

Cowal Dial-a-Bus Criteria

Dial-a-Bus is available to people who are unable to use or have difficulty in using standard buses and who meet any of the qualifying conditions listed below.

Unless the application is for a temporary registration, all applicants must also hold a valid National Entitlement Card before the service can be accessed. Application forms can be obtained from your local Post Office, or if you have any queries relating to application contact the Strathclyde Passenger Transport Travel Card Unit, Tel. 0141 333 3211, visit www.spt.co.uk

Applicants who hold a valid National Entitlement Card and meet **any** of the conditions listed under paragraphs 1 to 4 are automatically eligible to use Dial-a-Bus.

1. Receipt of any one of the following Department for Work and Pensions allowances:
 - Attendance allowance
 - Disability living allowance – mobility component at the higher rate
 - War pensioners' mobility supplement (current proof of qualifying benefit must be provided on application)

OR

2. Registered as blind

OR

3. Over 80 years old

OR

4. Applicants who live at any of the following addresses on the high road section in Innellan – North Campbell Road, South Campbell Road, Wyndham Road, Knockamillie Road and Knockamillie Terrace – are eligible to use Dial-a-Bus.
5. If none of the above apply but you have difficulty using standard public transport you may still qualify to use Dial-a-Bus. Please fill out an application form giving full details of your medical condition.
6. Applicants with a temporary disability such as a broken leg may apply for temporary registration for up to four months.

Dial-a-bus can be used for:

- shopping
- visiting friends
- attending local clubs
- doctor and health centre appointments
- hospital visiting.

Dial-a-Bus cannot be used for hospital appointments. If you have difficulty attending hospital appointments, please contact your GP surgery.