Argyll & Bute Health and Social Care Partnership

Performance Exception Report for Integrated Joint Board
Outcomes 5 & 6 (FQ2-17/18) - September 2017

Performance & Information Team

"People in Argyll and Bute will live longer, healthier, happier, independent lives"

Exception Reporting & Briefing Frequency

The Integrated Joint Board will receive this performance and exception report on a 6 weekly basis, this will be taken from a live snapshot of the current overall HSCP performance; focussing on those measures showing as below target performance. The layout of the report is designed to give IJB members a quick easy-read overview of exception across the IJB Scorecard, the format of the report uses the key aspects of the Pyramid Performance Management System in order to ensure continuity and consistency. Trend indicators are included within the report to ensure that performance variance and movement is reflected against the most recent reporting episodes.

This exception report format will be used to communicate performance across the HSCP and key stakeholders including its host bodies. The table below notes the groups and briefing frequency:

Group	Briefing Frequency
Integrated Joint Board	Quarterly
Local Area Committees	Quarterly
NHS Board	Quarterly
Community Planning Partnership *	Quarterly
Locality Planning Groups	Quarterly
East & West Operational Management Teams	Quarterly

Exception Reporting FQ2 (17/18)

Outcome Indicators – 5 & 6

Outcome 5 – Services reduce health inequalities

Outcome / Performance Indicator		Target	Actual	Trend	Period	Responsible Manager
5	Rate of emergency admissions per 100,000 population from adults	12,265	12,009		FQ2 17/18	James Littlejohn
5	Rate of premature mortality per 100,000 population	440.0	418.0		FQ2 17/18	Lorraine Patterson
5	AC21 <=3 weeks wait between SM referral & 1st treatment	255	176		FQ2 17/18	Lorraine Paterson
5	No of treatment time guarantee completed waits >12 wks	0	0		FQ2 17/18	Lorraine Paterson
5	No of treatment time guarantee ongoing waits >12 wks	0	0		FQ2 17/18	Lorraine Paterson

Outcome 6 – Unpaid Carers are supported

Outcome / Performance Indicator		Target	Actual	Trend	Period	Responsible Manager
6	% of carers who feel supported to continue in their caring role	41%	41%		FQ2 17/18	Lorraine Paterson

FQ2 17/18 Other NHWBO indicators currently off track presented for IJB reference

Outcome/Performance Indicator	Target	Actual	Trend	In charge
Outcome 1				
AC1 - % of Older People receiving Care in the Community	83%	74%	↑	James Littlejohn
AC15 - No waiting more than 12 weeks for homecare service - assessment authorised	6	7	→	James Littlejohn
A&B - % of LD Service Users with a PCP	90%	88%	↓	James Littlejohn
No of alcohol brief interventions in line with SIGN 74 guidelines	510	341	↑	Lorraine Paterson
NHS-H7 - Proportion of new-born children breastfed - STANDARD	33.3%	30%	→	Alex Taylor
No of ongoing waits >4 wks for the 8 key diagnostic tests	0	82	↓	Lorraine Paterson
% >18 type 1 Diabetics with an insulin pump	12%	7%	→	Lorraine Paterson
Outcome 2				
Falls rate per 1,000 population aged 65+	22	26	→ ↑	Lorraine Paterson
AC5 - Total No of Delayed Discharge Clients from A&B	12	20		James Littlejohn
CPC01.4.4 - % Waiting time from a patient's referral to treatment from CAMHS	90%	88%	↑	Alex Taylor
Outcome 3				
No of patients with early diagnosis & management of dementia	890	847	↑	Lorraine Paterson
Outcome 4				
Falls rate per 1,000 population aged 65+	22	26	→	Lorraine Paterson
CA72 - % LAAC >1yr with a plan for permanence	81%	67%	↓	Alex Taylor
No of outpatient ongoing waits >12 wks	0	303	↓	Lorraine Paterson
% of outpatients on the waiting lists with medical unavailability	0.1	0.2	↓	Lorraine Paterson
% of patients on the admissions waiting lists with social unavailability	15.7%	18.2	↑	Lorraine Paterson

Outcome/Performance Indicator	Target	Actual	Trend	In charge
Outcome 7				
Falls rate per 1,000 population aged 65+	22	26		Lorraine Paterson
CP16 - % of Children on CPR with a completed CP plan	100%	92%		Alex Taylor
CP17 - % of CP investigations with IRTD within 24 hours	95%	91%		Alex Taylor
Outcome 8				
Social Work staff attendance	3.8	4.5		James Littlejohn
% of NHS sickness absence	4%	5.28%		Lorraine Paterson
Health & Social Care Partnership % of PRDs completed	90%	62%		Alex Taylor
Outcome 9				
Falls rate per 1,000 population aged 65+	22	26		Lorraine Paterson
% of SMR1 returns received	95%	91.3%		Lorraine Paterson