed days acute specialities *** to Oct 17**	A&B	151	278	0	19	255	360	215	702	***37933***	**32745**
		GG&C	98	438	916	24	168	119	22	119		
		Total	**249**	**716**	**916**	**43**	**423**	**479**	**237**	**821**		
	Total number of bed days mental health specialities *** to Sep 17**	A&B	188	125	0	73	325	360	115	198	***7069***	**5983**
		GG&C	3	9	1081	0	0	0	0	18		
		Total	**191**	**134**	**1081**	**73**	**325**	**360**	**115**	**216**		
A&E performance *(Remain at current levels of performance)*	Number of attendances *** to Oct 17**	A&B	0	2	2	0	6	33	25	382	***16080***	**9276**
		GG&C	31	70	521	6	15	23	10	35		
		Total	**31**	**72**	**523**	**6**	**21**	**56**	**35**	**417**		
	% seen within 4hrs	A&B	0%	100%	100%	0%	83%	100%	100%	99%	***95%***	96%
		GG&C	87%	96%	94%	100%	93%	96%	100%	97%		
		Total	**89%**	**95%**	**96%**	**100%**	**100%**	**95%**	**96%**	**97%**		

		Locality Activity October 2017									April to period (Sept/Oct)	April to Oct 17
Delayed discharges *(Reducing delayed discharges occupied bed days by 10%)*	Total number of bed days occupied (* April - Dec 17)	A&B	0	246	2	0	162	144	160	1211	***4005***	**5706**
		GG&C	6	109	295	0	0	7	0	0		
		Total	**6**	**355**	**297**	**0**	**162**	**151**	**160**	**1211**		
End of Life Care	Percentage of last six months of life by setting community & home * ***Q4 16/17***	**Total**	**90.3**	**84.3**	**90**	**91.5**	**79.2**	**72.5**	**85.9**	**89.6**	***87.2***	
	Occupied bed days during last six months of life *** Q4 16/17**	**Total**	**NA**	**NA**	**NA**	**NA**	**NA**	**NA**	**NA**	**NA**	***20000***	
Balance of care	Percentage of population in community or institutional settings * **Q4 16/17**	**Total**	**NA**	**NA**	**NA**	**NA**	**NA**	**NA**	**NA**	**NA**	***2%***	

Note:

Data release for measures has different periods as detailed in Column "Sub indicators"
Pyramid Report includes period totals and targets by locality- MSG provides snapshot of monthly activity by locality

5 Governance Implications

5.1 Contribution to IJB Objectives

The PPMF is in line with the IJB objectives as detailed in its strategic plan.

5.2 Financial

There are a number of NHWBO indicators which support the quality and financial performance of the HSCP including productivity, value for money and efficiency.

5.3 Staff Governance

A number of indicators under outcomes 7& 8 are pertinent for staff governance purposes

5.4 Planning for Fairness:

The NHWBO indictors help provide an indication on progress in addressing health inequalities.

5.5 Risk

Ensuring timely and accurate performance information is essential to mitigate any risk to the IJB governance, performance management and accountability.

5.6 Clinical and Care Governance

A number of the NHWBO indicators support the assurance of health and care governance and should be considered alongside that report

5.7 Public Engagement and Communication

A number of the NHWBO indicators support user and patient experience/assessment of the HSCP services and planning processes