**HOUSING LEAFLET - 3** 



# **Housing Services**







"Realising the potential of communities by ensuring that people have access to affordable, sufficient & suitable housing in Argyll & Bute"

# Information and Advice Service



Argyll and Bute Council's Housing Service provides free information and advice on housing related matters.

We can give information and advice on a wide range of housing topics including:-

- Your housing options
- Avoiding homelessness
- Renting a property
- Rights and responsibilities of landlords and tenants
- Home ownership
- Property repair responsibilities

and much more.

Our advisors are trained to National Standards for Housing Information and Advice Providers.

#### Contact your local office

Area Housing Offices

# Mid Argyll

Manse Brae, Lochgilphead, PA31 8RD 201586 555 936

# **Kintyre**

Burnet Building, St John Street, Campbeltown, PA28 6BJ ☎ 01586 559 013

# Oban

Municipal Buildings, Albany Street, Oban, PA34 4AW 201631 567 926 Dunoon

Dolphin Hall, Manse Avenue, Dunoon, PA23 8DG 201369 708 689

Rothesay Union Street, Rothesay, PA20 0HD 201700 501 332

#### Helensburgh

Helensburgh & Lomond Civic Centre, East Clyde Street, Helensburgh, G84 7PG 1436 658 806

Out of Hours Homeless Line ☎ 0345 056 5457

#### Argyll and Bute Council website

www.argyll-bute.gov.uk

#### Other sources of housing information and advice

If you would like to discuss your situation with an independent agency, advice is available by calling Argyll and Bute Citizens Advice Bureau on 01546 605 550.

Alternatively you can contact Shelter Scotland on their free housing advice helpline on 0808 800 4444. Calls to this number are free from UK landlines and main mobile networks.

# Your Views

We are interested in the views of people who have used our housing information and advice service. From time to time we may contact customers so we can get your views on how to improve the service we provide.

We also use information from any comments, complaints or compliments that we receive.

You can contact any office by phone or post, or by emailing housingservices@argyll-bute.gov.uk

We are keen to ensure you receive the best services possible and your views are a key part in this process.

