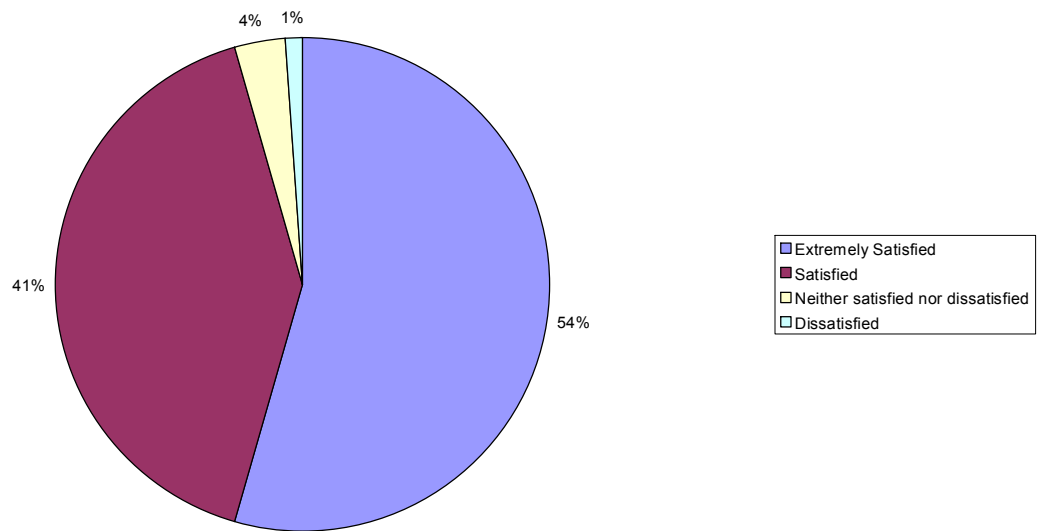


Home Care Analysis

1 How satisfied are you with the help you receive in your own home ?

Extremely Satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied
53.88	40.35	3.51	1.00

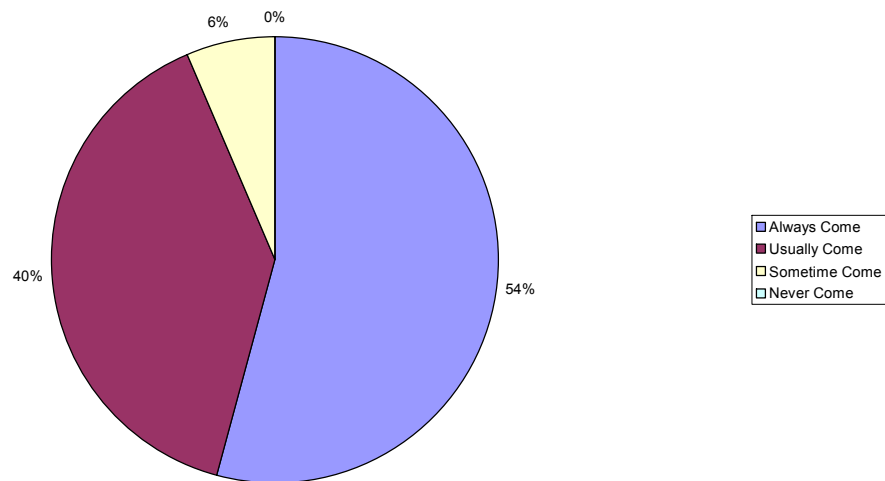
1 How satisfied are you with the help you receive in your own home ?



Appendix 2

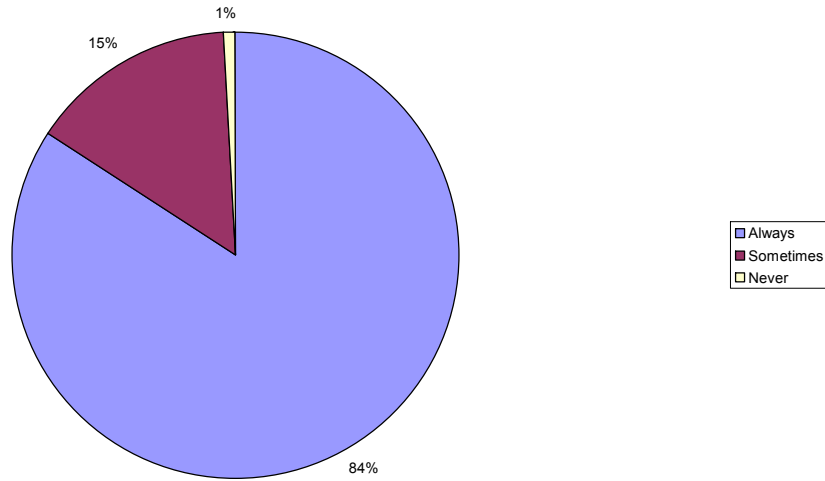
	Always Come	Usually Come	Sometime Come	Never Come
<b>2 Do your careworkers come at times that suit you ?</b>	<b>53.63</b>	<b>39.35</b>	<b>6.27</b>	<b>0.00</b>

2 Do your careworkers come at times that suit you ?



	Always	Sometimes	Never
<b>3 Do your careworkers stay for the correct length of time which is stated in your care plan ?</b>	<b>82.21</b>	<b>14.79</b>	<b>0.75</b>

3 Do your careworkers stay for the correct length of time which is stated in your care plan ?



**4 Are you kept informed by your care service about changes in your care ?**

Always let me know	Usually let me know	Hardly ever let me know	Never let me know
--------------------	---------------------	-------------------------	-------------------

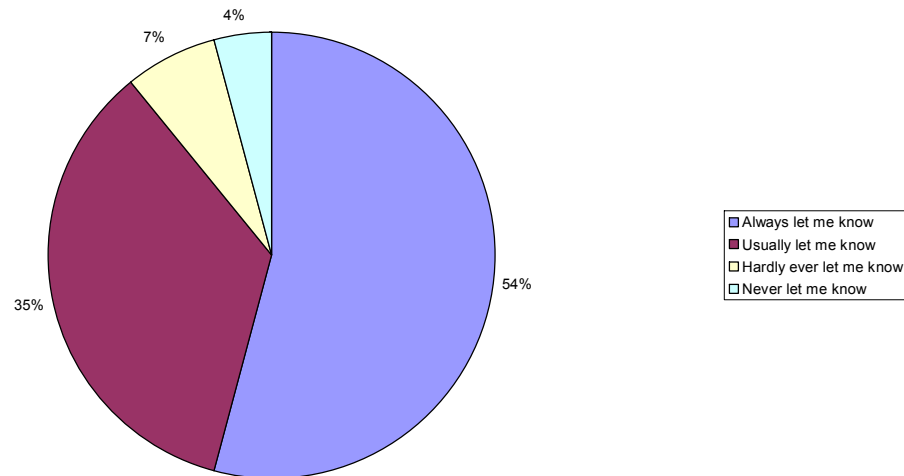
**53.13**

**34.34**

**6.52**

**4.01**

4 Are you kept informed by your care service about changes in your care ?

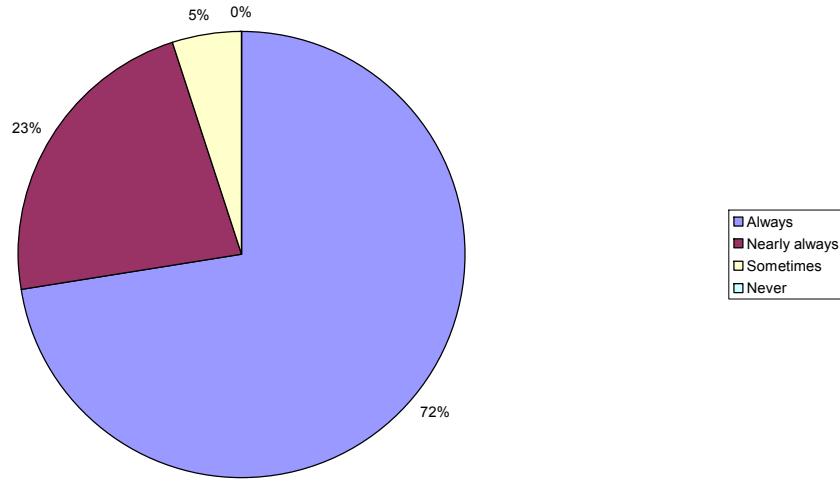


**5 Do Careworkers  
do things you want  
done ?**

Always	Nearly always	Sometimes	Never
--------	---------------	-----------	-------

**69.92                      21.80                      4.76                      0.00**

5 Do Careworkers do things you want done ?



**6 Do you know how to make a complaint about the Home Care Service?**

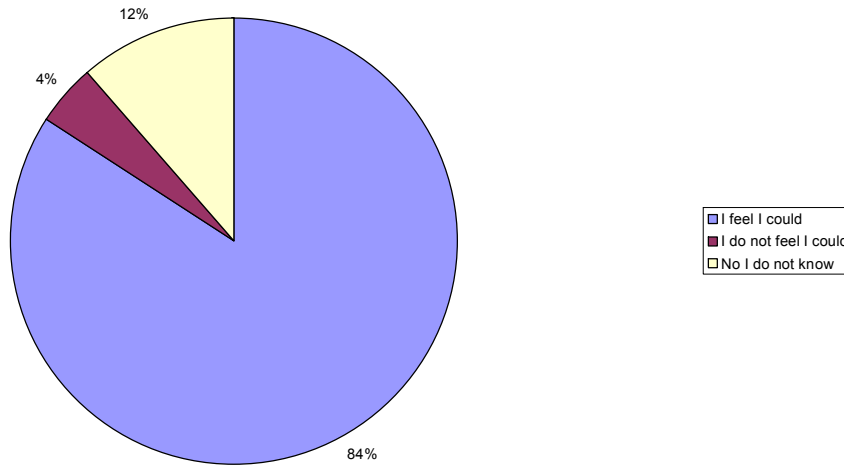
I feel I could	I do not feel I could	No I do not know
----------------	-----------------------	------------------

**80.45**

**4.26**

**11.03**

6 Do you know how to make a complaint about the Home Care Service?



**7 Does your home carer meet you with respect ?**

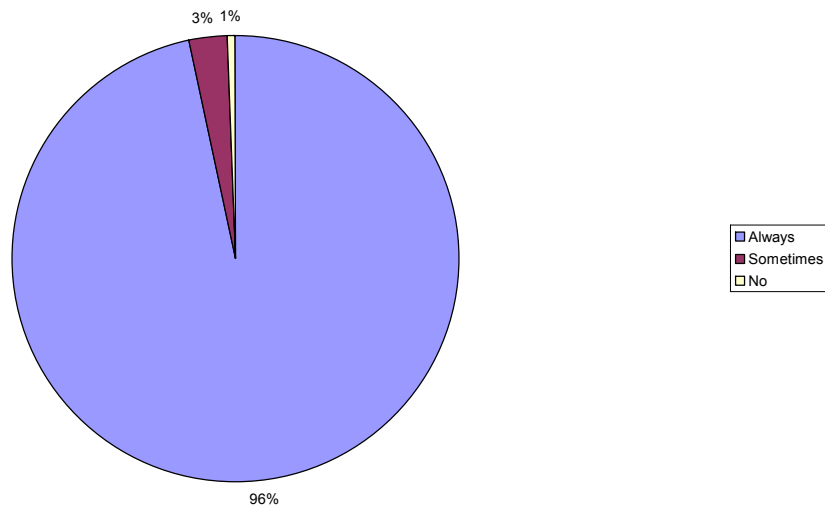
Always	Sometimes	No
--------	-----------	----

**93.98**

**2.76**

**0.50**

7 Does your home carer meet you with respect ?

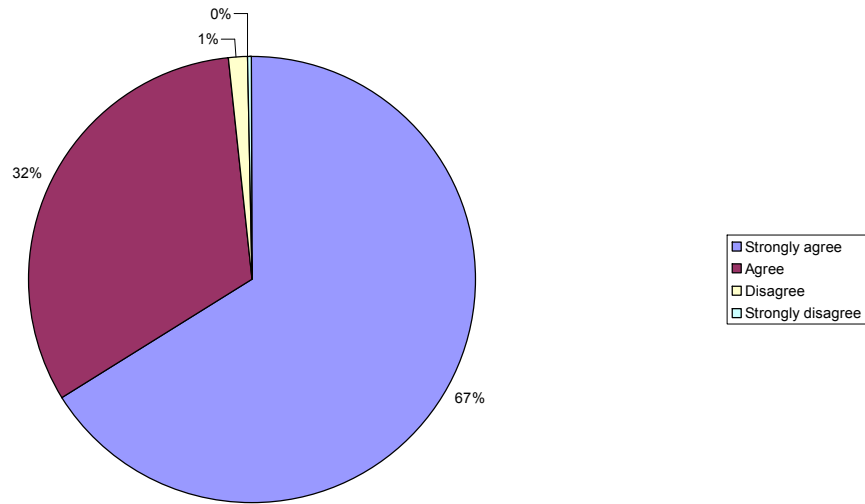


9a I feel safe in my home ?

Strongly agree	Agree	Disagree	Strongly disagree
----------------	-------	----------	-------------------

62.41      30.33      1.25      0.25

9a Do I feel safe in my home ?



**9b I have as much contact with other people as I want ?**

Strongly agree	Agree	Disagree	Strongly disagree
----------------	-------	----------	-------------------

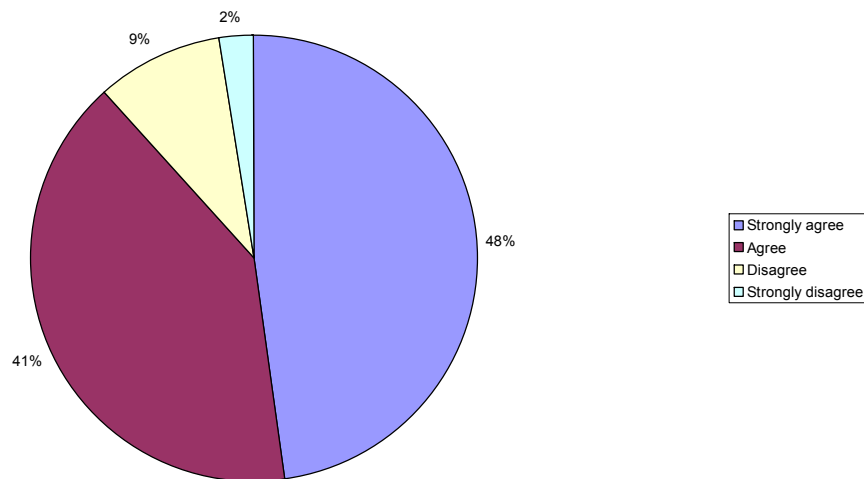
**44.36**

**37.84**

**8.52**

**2.26**

9b I have as much contact with other people as I want ?



**9c I get up and go to bed at times that suit me ?**

Strongly agree	Agree	Disagree	Strongly disagree
----------------	-------	----------	-------------------

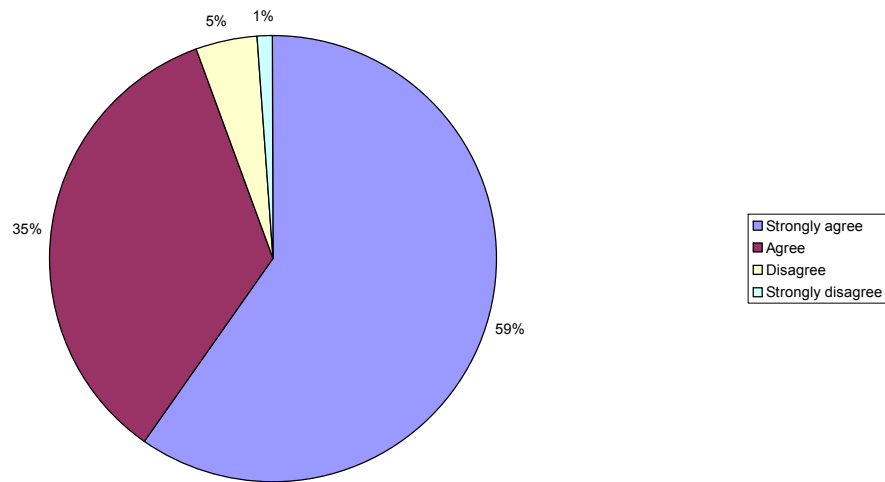
**55.64**

**32.33**

**4.26**

**1.00**

9c I get up and go to bed at times that suit me ?



<p><b>I feel in control of my daily life</b></p>	<p><b>Services help me feel in control of my daily life</b></p>	<p><b>I have some control over my daily life but not enough</b></p>	<p><b>I have no control over my daily life</b></p>
--	---	---	--

**10 Which of the following statements best describes your present situation >**

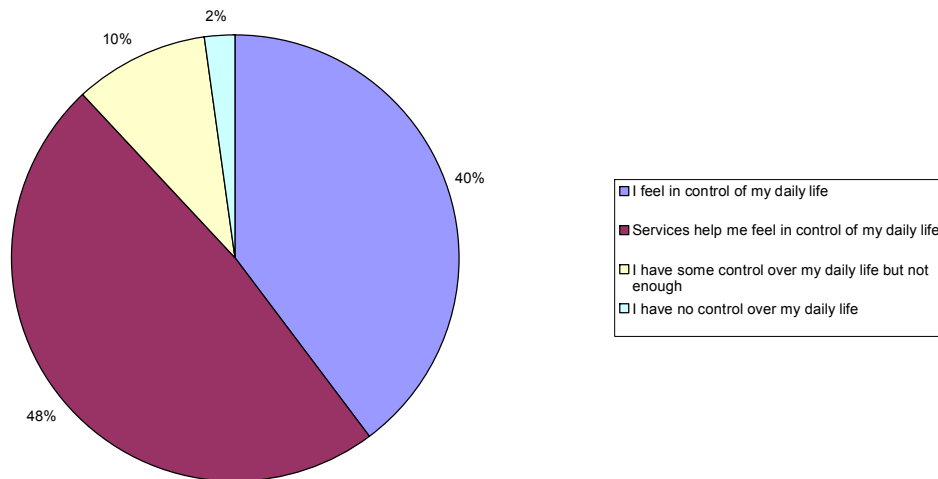
**38.85**

**47.12**

**9.27**

**2.26**

10 Which of the following statements best describes your present situation >



**12 Do you receive any practical help from friends etc ?**

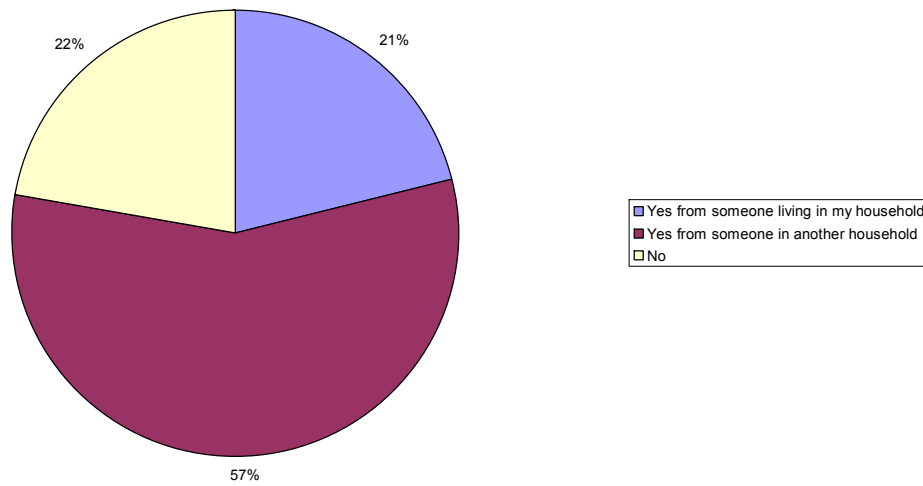
Yes from someone living in my household	Yes from someone in another household	No
---	---------------------------------------	----

**20.80**

**56.14**

**22.06**

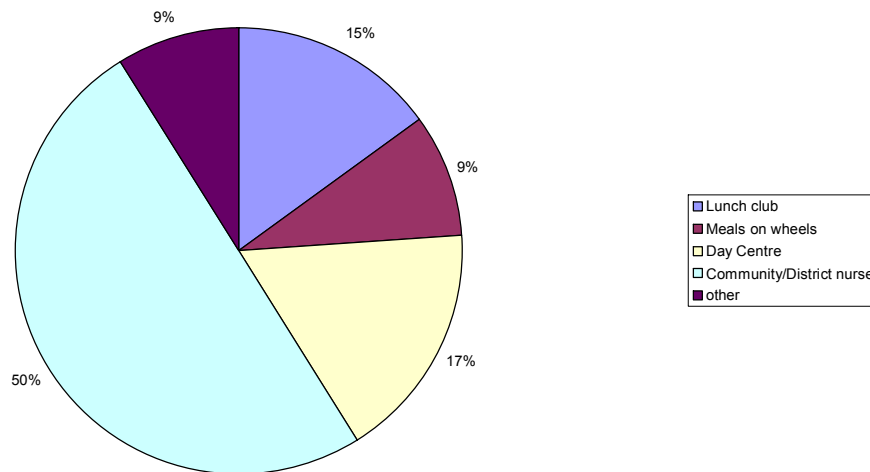
12 Do you receive any practical help from friends etc ?



**13 During the past month did you use any of the following care services?**

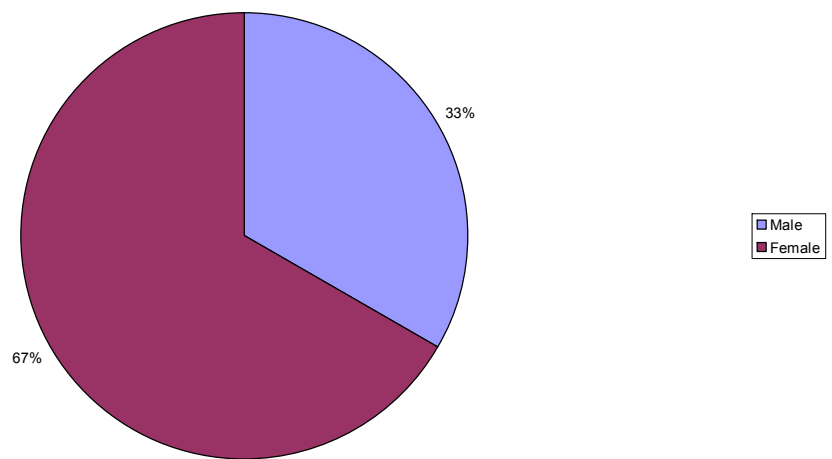
	Lunch club	Meals on wheels	Day Centre	Community/District nurse	Other
	14.29	8.77	16.29	48.12	8.52

13 During the past month did you use any of the following care services?



	Male	Female
15 Are You male or female ?	127 31.83	254 63.66

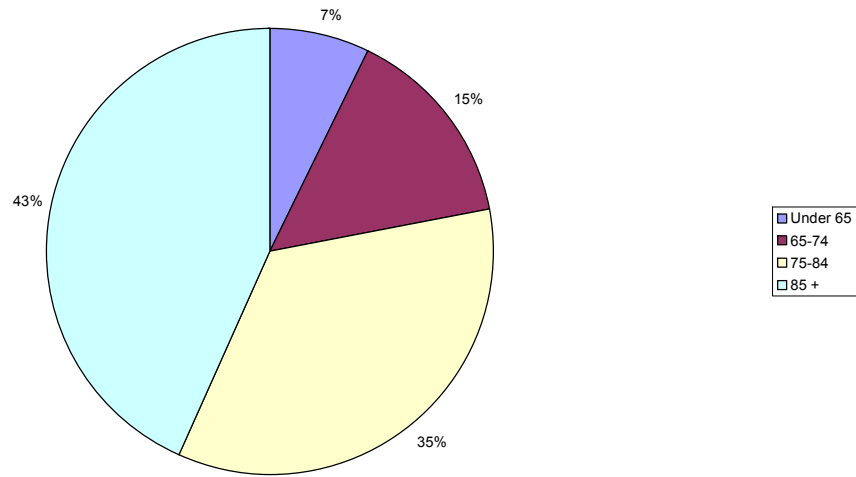
15 Are You male or female ?



Appendix 2

16 How old are you ?	Under 65	65-74	75-84	85 +
	7.02	14.04	33.58	41.60

16 How old are you ?



	Myself	Help from care worker	Someone else
<b>17 Did you fill in this questionnaire by yourself or help from someone else ?</b>	<b>38.10</b>	<b>11.53</b>	<b>44.86</b>

17 Did you fill in this questionnaire by yourself or help from someone else ?

